| Subject | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 |
|---|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| Library locations, June 30 State Oahu Other islands 1/ | 51 24 27 | 51 24 27 | 51 24 27 | 51 24 27 | 50 24 26 | 50 24 26 | 50 24 26 |
| Personnel, June 30 | 555.55 | 555.55 | 555.55 | 555.55 | 555.55 | 555.00 | 555.00 |
| Hours open 2/ | 94,467 | 95,121 | 94,550 | 85,283 | 91,596 | 93,337 | 91,760 |
| Collections, June 30 (1,000) | 3,756 | 3,791 | 3,658 | 3,715 | 3,776 | 3,831 | 3,787 |
| Circulation, year ended June 30 (1,000) | 6,792 | 7,020 | 7,228 | 6,959 | 6,961 | 6,938 | 6,646 |
| eBooks/Audio/Music circulation, year ended June 30 | 25,000 | 30,654 | 40,277 | 63,917 | 97,958 | 145,355 | 192,683 |
| Customer visits (1,000) | 5,729 | 5,891 | 6,020 | 5,337 | 4,869 | 5,347 | 5,153 |
| Reference questions (1,000) | 851 | 895 | 876 | 793 | 730 | 692 | 667 |
| Public computers | 495 | 530 | 537 | 520 | 521 | 688 | 769 |
| Internet sessions 3/ | 473,980 | 541,320 | 482,386 | 445,919 | 484,315 | 600,855 | 668,625 |
| Library programs Attendance | 4,763 151,425 | 4,781 161,005 | 3,767 145,767 | 3,337 135,407 | 2,844 106,218 | 3,506 114,703 | 3,579 127,446 |
| Group visits Attendance | 2,445 55,564 | 7,841 151,839 | 7,760 157,128 | 5,297 104,996 | 5,731 113,944 | 5,191 107,385 | 5,455 113,112 |

Table 3.28-- CHARACTERISTICS OF THE HAWAII STATE LIBRARYSYSTEM: 2007 TO 2013

1/ Holualoa Public Library closed permanently in 2011.

2/ The total annual service hours for all Hawaii State Public Library System libraries are included.

3/ Due to institution of privacy measures, no user count is available as of fiscal year 2008.

Source: Hawaii State Public Library System, Office of the State Librarian, records.