#### <u>Table</u> <u>Number</u> <u>Table Name</u>

(Click on the table number to go to corresponding table)

<u>Narrative</u>	
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15.02	Finance and Insurance Sector (NAICS 52): 2014
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#### <u>Table</u> <u>Number</u> <u>Table Name</u>

(Click on the table number to go to corresponding table)

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	Type of Industry: 2015

#### Section 15

#### BANKING, INSURANCE, AND BUSINESS ENTERPRISE

Statistics in this section relate to banks, savings and loans, and other financial institutions, insurance, fires, and business firms.

Sources for statistics on these subjects include the Hawaii State Department of Commerce and Consumer Affairs, the Hawaii State Department of Taxation, county fire departments, major island banks, local health insurance plans, and the Hawaii Credit Union League. The U.S. Census Bureau also provides data from their Economic Censuses, County Business Patterns, and Local Employment Dynamics programs. *Historical Statistics of Hawaii*, Sections 22 and 23, provides information for earlier periods. Comparable national data appear in Sections 15 and 25 of the *Statistical Abstract of the United States: 2012*.

### Table 15.01-- NUMBER OF STATE CHARTERED FINANCIAL INSTITUTIONS:1998 TO 2015

[Only state chartered banks are included in this table which differs from tables in the *Data Books* prior to 2009. Tables in the previous *Data Books* included both state and federally chartered banks. This table includes the main offices, but excludes out-of-State branches of Hawaii-based institutions. As of December 31 unless otherwise specified]

	Ва	Banks		and loan iations		ervices Ioan banies
Year	Firms	Locations	Associ- ations	Locations	Firms	Locations
1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009	55555546666	177 173 180 182 181 178 178 169 173 172 177 174	2 2 2 1 1 1 1 1 1 1	29 29 19 19 2 2 5 4 4 4 5 5	38 35 32 33 29 29 24 22 21 17 16 14	126 103 98 93 88 93 88 93 88 96 99 67 53 51
2010 2011 2012 2013 2014 2015 1/	5 5 (NA) (NA) 4	187 190 189 (NA) (NA) (NA)	(NA) (NA) (NA) (NA) (NA) (NA)	(NA) (NA) (NA) (NA) (NA) (NA)	(NA) (NA) (NA) (NA) (NA) 2/8	(NA) (NA) (NA) (NA) (NA) (NA)

NA Not available.

1/ As of September 16, 2015.

2/ State regulated but may not be incorporated here so institution may not be state chartered.

Source: Hawaii State Department of Commerce and Consumer Affairs, Division of Financial Institutions, "Comparative Statements of Conditions" (semi-annual) <a href="http://cca.hawaii.gov/dfi/> accessed">http://cca.hawaii.gov/dfi/> accessed</a> March 21, 2014, Financial Institutions - 09.15.15 <a href="http://cca.hawaii.gov/dfi/files/2012/11/">http://cca.hawaii.gov/dfi/> accessed</a>

Financial-Institutions-09.15.2015.pdf> accessed June 13, 2016 and records.

#### Table 15.02-- FINANCE AND INSURANCE SECTOR (NAICS 52): 2014

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees. Statistics based on the 2012 North American Industry Classification System (NAICS)]

