Table 3.28-- CHARACTERISTICS OF THE HAWAII STATE LIBRARY SYSTEM: 2008 TO 2014

Subject	2008	2009	2010	2011	2012	2013	2014
Library locations, June 30 State Oahu Other islands 1/	51 24 27	51 24 27	51 24 27	50 24 26	50 24 26	50 24 26	50 24 26
Personnel, June 30	555.55	555.55	555.55	555.55	555.00	555.00	547.50
Hours open 2/	95,121	94,550	85,283	91,596	93,337	91,760	92,285
Collections, June 30 (1,000)	3,791	3,658	3,715	3,776	3,831	3,787	3,724
Circulation, year ended June 30 (1,000)	7,020	7,228	6,959	6,961	6,938	6,646	6,520
eBooks/Audio/Music circulation, year ended June 30	30,654	40,277	63,917	97,958	145,355	192,683	356,120
Customer visits (1,000)	5,891	6,020	5,337	4,869	5,347	5,153	4,875
Reference questions (1,000)	895	876	793	730	692	667	674
Public computers	530	537	520	521	688	769	775
Sites with wireless service Internet sessions 3/	- 541,320	2 483,395	2 448,944	2 488,191	50 684,177	50 855,967	50 900,662
Library programs Attendance	4,781 161,005	3,767 145,767	3,337 135,407	2,844 106,218	3,506 114,703	3,579 127,446	3,956 128,671
Group visits Attendance	7,841 151,839	7,760 157,128	5,297 104,996	5,731 113,944	5,191 107,385	5,455 113,112	5,564 119,454

^{1/} Holualoa Public Library closed permanently in 2011.

Source: Hawaii State Public Library System, Office of the State Librarian, records.

^{2/} The total annual service hours for all Hawaii State Public Library System libraries are included.

^{3/} Due to institution of privacy measures, no user count is available as of fiscal year 2008; wireless service sessions via patrons' personal devices included as of fiscal year 2009.