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Section 15

BANKING, INSURANCE, AND BUSINESS ENTERPRISE

Statistics in this section relate to banks, savings and loans, and other financial institutions, insurance, fires, and business firms.

Sources for statistics on these subjects include the Hawaii State Department of Commerce and Consumer Affairs, the Hawaii State Department of Taxation, county fire departments, major island banks, local health insurance plans, and the Hawaii Credit Union League. The U.S. Census Bureau also provides data from their Economic Censuses, County Business Patterns, and Local Employment Dynamics programs. *Historical Statistics of Hawaii*, Sections 22 and 23, provides information for earlier periods. Comparable national data appear in Sections 15 and 25 of the *Statistical Abstract of the United States: 2012*.

**Table 15.01-- NUMBER OF STATE CHARTERED FINANCIAL INSTITUTIONS,
BY ISLAND: 1998 TO 2009**

[Only state chartered banks are included in this table which differs from tables in the previous Data Books. Tables in the previous Data Books included both state and federally chartered banks. This table includes the main offices, but excludes out-of-State branches of Hawaii-based institutions. As of December 31]

Category	Banks		Savings and loan associations		Financial services loan companies	
	Firms	Locations	Associations	Locations	Firms	Locations
YEAR						
1998	5	177	2	29	38	126
1999	5	173	2	29	35	103
2000	5	180	2	19	32	98
2001	5	182	2	19	33	93
2002	5	181	1	2	29	88
2003	5	178	1	2	29	93
2004	5	178	1	5	24	88
2005	4	169	1	4	22	96
2006	6	173	1	4	21	99
2007	6	172	1	4	17	67
2008	6	177	1	5	16	53
2009	6	174	1	5	14	51
ISLAND: 2009						
Hawaii	3	21	1	1	3	6
Maui	3	24	1	1	4	5
Lanai	2	2	-	-	-	-
Molokai	1	1	-	-	1	1
Oahu	6	111	1	3	11	36
Kauai	3	15	-	-	3	3
Niihau	-	-	-	-	-	-

Source: Hawaii State Department of Commerce and Consumer Affairs, Division of Financial Institutions, records.

**Table 15.02-- FINANCE AND INSURANCE SUBSECTOR (NAICS 52):
2010**

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees.
Statistics based on the 2007 North American Industry Classification System (NAICS)]

NAICS code	Major group	Establishments	Number of employees 1/	Annual payroll (\$1,000)
52	Total	1,450	19,171	1,064,840
522	Credit intermediation and related activities	703	10,251	531,577
5221	Depository credit intermediation	488	9,283	482,838
52211	Commercial banking	231	5,435	299,705
52212	Savings institutions	101	(2/)	(D)
52213	Credit unions	156	2,168	95,225
5222	Nondepository credit intermediation	106	644	35,305
52221	Credit card issuing	2	(3/)	(D)
52222	Sales financing	2	(3/)	(D)
52229	Other nondepository credit intermediation	102	581	32,219
522291	Consumer lending	19	100	3,700
522292	Real estate credit	61	421	25,763
522298	All other nondep credit intermediation	22	60	2,756
5223	Activities related to credit intermediation	109	324	13,434
52231	Mortgage and nonmortgage loan brokers	73	222	10,725
523	Securities, commodity contracts, and other financial investments, and related activities	252	1,165	92,304
5231	Securities and commodity contracts intermediation and brokerage	120	(4/)	52,307
52311	Investment banking and securities dealing	7	(3/)	(D)
52312	Securities brokerage	106	(4/)	51,087
5239	Other financial investment activities	132	594	39,997
52391	Miscellaneous intermediation	25	145	11,158
52392	Portfolio management	46	139	10,164
52393	Investment advice	50	246	15,660
524	Insurance carriers and related activities	491	7,752	440,785
5241	Insurance carriers 3/	109	5,193	292,262
52411	Direct life, health, & medical insure carriers	53	3,669	190,380
524113	Direct life insurance carriers	36	560	50,638
524114	Direct health & medical insurance carriers	17	3,109	139,742
52412	Direct insurance (except life, health, and medical) carriers	56	1,524	101,882
5242	Agencies, brokerages, and other insurance related activities 3/	382	2,559	148,523
52421	Insurance agencies and brokerages	336	1,971	107,782
525	Funds, trusts, and other financial vehicles	4	3	174

Continued on next page.

**Table 15.02-- FINANCE AND INSURANCE SUBSECTOR (NAICS 52):
2010 -- Con.**

D Withheld to avoid disclosing data for individual companies.

1/ For week including March 12.

2/ 1,000 to 2,499 employees.

3/ 20 to 99 employees.

4/ 500 to 999 employees.

Source: U.S. Census Bureau, *2010 County Business Patterns*

<<http://censtats.census.gov/cgi-bin/cbpnaic/cbpsect.pl>> accessed June 26, 2012.

Table 15.03-- CHARACTERISTICS OF THE FINANCE AND INSURANCE SECTOR (NAICS 52): 2007

[Includes establishments with payroll. Statistics based on the 2007 North American Industry Classification System (NAICS) which replaced the 2002 NAICS used in the 2002 Economic Census. The Standard Industrial Classification (SIC) system was used in Economic Censuses prior to 1997]

NAICS code	Kind of business	Establishments	Revenue (\$1,000)	Annual payroll (\$1,000)	Paid employees 1/
52	Total	1,672	(2/)	1,095,342	20,747
522	Credit intermediation and related activities	897	(2/)	569,282	12,238
5221	Depository credit intermediation	488	(2/)	465,736	9,659
52211	Commercial banking	222	(3/)	304,472	5,736
52212	Savings institutions	106	(3/)	(D)	(4/)
52213	Credit unions	160	(D)	(D)	(4/)
5222	Nondepository credit intermediation	198	299,394	72,982	1,646
52222	Sales financing	6	59,000	3,636	58
52229	Other nondepository credit intermediation	191	(D)	(D)	(4/)
5223	Activities related to credit intermediation	211	86,604	30,564	933
52231	Mortgage and nonmortgage loan brokers	167	71,447	26,576	750
52232	Financial transaction processing and clearing	15	5,331	1,154	49
52239	Other activities related to credit intermediation	29	9,826	2,834	134
523	Securities, commodity contracts, investments	242	316,457	129,254	1,228
5231	Securities and commodity contracts intermediation and brokerage	102	161,150	64,253	648
52312	Securities brokerage	89	151,799	62,031	619
52313	Commodity contracts dealing	6	1,411	326	12
5239	Other financial investment activities	140	155,307	65,001	580
52391	Miscellaneous intermediation	41	29,467	14,448	179
52392	Portfolio management	55	103,926	40,203	243
52393	Investment advice	37	17,006	7,788	112
52399	All other financial investment activities	7	4,908	2,562	46
524	Insurance carriers and related activities	533	(2/)	396,806	7,281
5241	Insurance carriers	120	(3/)	252,311	4,394
52411	Direct life, health, and medical insure carriers	53	(3/)	141,010	2,638
52412	Direct insurance (except life, health, and medical) carriers	66	(3/)	(D)	(4/)
5242	Agencies, brokerages, and other insurance related activities	413	457,705	144,495	2,887
52421	Insurance agencies and brokerages	361	340,850	113,081	2,249
52429	Other insurance related activities	52	116,855	31,414	638

Continued on next page.

**Table 15.03-- CHARACTERISTICS OF THE FINANCE AND
INSURANCE SECTOR (NAICS 52): 2007 -- Con.**

D Withheld to avoid disclosing data for individual companies.

1/ Pay period including March 12.

2/ Not available or not comparable.

3/ Revenue not collected at this level of detail for multiestablishment firms.

4/ 1,000 to 2,499 employees.

Source: U.S. Census Bureau, 2007 Economic Census, Sector 52: Finance and Insurance, Geographic Area Series, EC0752A1: Summary Statistics for the U.S., States, and Metro Areas: 2007
<http://factfinder.census.gov/servlet/EconSectorServlet?_lang=en&ds_name=EC0700A1&_SectorId=52&_ts=297092362480> accessed July 13, 2010.

Table 15.04-- CHARACTERISTICS OF STATE-CHARTERED FINANCIAL INSTITUTIONS, BY TYPE: 2008 TO 2010

[Includes out-of-state branches and facilities. Includes only institutions chartered by the State of Hawaii. As of December 31]

Subject	2008	2009	2010
BANKS			
Number of banks	5	5	5
Number of branches and agency offices	197	193	187
Assets (million dollars)	29,196.9	1/ 31,194.7	32,502.4
Deposits (million dollars)	21,776.7	23,421.4	23,760.0
DEPOSITORY FINANCIAL SERVICES LOAN COMPANIES			
Number of companies	1	1	1
Number of branches and agency offices	15	15	15
Assets (million dollars)	690.2	1/ 653.1	572.7
Deposits (million dollars)	494.7	502.2	486.5

1/ Revised from previous *Data Book*.

Source: Hawaii State Department of Commerce and Consumer Affairs, Division of Financial Institutions, *Comparative Statements of Condition* (semi-annual) <<http://www.hawaii.gov/dcca/areas/dfi/main/reports/>> accessed February 9, 2012.