52         Total         1,446         19,244         1,195,750           522         Credit intermediation and related activities         690         10,273         573,010           52211         Depository credit intermediation         469         9,261         515,164           52212         Savings institutions         96         (2/)         (D)           52213         Credit unions         148         2,183         100,400           52221         Nondepository credit intermediation         106         618         40,676           52221         Credit acrd issuing         1         (3/)         (D)           52222         Sales financing         4         (4/)         1,519           52229         Other nondepository credit intermediation         101         575         37,910           522292         Real estate credit         70         419         31,285           522292         Real estate credit         70         4.302         107           52231         Mortgage and nonmortgage loan brokers         52         130         10,114           5231         Securities, commodity contracts         10         (5/)         78,753           52311         Investment banking and securities	NAICS code	Major group	Establish- ments	Number of em- ployees 1/	Annual payroll (\$1,000)
5221         Depository credit intermediation         469         9,261         515,164           52211         Commercial banking         225         5,366         323,704           52212         Savings institutions         96         (2/)         (D)           52213         Credit unions         148         2,183         100,400           5222         Nondepository credit intermediation         106         618         40,676           52221         Credit card issuing         1         (3/)         (D)           52222         Sales financing         4         (4/)         1,519           522291         Consumer lending         8         47         2,251           522292         Real estate credit         70         419         31,285           522293         All other nondepository credit intermediation         115         394         17,170           52231         Mortgage and nonmortgage loan brokers         52         130         10,114           523         Securities and commodity contracts         1         106         5/)         78,753           52311         Investment banking and securities dealing         5         (3/)         1,380           52329         Other fin	52	Total	1,446	19,244	1,195,750
5221         Depository credit intermediation         469         9,261         515,164           52211         Commercial banking         225         5,366         323,704           52212         Savings institutions         96         (2/)         (D)           52213         Credit unions         148         2,183         100,400           5222         Nondepository credit intermediation         106         618         40,676           52221         Credit card issuing         1         (3/)         (D)           52222         Sales financing         4         (4/)         1,519           522291         Consumer lending         8         47         2,251           522292         Real estate credit         70         419         31,285           522293         All other nondepository credit intermediation         115         394         17,170           52231         Mortgage and nonmortgage loan brokers         52         130         10,114           523         Securities and commodity contracts         1         106         5/)         78,753           52311         Investment banking and securities dealing         5         (3/)         1,380           52329         Other fin	522	Credit intermediation and related activities	690	10 273	573 010
52211         Commercial banking         225         5,366         323,704           52212         Savings institutions         96         (2/)         (D)           52213         Credit unions         148         2,183         100,400           52221         Nondepository credit intermediation         106         618         40,676           52221         Credit card issuing         1         (3/)         (D)           52222         Sales financing         4         (4/)         1,519           52229         Other nondepository credit intermediation         101         575         37,910           522292         Real estate credit         70         419         31,285           522292         Real estate credit         70         419         31,285           522292         Real estate credit         70         419         31,285           52233         Activities related to credit intermediation         115         394         17,170           5231         Securities, commodity contracts         100,114         557         5731         10,573           52311         Investment banking and securities dealing         5         (3)         1,380           5239         Other financia					
52212         Savings institutions         96         (2/)         (D)           52213         Credit unions         148         2,183         100,400           52221         Nondepository credit intermediation         106         618         40,676           52221         Credit card issuing         1         (3/)         (D)           52222         Sales financing         4         (4/)         1,519           52229         Other nondepository credit intermediation         101         575         37,910           522291         Consumer lending         8         47         2,251           522292         Real estate credit         70         419         31,285           52238         All other nondepository credit intermediation         115         394         17,170           52231         Mortgage and nonmortgage loan brokers         52         130         10,114           523         Securities and commodity contracts         1         113,573           5231         Securities and commodity contracts         1         13,573           52311         Investment banking and securities dealing         5         (3)         1,380           523212         Securities brokerage         97					,
52213         Credit unions         148         2,183         100,400           5222         Nondepository credit intermediation         106         618         40,676           52221         Credit card issuing         1         (3)         (D)           52222         Sales financing         4         (4/)         1,519           52229         Other nondepository credit intermediation         101         575         37,910           522292         Real estate credit         70         419         31,285           522292         Real estate credit         70         419         31,285           522293         All other nondepository credit intermediation         115         394         17,170           5223         Activities related to credit intermediation         115         394         17,170           5231         Mortgage and nomortgage loan brokers         52         130         10,114           523         Securities and commodity contracts         100         (5/)         78,753           52311         Investment banking and securities dealing         5         (3)         1,380           52392         Other financial investment activities         120         371         34,820           5				-	
5222         Nondepository credit intermediation         106         618         40,676           52221         Credit card issuing         1         (3/)         (D)           52222         Sales financing         4         (4/)         1,519           52229         Other nondepository credit intermediation         101         575         37,910           52229         Real estate credit         70         419         31,285           522292         Real estate credit         70         419         31,285           522293         All other nondepository credit intermediation         22         107         4,302           5223         Activities related to credit intermediation         115         394         17,170           5231         Mortgage and nonmortgage loan brokers         52         130         10,114           5231         Securities, commodity contracts, and other         110         (5/)         78,753           52311         Investment banking and securities dealing         5         (3/)         1,380           52312         Securities brokerage         97         534         76,586           5239         Other financial investment activities         120         371         34,820		•			
52221         Credit card issuing         1         (3/)         (D)           52222         Sales financing         4         (4/)         1,519           52229         Other nondepository credit intermediation         101         575         37,910           522291         Consumer lending         8         47         2,251           522292         Real estate credit         70         419         31,285           522298         All other nondepository credit intermediation         115         394         17,170           52231         Mortgage and nonmortgage loan brokers         52         130         10,114           523         Securities, commodity contracts, and other         financial investments, and related activities         230         956         113,573           52311         Investment banking and securities dealing         5         (3/)         1,380           52312         Securities brokerage         97         534         76,586           5239         Other financial investment activities         120         371         34,820           52392         Portfolio management         47         195         18,782           52393         Investment advice         49         (3/)         8,639					
52222Sales financing4(4/)1,51952229Other nondepository credit intermediation10157537,910522291Consumer lending8472,251522292Real estate credit7041931,285522298All other nondepository credit intermediation11539417,17052231Mortgage and nonmortgage loan brokers5213010,114523Securities, commodity contracts, and other110(5/)78,75352311Investments, and related activities230956113,57352311Investment banking and securities dealing5(3/)1,38052312Securities brokerage9753476,5865239Other financial investment activities12037134,82052391Miscellaneous intermediation20(3/)4,18052392Portfolio management4719518,78252411Direct life health, & medical insurance carriers5238,012508,95452411Direct life health, & medical insurance carriers3846550,080524114Direct life insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939					
52229Other nondepository credit intermediation10157537,910522291Consumer lending8472,251522292Real estate credit7041931,285522298All other nondepository credit intermediation121074,3025223Activities related to credit intermediation11539417,1705223Mortgage and nonmortgage loan brokers5213010,114523Securities, commodity contracts, and other5110(5/)78,753financial investments, and related activities230956113,57352311Investment banking and securities dealing5(3/)1,38052312Securities brokerage9753476,5865239Other financial investment activities12037134,82052391Miscellaneous intermediation20(3/)4,18052392Portfolio management4719518,7825241Insurance carriers and related activities5238,012508,95452411Direct life health, & medical insurance carriers3846550,080524113Direct life insurance carriers293,243189,12852412Direct life insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122 <td></td> <td></td> <td></td> <td>• •</td> <td></td>				• •	
522291Consumer lending8472,251522292Real estate credit7041931,285522298All other nondepository credit intermediation221074,3025223Activities related to credit intermediation11539417,17052231Mortgage and nonmortgage loan brokers5213010,114523Securities, commodity contracts, and other110(5/)78,7535231Securities and commodity contracts110(5/)78,75352311Investment banking and securities dealing5(3/)1,38052312Securities brokerage9753476,5865239Other financial investment activities12037134,82052391Miscellaneous intermediation20(3/)4,18052392Portfolio management4719518,78252313Investment advice49(3))8,639524Insurance carriers and related activities5238,012508,95452411Direct life health, & medical insurance carriers673,708239,208524113Direct life insurance carriers293,243189,12852412Direct life insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939 <td></td> <td>•</td> <td></td> <td>• •</td> <td></td>		•		• •	
522292Real estate credit7041931,285522298All other nondepository credit intermediation221074,3025223Activities related to credit intermediation11539417,17052231Mortgage and nonmortgage loan brokers5213010,114523Securities, commodity contracts, and otherfinancial investments, and related activities230956113,5735231Securities and commodity contractsintermediation and brokerage110(5/)78,75352311Investment banking and securities dealing5(3/)1,38052312Securities brokerage9753476,5865239Other financial investment activities12037134,82052391Miscellaneous intermediation20(3/)4,18052392Portfolio management4719518,78252393Investment advice49(3/)8,63952411Direct life health, & medical insurance carriers5238,012508,954524113Direct life health, & medical insurance carriers293,243189,128524114Direct health & medical insurance carriers293,243189,12852412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,9765242					
522298All other nondepository credit intermediation221074,3025223Activities related to credit intermediation11539417,17052231Mortgage and nonmortgage loan brokers5213010,114523Securities, commodity contracts, and other5213010,114523Securities and commodity contracts230956113,5735231Securities and commodity contracts		-			
5223Activities related to credit intermediation11539417,17052231Mortgage and nonmortgage loan brokers5213010,114523Securities, commodity contracts, and other5213010,1145231Securities and commodity contracts230956113,5735231Securities and commodity contracts110(5/)78,75352311Investment banking and securities dealing5(3/)1,38052312Securities brokerage9753476,5865239Other financial investment activities12037134,82052391Miscellaneous intermediation20(3/)4,18052392Portfolio management4719518,78252393Investment advice49(3/)8,6395241Insurance carriers5238,012508,95452411Direct life health, & medical insurance carriers673,708239,208524113Direct life insurance carriers3846550,08052412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939					
52231Mortgage and nonmortgage loan brokers5213010,114523Securities, commodity contracts, and other financial investments, and related activities230956113,5735231Securities and commodity contracts intermediation and brokerage110(5/)78,75352311Investment banking and securities dealing 523125(3/)1,38052312Securities brokerage9753476,5865239Other financial investment activities12037134,82052391Miscellaneous intermediation20(3/)4,18052392Portfolio management4719518,78252393Investment advice49(3/)8,6395241Insurance carriers and related activities5238,012508,95452411Direct life health, & medical insurance carriers1375,145341,97852411Direct life insurance carriers293,243189,12852412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939					
523Securities, commodity contracts, and other financial investments, and related activities230956113,5735231Securities and commodity contracts intermediation and brokerage110(5/)78,75352311Investment banking and securities dealing 523125(3/)1,38052312Securities brokerage9753476,5865239Other financial investment activities12037134,82052391Miscellaneous intermediation20(3/)4,18052392Portfolio management4719518,78252393Investment advice49(3/)8,639524Insurance carriers and related activities5238,012508,95452411Direct life health, & medical insurance carriers1375,145341,978524113Direct life health, & medical insurance carriers3846550,080524114Direct life insurance carriers293,243189,12852412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939					
financial investments, and related activities230956113,5735231Securities and commodity contracts intermediation and brokerage110(5/)78,75352311Investment banking and securities dealing5(3/)1,38052312Securities brokerage9753476,5865239Other financial investment activities12037134,82052391Miscellaneous intermediation20(3/)4,18052392Portfolio management4719518,78252393Investment advice49(3/)8,639524Insurance carriers and related activities5238,012508,95452411Direct life health, & medical insurance carriers673,708239,208524113Direct life insurance carriers3846550,08052412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939			-		- )
5231Securities and commodity contracts intermediation and brokerage110(5/)78,75352311Investment banking and securities dealing5(3/)1,38052312Securities brokerage9753476,5865239Other financial investment activities12037134,82052391Miscellaneous intermediation20(3/)4,18052392Portfolio management4719518,78252393Investment advice49(3/)8,639524Insurance carriers and related activities5238,012508,95452411Direct life health, & medical insurance carriers1375,145341,978524113Direct life insurance carriers3846550,080524114Direct life insurance carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939			230	956	113,573
intermediation and brokerage         110         (5/)         78,753           52311         Investment banking and securities dealing         5         (3/)         1,380           52312         Securities brokerage         97         534         76,586           5239         Other financial investment activities         120         371         34,820           52391         Miscellaneous intermediation         20         (3/)         4,180           52392         Portfolio management         47         195         18,782           52393         Investment advice         49         (3/)         8,639           524         Insurance carriers and related activities         523         8,012         508,954           5241         Insurance carriers         137         5,145         341,978           52411         Direct life health, & medical insurance carriers         67         3,708         239,208           524113         Direct life insurance carriers         38         465         50,080           524114         Direct life health, & medical insurance carriers         29         3,243         189,128           52412         Direct insurance (except life, health, and medical) carriers         70         1,437         102,770	5231				,
52311Investment banking and securities dealing5(3/)1,38052312Securities brokerage9753476,5865239Other financial investment activities12037134,82052391Miscellaneous intermediation20(3/)4,18052392Portfolio management4719518,78252393Investment advice49(3/)8,639524Insurance carriers and related activities5238,012508,9545241Insurance carriers1375,145341,97852411Direct life health, & medical insurance carriers673,708239,208524113Direct life insurance carriers3846550,080524114Direct health & medical insurance carriers293,243189,12852412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939			110	(5/)	78,753
52312         Securities brokerage         97         534         76,586           5239         Other financial investment activities         120         371         34,820           52391         Miscellaneous intermediation         20         (3/)         4,180           52392         Portfolio management         47         195         18,782           52393         Investment advice         49         (3/)         8,639           524         Insurance carriers and related activities         523         8,012         508,954           5241         Insurance carriers         137         5,145         341,978           52411         Direct life health, & medical insurance carriers         67         3,708         239,208           524113         Direct life insurance carriers         38         465         50,080           52412         Direct health & medical insurance carriers         29         3,243         189,128           52412         Direct insurance (except life, health, and medical) carriers         70         1,437         102,770           5242         Agencies, brokerages, and other insurance related activities         386         2,867         166,976           52421         Insurance agencies and brokerages         346	52311		5		
52391Miscellaneous intermediation20(3/)4,18052392Portfolio management4719518,78252393Investment advice49(3/)8,639524Insurance carriers and related activities5238,012508,9545241Insurance carriers1375,145341,97852411Direct life health, & medical insurance carriers673,708239,208524113Direct life insurance carriers3846550,08052412Direct health & medical insurance carriers293,243189,12852412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939	52312	• •	97		76,586
52392Portfolio management4719518,78252393Investment advice49(3/)8,639524Insurance carriers and related activities5238,012508,9545241Insurance carriers1375,145341,97852411Direct life health, & medical insurance carriers673,708239,208524113Direct life insurance carriers3846550,08052414Direct health & medical insurance carriers293,243189,12852412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939	5239	Other financial investment activities	120	371	34,820
52393Investment advice49(3/)8,639524Insurance carriers and related activities5238,012508,9545241Insurance carriers1375,145341,97852411Direct life health, & medical insurance carriers673,708239,208524113Direct life insurance carriers3846550,08052414Direct health & medical insurance carriers293,243189,12852412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939	52391	Miscellaneous intermediation	20	(3/)	4,180
524Insurance carriers and related activities5238,012508,9545241Insurance carriers1375,145341,97852411Direct life health, & medical insurance carriers673,708239,208524113Direct life insurance carriers3846550,080524114Direct health & medical insurance carriers293,243189,12852412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939	52392	Portfolio management	47		18,782
5241Insurance carriers1375,145341,97852411Direct life health, & medical insurance carriers673,708239,208524113Direct life insurance carriers3846550,080524114Direct health & medical insurance carriers293,243189,12852412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939	52393		49	(3/)	8,639
52411Direct life health, & medical insurance carriers673,708239,208524113Direct life insurance carriers3846550,080524114Direct health & medical insurance carriers293,243189,12852412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939	524	Insurance carriers and related activities	523	8,012	508,954
524113Direct life insurance carriers3846550,080524114Direct health & medical insurance carriers293,243189,12852412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939	5241	Insurance carriers	137	5,145	341,978
524114Direct health & medical insurance carriers293,243189,12852412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939	52411	Direct life health, & medical insurance carriers	67	3,708	239,208
52412Direct insurance (except life, health, and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939	524113	Direct life insurance carriers	38	465	50,080
and medical) carriers701,437102,7705242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939		Direct health & medical insurance carriers	29	3,243	189,128
5242Agencies, brokerages, and other insurance related activities3862,867166,97652421Insurance agencies and brokerages3462,122122,939	52412	Direct insurance (except life, health,			
related activities         386         2,867         166,976           52421         Insurance agencies and brokerages         346         2,122         122,939			70	1,437	102,770
52421Insurance agencies and brokerages3462,122122,939	5242				
				-	
525 Funds, trusts, and other financial vehicles 3 (4/) (D)					
	525	Funds, trusts, and other financial vehicles	3	(4/)	(D)

# Table 15.02-- FINANCE AND INSURANCE SECTOR (NAICS 52): 2014 -- Con.

D Withheld to avoid disclosing data for individual companies.

