

2010 Census

Frequently Asked Questions in Hawaii

I didn't receive a census questionnaire in the mail. What should I do?

You may call 1-866-872-6868 to fill out your questionnaire over the phone.

How can I be sure the person at my door works for the Census Bureau?

Each employee of the Census Bureau will have an ID badge which should be in plain sight. In addition, they will be carrying a blue canvas briefcase with the words "US Census" on it. They will not ask to come into your home nor will they ask for your social security number, financial records or account numbers. They will only ask the 10 simple questions. If you are still unsure, you may call toll-free 1-800-992-3529 to verify that the person at your door actually works for the Census Bureau.

Someone called me and said they were from the Census Bureau. Is that a legitimate call?

Starting April 11 and thru August 14, 2010, a telephone interview will be conducted if the Census Bureau has any questions regarding the questionnaire you mailed in. For example, if you answered "yes" to Question 7 regarding additional persons living with you but you did not fill out information for each additional person, you will be called.

Also, a quality check is run by the local census office to verify that work done in the field is accurate. You may get a call verifying that someone from the Census Bureau did come to your home. Again, these Census Bureau callers will only ask the original questions on the census form and will not ask any additional questions .

Someone came to my house after I mailed my questionnaire in. Why?

The Census Bureau may not have received your questionnaire yet so a Census Bureau employee was assigned to visit your house. Forms needed to be received by April 15th in order to ensure that no one will come to your house. If you have mailed it in and someone comes to your house please give them the necessary information to avoid someone coming back to your home.