**Table 15.05-- CHARACTERISTICS OF COMMERCIAL BANKS
HEADQUARTERED IN HAWAII, BY ASSET SIZE: 2011**

[As of December 31. Includes out-of-State branches and facilities of banks. Excludes data for banks with branches and facilities in Hawaii but headquartered outside Hawaii]

Subject	All banks	Banks with assets of less than \$100 million	Banks with assets of \$100 million to \$1 billion	Banks with assets of more than \$1 billion
Number of institutions reporting	7	1	3	3
Total employees (full-time equivalent)	5,768	18	351	5,399
ASSETS AND LIABILITIES (THOUSAND DOLLARS) 1/				
Assets	35,163,170	90,795	1,238,984	33,833,391
Total loans and leases	16,830,938	62,032	704,764	16,064,142
Foreign 2/	975,232	(NA)	9,243	965,989
Net loans and leases	16,433,055	60,601	686,103	15,686,351
Securities	12,834,768	-	250,674	12,584,094
Liabilities	30,902,778	78,567	1,125,836	29,698,375
Deposits	27,428,505	77,982	1,095,742	26,254,781
Foreign 2/	1,598,863	(NA)	(NA)	(NA)
Domestic 3/	25,829,642	77,982	1,095,742	24,655,918
Equity capital	4,260,392	12,228	113,148	4,135,016
Loan loss allowance	397,883	1,431	18,661	377,791
Unused loan commitments	6,697,814	4,847	171,735	6,521,232
ASSET QUALITY (PERCENT OF LOANS)				
Loan loss allowance	2.364	2.307	2.648	2.352
Past due and non-accrual	2.171	3.084	5.474	2.022
Real estate	2.528	3.021	6.288	2.332
Commercial and industrial	0.907	3.569	2.014	0.843
Consumer	2.203	1.854	0.824	2.215

NA Not available.

1/ In earlier *Data Books*, figures were reported in millions of dollars.

2/ The assets, loans or deposits of the offices of the banks in foreign countries. Not comparable to *Data Books* prior to 2002.

3/ The assets, loans or deposits of the bank offices within the United States.

Source: Federal Deposit Insurance Corporation <<http://www2.fdic.gov/SDI/SOB/>> accessed April 25, 2012; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

Table 15.06-- CREDIT UNIONS: 1999 TO 2011

[As of December 31]

Year	Number of credit unions	Assets (dollars)	Shares (dollars)	Loans (dollars)	Number of credit union members
1999	106	3,911,720,684	3,371,485,431	2,009,832,724	589,935
2000	102	4,104,126,744	3,525,977,325	2,179,039,874	612,249
2001	100	4,728,549,611	4,120,888,846	2,333,021,385	646,174
2002	101	5,396,606,043	4,741,630,738	2,457,737,063	679,056
2003	97	6,016,158,791	5,296,893,195	2,531,788,633	703,475
2004	97	6,442,599,837	5,676,421,713	2,826,290,922	729,097
2005	97	6,675,454,552	5,816,437,373	3,166,759,388	750,866
2006	96	6,727,084,367	5,812,940,245	3,444,264,686	776,744
2007	93	7,107,175,278	6,146,573,223	3,751,577,727	806,760
2008	91	7,558,379,638	6,603,223,228	4,011,002,386	809,200
2009	89	8,755,497,641	7,551,135,979	4,096,716,913	810,030
2010	85	1/ 9,070,205,477	1/ 8,039,549,284	4,024,058,221	810,401
2011	83	9,286,681,883	8,227,197,584	3,975,478,238	810,675

1/ Revised from previous *Data Book*.

Source: Hawaii Credit Union League, records.

**Table 15.07-- INSURANCE BUSINESS TRANSACTED IN HAWAII:
1998 TO 2010**

[Includes data for all insurance companies, life or other, licensed in Hawaii]

Year	Number of companies licensed in Hawaii, Dec. 31	Premiums paid (\$1,000)	Losses, claims and benefits paid (\$1,000)	Cumulative net investments in Hawaii, Dec. 31 1/ (\$1,000)
1998	979	1,955,457	1,352,865	4,792,872
1999	992	1,997,905	2,187,970	4,241,739
2000	997	2,115,812	1,912,430	3,836,913
2001	988	2,186,640	1,648,415	3,609,657
2002	989	2,429,982	1,500,930	3,433,944
2003	987	2,732,865	1,538,481	3,471,284
2004	953	2,912,186	1,869,570	4,330,020
2005	963	3,117,115	2,014,646	4,102,635
2006	967	3,475,130	2,694,150	5,368,663
2007	966	3,606,984	3,136,056	5,845,236
2008	990	3,459,682	2,621,815	5,506,338
2009	1,005	3,805,409	3,140,699	5,430,239
2010	1,009	4,013,738	3,319,787	5,527,425

1/ Excludes bank balances.

Source: Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance Commissioner of Hawaii* (annual) <<http://hawaii.gov/dcca/ins/reports/>> accessed February 7, 2012.

**Table 15.08-- LIFE INSURANCE BUSINESS TRANSACTED IN HAWAII:
1998 TO 2010**

[Includes fraternal benefit societies]

Year	Number of companies licensed in Hawaii, Dec. 31	Face value of policies written 1/ (\$1,000)	Insurance in force, Dec. 31 2/ (\$1,000)	Premiums 3/ (\$1,000)	Losses, claims, and benefits paid 3/ (\$1,000)
1998	485	7,237,492	63,999,905	485,295	661,743
1999	483	12,397,141	69,661,030	519,003	1,552,836
2000	478	9,802,583	73,452,956	615,360	1,168,646
2001	472	7,528,187	71,621,301	509,806	925,602
2002	461	8,497,926	77,883,570	546,095	792,006
2003	448	15,195,349	87,362,008	602,830	804,336
2004	433	9,650,742	91,221,745	549,083	1,057,134
2005	434	10,245,838	97,239,187	576,730	1,177,491
2006	429	10,250,274	97,128,330	630,068	1,795,645
2007	417	14,116,865	101,684,178	715,494	2,100,785
2008	419	9,763,779	102,791,146	674,799	1,545,860
2009	414	9,246,551	104,710,661	614,930	1,599,618
2010	409	9,115,587	105,633,782	641,641	1,683,320

1/ Includes insurance revived, increased, or transferred. Excludes annuities. Data not audited.

2/ Excludes annuities. Data not audited.

3/ Life insurance portion excludes annuities, but fraternal portion includes it.

Source: Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance Commissioner of Hawaii* (annual) <<http://hawaii.gov/dcca/ins/reports/>> accessed February 9, 2012 and records.

Table 15.09-- INSURANCE PREMIUMS AND LOSSES PAID, BY CLASS OF INSURANCE: 2010

[Dollars]

Class of insurance	Premiums	Losses, claims, and benefits paid
All classes	4,013,738,141	1/ 3,319,786,796
Life 2/	634,190,950	1,677,298,251
Fraternal	7,450,485	6,021,784
Fire, marine, casualty, and miscellaneous	3,151,473,148	1,636,466,761
Accident and health 3/	1,232,324,960	952,112,863
Fire	47,608,129	3,735,080
Allied lines	55,603,622	8,358,011
Multiple peril crop	1,618,403	614,334
Federal flood	29,782,991	129,179
Farmowners multiple peril	43,933	-
Homeowners multiple peril	353,613,649	57,960,122
Commercial multiple peril (fire & allied lines)	77,847,997	11,882,078
Commercial multiple peril (liability portion)	47,772,013	15,133,192
Mortgage guaranty	19,592,346	23,372,937
Ocean marine	13,552,928	4,557,983
Inland marine	42,291,970	15,412,000
Financial guaranty	5,576,564	-
Medical malpractice	19,315,613	9,645,287
Earthquake	3,833,228	-76,766
Workers' compensation	177,651,236	115,599,886
Other liability	165,889,870	54,816,192
Products liability	4,555,647	4,265,392
Private passenger auto no-fault	75,525,208	41,786,663
Other private passenger auto liability	313,711,549	152,262,673
Commercial auto no-fault	5,781,055	1,689,863
Other commercial auto liability	70,326,454	30,820,817
Private passenger auto physical damage	238,526,230	115,961,685
Commercial auto physical damage	19,259,491	8,120,679
Aircraft	9,960,269	2,530,212
Fidelity	4,672,446	1,532,748
Surety	34,614,443	-6,032,501
Burglary and theft	405,044	34,252
Boiler and machinery	3,204,309	847,442
Credit	6,160,090	1,750,457
Title	60,516,072	5,916,097
All other	10,335,389	1,727,904
Surplus lines (net of reinsurance)	220,623,558	(NA)

NA Not available.

1/ Excludes surplus lines.

2/ Excludes annuities.

3/ Excludes mutual benefit societies and health maintenance organizations.

Source: Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance Commissioner of Hawaii, 2011* <<http://hawaii.gov/dcca/ins/reports/>> accessed February 9, 2012.

**Table 15.10-- INSURANCE BUSINESS TRANSACTED IN HAWAII, BY
LOCATION OF HOME OFFICE: 2010**

[As of December 31. Money amounts in millions of dollars. For all insurance companies,
life and property & casualty, licensed to do business in Hawaii]

Subject	All companies	Domestic com- panies 1/	Foreign com- panies 2/	Alien com- panies 3/
Number of companies	1,009	19	980	10
Life incl. Fraternal Benefit Societies	409	3	400	6
Other than life	600	16	580	4
Financial condition				
Assets	6,224,921	2,095	6,196,378	26,448
Liabilities exc. capital and surplus	5,395,302	1,215	5,369,860	24,227
Policyholders' surplus incl. capital	829,620	880	826,518	2,222
Capital	7,227	52	7,170	5
Net income or loss	62,367	84	62,046	237
Hawaii business				
Direct premiums written	4,987	648	4,327	12
Life	642	27	607	8
Annuities	1,194	(4/)	1,194	(5/)
Fire, casualty, and misc.	3,151	622	2,526	4
Claims and benefits paid	3,690	256	3,421	12
Life	1,683	19	1,654	10
Annuities	370	(6/)	369	1
Fire, casualty, and misc.	1,636	237	1,399	1
Investments in Hawaii	5,527	172	5,321	34
Mortgage loans (principal indebtedness)	1,073	97	941	34
Collateral loans (amount loaned)	88	-	88	(7/)
State and county bonds 8/	2,367	22	2,345	-
Utilities stocks and bonds 8/	306	-	306	-
Industrial and miscellaneous stocks and bonds 8/	1,503	50	1,453	-
Real estate 9/	190	3	188	-
Balances in Hawaii banks	129	91	38	(10/)

Continued on next page.