- 1/ For week including March 12.
- 2/ 1,000 to 2,499 employees.
- 3/ 20 to 99 employees.
- 4/ 0 to 19 employees.
- 5/ 500 to 999 employees.
- Source: U.S. Census Bureau, 2014 County Business Patterns

<http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml> accessed April 25, 2016.

# Table 15.03-- CHARACTERISTICS OF THE FINANCE ANDINSURANCE SECTOR (NAICS 52): 2012

[Includes establishments with payroll. Statistics based on the 2012 North American Industry Classification System (NAICS) which replaced the 2007 NAICS used in the 2007 Economic Census]

NAICS		Establish-	Revenue	Annual payroll	Paid emplo-
code	Kind of business	ments	(\$1,000)	(\$1,000)	yees 1/
coue	Kind of business	ments	(\$1,000)	(\$1,000)	yees I/
52	Total	1,401	(2/)	1,144,625	18,686
522	Credit intermediation and related activities	680	(2/)	559,560	9,997
5221	Depository credit intermediation	481	(2/)	501,028	9,104
52211	Commercial banking	228	(3/)	311,657	5,468
52212	Savings institutions	96	(3/)	(D)	(4/)
52213	Credit unions	157	(D)	(D)	(4/)
5222	Nondepository credit intermediation	82	134,488	39,424	510
52222	Sales financing	2	(D)	(D)	(5/)
52229	Other nondepository credit intermediation	79	118,853	36,862	464
5223	Activities related to credit intermediation	117	70,750	19,108	383
52231	Mortgage and nonmortgage loan brokers	56	47,139	14,028	155
52232	Financial transaction, processing, reserve &		-	-	
	clearinghouse activities	5	965	209	4
52239	Other activity related to credit intermediation	56	22,646	4,871	224
523	Securities, commodity contracts, and other		-	-	
523	finance investments and related activities	219	199,879	92,275	975
5231	Securities and commodity contracts		-	-	
	intermediation and brokerage	104	123,731	55,836	543
52312	Securities brokerage	93	119,754	54,423	515
52313	Commodity contracts dealing	5	1,304	294	18
5239	Other financial investment activities	115	76,148	36,439	432
52391	Miscellaneous intermediation	21	12,951	3,832	59
52392	Portfolio management	48	35,371	19,101	188
52393	Investment advice	41	22,920	11,339	152
52399	All other financial investment activities	5	4,906	2,167	33
524	Insurance carriers and related activities	502	(2/)	492,790	7,714
5241	Insurance carriers	114	(3/)	324,279	4,668
52411	Direct life, health, and medical insure carriers	58	(3/)	(D)	(6/)
52412	Direct insurance (except life, health, and		()	(- )	(0))
<u></u>	medical) carriers	56	(3/)	(D)	(4/)
5242	Agencies, brokerages, and other		(0,)	(-)	( )
	insurance related activities	388	624,866	168,511	3,046
52421	Insurance agencies and brokerages	342	425,207	124,170	2,303
52429	Other insurance related activities	46	199,659	44,341	743
			,	,	

### Table 15.03-- CHARACTERISTICS OF THE FINANCE ANDINSURANCE SECTOR (NAICS 52): 2012 -- Con.

- D Withheld to avoid disclosing data for individual companies.
- 1/ Pay period including March 12.
- 2/ Not available or not comparable.
- 3/ Revenue not collected at this level of detail for multiestablishment firms.
- 4/ 1,000 to 2,499 employees.
- 5/ 20 to 99 employees.
- 6/ 2,500 to 4,999 employees.

Source: U.S. Census Bureau, 2012 Economic Census, EC1252A1: Finance and Insurance: Geographic Area Series, Summary Statistics for the U.S., States, Metro Areas, Counties, and Places: 2012 Hawaii (March 2015) <a href="http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml?\_ts=445486742893">http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml?\_ts=445486742893</a> accessed July 2, 2015.

# Table 15.04-- CHARACTERISTICS OF STATE-CHARTERED FINANCIALINSTITUTIONS, BY TYPE: 2010 TO 2012

Subject	2010	2011	2012
BANKS			
Number of banks Number of branches and agency offices Assets (\$1,000,000) Deposits (\$1,000,000) DEPOSITORY FINANCIAL SERVICES LOAN COMPANIES	5 187 32,502.4 23,760.0	5 190 34,056.9 26,456.6	5 189 35,006.0 28,388.6
Number of companies Number of branches and agency offices Assets (\$1,000,000) Deposits (\$1,000,000)	1 15 572.7 486.5	1 14 488.1 408.1	1 14 476.8 392.2

[Includes out-of-state branches and facilities. Includes only institutions chartered by the State of Hawaii. As of December 31]

Source: Hawaii State Department of Commerce and Consumer Affairs, Division of Financial Institutions, *Comparative Statements of Condition* (semi-annual) <a href="http://cca.hawaii.gov/dfi/> accessed March 21, 2014">http://cca.hawaii.gov/dfi/> accessed March 21, 2014</a>.

### Table 15.05-- CHARACTERISTICS OF COMMERCIAL BANKSHEADQUARTERED IN HAWAII, BY ASSET SIZE: 2014 AND 2015

[As of December 31 unless otherwise specified. Includes out-of-State branches and facilities of banks. Excludes data for banks with branches and facilities in Hawaii but headquartered outside Hawaii]

		Banks with assets of less than	Banks with assets of \$100 million	Banks with assets of more than
Subject	All banks 1/	\$100 million 2/	to \$1 billion	\$1 billion
2014				
Number of institutions reporting Total employees	8	1	4	4
(full-time equivalent)	5,763	19	359	5,404
Assets and liabilities (\$1,000)				
Assets	40,833,613	98,937	1,364,548	39,469,065
Total loans and leases	21,677,420	69,941	831,924	20,845,496
Foreign 3/	1,135,596	(NA)	9,092	1,126,504
Net loans and leases	21,341,724	68,610	815,446	20,526,278
Securities	13,998,361	-	238,238	13,760,123
Liabilities	36,242,875	85,584	1,219,610	35,023,265
Deposits	34,135,214	85,217	1,188,148	32,947,066
Foreign 3/	1,993,622	(NA)	(NA)	(NA)
Domestic 4/	32,141,592	85,217	1,188,148	30,953,444
Equity capital	4,590,738	13,353	144,938	4,445,800
Loan loss allowance	335,696	1,331	16,478	319,218
Unused loan commitments	8,340,955	5,838	191,846	8,149,109
Asset quality (% of loans)				
Loan loss allowance	1.759	1.903	2.048	1.747
Past due and non-accrual	5/ 0.826	0.593	5/ 0.573	5/ 0.837
Real estate	0.797	0.000	0.434	0.817
Commercial and industrial	0.680	3.332	1.470	0.652
Consumer	1.929	5.063	0.017	1.954
Commercial and industrial	0.680	3.332	1.470	0.652

### Table 15.05-- CHARACTERISTICS OF COMMERCIAL BANKSHEADQUARTERED IN HAWAII, BY ASSET SIZE: 2014 AND 2015 -- Con.

		Banks with assets of less than	Banks with assets of \$100 million	Banks with assets of more than
Subject	All banks 1/	\$100 million 2/	to \$1 billion	\$1 billion
2015				
Number of institutions reporting Total employees	6	1	3	3
(full-time equivalent)	5,464	19	331	5,133
Assets and liabilities (\$1,000)				
Assets	41,201,062	98,937	1,283,711	39,917,351
Total loans and leases	22,660,810	69,941	829,345	21,831,465
Foreign 3/	1,243,738	(NA)	11,281	1,232,457
Net loans and leases	22,344,377	68,610	814,590	21,529,787
Securities	12,029,495	-	248,381	11,781,114
Liabilities	36,755,673	85,584	1,147,015	35,608,658
Deposits	34,917,084	85,217	1,093,854	33,823,230
Foreign 3/	1,994,627	(NA)	(NA)	(NA)
Domestic 4/	32,922,457	85,217	1,093,854	31,828,603
Equity capital	4,445,389	13,353	136,696	4,308,693
Loan loss allowance	316,433	1,331	14,755	301,678
Unused loan commitments	8,897,377	5,838	202,590	8,694,787
Asset quality				
(% of loans)				
Loan loss allowance	1.396	1.903	1.779	1.382
Past due and non-accrual	0.662	0.593	0.679	0.661
Real estate	0.569	0.000	0.540	0.570
Commercial and industrial	0.397	3.332	1.370	0.367
Consumer	1.526	5.063	1.058	1.529

NA Not available.

1/ Does not include figures for banks with assets of less than \$100 million.

2/ As of March 31, 2013.

3/ The assets, loans or deposits of the offices of the banks in foreign countries. Not comparable to *Data Books* prior to 2002.

4/ The assets, loans or deposits of the bank offices within the United States.

5/ Revised from previous Data Book.

Source: Federal Deposit Insurance Corporation <a href="http://www2.fdic.gov/SDI/SOB/">http://www2.fdic.gov/SDI/SOB/</a>> accessed

July 2, 2015 and May 11, 2016; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

#### Table 15.06-- CREDIT UNIONS: 1999 TO 2015

Year	Number of credit unions	Assets (dollars)	Shares (dollars)	Loans (dollars)	Number of credit union members
1000	100	2 044 720 004	0 074 405 404	0 000 000 704	500.005
1999	106	3,911,720,684	3,371,485,431	2,009,832,724	589,935
2000	102	4,104,126,744	3,525,977,325	2,179,039,874	612,249
2001	100	4,728,549,611	4,120,888,846	2,333,021,385	646,174
2002	101	5,396,606,043	4,741,630,738	2,457,737,063	679,056
2003	97	6,016,158,791	5,296,893,195	2,531,788,633	703,475
2004	97	6,442,599,837	5,676,421,713	2,826,290,922	729,097
2005	97	6,675,454,552	5,816,437,373	3,166,759,388	750,866
2006	96	6,727,084,367	5,812,940,245	3,444,264,686	776,744
2007	93	7,107,175,278	6,146,573,223	3,751,577,727	806,760
2008	91	7,558,379,638	6,603,223,228	4,011,002,386	809,200
2009	89	8,755,497,641	7,551,135,979	4,096,716,913	810,030
2010	85	9,070,205,477	8,039,549,284	4,024,058,221	810,401
2011	83	9,285,044,502	8,227,197,584	3,975,405,068	810,675
2012	78	9,524,855,175	8,412,531,313	3,823,937,131	801,036
2013	76	9,683,184,863	1/ 8,571,854,063	1/ 3,867,199,282	808,286
2014	70	9,866,946,668	8,693,351,538	4,008,308,459	809,637
2015	64	10,171,541,991	8,952,045,047	4,363,396,919	806,212

#### [As of December 31]

1/ Revised from previous Data Book.

Source: Hawaii Credit Union League, records.

# Table 15.07-- INSURANCE BUSINESS TRANSACTED IN HAWAII:1998 TO 2014

Year	Number of companies licensed in Hawaii, Dec. 31	Premiums paid (\$1,000)	Losses, claims and benefits paid (\$1,000)	Cumulative net investments in Hawaii, Dec. 31 1/ (\$1,000)
1998	979	1,955,457	1,352,865	4,792,872
1999	992	1,997,905	2,187,970	4,241,739
2000	997	2,115,812	1,912,430	3,836,913
2001	988	2,186,640	1,648,415	3,609,657
2002	989	2,429,982	1,500,930	3,433,944
2003	987	2,732,865	1,538,481	3,471,284
2004	953	2,912,186	1,869,570	4,330,020
2005	963	3,117,115	2,014,646	4,102,635
2006	967	3,475,130	2,694,150	5,368,663
2007	966	3,606,984	3,136,056	5,845,236
2008	990	3,459,682	2,621,815	5,506,338
2009	1,005	3,805,409	3,140,699	5,430,239
2010	1,009	4,013,738	3,319,787	5,527,425
2011	1,009	4,116,217	3,606,903	5,399,057
2012	1,015	4,255,592	3,632,614	6,554,126
2013	1,018	2/ 4,540,193	2/3,794,453	7,153,558
2014	1,025	4,727,440	4,104,006	8,707,305

[Includes data for all insurance companies, life or other, licensed in Hawaii]

1/ Excludes bank balances.

2/ Revised from previous Data Book.

Source: Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance Commissioner of Hawaii* (annual) <a href="http://cca.hawaii.gov/ins/reports/">http://cca.hawaii.gov/ins/reports/</a> accessed March 16, 2016.

## Table 15.08-- LIFE INSURANCE BUSINESS TRANSACTED IN HAWAII:1998 TO 2014

Year	Number of companies licensed in Hawaii, Dec. 31	Face value of policies written 1/ (\$1,000)	Insurance in force, Dec. 31 2/ (\$1,000)	Premiums 3/ (\$1,000)	Losses, claims, and benefits paid 3/ (\$1,000)
		(+ -,)	(+-,)	(+-,)	(+ 1,000)
1998	485	7,237,492	63,999,905	485,295	661,743
1999	483	12,397,141	69,661,030	519,003	1,552,836
2000	478	9,802,583	73,452,956	615,360	1,168,646
2001	472	7,528,187	71,621,301	509,806	925,602
2002	461	8,497,926	77,883,570	546,095	792,006
2003	448	15,195,349	87,362,008	602,830	804,336
2004	433	9,650,742	91,221,745	549,083	1,057,134
2005	434	10,245,838	97,239,187	576,730	1,177,491
2006	429	10,250,274	97,128,330	630,068	1,795,645
2007	417	14,116,865	101,684,178	715,494	2,100,785
2008	419	9,763,779	102,791,146	674,799	1,545,860
2009	414	9,246,551	104,710,661	614,930	1,599,618
2010	409	9,115,587	105,633,782	641,641	1,683,320
2011	409	10,134,347	115,645,455	642,757	1,883,141
2012	407	11,395,055	119,008,658	665,436	1,834,494
2013	405	8,879,709	122,061,596	784,961	1,841,062
2014	404	8,537,744	123,651,863	730,642	1,985,723
					<u> </u>

[Includes fraternal benefit societies]

1/ Includes insurance revived, increased, or transferred. Excludes annuities. Data not audited.

2/ Excludes annuities. Data not audited.

3/ Life insurance portion excludes annuities, but fraternal portion includes it.

Source: Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance Commissioner of Hawaii* (annual) <a href="http://cca.hawaii.gov/ins/reports/">http://cca.hawaii.gov/ins/reports/</a> accessed March 16, 2016 and records.

# Table 15.09-- INSURANCE PREMIUMS AND LOSSES PAID, BY CLASS OF INSURANCE: 2014

[Dollars]

		Losses, claims,
Class of insurance	Premiums	and benefits paid
All classes	4,727,439,961	1/ 4,104,006,088
Life 2/	723,273,916	1,979,529,997
Fraternal 2/	7,368,069	6,192,797
Fire, marine, casualty, and miscellaneous	3,750,202,748	2,118,085,509
Accident and health 3/	1,596,471,468	1,302,553,219
Fire	46,155,299	11,782,255
Allied lines	72,873,572	8,261,423
Multiple peril crop	1,066,090	2,006,529
Federal flood	33,024,088	501,280
Farmowners multiple peril	3,680	3,844
Homeowners multiple peril	355,770,983	95,554,273
Commercial multiple peril (fire & allied lines)	95,122,037	18,906,992
Commercial multiple peril (liability portion)	56,433,549	15,971,189
Mortgage guaranty	20,286,245	11,740,459
Ocean marine	14,203,151	4,090,436
Inland marine	81,248,402	24,283,976
Financial guaranty	4,297,377	-
Medical malpractice	18,696,966	7,811,322
Earthquake	6,532,981	975,000
Workers' compensation	243,495,242	120,699,173
Other liability - occurrence	134,099,296	48,958,353
Other liability - claims-made	56,556,381	18,787,375
Excess workers' compensation	4,555,157	799,039
Products liability	7,131,025	4,400,971
Private passenger auto no-fault	80,235,268	40,422,703
Other private passenger auto liability	323,869,166	178,982,860
Commercial auto no-fault	5,917,892	1,952,964
Other commercial auto liability	74,061,921	29,391,049
Private passenger auto physical damage	261,437,464	142,714,270
Commercial auto physical damage	19,630,928	10,227,092
Aircraft	8,052,268	5,055,127
Fidelity	5,109,003	335,385
Surety	45,520,004	1,997,743
Burglary and theft	519,920	18,927
Boiler and machinery	4,395,600	722,478
Credit	6,311,433	2,515,088
Warranty	2,606,006	1,533,065
Title	62,620,482	1,798,324
All other	1,892,404	2,331,326
Foreign Risk Retention Group	7,139,297	197,785
Surplus lines (net of reinsurance)	239,455,931	(NA)

### Table 15.09-- INSURANCE PREMIUMS AND LOSSES PAID, BY CLASS OF INSURANCE: 2014 -- Con.

NA Not available.

1/ Excludes surplus lines.

2/ Excludes annuities.

3/ Excludes mutual benefit societies and health maintenance organizations listed in the "Mutual Benefit Societies and Health Maintenance Organizations Authorized to Transact Insurance Business in Hawaii During 2014" table in the source document.

Source: Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance Commissioner of Hawaii*, 2015 <a href="http://cca.hawaii.gov/ins/reports/">http://cca.hawaii.gov/ins/reports/</a> accessed March 16, 2016.

# Table 15.10-- INSURANCE BUSINESS TRANSACTED IN HAWAII, BY LOCATION OF HOME OFFICE: 2014

		Domestic	Foreign	
	All	com-	com-	Alien com-
Subject	companies	panies 1/	panies 2/	panies 3/
Number of companies	1,025	28	987	10
Life incl. fraternal benefit societies	404	11	388	5
Other than life	621	17	599	5
	<b>U</b>			
Financial condition				
Assets	7,540,148	2,482	7,512,394	25,273
Liabilities exc. capital and surplus	6,561,550	1,389	6,536,318	23,842
Policyholders' surplus incl. capital	978,598	1,092	976,075	1,430
Capital	7,352	54	7,293	5
Net income or loss	94,099	52	94,207	-160
Hawaii business				
Direct premiums written	5,838	744	5,084	9
Life	731	32	691	8
Annuities	1,357	(4/)	1,357	(4/)
Fire, casualty, and misc.	3,750	713	3,036	1
Claims and benefits paid	4,477	311	4,154	12
Life	1,986	23	1,952	11
Annuities	373	(4/)	372	(4/)
Fire, casualty, and misc.	2,118	288	1,830	1
-, <b>,</b> ,	, -		,	
Investments in Hawaii	8,707	388	8,291	28
Mortgage loans (principal				
indebtedness)	2,418	79	2,311	28
Collateral loans (amount loaned)	114	-	114	-
State and county bonds 5/	2,758	15	2,743	-
Utilities stocks and bonds 5/	548	4	545	-
Industrial and miscellaneous				
stocks and bonds 5/	2,623	209	2,414	-
Real estate 6/	247	81	166	-
Balances in Hawaii banks	270	216	54	-

[As of December 31. Money amounts in millions of dollars. For all insurance companies, life and property & casualty, licensed to do business in Hawaii]

### Table 15.10-- INSURANCE BUSINESS TRANSACTED IN HAWAII, BYLOCATION OF HOME OFFICE: 2014 -- Con.

1/ A domestic insurer is one formed under the laws of Hawaii.