**Table 15.10-- INSURANCE BUSINESS TRANSACTED IN HAWAII, BY
LOCATION OF HOME OFFICE: 2010 -- Con.**

- 1/ A domestic insurer is one formed under the laws of Hawaii.
- 2/ A foreign insurer is one formed under the laws of any state of the United States (including the District of Columbia and Commonwealth of Puerto Rico) other than Hawaii.
- 3/ An alien insurer is one formed under the laws of a nation other than the United States.
- 4/ 0.02.
- 5/ 0.04.
- 6/ 0.55.
- 7/ 0.03.
- 8/ Market value.
- 9/ Market value less encumbrances.
- 10/ 0.05.

Source: Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance Commissioner of Hawaii, 2011*, pp. 19-49 <<http://hawaii.gov/dcca/ins/reports/>> accessed February 9, 2012; calculations by the Hawaii State Department of Business, Economic Development & Tourism.

Table 15.11-- HEALTH PLANS: 2008 TO 2011

Subject	2008	2009	2010	2011
Hawaii Medical Service Association				
Persons covered, Dec. 31 1/	705,249	688,934	676,800	692,000
Membership dues 2/ (\$1,000)	1,514,792	1,643,173	1,763,549	2,064,411
Kaiser Foundation Health Plan				
Persons covered 1/				
Annual average	222,281	222,667	227,182	229,252
Dec. 31	222,594	223,795	229,186	226,900
Membership dues 2/ (\$1,000)	616,089	632,131	685,998	773,543
University Health Alliance				
Persons covered, Dec. 31 1/	35,295	30,493	36,505	44,407
Membership dues 2/ (\$1,000)	125,896	103,418	118,289	155,901
Commercial carrier premiums for accident and health insurance (\$1,000)	474,784	1,016,744	1,232,325	(NA)

NA Not available.

1/ Subscribers and dependents, whether on a group or individual basis.

2/ Includes both employers' and employees' contributions.

Source: Hawaii Medical Service Association, Kaiser Foundation Health Plan, Inc. and University Health Alliance; Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance Commissioner* (annual) <<http://hawaii.gov/dcca/ins/reports/>> accessed February 9, 2012.

Table 15.12-- PERCENT OF PERSONS NOT COVERED BY HEALTH INSURANCE, FOR THE UNITED STATES AND HAWAII: ANNUAL AND AVERAGES, 2007 TO 2010

[People surveyed in March of the following year. Based on small samples and subject to considerable sampling variation. The Census Bureau recommends 2-year averages to evaluate changes in state estimates over time, and 3-year averages to compare the relative ranking of states]

Subject	Annual				Two-year moving average		Three-year moving average
	2007	2008	2009	2010	2007-2008	2009-2010	2008-2010
Hawaii							
Percent not covered	1/ 6.9	1/ 7.3	1/ 7.4	7.7	7.1	7.5	7.5
Standard error 2/	1/ 0.5	0.7	1/ 0.6	0.7	0.8	0.9	0.7
Rank 3/	(X)	(X)	(X)	(X)	(X)	(X)	2
U.S.							
Percent not covered	1/ 14.7	1/ 14.9	1/ 16.1	16.3	14.8	16.2	15.8
Standard error 2/	0.1	0.1	0.1	0.1	0.2	0.2	0.2

X Not applicable.

1/ Revised from previous *Data Book*.

2/ Plus or minus percent. At the 90-percent confidence interval.

3/ Among 50 states, with lowest percentage ranking 1.

Source: U.S. Census Bureau, Table HI06 "Health Insurance Coverage Status by State for All People: 2010" <http://www.census.gov/hhes/www/cpstables/032011/health/h06_000.xls> accessed September 13, 2011; "Number and Percentage of People Without Health Insurance Coverage by State Using 2- and 3-Year Averages: 2007-2008 and 2009-2010" <<http://www.census.gov/hhes/www/hlthins/data/incpovhlth/2010/state.xls>> accessed September 13, 2011; "Comparison of Uninsured Rates Between States Using 3-year Averages: 2008 to 2010" <<http://www.census.gov/hhes/www/hlthins/data/incpovhlth/2010/statecomp10.xls>> accessed September 13, 2011; and "HIB-4. Health Insurance Coverage Status and Type of Coverage by State--All Persons: 1999 to 2010" <<http://www.census.gov/hhes/www/hlthins/data/historical/files/hihist4B.xls>> accessed September 13, 2011.

**Table 15.13-- UNINSURED PERSONS BY SELECTED AGE GROUPS,
BY COUNTY: 2009**

[The Small Area Health Insurance Estimates (SAHIE) program models health insurance coverage by combining survey data with population estimates and administrative records]

Age group and subject 1/	State total	Honolulu	Hawaii	Kauai	Maui
Under age 65					
Number uninsured	91,365	57,090	16,123	5,135	13,016
Number in population group	1,113,433	775,085	154,995	55,387	127,966
Percent uninsured	8.2	7.4	10.4	9.3	10.2
Under 19 years old					
Number uninsured	10,014	6,267	1,672	634	1,441
Number in population group	313,211	217,055	44,570	15,833	35,753
Percent uninsured	3.2	2.9	3.8	4.0	4.0
18 to 64 years old					
Number uninsured	83,267	52,032	14,789	4,620	11,827
Number in population group	816,167	568,889	112,897	40,398	93,984
Percent uninsured	10.2	9.1	13.1	11.4	12.6
40 to 64 years old					
Number uninsured	31,447	18,806	6,078	1,860	4,704
Number in population group	422,938	284,347	63,757	23,414	51,419
Percent uninsured	7.4	6.6	9.5	7.9	9.1

1/ Kalawao County figures were not available for the "Under age 65" group and were zero for the remaining age categories displayed in the table.

Source: U.S. Census Bureau, Social, Economic and Housing Statistics Division, Small Area Estimates Branch, Small Area Health Insurance Estimates (SAHIE) Program, "Health Insurance Coverage Status by Age, Race, Hispanic Origin, Sex and Income for Counties and States: 2009" (October 2011) <<http://www.census.gov/did/www/sahie/>> accessed July 11, 2012.

**Table 15.14-- FIRES, DEATHS, AND LOSSES REPORTED BY COUNTY
FIRE DEPARTMENT: 2003 TO 2011**

[Fiscal year ending June 30]

Subject and year	State total	Honolulu	Hawaii	Kauai	Maui
Number of fires					
2003	5,028	3,123	1,166	288	451
2004	4,746	3,064	782	273	627
2005	4,297	2,411	887	258	741
2006	5,429	3,426	897	284	822
2007	5,060	3,085	927	312	736
2008	4,148	2,625	892	308	323
2009	3,802	2,364	751	186	501
2010	4,105	2,383	889	292	541
2011	3,562	2,110	731	168	553
Fire deaths					
2003	3	1	1	-	1
2004	8	7	1	-	-
2005	10	10	-	-	-
2006	4	3	-	1	-
2007	6	5	1	-	-
2008	6	5	-	1	-
2009	2	2	-	-	-
2010	5	3	-	-	2
2011	12	11	-	1	-
Fire losses (\$1,000)					
2003	17,913	10,702	3,343	1,462	2,406
2004	37,357	12,682	15,146	1,950	7,579
2005	39,436	22,032	2,847	2,012	12,545
2006	38,621	21,309	9,167	2,934	5,211
2007	32,402	15,754	8,348	2,995	5,305
2008	28,005	16,566	6,775	1,279	3,385
2009	24,908	15,354	5,825	1,919	1,810
2010	44,263	13,696	3,995	6,081	20,491
2011	23,484	15,542	2,111	3,132	2,699

Source: County fire departments.

**Table 15.15-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS:
1998 TO 2010**

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees]

Year	Number of employees 1/	Payroll (\$1,000)		Number of establishments by employment-size class 2/			
		First quarter	Annual	Total	1 to 4	5 to 9	
1998	416,571	2,736,665	11,291,978	29,603	15,466	6,235	
1999	419,047	2,756,846	11,661,968	29,569	15,520	6,111	
2000	432,092	2,982,367	12,331,233	29,853	15,658	6,063	
2001	441,856	3,136,371	12,684,140	30,175	15,802	6,133	
2002	439,934	3,237,290	13,352,194	30,633	16,181	6,245	
2003	459,010	3,422,999	14,138,996	31,061	16,243	6,294	
2004	473,500	3,552,027	15,074,629	31,605	16,503	6,431	
2005	490,682	3,784,859	16,163,137	32,244	16,848	6,504	
2006	512,543	4,225,680	17,287,011	33,118	17,119	6,681	
2007	519,060	4,501,332	18,306,259	33,388	17,177	6,835	
2008	518,168	4,667,451	18,539,010	32,904	16,903	6,720	
2009	488,403	4,415,214	17,742,683	32,372	16,862	6,494	
2010	478,838	4,158,617	17,541,821	31,939	16,709	6,357	
	Number of establishments by employment-size class 2/--Con.						
Year	10 to 19	20 to 49	50 to 99	100 to 249	250 to 499	500 to 999	1,000 or more
1998	3,952	2,498	883	404	97	45	23
1999	3,948	2,474	924	412	115	43	22
2000	4,067	2,494	953	430	121	42	25
2001	3,998	2,651	957	446	116	47	25
2002	4,014	2,632	914	455	122	46	24
2003	4,194	2,666	992	475	126	45	26
2004	4,208	2,766	1,012	479	121	58	27
2005	4,359	2,730	1,096	485	133	61	28
2006	4,555	2,884	1,121	548	126	58	26
2007	4,611	2,895	1,107	548	133	52	30
2008	4,518	2,912	1,067	556	138	62	28
2009	4,445	2,836	1,027	506	129	48	25
2010	4,445	2,729	1,012	481	134	49	23

1/ For week including March 12.