2/ A foreign insurer is one formed under the laws of any state of the United States including the District of Columbia and Commonwealth of Puerto Rico other than Hawaii.

3/ An alien insurer is one formed under the laws of a nation other than the United States.

- 4/ Less than 1.
- 5/ Market value.

6/ Market value less encumbrances.

Source: Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance Commissioner of Hawaii*, 2015, pp. 15-41 <a href="http://cca.hawaii.gov/ins/reports/">http://cca.hawaii.gov/ins/reports/</a> accessed March 16, 2016; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

Subject	2012	2013	2014	2015
Hawaii Medical Service Association				
Persons covered, Dec. 31 1/	708,378	724,925	2/720,982	726,487
Membership dues 3/ (\$1,000)	2,481,850	2,640,036	2,873,034	2,978,731
Kaiser Foundation Health Plan				
Persons covered, annual average 1/	227,670	224,122	230,159	242,243
Persons covered, Dec. 31 1/	224,591	226,603	231,836	245,559
Membership dues 3/ (\$1,000)	822,808	849,398	900,502	942,297
University Health Alliance				
Persons covered, Dec. 31 1/	49,181	52,462	4/ 51,773	4/ 52,958
Membership dues 3/ (\$1,000)	186,802	215,588	4/ 227,927	4/ 240,724
Commercial carrier premiums for accident and health insurance (\$1,000)	1,390,089	1,485,008	1,596,471	(NA)

#### Table 15.11-- HEALTH PLANS: 2012 TO 2015

NA Not available.

1/ Subscribers and dependents, whether on a group or individual basis.

2/ Revised from previous Data Book.

3/ Includes both employers' and employees' contributions.

4/ Does not include data relating to the Hawaii Health Connector.

Source: Hawaii Medical Service Association, Kaiser Foundation Health Plan, Inc. and University Health Alliance; Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance* 

Commissioner (annual) < http://cca.hawaii.gov/ins/reports/> accessed March 16, 2016.

#### Table 15.12-- PERCENT OF PERSONS NOT COVERED BY HEALTH INSURANCE, FOR HAWAII AND THE UNITED STATES: 2010 TO 2014

[Civilian uninstitutional population.	Based on a sample and subject to	sampling variability]

			Annual	Three year average 1/	Five year average		
Subject	2010	2011	2012	2011- 2013	2010- 2014		
Hawaii							
Percent not covered	7.9	7.1	6.9	6.7	5.3	6.9	6.7
Standard error 2/	0.5	0.5	0.4	0.4	0.4	0.3	0.2
Rank 3/	3	4	4	4/ 2	4/3	4	5/3
U.S.							
Percent not covered	15.5	15.1	14.8	14.5	11.7	14.8	14.2
Standard error 4/	0.1	0.1	0.1	0.1	0.1	0.1	0.1

1/ The ACS 3-year dataset product was discontinued and the last one was the 2011-2013 ACS estimates.

2/ Plus or minus percent. At the 90-percent confidence interval.

3/ Among 50 states and the District of Columbia, with lowest percentage ranking 1.

 $4/\$  Tied with the District of Columbia.

5/ Tied with Vermont.

Source: U.S. Census Bureau, American Community Survey, "Percent Without Health Insurance Coverage" ranking tables (annual ranking tables) and "Health Insurance Coverage Status" (S701, three-year and five-year datasets) <a href="http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml">http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml</a> accessed May 25, 2016.

# Table 15.13-- UNINSURED PERSONS BY SELECTED AGE GROUP,<br/>BY COUNTY: 2014

[The Small Area Health Insurance Estimates (SAHIE) program models health insurance
coverage by combining survey data with population estimates and administrative records]

Age group and					
subject	State total 1/	Honolulu	Hawaii	Kauai	Maui
Lindor ogo 65					
Under age 65 Number in population					
group	1,158,078	802,355	160,024	57,948	137,751
Number uninsured	69,936	44,203	11,752	3,781	10,200
Percent uninsured	6.0	5.5	7.3	6.5	7.4
Under 19 years old					
Number in population					
group	318,546	219,339	44,920	16,342	37,945
Number uninsured	10,757	6,877	1,751	642	1,487
Percent uninsured	3.4	3.1	3.9	3.9	3.9
18 to 64 years old					
Number in population					
group	853,811	592,507	117,325	42,343	101,636
Number uninsured	60,242	38,003	10,178	3,199	8,862
Percent uninsured	7.1	6.4	8.7	7.6	8.7
40 to 64 years old					
Number in population					
group	441,095	294,162	66,258	24,082	56,593
Number uninsured	24,254	14,186	4,687	1,364	4,017
Percent uninsured	5.5	4.8	7.1	5.7	7.1
50 to 64 years old					
Number in population					
group	270,036	175,298	44,125	15,450	35,163
Number uninsured	14,861	8,628	3,056	806	2,371
Percent uninsured	5.5	4.9	6.9	5.2	6.7

1/ Kalawao County figures were not available.

Source: U.S. Census Bureau, Social, Economic and Housing Statistics Division, Small Area Health Insurance Estimates (SAHIE), for Counties and States 2014 <a href="http://www.census.gov/did/www/sahie/index.html">http://www.census.gov/did/www/sahie/index.html</a> accessed May 24, 2016.

#### Table 15.14-- FIRES, DEATHS, AND LOSSES, BY COUNTY: 2006 TO 2015

Subject and year	State total	Honolulu	Hawaii	Kauai	Maui
Number of fires					
2006	5,429	3,426	897	284	822
2007	5,060	3,085	927	312	736
2008	4,148	2,625	892	308	323
2009	3,802	2,364	751	186	501
2010	4,105	2,383	889	292	541
2011	3,562	2,110	731	168	553
2012	3,699	2,147	681	272	599
2013	3,176	1,755	653	216	552
2014	2,995	1,669	671	191	464
2015	3,324	1,798	675	279	572
Fire deaths					
2006	4	3	-	1	-
2007	6	5	1	-	-
2008	6	5	-	1	-
2009	2	2	-	-	-
2010	5	3	-	-	2
2011	12	11	-	1	-
2012	5	4	1	-	-
2013	3	3	-	-	-
2014	7	4	2	-	1
2015	5	2	3	-	-
Fire losses (\$1,000)					
2006	38,621	21,309	9,167	2,934	5,211
2007	32,402	15,754	8,348	2,995	5,305
2008	28,005	16,566	6,775	1,279	3,385
2009	24,908	15,354	5,825	1,919	1,810
2010	44,263	13,696	3,995	6,081	20,491
2011	23,484	15,542	2,111	3,132	2,699
2012	27,946	16,041	3,512	5,121	3,272
2013	49,058	25,944	4,802	2,900	15,412
2014	29,680	12,800	5,230	1,200	10,450
2015	23,326	13,043	5,006	1,565	3,712

[Fiscal year ending June 30]

Source: County fire departments.

## Table 15.15-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS:2002 TO 2014

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees. Statistics based on the 2012 North American Industry Classification System (NAICS)]

		Payroll (\$1,000)		Number of establishments by employment-size class 2/				
Year	Number of em- ployees 1/	First quarte	r		Annual	Total	1 to 4	5 to 9
2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014	439,934 459,010 473,500 490,682 512,543 519,060 518,168 488,403 478,838 485,548 492,089 502,530 519,130	3,237,29 3,422,99 3,552,02 3,784,85 4,225,68 4,501,33 4,667,45 4,415,21 4,158,61 4,410,07 4,636,49 4,871,30 5,101,19	99 27 59 30 32 51 14 17 75 55 77	14 15 16 17 18 18 17 17 18 19 19	9,352,194 9,138,996 9,074,629 9,163,137 7,287,011 9,306,259 9,539,010 7,742,683 7,541,821 9,362,124 9,078,553 9,881,066 9,847,140	30,633 31,061 31,605 32,244 33,118 33,388 32,904 32,372 31,939 31,472 31,496 31,622 31,801	$16,181 \\ 16,243 \\ 16,503 \\ 16,848 \\ 17,119 \\ 17,177 \\ 16,903 \\ 16,862 \\ 16,709 \\ 16,364 \\ 16,326 \\ 16,268 \\ 16,268 \\ 16,339 \\ 10,339 \\ 1$	6,245 6,294 6,431 6,504 6,681 6,835 6,720 6,494 6,357 6,358 6,432 6,425 6,388
		Number of e	stablis	shmen	ts by employ	yment-size c	lass 2/Con.	
Year	10 to 19	20 to 49	50 9		100 to 249	250 to 499	500 to 999	1,000 or more
2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014	4,014 4,194 4,208 4,359 4,555 4,611 4,518 4,445 4,445 4,231 4,249 4,327 4,336	2,632 2,666 2,766 2,730 2,884 2,895 2,912 2,836 2,729 2,807 2,751 2,808 2,881	91 99 1,01 1,09 1,12 1,10 1,00 1,02 1,01 1,03 1,04 1,08 1,12	92 12 96 21 97 57 27 12 31 48 38	455 479 485 548 548 556 506 481 472 480 484 500	122 126 121 133 126 133 138 129 134 130 128 135 139	46 45 58 61 58 52 62 48 49 55 54 58 64	24 26 27 28 26 30 28 25 23 24 28 29 28

1/ For week including March 12.

 $2\!/$  Data refer to establishments active anytime during the year.

Source: U.S. Census Bureau, County Business Patterns (annual)

<http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml> accessed April 22, 2016.

### Table 15.16-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS,BY COUNTY: 2013 AND 2014

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees. Statistics based on the 2012 North American Industry Classification System (NAICS)]

			Payroll	(\$1,000)
Year and county	Number of establish- ments 1/	Number of employees 2/	First quarter	Annual
2013				
State total	31,622	502,530	4,871,307	19,881,066
Hawaii Honolulu Kalawao Kauai Maui Statewide 4/ 2014	3,923 21,173 1 1,986 4,409 130	50,266 347,954 (3/) 25,186 60,720 (5/)	421,090 3,548,901 (D) 218,068 531,523 (D)	1,727,506 14,465,545 (D) 880,682 2,162,184 (D)
State total	31,801	519,130	5,101,194	20,847,140
Hawaii Honolulu Kalawao 3/ Kauai Maui Statewide 4/	3,962 21,195 1 1,988 4,499 156	52,063 354,302 (3/) 25,824 63,429 (5/)	438,758 3,686,652 (D) 226,197 559,911 (D)	1,818,491 14,993,106 (D) 925,683 2,299,529 (D)

D Withheld to avoid disclosing data for individual companies.

1/ Data refer to establishments active anytime during the year.

2/ For week including March 12.

3/ 0 to 19 employees.

4/ Employers without a fixed location within a state (or of unknown county location) are included under a "statewide" classification at the end of the county tables. This incomplete detail causes only slight understatement of county employment.

5/ 10,000 to 24,999 employees.

Source: U.S. Census Bureau, *County Business Patterns* (annual) <a href="http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml">http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml</a>> accessed April 30, 2015 and April 22, 2016 and <a href="http://censtats.census.gov/cgibin/cbpnaic/cbpsect.pl">http://censtats.census.gov/cgibin/cbpnaic/cbpsect.pl</a>> accessed May 1, 2015 and June 1,2016.

# Table 15.17-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS,BY MAJOR GROUP: 2014

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees. Statistics based on the 2012 North American Industry Classification System (NAICS)]

NAICS code	Major group	Number of establish- ments 1/	Number of employees 2/	Annual payroll (\$1,000)
	Total	31,801	519,130	20,847,140
11	Agriculture, forestry, fishing and hunting	29	143	4,104
21	Mining, quarrying, and oil & gas extraction	8	152	9,963
22	Utilities	60	3,648	347,876
23	Construction	2,735	27,802	1,785,749
	Manufacturing	760	11,958	508,433
311	Food	231	5,309	165,258
312	Beverage and tobacco product	27	775	35,339
315	Apparel	43	377	8,837
323	Printing and related support activities	91	922	31,790
327	Nonmetallic mineral product	46	765	54,675
332	Fabricated metal product	41	410	24,502
337	Furniture and related product	43	364	15,930
42	Wholesale trade	1,674	19,068	923,313
44-45	Retail trade	4,639	70,860	1,985,855
441	Motor vehicle and parts dealers	321	6,764	316,532
442	Furniture and home furnishing	163	1,223	39,639
443	Electronics and appliance stores	162	1,648	45,411
444	Bldg. mat, garden equip & supplies dealers	256	4,963	155,274
445	Food and beverage stores	687	14,038	357,939
446	Health and personal care stores	386	5,009	172,822
447	Gasoline stations	284	2,975	65,136
448	Clothing & clothing accessories stores	1,240	14,103	290,796
451	Sport, hobby, musical & book	238	2,185	48,048
452	General merchandise stores	83	12,167	354,153
48-49	Transportation and warehousing	867	29,238	1,344,187
481	Air transportation	68	8,924	526,534
484	Truck transportation	189	3,421	143,797
485	Transit & ground passenger transport	112	4,485	161,943
487	Scenic and sightseeing transportation	207	4,721	145,874
488	Support activities for transportation	166	3,803	156,990
51	Information	501	8,228	516,050
52	Finance and insurance	1,446	19,244	1,195,750
53	Real estate and rental and leasing	1,941	12,186	581,588
54	Professional, scientific & technical services	3,287	23,499	1,464,797
55	Management of companies & enterprises	258	6,348	450,298

# Table 15.17-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS,BY MAJOR GROUP: 2014-- Con.

NAICS code	Major group	Number of establish- ments 1/	Number of employees 2/	Annual payroll (\$1,000)
EC	Administrative and support and wests			
56	Administrative and support and waste	4 000	F7 77F	4 700 04 4
	management and remediation services	1,823	57,775	1,783,014
61	Educational services	514	18,687	604,738
62	Health care and social assistance	3,629	68,461	3,455,529
621	Ambulatory health care services	2,770	26,361	1,490,904
622	Hospitals	26	22,041	1,430,448
623	Nursing & residential care facitilites	163	8,130	272,586
624	Social assistance	670	11,929	261,591
71	Arts, entertainment and recreation	534	11,344	268,194
72	Accommodation and food services	3,579	104,888	2,883,100
721	Accommodation	306	40,540	1,660,129
722	Food services and drinking places	3,273	64,348	1,222,971
81	Other services (except public administration)	3,478	25,549	733,633
99	Industries not classified	39	52	969

1/ Data refer to establishments active anytime during the year.

2/ For week including March 12.

Source: U.S. Census Bureau, 2014 County Business Patterns

<http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml> accessed April 25, 2016.

# Table 15.18-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS,BY EMPLOYMENT-SIZE CLASS: 2013 AND 2014

	Number of establishments 1/		Numb employ		Annual payroll (\$1,000)	
Employment-size class 2013 2		2014	2013	2014	2013	2014
Total	31,622	31,801	502,530	519,130	19,881,066	20,847,140
1 to 4 5 to 9 10 to 19 20 to 49 50 to 99 100 to 249 250 to 499 500 to 999 1,000 or more	16,268 6,425 4,327 2,808 1,088 484 135 58 29	16,339 6,388 4,336 2,881 1,126 500 139 64 28	29,623 42,579 58,535 84,746 74,780 72,276 46,702 39,638 53,651	29,690 42,286 58,691 87,124 77,696 73,963 48,614 45,241 55,825	1,270,607 1,519,541 2,075,858 3,136,932 2,726,988 2,854,348 1,850,829 1,832,793 2,613,170	1,321,225 1,528,037 2,089,768 3,241,617 2,899,858 2,973,553 2,005,580 2,045,083 2,742,419

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees]

1/ Data refer to establishments active anytime during the year.

2/ For week including March 12.

Source: U.S. Census Bureau, "2013 Business Patterns: Geography Area Series: County Business Patterns by Employment Size Class" <a href="http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml?\_ts=448812536022">http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml?\_ts=448812536022</a> accessed April 30, 2015 and "2014 Business Patterns: Geography Area Series: County Business Patterns by 'Employment Size Class" <a href="http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml">http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml?\_ts=448812536022</a> accessed April 30, 2015 and "2014 Business Patterns: Geography Area Series: County Business Patterns by 'Employment Size Class" <a href="http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml">http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml</a> accessed April 22, 2016.

## Table 15.19-- REGISTERED CORPORATIONS AND PARTNERSHIPS:2012 TO 2015

Subject	2012	2013	2014	2015
Domestic (Hawaii) corporations				
Formed	1,985	1,721	1,806	1,698
Dissolved or merged 1/	2,767	2,489	2,295	2,257
On record, June 30 2/	31,761	31,023	30,564	30,021
Foreign (non-Hawaii) corporations				
Qualified	1,187	1,176	1,153	1,157
Withdrawn, merged, or cancelled 1/	971	821	872	815
On record, June 30 2/	11,751	12,103	12,377	12,720
Partnerships				
Registered	424	438	407	390
Dissolved or cancelled 1/	543	547	524	464
On record, June 30 2/	4,835	4,723	4,610	4,530
Domestic (Hawaii) Limited Liability Companies				
Formed	8,200	8,730	9,342	9,682
Dissolved or merged 1/	4,980	4,838	5,359	5,668
On record, June 30 2/	48,326	52,246	56,239	60,281
Foreign (non-Hawaii) Limited Liability Companies				
Qualified	985	964	1,122	1,245
Withdrawn or merged 1/	472	540	551	567
On record, June 30 2/	6,208	6,635	7,205	7,882
Domestic (Hawaii) Limited Liability Partnerships				
Formed	77	76	79	80
Dissolved or merged 1/	58	80	84	75
On record, June 30 2/	458	455	451	455
Foreign (non-Hawaii) Limited Liability Partnerships				
Qualified	8	12	7	15
Withdrawn or cancelled 1/	4	2	3	3
On record, June 30 2/	69	79	83	95

[Fiscal year ending June 30 unless otherwise specified. Excludes nonprofit corporations]

1/ Annual fluctuations may partly reflect the sporadic purging of defunct firms from the registration files.

2/ Number on record may be inconsistent with data on components of change or conversion from another type of entity, reflecting inaccuracy in manual tabulation. A discrepancy does occur when a domestic corporation converts to a limited liability company because the statistic is reflected for the domestic corporation and included in the dissolved or merged statistic, but it is not reflected in the limited liability company's formed statistic. Domestic entities that are reinstated after being involuntarily dissolved, cancelled or terminated are also not reflected in the formed statistic.

Source: Hawaii State Department of Commerce and Consumer Affairs, Business Registration Division, records.

# Table 15.20-- CHARACTERISTICS OF CORPORATIONS, PARTNERSHIPS,AND PROPRIETORSHIPS: 2002

[Includes all active private-for-profit businesses in Hawaii except insurance underwriters who pay the insurance premium tax. Inactive businesses, defined as those with no income no income and no expenses other than those to maintain licenses and to file tax returns, were not included]

Subject	Total	Corpora- tions	Partner- ships	Proprie- torships
Number of businesses, by taxation district	128,119	24,598	7,090	96,431
1st (Oahu)	88,456	18,458	5,225	64,773
2nd (Maui, Molokai, Lanai)	16,019	2,638	816	12,565
3rd (Hawaii)	16,715	2,608	702	13,405
4th (Kauai, Niihau)	6,929	894	347	5,688
Businesses with \$1 million or more in business receipts	5,831	4,902	715	214
Business receipts (\$1,000)	64,907,431	54,915,442	6,979,980	3,012,009
Businesses with net profit	71,091	11,648	3,794	55,649
Amount of net profit (\$1,000)	3,961,638	2,298,851	884,949	777,838
Businesses with net loss	50,730	7,669	3,039	40,022
Amount of net loss (\$1,000)	4,206,775	3,082,445	849,494	274,836

Source: Hawaii State Department of Taxation, *Hawaii Income Patterns: Businesses 2002* (July 2006) <http://www.hawaii.gov/tax/pubs/02businc.pdf> accessed August 13, 2007.