2/ Data refer to establishments active anytime during the year.

Source: U.S. Census Bureau, *County Business Patterns* (annual)

<<http://censtats.census.gov/cgi-bin/cbpnaic/cbpsect.pl>> accessed June 26, 2012.

**Table 15.16-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS,
BY COUNTY: 2009 AND 2010**

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees]

Year and county	Number of establishments 1/	Number of employees 2/	Payroll (\$1,000)	
			First quarter	Annual
2009				
State total	32,372	488,403	4,415,214	17,742,683
Hawaii	4,197	51,238	406,420	1,612,866
Honolulu	21,748	338,594	3,220,810	12,917,421
Kauai	1,919	23,802	184,545	758,863
Maui	4,450	59,606	491,512	1,971,447
Statewide 3/	58	(4/)	(D)	(D)
2010				
State total	31,939	478,838	4,158,617	17,541,821
Hawaii	4,044	49,437	376,903	1,562,597
Honolulu	21,592	335,934	3,058,740	12,876,028
Kauai	1,913	23,216	173,555	742,031
Maui	4,332	57,370	453,896	1,934,793
Statewide 3/	58	(5/)	(D)	(D)

D Withheld to avoid disclosing data for individual companies.

1/ Data refer to establishments active anytime during the year.

2/ For week including March 12.

3/ Employers without a fixed location within a state (or of unknown county location) are included under a "statewide" classification at the end of the county tables. This incomplete detail causes only slight understatement of county employment.

4/ 5,000 to 9,999 employees.

5/ 10,000 to 24,999 employees.

Source: U.S. Census Bureau, *County Business Patterns* (annual)

<<http://censtats.census.gov/cgi-bin/cbpnaic/cbpsect.pl>> accessed June 26, 2012.

**Table 15.17-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS,
BY MAJOR GROUP: 2010**

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees.
Statistics based on the 2007 North American Industry Classification System (NAICS)]

NAICS code	Major group	Number of establishments 1/	Number of employees 2/	Annual payroll (\$1,000)
	Total	31,939	478,838	17,541,821
11	Agriculture, forestry, fishing and hunting	41	357	5,713
21	Mining, quarrying, and oil & gas extraction	9	137	10,089
22	Utilities	53	3,163	252,999
23	Construction	2,738	27,099	1,542,648
31-33	Manufacturing	844	12,414	449,360
311	Food	245	5,447	151,253
312	Beverage and tobacco product	33	804	33,232
315	Apparel	51	458	10,817
323	Printing and related support activities	103	1,003	33,703
327	Nonmetallic mineral product	46	865	48,160
42	Wholesale trade	1,749	18,836	823,543
44-45	Retail trade	4,694	65,347	1,710,392
441	Motor vehicle and parts dealers	317	5,722	251,357
444	Bldg. mat, garden equip & supplies dealers	274	4,341	127,987
445	Food and beverage stores	670	12,621	296,965
446	Health and personal care stores	352	4,548	140,547
448	Clothing & clothing accessories stores	1,254	11,500	234,994
48-49	Transportation and warehousing	856	25,741	1,046,447
481	Air transportation	66	7,116	352,350
484	Truck transportation	208	3,221	119,975
485	Transit & ground passenger transport	108	3,926	135,940
487	Scenic and sightseeing transportation	174	3,686	103,580
488	Support activities for transportation	185	4,451	199,397
51	Information	543	8,802	466,022
52	Finance and insurance	1,450	19,171	1,064,840
53	Real estate and rental and leasing	1,932	12,790	533,749
54	Professional, scientific & technical services	3,342	25,180	1,295,071
55	Management of companies & enterprises	235	5,500	377,509
56	Administrative and support and waste management and remediation services	1,852	43,936	1,236,597
61	Educational services	522	19,561	636,707
62	Health care and social assistance	3,508	65,125	3,005,113
621	Ambulatory health care services	2,686	25,106	1,302,346
622	Hospitals	28	20,841	1,215,053
623	Nursing & residential care facilities	137	7,149	228,698
624	Social assistance	657	12,029	259,016

Continued on next page.

**Table 15.17-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS,
BY MAJOR GROUP: 2010-- Con.**

NAICS code	Major group	Number of establishments 1/	Number of employees 2/	Annual payroll (\$1,000)
71	Arts, entertainment and recreation	494	9,761	225,674
72	Accommodation and food services	3,483	90,324	2,180,243
721	Accommodation	294	34,202	1,210,747
722	Food services and drinking places	3,189	56,122	969,496
81	Other services (except public admin.)	3,538	25,532	678,095
99	Industries not classified	56	(3/)	1,010

1/ Data refer to establishments active anytime during the year.

2/ For week including March 12.

3/ 20 to 99 employees.

Source: U.S. Census Bureau, *2010 County Business Patterns*

<<http://censtats.census.gov/cgi-bin/cbpnaic/cbpsect.pl>> accessed June 26, 2012.

**Table 15.18-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS,
BY EMPLOYMENT-SIZE CLASS: 2008 AND 2009**

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees]

Employment-size class	Number of establishments 1/		Number of employees 2/		Annual payroll (\$1,000)	
	2008	2009	2008	2009	2008	2009
Total	32,904	32,372	518,168	488,403	18,539,010	17,742,683
1 to 4	16,903	16,862	31,120	31,009	1,231,489	1,202,263
5 to 9	6,720	6,494	44,592	43,110	1,479,827	1,413,372
10 to 19	4,518	4,445	61,123	59,275	1,978,662	1,919,912
20 to 49	2,912	2,836	88,381	85,024	2,932,378	2,890,539
50 to 99	1,067	1,027	73,072	70,344	2,531,267	2,444,105
100 to 249	556	506	80,316	74,433	2,836,896	2,670,752
250 to 499	138	129	47,384	44,895	1,836,894	1,776,020
500 to 999	62	48	41,753	33,582	1,701,291	1,390,527
1,000 or more	28	25	50,427	46,731	2,010,306	2,035,193

1/ Data refer to establishments active anytime during the year.

2/ For week including March 12.

Source: U.S. Census Bureau, "County Business Patterns by Employment Size Class: 2008 Hawaii" <http://factfinder.census.gov/servlet/DatasetMainPageServlet?_program=EAS&_tabId=EAS2&_submenuId=datasets_5&_lang=en> accessed September 7, 2010 and "2009 County Business Patterns: Geographic Area Series: County Business Patterns by Employment Size Class: 2009 Hawaii" <<http://factfinder2.census.gov/faces/nav/jsf/pages/index.xhtml>> accessed January 18, 2012.

Table 15.19-- CHARACTERISTICS OF BUSINESS AND PROFESSIONAL FIRMS, BY COUNTY: 2009

Characteristic	State total 1/	Honolulu	Maui	Kauai	Hawaii
All businesses	49,247	34,834	5,675	2,614	6,124
Business type, total 2/	32,196	22,458	3,470	1,745	4,526
Corporation	25,529	18,029	2,866	1,371	3,266
Partnership	720	516	112	26	66
Proprietorship	5,947	3,913	492	348	1,194
Employees, total 3/	10,988	8,245	1,213	507	1,025
1 to 4	4,057	2,969	515	187	386
5 to 9	2,485	1,838	270	121	256
10 to 19	1,786	1,353	182	81	171
20 to 49	1,379	1,065	131	61	122
50 to 99	525	429	47	20	29
100 to 199	347	271	28	20	28
200 to 299	111	86	10	7	8
300 to 499	130	96	15	6	13
500 to 999	86	61	12	4	9
1,000 to 9,999	83	77	3	-	3
Annual sales volume, total 2/	8,250	6,251	885	358	757
Under \$500,000	4,114	3,059	439	181	435
\$500,000 to \$1,000,000	1,243	918	135	71	119
\$1 to \$5 million	1,623	1,268	179	66	110
\$5 to \$10 million	392	310	51	6	25
\$10 to \$25 million	323	255	31	11	26
Over \$25 million	555	441	50	23	42
Year established, total 3/	18,800	14,283	1,880	801	1,838
1821 to 1849	29	16	4	3	6
1850 to 1899	174	120	16	12	26
1900 to 1949	1,198	862	110	61	165
1950 to 1959	920	747	64	36	73
1960 to 1969	1,943	1,547	160	76	161
1970 to 1979	4,622	3,453	544	179	446
1980 to 1989	5,864	4,353	580	295	636
1990 to 1999	3,255	2,502	366	118	269
2000 and later	796	683	36	21	56

1/ Subcategory figures may not sum to the total.

2/ Selected professionals are not included. Distributions exclude non-responding firms and those for which item (typically sales volume) was not applicable. Subcategory figures may not sum to the total.

3/ Distributions exclude non-responding firms and those for which item (typically sales volume) was not applicable. Subcategory figures may not sum to the total.