#### Table 15.21-- ESTABLISHMENT AND EMPLOYMENT CHANGES FROM ENTERPRISE BIRTHS, DEATHS, EXPANSIONS AND CONTRACTIONS, BY EMPLOYMENT-SIZE CLASS: 2011 TO 2012

[An enterprise is a business organization consisting of one or more domestic establishments that were specified under common ownership or control. Based on 2007 NAICS]

		Emplo	Employment size of the enterprise 1/					
			Less	than 50	0 employ	ees		
Subject	Total	Total < 500	1-4	5-9	10-19	20-99	100-499	500+
Establishments 2/								
Number (initial year)	29,097	24,230	11,657	4,563	2,829	3,343	1,838	4,867
Numerical change	-11	35	-68	-13	7	47	62	-46
Births 3/	2,655	2,322	1,432	263	186	272	169	333
Deaths 4/	2,666	2,287	1,500	276	179	225	107	379
Expansions	7,658	6,138	1,992	1,322	957	1,265	602	1,520
Contractions	7,367	5,860	1,328	1,467	1,140	1,295	630	1,507
Employment 5/								
Number (initial year)	485,540	256,561	24,582	29,309	35,492	91,333	75,845	228,979
Numerical change	9,290	4,941	2,931	418	-134	1,948	-222	4,349
Change due to births	20,071	12,745	2,650	1,655	1,897	4,449	2,094	7,326
Change due to deaths	-20,322	-12,192	-2,685	-1,636	-1,849	,		
Change due to expansions	43,184	26,682	4,553		3,233	-	-	-
Change due to contractions	-33,643	-22,294	-1,587	-2,672	-3,415	-8,224	-6,396	-11,349

1/ The enterprise and the establishment are the same for single-establishment firms. Each multiestablishment company forms one enterprise - the enterprise employment and annual payroll are summed from the associated establishments. Enterprise size designations are determined by the summed employment of all associated establishments. The enterprise size group "0" includes enterprises for which no associated establishments reported paid employees in mid-March pay period but paid employees at some time during the year.

2/ A single physical location where business is conducted or where services or industrial operations are performed.

3/ Establishments that have zero employment in the first quarter of the initial year and positive employment in the first quarter of the subsequent year.

4/ Establishments that have positive employment in the first quarter of the initial year and zero employment in the first quarter of the subsequent year.

5/ Full or part-time employees, including salaried officers and executives of corporations, who were on the payroll in the pay period including March 12. Included are employees on sick leave, holidays, and vacations; not included are proprietors and partners of unincorporated businesses.

Source: U.S. Census Bureau, 1989-2012 Business Information Tracking Series <a href="http://www.census.gov/">http://www.census.gov/</a> econ/susb/> accessed June 30, 2015 and "Statistics of U.S. Businesses Explanation of Terms" <a href="http://www.census.gov/econ/susb/definitions.html">http://www.census.gov/econ/susb/</a> distributions.</a> Http://www.census.gov/econ/susb/definitions.

#### Table 15.22--TOP INDUSTRIES FOR EMPLOYMENT: 2007 AND 2012

[Ranking based on greatest employment during pay period including March 12 at the 2-digit NAICS code-level. Greatest employment is ranked 1. Statistics based on the North American Industry Classification System (NAICS). The 2007 data is based on the 2007 NAICS and the 2012 data is based on the 2012 NAICS. Includes only establishments with payroll]

		Number of employees			Payroll	per empl	oyee (\$)
NAICS code 1/	Sector	2007	2012	Percent change	2007	2012	Percent change
72	Accommodation and						
	food servces	98,353	98,364	0.0	22,468	25,781	14.7
44-45	Retail trade	70,661	68,360	-3.3	24,998	26,843	7.4
62	Health care and social	,	r				
	assistance	63,640	66,772	4.9	42,763	49,281	15 .2
56	Administrative and support and waste management						
	and remediation services	46,823	47,307	1.0	26,722	28,645	7.2
23	Construction	35,523	27,541	-22.5	53,672	56,800	5.8
48-49	Transportation and						
	warehousing 1/	32,361	26,839	-17.1	34,252	42,862	25 .1
54	Professional, scientific, and						
	technical services	22,460	21,629	-3.7	54,741	58,515	6 .9

1/ Excludes railroad transportation and the U.S. Postal Service.

Source: U.S. Census Bureau, Economic Census, Economy-Wide Key Statistics File, 2007 Economic Census, "EC0700A1: All sectors: Geographic Area Series, Economy-Wide Key Statistics: 2007" Hawaii <http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml?\_ts=445486742893> accessed July 3, 2015; 2012 Economic Census, "EC1200A1: All sectors: Geographic Area Series, Economy-Wide Key Statistics 2012" Hawaii <http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml?\_ts=445486742893> accessed July 3, 2015; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

## Table 15.23-- TOP INDUSTRIES OF PRIVATE FIRMS,<br/>BY COUNTY: 2014-2015

[These data are averaged for 3rd quarter of 2014 through 2nd quarter of 2015. Ranking based on greatest employment at the 3-digit NAICS code-level. Greatest employment is ranked 1. Includes persons 14 to 99 years of age in private firms only. Does not include data for Kalawao County]

	NAICS		Average quarterly	Average quarterly new hire	Average monthly earn-	New hire earn-
Rank	code	County and industry	employment	employment	ings (\$)	ings (\$)
		State	450,341	35,981	3,700	2,378
1 2 3	722 561 721	Food services and drinking places Administrative and support services Accommodation	51,640 41,214 37,502	6,279 4,970 1,382	1,884 2,799 3,807	1,336 2,108 3,076
4 5	621 541	Ambulatory health care services Professional, scientific, and	24,180	1,795	5,012	3,149
6 7 8	238 622 445	technical services Specialty trade contractors Hospitals Food and beverage stores	21,785 15,743 14,768 12,937	1,578 1,426 624 985	5,783 5,071 5,904 2,506	4,209 4,037 4,628 1,411
9 10	624 452	Social assistance General merchandise stores	12,566 12,532	1,008 1,062	2,058 2,346	1,477 1,358
		Hawaii County	46,139	4,001	3,157	2,146
1	721	Accommodation	5,555	267	3,521	2,610
2 3	722 561	Food services and drinking places Administrative and support services	4,831 3,519	669 528	1,807 2,291	1,299 1,790
4 5	621 452	Ambulatory health care services General merchandise stores	2,801 2,174	217 199	4,062 2,382	2,507 1,532
6 7	445 624	Food and beverage stores Social assistance	2,044 1,923	139 153	2,503 1,766	1,425 1,299
8 9 10	238 111 541	Specialty trade contractors Crop production Professional, scientific, and	1,508 1,326	166 99	4,085 2,195	3,246 1,713
-		technical services	1,173	109	4,931	4,750
		City & County of Honolulu	327,992	26,039	3,850	2,441
1 2 3	722 561 541	Food services and drinking places Administrative and support services Professional, scientific, and	36,324 31,824	4,244 3,780	1,827 2,863	1,276 2,163
c	•••	technical services	18,863	1,366	5,947	4,215

Rank	NAICS code	County and industry	Average quarterly employment	Average quarterly new hire employment	Average monthly earn- ings (\$)	New hire earn- ings (\$)
		City & County of Honolulu - con.				
4	621	Ambulatory health care services	18,128	1,368	5,071	3,134
5	721	Accommodation	16,919	557	3,824	2,983
6	622	Hospitals	13,746	590	5,907	4,617
7	238	Specialty trade contractors	12,018	1,054	5,330	4,269
8	624	Social assistance	8,867	720	2,123	1,504
9	813	Religious, grantmaking, civic, pro-	-,	_	, -	,
-		fessional, and similar organizations	8,602	577	2,975	1,919
10	452	General merchandise stores	8,425	707	2,308	1,288
		Kauai County	20,703	1,525	3,302	2,243
1	721	Accommodation	3,962	149	3,726	3,120
2	722	Food services and drinking places	3,031	362	1,799	1,289
3	561	Administrative and support services	1,563	156	3,176	2,408
4	621	Ambulatory health care services	801	50	6,768	4,408
5	713	Amusement, gambling, and				
		recreation industries	724	69	2,370	1,494
6	445	Food and beverage stores	581	38	2,317	1,425
7	238	Specialty trade contractors	564	49	3,900	3,607
8	452	General merchandise stores	549	29	2,452	1,249
9	541	Professional, scientific, and				
		technical services	519	29	4,501	3,499
10	487	Scenic & sightseeing transportation	465	40	2,811	1,965
		Maui County	55,479	4,414	3,414	2,265
1	721	Accommodation	11,066	408	3,954	3,493
2	722	Food services and drinking places	7,453	1,003	2,251	1,632
3	561	Administrative and support services	4,307	505	2,600	1,943
4	621	Ambulatory health care services	2,449	159	5,125	3,799
5	445	Food and beverage stores	1,959	150	2,529	1,456
6	238	Specialty trade contractors	1,650	156	4,504	3,467
7	111	Crop production	1,415	47	4,387	3,098
8	452	General merchandise stores	1,382	125	2,480	1,499
9	813	Religious, grantmaking, civic, pro-	.,	.20	_,	.,
Ŭ		fessional, and similar organizations	1,352	82	2,919	1,990
10	624	Social assistance	1,312	97	2,108	1,591
			, -	-	,	,

#### Table 15.23-- TOP INDUSTRIES OF PRIVATE FIRMS, BY COUNTY: 2014-2015 -- Con.

Source: U.S. Census Bureau, Local Employment Dynamics, QWI Explorer <a href="http://qwiexplorer.ces">http://qwiexplorer.ces</a>. census.gov/#x=0&g=0> accessed June 1, 2016.