Source: HBD Inc., *Hawaii Business Directory 2009* (2009), pages xii, xiii and ix; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

**Table 15.20-- REGISTERED CORPORATIONS AND PARTNERSHIPS:
2008 TO 2011**

[Fiscal year ending June 30 unless otherwise specified. Excludes nonprofit corporations]

Subject	2008	2009	2010	2011
Domestic (Hawaii) corporations				
Formed	2,595	2,042	2,006	2,049
Dissolved or merged 1/	2,824	2,860	2,888	2,824
On record, June 30 2/	34,890	34,108	33,243	32,508
Foreign (non-Hawaii) corporations				
Qualified	1,356	1,129	1,077	1,026
Withdrawn, merged, or cancelled 1/	859	871	924	986
On record, June 30 2/	11,090	11,345	11,497	11,531
Partnerships				
Registered	573	487	446	394
Dissolved or cancelled 1/	695	642	638	562
On record, June 30 2/	5,487	5,325	5,125	4,956
Domestic (Hawaii) Limited Liability Companies				
Formed	7,634	6,754	6,879	7,383
Dissolved or merged 1/	2,831	3,393	3,965	4,630
On record, June 30 2/	35,952	39,332	42,265	45,038
Foreign (non-Hawaii) Limited Liability Companies				
Qualified	900	758	841	867
Withdrawn or merged 1/	365	393	398	482
On record, June 30 2/	4,459	4,869	5,310	5,696
Domestic (Hawaii) Limited Liability Partnerships				
Formed	70	88	77	74
Dissolved or merged 1/	28	41	58	67
On record, June 30 2/	365	410	432	439
Foreign (non-Hawaii) Limited Liability Partnerships				
Qualified	7	6	5	11
Withdrawn or cancelled 1/	5	2	2	5
On record, June 30 2/	52	56	59	65

1/ Annual fluctuations may partly reflect the sporadic purging of defunct firms from the registration files.

2/ Number on record may be inconsistent with data on components of change or conversion from another type of entity, reflecting inaccuracy in manual tabulation. A discrepancy does occur when a domestic corporation converts to a limited liability company because the statistic is reflected for the domestic corporation and included in the dissolved or merged statistic, but it is not reflected in the limited liability company's formed statistic. Domestic entities that are reinstated after being involuntarily dissolved, cancelled or terminated are also not reflected in the formed statistics.

Source: Hawaii State Department of Commerce and Consumer Affairs, Business Registration Div., records.

**Table 15.21-- CHARACTERISTICS OF CORPORATIONS, PARTNERSHIPS,
AND PROPRIETORSHIPS: 2002**

[Includes all active private-for-profit businesses in Hawaii except insurance underwriters who pay the insurance premium tax. Inactive businesses, defined as those with no income no income and no expenses other than those to maintain licenses and to file tax returns, were not included]

Subject	Total	Corpora- tions	Partner- ships	Proprie- torships
Number of businesses, by taxation district	128,119	24,598	7,090	96,431
1st (Oahu)	88,456	18,458	5,225	64,773
2nd (Maui, Molokai, Lanai)	16,019	2,638	816	12,565
3rd (Hawaii)	16,715	2,608	702	13,405
4th (Kauai, Niihau)	6,929	894	347	5,688
Businesses with \$1 million or more in business receipts	5,831	4,902	715	214
Business receipts (\$1,000)	64,907,431	54,915,442	6,979,980	3,012,009
Businesses with net profit	71,091	11,648	3,794	55,649
Amount of net profit (\$1,000)	3,961,638	2,298,851	884,949	777,838
Businesses with net loss	50,730	7,669	3,039	40,022
Amount of net loss (\$1,000)	4,206,775	3,082,445	849,494	274,836

Source: Hawaii State Department of Taxation, *Hawaii Income Patterns: Businesses 2002* (July 2006)
<<http://www.hawaii.gov/tax/pubs/02businc.pdf>> accessed August 13, 2007.

**Table 15.22-- ESTABLISHMENT AND EMPLOYMENT CHANGES
FROM ENTERPRISE BIRTHS, DEATHS, EXPANSIONS AND
CONTRACTIONS, BY EMPLOYMENT SIZE: 2007 TO 2008**

[An enterprise is a business organization consisting of one or more domestic establishments that were specified under common ownership or control. Based on 2007 NAICS]

Subject	Employment size of the enterprise 1/							
	Total	Less than 500 employees						500+
		Total < 500	1-4	5-9	10-19	20-99	100-499	
Establishments 2/								
Number (initial year)	30,675	26,069	12,277	5,029	3,219	3,585	1,959	4,606
Numerical change	-252	-316	-225	-5	-62	-50	26	64
Births 3/	2,731	2,325	1,622	308	136	145	114	406
Deaths 4/	2,983	2,641	1,847	313	198	195	88	342
Expansions	8,217	6,692	2,207	1,435	1,071	1,291	688	1,525
Contractions	8,239	6,772	1,516	1,812	1,348	1,413	683	1,467
Employment 5/								
Number (initial year)	518,928	287,818	25,923	32,435	40,089	98,324	91,047	231,110
Numerical change	-1,185	-1,252	3,352	-310	-750	-1,937	-1,607	67
Change due to births	23,238	14,490	2,937	1,974	1,758	3,867	3,954	8,748
Change due to deaths	-21,122	-15,651	-3,277	-1,996	-2,309	-5,194	-2,875	-5,471
Change due to expansions	42,801	27,430	5,420	3,399	4,199	7,975	6,437	15,371
Change due to contractions	-46,102	-27,521	-1,728	-3,687	-4,398	-8,585	-9,123	-18,581

1/ For establishment deaths and continuing establishments, the enterprise size is determined by the employment of the controlling enterprise in the initial year. The enterprise size is determined by the employment of the controlling enterprise in the subsequent year for single-unit establishment births. For multiunit establishment births, the enterprise size is determined by the employment of the controlling enterprise in the initial year if the enterprise exists in the initial year and by the employment of the controlling enterprise in the subsequent year if the enterprise does not exist in the initial year. For the purposes of the dynamic tabulations, an establishment is considered in existence in a given year if it has first quarter employment for that year. An enterprise is considered in existence in a given year if it owns at least one establishment with first quarter employment for that year.

2/ A single physical location where business is conducted or where services or industrial operations are performed.

3/ Establishments that have zero employment in the first quarter of the initial year and positive employment in the first quarter of the subsequent year.

4/ Establishments that have positive employment in the first quarter of the initial year and zero employment in the first quarter of the subsequent year.

5/ Full or part-time employees, including salaried officers and executives of corporations, who were on the payroll in the pay period including March 12. Included are employees on sick leave, holidays, and vacations; not included are proprietors and partners of unincorporated businesses.

Source: U.S. Census Bureau, 1989-2008 Business Information Tracking Series <<http://www.census.gov/econ/susb/data/susb2008.html>> accessed May 2, 2012 and "Statistics of U.S. Businesses Explanation of Terms" <<http://www.census.gov/econ/susb/definitions.html>> accessed July 3, 2012.

**Table 15.23-- ESTABLISHMENT AND EMPLOYMENT CHANGES
FROM ENTERPRISE BIRTHS, DEATHS, EXPANSIONS AND
CONTRACTIONS, BY EMPLOYMENT SIZE: 2008 TO 2009**

[An enterprise is a business organization consisting of one or more domestic establishments that were specified under common ownership or control. Based on 2007 NAICS]

Subject	Employment size of the enterprise 1/							
	Total	Less than 500 employees						500+
		Total < 500	1-4	5-9	10-19	20-99	100-499	
Establishments 2/								
Number (initial year)	30,437	25,669	12,208	4,950	3,075	3,440	1,996	4,768
Numerical change	-471	-567	-475	-49	-31	-22	10	96
Births 3/	2,608	2,141	1,484	293	146	127	91	467
Deaths 4/	3,079	2,708	1,959	342	177	149	81	371
Expansions	6,353	5,207	1,979	1,183	736	798	511	1,146
Contractions	9,812	7,953	1,671	2,023	1,607	1,849	803	1,859
Employment 5/								
Number (initial year)	518,068	282,312	25,763	32,016	38,639	94,753	91,141	235,756
Numerical change	-28,951	-17,203	2,136	-1,321	-3,046	-7,938	-7,034	-11,748
Change due to births	21,007	12,325	2,658	1,934	1,908	3,206	2,619	8,682
Change due to deaths	-22,582	-14,882	-3,472	-2,170	-2,227	-4,003	-3,010	-7,700
Change due to expansions	30,003	19,599	4,894	3,086	2,635	5,277	3,707	10,404
Change due to contractions	-57,379	-34,245	-1,944	-4,171	-5,362	-12,418	-10,350	-23,134

1/ For establishment deaths and continuing establishments, the enterprise size is determined by the employment of the controlling enterprise in the initial year. The enterprise size is determined by the employment of the controlling enterprise in the subsequent year for single-unit establishment births. For multiunit establishment births, the enterprise size is determined by the employment of the controlling enterprise in the initial year if the enterprise exists in the initial year and by the employment of the controlling enterprise in the subsequent year if the enterprise does not exist in the initial year. For the purposes of the dynamic tabulations, an establishment is considered in existence in a given year if it has first quarter employment for that year. An enterprise is considered in existence in a given year if it owns at least one establishment with first quarter employment for that year.

2/ A single physical location where business is conducted or where services or industrial operations are performed.

3/ Establishments that have zero employment in the first quarter of the initial year and positive employment in the first quarter of the subsequent year.

4/ Establishments that have positive employment in the first quarter of the initial year and zero employment in the first quarter of the subsequent year.

5/ Full or part-time employees, including salaried officers and executives of corporations, who were on the payroll in the pay period including March 12. Included are employees on sick leave, holidays, and vacations; not included are proprietors and partners of unincorporated businesses.

Source: U.S. Census Bureau, 1989-2009 Business Information Tracking Series <<http://www.census.gov/econ/sub/>> accessed May 2, 2012 and "Statistics of U.S. Businesses Explanation of Terms" <<http://www.census.gov/econ/sub/definitions.html>> accessed July 3, 2012.

Table 15.24-- TOP INDUSTRIES FOR THE STATE OF HAWAII: 2002

[Industries in which Hawaii was ranked number one among the 50 states and D.C. based on sales or receipts per capita. Includes only establishments with payroll. A few industries may not be shown where substantial data for other states has been withheld]

NAICS code	Description	Total sales or receipts (\$1,000)	Sales or receipts per capita
72111	Hotels (except casino hotels) and motels	3,212,231	2,604.69
448	Clothing and clothing accessories stores	1,506,061	1,221.21
7221	Full-service restaurants	1,185,561	961.33
4481	Clothing stores	945,447	766.63
7222	Limited-service eating places	869,160	704.77
722211	Limited-service restaurants	751,321	609.22
532	Rental and leasing services	705,671	572.20
5312	Offices of real estate agents and brokers	555,125	450.13
44814	Family clothing stores	520,967	422.43
5321	Automotive equipment rental and leasing	498,597	404.30
53211	Passenger car rental and leasing	478,241	387.79
4483	Jewelry, luggage, and leather goods stores	429,014	347.87
5313	Activities related to real estate	413,859	335.58
5615	Travel arrangement and reservation services	410,616	332.95
4532	Office supplies, stationery, and gift stores	348,898	282.91
44831	Jewelry stores	344,350	279.22
53131	Real estate property managers	328,014	265.98
44512	Convenience stores	299,309	242.70
531312	Nonresidential property managers	194,327	157.57
71391	Golf courses and country clubs	154,772	125.50
5322	Consumer goods rental	148,956	120.78
56152	Tour operators	128,995	104.60
44815	Clothing accessories stores	119,345	96.77
51213	Motion picture and video exhibition	96,148	77.96
44819	Other clothing stores	90,496	73.38
44832	Luggage and leather goods stores	84,664	68.65
4879	Scenic and sightseeing transportation, other	61,863	50.16
53222	Formal wear and costume rental	45,484	36.88
446191	Food (health) supplement stores	42,347	34.34
62133	Offices of mental health practitioners (exc. physicians)	42,227	34.24
311811	Retail bakeries	29,016	23.53
71213	Zoos and botanical gardens	27,701	22.46
532292	Recreational goods rental	27,333	22.16

Continued on next page.

Table 15.24-- TOP INDUSTRIES FOR THE STATE OF HAWAII: 2002 -- Con.

NAICS code	Description	Total sales or receipts (\$1,000)	Sales or receipts per capita
81222	Cemeteries and crematories	22,360	18.13
61162	Sports and recreation instruction	22,010	17.85
561613	Armored car services	19,981	16.20
315211	Men's and boys' cut and sew apparel contractors	12,092	9.80

Source: U.S. Census Bureau, 2002 Economic Census, Geographic Area Series and Subject Series reports "Industries in Which Hawaii Ranks First in Terms of Sales or Receipts Per Capita" <<http://www.census.gov/econ/census02/data/tops/TOPSTHL.HTM>> accessed June 26, 2008.

Table 15.25-- TOP INDUSTRIES, BY COUNTY: 2010

[The previous *Data Book* table had the same title but covered a slightly different time period. This data is averaged for 1st quarter of 2010 through 4th quarter of 2010. Ranking based on greatest employment at the 3-digit NAICS code-level. Greatest employment is ranked 1. Includes persons 14 to 99 years of age in private firms only. Does not include data for Kalawao County]

Rank	NAICS code	County and industry	Average quarterly employment	Average quarterly new hire employment	Average monthly earnings (\$)	New hire earnings (\$)
		State total	462,594	28,755	3,343	2,204
1	722	Food services and drinking places	54,218	4,845	1,646	1,191
2	561	Administrative and support services	39,082	3,704	2,589	1,990
3	721	Accommodation	33,922	1,437	3,263	2,825
4	541	Professional, scientific, and technical services	24,023	1,377	5,310	4,052
5	621	Ambulatory health care services	23,328	1,253	4,691	3,002
6	238	Specialty trade contractors	15,174	871	4,556	3,405
7	624	Social assistance	14,080	927	1,945	1,344
8	611	Educational services	13,652	780	3,055	1,568
9	452	General merchandise stores	13,570	745	2,219	1,381
10	445	Food and beverage stores	13,503	834	2,210	1,460
		Hawaii County	48,100	3,052	2,934	2,078
1	721	Accommodation	5,287	183	3,050	2,682
2	722	Food services and drinking places	5,250	547	1,592	1,203
3	561	Administrative and support services	2,821	338	2,244	1,646
4	621	Ambulatory health care services	2,678	126	4,054	2,694
5	445	Food and beverage stores	2,371	130	2,241	1,348
6	452	General merchandise stores	2,326	143	2,257	1,481
7	624	Social assistance	1,895	158	1,965	1,219
8	238	Specialty trade contractors	1,629	95	3,768	2,953
9	111	Crop production	1,451	75	2,000	1,459
10	541	Professional, scientific, and technical services	1,332	61	4,368	3,005
		City & County of Honolulu	336,037	20,596	3,454	2,232
1	722	Food services and drinking places	38,651	3,187	1,613	1,114
2	561	Administrative and support services	30,854	2,823	2,608	2,027
3	541	Professional, scientific, and technical services	20,674	1,204	5,486	4,169

Continued on next page.

Table 15.25-- TOP INDUSTRIES, BY COUNTY: 2010 -- Con.

Rank	NAICS code	County and industry	Average quarterly employment	Average quarterly new hire employment	Average monthly earnings (\$)	New hire earnings (\$)
		City & County of Honolulu - con.				
4	621	Ambulatory health care services	17,542	992	4,680	2,848
5	721	Accommodation	15,561	564	3,267	2,674
6	622	Hospitals	11,634	403	5,248	3,740
7	611	Educational services	11,472	648	3,087	1,550
8	238	Specialty trade contractors	11,229	636	4,853	3,602
9	624	Social assistance	10,167	644	1,912	1,381
10	813	Religious, grantmaking, civic, professional, and similar organizations	9,322	505	2,663	1,667
		Kauai County	22,011	1,346	3,004	2,165
1	721	Accommodation	3,515	171	3,116	2,996
2	722	Food services and drinking places	3,093	313	1,534	1,208
3	561	Administrative and support services	1,345	85	2,740	1,944
4	481	Air transportation	844	10	3,930	2,732
5	621	Ambulatory health care services	777	31	6,379	4,027
6	238	Specialty trade contractors	710	53	3,319	2,548
7	452	General merchandise stores	700	23	2,155	1,215
8	445	Food and Beverage Stores	688	46	1,901	1,322
9	713	Amusement, gambling, and recreation industries	665	37	2,069	1,824
10	541	Professional, scientific, and technical services	664	38	3,752	2,745
		Maui County	56,444	3,761	3,156	2,164
1	721	Accommodation	9,559	519	3,432	2,982
2	722	Food services and drinking places	7,224	798	1,925	1,478
3	561	Administrative and support services	4,061	458	2,590	2,015
4	621	Ambulatory health care services	2,330	105	4,960	4,362
5	481	Air transportation	2,120	24	4,031	2,486
6	111	Crop production	1,838	95	3,921	2,526
7	445	Food and beverage stores	1,737	123	2,223	1,652
8	452	General merchandise stores	1,624	99	2,336	1,382
9	238	Specialty trade contractors	1,607	87	3,765	3,073
10	813	Religious, grantmaking, civic, professional, and similar organizations	1,516	77	2,641	1,883

Source: U.S. Census Bureau, Local Employment Dynamics, Industry Focus
 <<http://lehd.did.census.gov/led/index.php>> accessed February 10, 2012.

Table 15.26-- LARGEST PUBLIC AND PRIVATE COMPANIES: 2011

[Ranking based on sales in 2010. Data may include sales and employment on the Mainland or abroad]

Rank in sales	Company	Year founded 1/	Sales (million dollars)	Employees
1	Hawaiian Electric Industries Inc.	2/ 1891/1983	2,665.0	(NA)
2	Hawaii Medical Service Assn. (HMSA)	1938	2,473.0	1,681
3	Alexander & Baldwin Inc.	2/ 1870/1900	1,646.2	2,300
4	University of Hawaii System	1907	1,462.8	8,322
5	Hawaiian Airlines Inc.	1929	1,310.1	4,000
6	Kaiser Permanente Hawaii	1958	1,000.0	4,400
7	Hawaii Pacific Health	2001	852.0	5,490
8	The Queen's Health Systems	2/ 1859/1985	789.6	5,166
9	Bank of Hawaii Corp.	1897	720.5	2,484
10	First Hawaiian Bank	2/ 1858/1974	716.5	2,231

NA Not available.

1/ Information on "Year founded" was obtained from previous *Hawaii Business* issues. From the 2009 issue, year founded information was no longer provided in their ranking table.

2/ The first year is the founding date of the original company and the second year is when it became a holding company, was sold, or legally changed its name or year of incorporation.

Source: *Hawaii Business*, "Hawaii Business Top 250 Companies" (August 2011), p. 76 and various earlier issues.

**Table 15.27-- NET INCOME OR LOSS AND TOTAL REVENUES OF
SELECTED COMPANIES: 2009 TO 2010**

[Based on percentage change in gross annual sales between 2009 and 2010]

Rank	Company	Gross annual sales (million dollars)	
		2010	% change
	Largest percentage increase 1/		
1	RevoluSun / DEP	26.0	1,042.6
2	University of Hawaii Foundation	61.1	388.8
3	Hawaii Human Resources, Inc. (HiHR)	27.2	350.6
4	Sunetric	36.2	98.5
5	Kuhio Auto Group	37.0	76.2
6	Aloha Auto Group Ltd.	44.5	67.9
	Largest percentage decrease 1/		
1	Ledcor Construction Hawaii LLC	46.0	-77.8
2	Kiewit Building Group Inc.	46.5	-56.1

1/ Companies with a change of over 50 percent.

Source: *Hawaii Business*, "Hawaii Business Top 250 Companies" (August 2011), pp. 126-128.

**Table 15.28-- NONEMPLOYER STATISTICS, FOR HAWAII
AND THE UNITED STATES: 1997 TO 2009**

[Data refer to businesses that have no paid employees and are subject to federal income tax. From 1997 to 2001, data were tabulated based on the 1997 North American Industry Classification System (NAICS). From 2002 to 2006, each firm was classified in accordance with the industry definitions in the 2002 North American Industry Classification System (NAICS) manual. Beginning with the 2007 data year, nonemployer firms are classified according to the 2007 NAICS manual]

Year	Hawaii		United States	
	Number of firms 1/	Receipts 2/ (\$1,000)	Number of firms 1/	Receipts 2/ (\$1,000)
1997	70,203	2,350,383	15,439,609	586,315,756
1998	71,039	2,560,133	15,708,727	643,720,460
1999	72,610	2,664,258	16,152,604	667,219,733
2000	73,810	2,835,688	16,529,955	709,378,836
2001	74,969	2,901,845	16,979,498	729,922,063
2002	76,398	3,055,384	17,646,062	770,032,328
2003	80,718	3,407,971	18,649,114	829,819,228
2004	84,331	3,694,870	19,523,741	887,001,820
2005	87,717	4,026,320	20,392,068	951,206,297
2006	90,353	4,194,469	20,768,555	970,384,137
2007	96,263	4,475,373	21,708,021	991,791,563
2008	93,704	4,334,702	21,351,320	962,791,527
2009	90,348	4,030,639	21,090,761	837,794,439
Economic Census 2007	95,301	4,148,616	21,357,346	972,691,434

1/ Data refer to each distinct business income tax return filed by a nonemployer business.

2/ Includes gross receipts, sales, commissions and income received from trades and businesses, as reported on annual business income tax returns. Business income consists of all payments received for services rendered by nonemployer businesses, such as payments received as independent agents and contractors.

Source: U.S. Census Bureau, 1997 Economic Census *Nonemployer Statistics, Nonemployer Statistics* for 1998 through 2001 (annual), 2002 Economic Census, *Nonemployer Statistics* <<http://www.census.gov/prod/www/abs/nonemp.html>> accessed September 30, 2005, *Nonemployer Statistics* for 2003 to 2009 <<http://www.census.gov/econ/nonemployer/index.html>> accessed July 28, 2011; and 2007 Economic Census, 2007 Survey of Business Owners, Company Statistics Series, SB0700CSA01: U.S. Firms by Geographic Area, Industry, Gender, Ethnicity, and Race: 2007 <http://factfinder.census.gov/servlet/EconSectorServlet?caller=dataset&sv_name=2007+Survey+of+Business+Owners+_SectorId=*&ds_name=EC0700A1> accessed July 29, 2011.

**Table 15.29-- CHARACTERISTICS OF NONEMPLOYER
BUSINESSES, BY MAJOR GROUP: 2007**

[Data are from the 2007 Economic Census which differs from data in the Census Bureau's annual nonemployers statistics used in other current as well as in previous *Data Book* tables. Data refer to businesses that have no paid employees and are subject to Federal income tax. For the 2007 data year, nonemployer firms are classified according to the 2007 NAICS manual]

2007 NAICS code	Major group	Number of firms 1/	Receipts 2/ (\$1,000)
	Total	95,301	4,148,616
11	Agriculture, forestry, fishing and hunting 3/	1,601	55,955
21	Mining, quarrying, and oil and gas extraction	15	1,297
22	Utilities	77	2,687
23	Construction	7,990	541,182
31-33	Manufacturing	2,015	96,961
42	Wholesale trade	2,515	154,966
44-45	Retail trade	9,330	437,736
48-49	Transportation and warehousing 4/	2,553	101,776
51	Information	1,217	52,667
52	Finance and insurance 5/	3,249	203,658
53	Real estate and rental and leasing	11,913	819,392
54	Professional, scientific, and technical services	14,337	550,914
55	Management of companies and enterprises	-	-
56	Administrative and support and waste management and remediation services	7,723	196,653
61	Educational services	2,164	38,128
62	Health care and social assistance	6,899	286,806
71	Arts, entertainment, and recreation	6,433	152,253
72	Accommodation and food services	1,557	84,586
81	Other services (except public administration) 6/	13,713	370,998

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**Table 15.29-- CHARACTERISTICS OF NONEMPLOYER
BUSINESSES, BY MAJOR GROUP: 2007 -- Con.**

1/ A firm is a business organization or entity consisting of one domestic establishment (location) or more under common ownership or control. A firm without paid employees includes sole proprietors and partners of unincorporated businesses that do not have any other employees on the payroll. All establishments of subsidiary firms are included as part of the owning or controlling firm. For the economic census, the terms "firm" and "company" are synonymous.

2/ Includes sales, receipts, value of shipments.

3/ Crop and Animal Production (NAICS 111 and 112) are out of scope of the 2007 Survey of Business Owners.

4/ Scheduled Passenger Air Transportation (NAICS 481111), Rail Transportation (NAICS 482), and the Postal Service (NAICS 491) are out of scope of the 2007 Survey of Business Owners.

5/ Funds, Trusts, and Other Financial Vehicles (NAICS 525) are out of scope of the 2007 Survey of Business Owners.

6/ Religious, Grantmaking, Civic, Professional, and Similar Organizations (NAICS 813) and Private Households (NAICS 814) are out of scope of the 2007 Survey of Business Owners.

Source: U.S. Census Bureau, 2007 Economic Census, 2007 Survey of Business Owners SB0700CSPRE01: Preliminary Statistics for U.S. Firms by Geographic Area, Industry, Gender, Ethnicity, and Race: 2007 <http://factfinder.census.gov/servlet/EconSectorServlet?caller=dataset&sv_name=2007+Survey+of+Business+Owners&_SectorId=*&ds_name=EC0700A1> accessed July 13, 2010.

**Table 15.30-- CHARACTERISTICS OF NONEMPLOYER
BUSINESSES, BY MAJOR GROUP: 2009**

[Data refer to businesses that have no paid employees and are subject to federal income tax.
Statistics based on the 2007 North American Industry Classification System (NAICS)]

2007 NAICS code	Major group 1/	Number of firms 2/	Receipts 3/ (\$1,000)
	Total	90,348	4,030,639
11	Agriculture, forestry, fishing and hunting	1,719	56,845
21	Mining, quarrying, and oil and gas extraction	14	509
22	Utilities	70	2,944
23	Construction	7,206	445,338
236	Construction of buildings	2,282	160,990
238	Specialty trade contractors	4,819	273,627
31-33	Manufacturing	1,891	70,190
311	Food manufacturing	219	9,073
315	Apparel manufacturing	365	9,272
321	Wood product manufacturing	188	5,325
42	Wholesale trade	2,464	156,996
44-45	Retail trade	8,610	367,506
445	Food and beverage stores	501	45,074
446	Health and personal care stores	524	10,936
448	Clothing and clothing accessories stores	895	59,899
451	Sporting goods, hobby, book, and music stores	526	21,400
454	Nonstore retailers 4/	4,014	85,279
48-49	Transportation and warehousing	2,629	88,579
485	Transit and ground passenger transportation	1,690	44,852
51	Information	1,135	40,090
52	Finance and insurance	2,838	418,463
524	Insurance carriers and related activities	1,669	82,990
53	Real estate and rental and leasing	10,139	719,655
531	Real estate	9,751	692,174
54	Professional, scientific and technical services	13,490	513,173
56	Administrative and support and waste management and remediation services	7,729	193,440
61	Educational services	2,192	37,410
62	Health care and social assistance	7,180	319,829
621	Ambulatory health care services	4,417	246,566
71	Arts, entertainment and recreation	5,595	132,366
711	Performing arts, spectator sports, and related industries	4,793	96,519
72	Accommodation and food services	1,434	93,097
81	Other services (except public administration)	14,013	374,209
812	Personal and laundry services	9,651	238,652

Continued on next page.

**Table 15.30-- CHARACTERISTICS OF NONEMPLOYER
BUSINESSES, BY MAJOR GROUP: 2009 -- Con.**

1/ Major groups include other subgroups not shown separately in this table.

2/ Data refer to each distinct business income tax return filed by a nonemployer business.

3/ Includes gross receipts, sales, commissions and income received from trades and businesses, as reported on annual business income tax returns. Business income consists of all payments received for services rendered by nonemployer businesses, such as payments received as independent agents and contractors.

4/ Includes mail-order houses, vending machine operators, home delivery sales, door-to-door sales, party plan sales, electronic shopping, and sales through portable stalls (e.g., include street vendors, except food).

Source: U.S. Census Bureau, *Nonemployer Statistics: 2009*

<<http://censtats.census.gov/cgi-bin/nonemployer/nonsect.pl>> accessed July 28, 2011.

Table 15.31-- SELECTED MINORITY-OWNED BUSINESS ENTERPRISES: 2007

[Hispanic or Latino firms may be of any race and may also be included under that race. Moreover, each owner had the option of selecting more than one race and therefore is included in each race selected]

Characteristics	All firms (whether or not owned by minorities)	Firms owned by selected minorities 1/		
		Asian- owned	Native Hawaiian- and Other Pacific Islander-owned	Hispanic- owned 2/
All firms				
Number	120,374	56,872	11,403	4,374
Sales, receipts, value of shipments (\$1,000)	97,093,812	18,154,362	2,378,963	671,678
Firms with paid employees				
Number	25,073	11,218	1,361	370
Sales, receipts, value of shipments (\$1,000)	92,945,196	16,371,269	2,031,776	555,191
Employees 3/	495,744	111,924	16,197	3,977
Annual payroll (\$1,000)	17,303,335	3,542,812	481,802	113,896
Firms without paid employees				
Number	95,301	45,654	10,042	4,003
Sales, receipts, value of shipments (\$1,000)	4,148,616	1,783,093	347,187	116,487

1/ Minority-owned firms are firms in which Blacks, American Indians and Alaska Natives, Asians, Native Hawaiian and Other Pacific Islanders, or Hispanics own 51 percent or more of the equity, interest or stock of the business.

2/ Persons of Hispanic origin may be members of any race.

3/ Pay period including March 12.

Source: U.S. Census Bureau, 2007 Economic Census, Survey of Business Owners, Company Statistics Series, SB0700CSA01: U.S. Firms by Geographic Area, Industry, Gender, Ethnicity, and Race: 2007 <http://factfinder.census.gov/servlet/DatasetMainPageServlet?_program=ECN&_submenuId=datasets_4&_lang=en> accessed June 10, 2011; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

**Table 15.32-- ASIAN-OWNED BUSINESSES FOR
HAWAII AND THE UNITED STATES: 2007**

[Asians own 51 percent or more of the stock or equity of the business. Details may not add to total or subgroup total because a firm could be tabulated in more than one racial group]

Characteristics	All firms		Firms with paid employees			
	Number	Sales/ receipts/ value of shipments (\$1,000)	Number	Sales/ receipts/ value of shipments (\$1,000)	Employ- ees	Annual payroll (\$1,000)
Hawaii	56,872	18,154,362	11,218	16,371,269	111,924	3,542,812
Asian Indian	583	238,858	133	217,164	1,701	40,306
Chinese	13,995	4,181,844	2,749	3,674,141	28,626	786,609
Filipino	10,610	1,071,314	1,042	817,551	8,823	238,267
Japanese	26,707	10,966,566	5,674	10,219,753	61,984	2,164,299
Korean	3,482	1,276,955	1,115	1,095,777	7,852	214,090
Vietnamese	2,493	300,725	408	201,865	1,453	27,311
Other Asian	1,232	156,026	184	128,254	1,051	32,145
United States	1,549,559	506,047,751	397,426	453,574,194	2,807,771	79,230,459
Asian Indian	308,491	151,787,438	109,151	140,241,758	844,177	26,638,526
Chinese	423,650	142,430,082	109,653	127,702,215	781,421	20,709,930
Filipino	163,163	20,119,442	21,067	15,655,435	141,916	4,521,220
Japanese	108,338	39,329,933	22,820	35,887,794	209,250	7,171,622
Korean	192,509	78,265,621	71,411	71,878,029	423,660	10,059,019
Vietnamese	229,159	28,826,762	29,773	21,027,689	164,333	3,741,507
Other Asian	144,484	42,393,393	34,717	37,947,990	241,197	5,830,980
Hawaii as a percent of U.S.	3.7	3.6	2.8	3.6	4.0	4.5

Source: U.S. Census Bureau, 2007 Economic Census, Survey of Business Owners, Company Statistics Series, SB0700CSA01: U.S. Firms by Geographic Area, Industry, Gender, Ethnicity, and Race: 2007 <http://factfinder.census.gov/servlet/DatasetMainPageServlet?_program=ECN&_submenuId=datasets_4&_lang=en> accessed June 10, 2011; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

Table 15.33-- NATIVE HAWAIIAN- AND OTHER PACIFIC ISLANDER-OWNED BUSINESSES FOR HAWAII AND THE UNITED STATES: 2007

[Native Hawaiian and Other Pacific Islanders own 51 percent or more of the stock or equity of the business. Details may not add to total or subgroup total because a firm could be tabulated in more than one racial group]

Characteristics	All firms		Firms with paid employees			
	Number	Sales/ receipts/ value of shipments (\$1,000)	Number	Sales/ receipts/ value of shipments (\$1,000)	Employ- ees	Annual payroll (\$1,000)
Hawaii						
Total Native Hawaiian- and Other Pacific Islander	11,403	2,378,963	1,361	2,031,776	16,197	481,802
Native Hawaiian	10,538	2,274,681	1,295	1,957,146	15,517	458,819
Guamanian or Chamorro	135	4,032	3	(1/)	(2/)	(1/)
Samoan	444	30,941	8	10,235	76	3,553
Other Pacific Islander	451	85,640	(3/)	(3/)	(3/)	(3/)
United States						
Total Native Hawaiian- and Other Pacific Islander	37,687	6,319,357	4,151	5,250,301	37,801	1,217,138
Native Hawaiian	21,141	4,129,776	2,454	3,493,361	25,829	793,267
Guamanian or Chamorro	3,616	623,211	486	546,654	3,954	177,249
Samoan	3,008	379,997	350	281,241	1,894	57,712
Other Pacific Islander	8,956	1,216,903	904	966,932	7,274	202,557
Hawaii as a percent of U.S.	30.3	37.6	32.8	38.7	42.8	39.6

1/ Withheld to avoid disclosing data for individual companies; data are included in higher level totals

2/ 0 to 19 employees.

3/ Estimates are suppressed when publication standards are not met, such as the relative standard error of the sales and receipts is 50 percent or more

Source: U.S. Census Bureau, 2007 Economic Census, Survey of Business Owners, Company Statistics Series, SB0700CSA01: U.S. Firms by Geographic Area, Industry, Gender, Ethnicity, and Race: 2007 <http://factfinder.census.gov/servlet/DatasetMainPageServlet?_program=ECN&_submenuId=datasets_4&_lang=en> accessed June 10, 2011; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

**Table 15.34-- WOMEN-OWNED BUSINESSES FOR
HAWAII AND THE UNITED STATES: 2007**

[Male/female ownership of a business was based on the gender of the person(s) owning the majority interest in the business. Businesses equally male-/female-owned are counted and tabulated as a separate entity]

Subject	Total 1/	Women- owned firms 2/	Percent women- owned
Hawaii			
All firms			
Number	120,374	37,343	31.0
Sales, receipts, value of shipments (\$1,000)	97,093,812	4,933,768	5.1
Firms with paid employees			
Number	25,073	4,401	17.6
Sales, receipts, value of shipments (\$1,000)	92,945,196	3,881,271	4.2
Employees 3/	495,744	37,360	7.5
Annual payroll (\$1,000)	17,303,335	951,254	5.5
Firms without paid employees			
Number	95,301	32,942	34.6
Sales, receipts, value of shipments (\$1,000)	4,148,616	1,052,498	25.4
United States			
All firms			
Number	27,092,908	7,792,115	28.8
Sales, receipts, value of shipments (\$1,000)	30,031,519,910	1,196,608,004	4.0
Firms with paid employees			
Number	5,735,562	909,661	15.9
Sales, receipts, value of shipments (\$1,000)	29,058,828,476	1,014,366,348	3.5
Employees 3/	117,310,118	7,520,121	6.4
Annual payroll (\$1,000)	4,822,816,636	214,673,400	4.5
Firms without paid employees			
Number	21,357,346	6,882,453	32.2
Sales, receipts, value of shipments (\$1,000)	972,691,434	182,241,656	18.7

1/ All firms whether or not they are owned by women.

2/ Women own 51 percent or more of the interest or stock of the business.

3/ Pay period including March 12.

Source: U.S. Census Bureau, 2007 Economic Census, Survey of Business Owners, Company Statistics Series, SB0700CSA01: U.S. Firms by Geographic Area, Industry, Gender, Ethnicity, and Race: 2007 <http://factfinder.census.gov/servlet/DatasetMainPageServlet?_program=ECN&_submenuId=datasets_4&_lang=en> accessed June 10, 2011; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

Table 15.35-- BUSINESS INQUIRIES AND COMPLAINTS THROUGH THE BETTER BUSINESS BUREAU, BY TYPE OF INDUSTRY: 2011

Type of industry 1/	Number of inquiries	Type of industry 1/	Number of complaints	Average settlement per consumer complaint (dollars)
General contractors	16,619	Auto dealers - new cars 2/	92	7,223.23
Roofing contractors	13,206	Travel clubs	74	3,644.02
Travel clubs	12,734	Toys - retail	71	108.49
Plumbing contractors	11,296	Airlines	63	594.73
Electricians	10,459	Auto renting & leasing	40	605.25
Travel agencies & bureaus	9,623	Restaurants	37	285.57
Pest control services	9,436	Appliances - major - service & repair	32	796.24
Auto body repair & painting	8,938	Hotels	31	3,145.73
Wedding consultants	8,473	Timeshare companies	30	9,760.25
Charity - local	7,196	Jewelers - retail	29	892.25
Property management	6,993	Auto dealers - used cars	27	1,270.40
Construction & remodeling services	6,904	Banks	24	32,603.15
Auto repair & service	6,441	Auto repair & service	23	1,797.81
Real estate	6,300	Plumbing contractors	20	360.00
Solar energy system design & installation	6,153	Towing - automotive	20	361.71
Jewelers - retail	5,282	Contractors - general	19	6,799.49
Solar energy equipment & systems dealers	5,277	Real estate	19	2,072.18
Movers	4,952	Wedding consultants	19	4,344.21
Vacation rentals	4,914	Movers	19	2,967.00
Air conditioning contractors & systems	4,907	Property management	18	1,161.28
Mortgage brokers	4,884	Day spas	17	215.40
Painting contractors	4,866	Vacation rentals	17	1,696.34
Building contractors	4,668	Television stations & broadcast companies	17	34.09
Landscape contractors	4,458	Pest control services	16	1,063.21
Burglar alarm systems-dealers, monitoring & service	4,397	Furniture - retail	15	906.14

1/ Industries listed are those with the highest number of inquiries or complaints.

2/ Includes new car repair issues.

Source: Better Business Bureau of Hawaii, records.