#### Table 15.24-- LARGEST PUBLIC AND PRIVATE COMPANIES: 2014

Rank in		Year	Sales (million	
sales	Company	founded 1/	dollars)	Employees
1	Hawaiian Electric Industries, Inc.	2/ 1891/1983	3,239.5	3,965
2	Hawaii Medical Service Assn. (HMSA)	1938	2,882.5	1,618
3	Hawaiian Holdings, Inc.	1929	2,314.9	5,379
4	Matson, Inc.	(NA)	1,714.2	1,056
5	University of Hawaii	1907	1,656.2	8,717
6	Kaiser Permanente Hawaii	1958	1,283.0	4,314
7	Servco Pacific Inc.	(NA)	1,177.7	1,572
8	Hawaii Pacific Health	2001	1,169.6	6,441
9	The Queen's Health Systems	2/ 1859/1985	1,021.0	6,942
10	First Hawaiian Bank	2/ 1858/1974	676.5	2,055

[Ranking based on gross sales in 2014. Data may include sales and employment on the Mainland or abroad]

NA Not available.

1/ Information on "Year founded" was obtained from previous *Hawaii Business* issues. From the 2009 issue, year founded information was no longer provided in their ranking table.

2/ The first year is the founding date of the original company and the second year is when it became a holding company, was sold, or legally changed its name or year of incorporation.

Source: *Hawaii Business*, "Hawaii Business Top 250" (August 2015) <a href="http://www.hawaiibusiness.com/top-250-inside-the-bottom-line/">http://www.hawaiibusiness.com/top-250</a> (August 2015) <a href="http://www.hawaiibusiness.com/top-250">http://www.hawaiibusiness.com/top-250</a> (August 20) <a href="http://www.hawaiibust.com/top-250">http://www.hawaiibust.com/top-250</a> (August 20) <a href="http://www.hawaiibust.com/top-250">http://www.hawaiibust.com/top-250</a> (August 20) <a href="

### Table 15.25-- NET INCOME OR LOSS AND TOTAL REVENUES OFSELECTED COMPANIES: 2013 TO 2014

		Gross anr (million	
Rank	Company	2014	% change
	Largest percentage increase 1/		
1	Maui Land & Pineapple Co. Inc.	33.0	116.9
2	Pharmacare Hawaii Inc.	101.3	96.3
3	AHR Hospitality Partners Inc. 2/	400.0	83.8
4	Hawaii Petroleum Inc.	186.8	78.2
5	Kiewit Corp.	260.0	76.7
6	University of Hawaii Foundation	126.7	54.7
7	Alexander & Baldwin, Inc.	560.0	53.3
8	Albert C. Kobayashi Inc.	228.0	52.0
9	Isemoto Contracting Co. Ltd.	71.3	51.5
10	Associated Steel Workers Ltd.	42.8	50.7
11	Fujikawa Associates Inc., dba Continental		
	Mechanical of the Pacific	20.4	49.3
12	Native Hawaiian Veterans LLC	20.8	46.0
13	Swinerton Builders	230.0	45.9
14	Hawaii Life Real Estate Brokers	27.1	43.1
15	Group Builders Inc.	66.5	37.7
16	Ba-Le, Inc.	19.0	35.7
17	Hawaiian Dredging Construction Co. Inc.	546.0	32.5
18	Hawaii Employers' Mutual Insurance Co.	66.0	32.2
19	Allied Builders System	69.3	32.0
	Largest percentage decrease 1/		
1	Honolulu Builders, LLC	15.5	-66.9
2	Ralph S. Inouye Co. Ltd.	18.2	-51.6
3	Alternate Energy Inc.	23.0	-50.3
4	St. Francis Healthcare System of Hawaii	37.6	-47.0
5	Queen Liliuokalani Trust	38.4	-46.6
6	PEMCO Ltd.	20.6	-46.2
7	North Hawaii Community Hospital	69.2	-45.6
8	Hawaii Energy Connection LLC	25.6	-40.7

[Based on percentage change in gross annual sales between 2013 and 2014]

1/ Companies with a change of over 30 percent.

2/ After *Hawaii Business* magazine published their ranking list, AHR Hospitality Partners, Inc. notified the magazine that the 2013 gross annual sales figure used in their ranking percentage change calculations should have been a different one. Based on this new information, the ranking for AHR Hospitality Partners, Inc.was #3 and their percentage change in gross annual sales was 83.8 percent which are reflected in the *Data Book* table shown above.

Source: *Hawaii Business*, "Hawaii Business Top 250" (August 2015)

<http://www.hawaiibusiness.com/top-250-inside-the-bottom-line/> accessed October 14, 2015.

#### Table 15.26-- NONEMPLOYER STATISTICS, FOR HAWAIIAND THE UNITED STATES: 2002 TO 2014

[Data refer to businesses that have no paid employees, have annual business receipts of \$1,000 or more (\$1 or more in the Construction industry) and are subject to federal income taxes. From 2002 to 2006, each firm was classified in accordance with the industry definitions in the 2002 NAICS manual; from 2007 to 2011 according to the 2007 NAICS manual; and beginning with the 2012 data year according to the 2012 NAICS manual]

	Hawaii		Unite	d States
Year	Number of	Receipts 2/	Number of	Receipts 2/
	firms 1/	(\$1,000)	firms 1/	(\$1,000)
2002	76,398	3,055,384	17,646,062	770,032,328
2003	80,718	3,407,971	18,649,114	829,819,228
2003 2004 2005	84,331 87,717	3,694,870 4,026,320	19,523,741 20,392,068	829,019,228 887,001,820 951,206,297
2005 2006 2007	90,353 96,263	4,194,469 4,475,373	20,768,555 21,708,021	970,384,137 991,791,563
2008	93,704	4,334,702	21,351,320	962,791,527
2009 3/	91,496	4,168,129	21,695,828	923,018,039
2010 3/	92,126	4,065,985	22,110,628	950,813,840
2011 3/	94,118	4,303,253	22,491,080	989,628,512
2012 3/	97,151	4,544,558	22,735,915	1,030,932,886
2013 3/	98,490	4,567,498	23,005,620	1,052,025,268
2014 3/ Economic Census	102,544	4,857,765	23,836,937	1,115,921,379
2007 4/	95,301	4,148,616	21,357,346	972,691,434
2012 4/	95,415	4,897,391	22,201,902	1,041,586,434

1/ Data refer to each distinct business income tax return filed by a nonemployer business.

2/ Includes gross receipts, sales, commissions and income received from trades and businesses, as reported on annual business income tax returns. Business income consists of all payments received for services rendered by nonemployer businesses, such as payments received as independent agents and contractors.

3/ When comparing the 2009 and later Nonemployers Statistics data to prior years, changes in methodology must be considered.

4/ Data are from the Economic Censuses taken every five years. All other data is from the annual Nonemployer Statistics series.

Source: U.S. Census Bureau, Nonemployer Statistics for 2002 to 2012 <http://www.census.gov/econ/ nonemployer/> accessed April 24, 2014; Nonemployer Statistics (annual) <http://factfinder.census.gov/ faces/nav/jsf/pages/index.xhtml> accessed May 27, 2016; and 2007 Economic Census, 2007 Survey of Business Owners, Company Statistics Series, SB0700CSA01: U.S. Firms by Geographic Area, Industry, Gender, Ethnicity, and Race: 2007 <http://factfinder.census.gov/servlet/EconSectorServlet?caller= dataset&sv\_name=2007+Survey+of+Business+Owners&\_SectorId=\*&ds\_name=EC0700A1> accessed July 29, 2011 and 2012 Economic Census, 2012 Survey of Business Owners, SB1200CSA01: Statistics for All U.S. Firms by Industry, Gender, Ethnicity, and Race for the U.S., States, Metro Areas, Counties, and Places: 2012 <http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml> accessed July 15, 2016.

### Table 15.27-- CHARACTERISTICS OF NONEMPLOYERBUSINESSES, BY MAJOR GROUP: 2012

[Data are from the 2012 Economic Census which differs from data in the Census Bureau's annual nonemployers statistics used in other current as well as in previous *Data Book* tables. A firm without paid employees includes sole proprietors and partners of unincorporated businesses that do not have any other employees on the payroll. Statistics based on the 2012 North American Industry Classification System (NAICS)]

2012 NAICS code	Major group	Number of firms 1/	Receipts 2/ (\$1,000)
	Total	95,415	4,897,391
11	Agriculture forestry fishing and hunting 2/	1,972	70 702
21	Agriculture, forestry, fishing and hunting 3/ Mining, quarrying, and oil and gas extraction	1,972	72,703 826
22	Utilities	119	7,601
22	Construction	7,237	548,050
23 31-33	Manufacturing	2,132	79,119
42	Wholesale trade	2,491	(7/)
44-45	Retail trade	9,486	405,036
48-49	Transportation and warehousing 4/	2,872	92,757
51	Information	1,182	40,293
52	Finance and insurance 5/	2,850	268,527
53	Real estate and rental and leasing	11,165	971,015
54	Professional, scientific, and technical services	14,073	586,474
55	Management of companies and enterprises	-	-
56	Administrative and support and waste management		
	and remediation services	8,094	217,659
61	Educational services	2,408	43,417
62	Health care and social assistance	7,552	379,106
71	Arts, entertainment, and recreation	5,776	147,436
72	Accommodation and food services	1,730	118,866
81	Other services (except public administration) 6/	14,258	538,958
99	Industries not classified	1	(7/)

### Table 15.27-- CHARACTERISTICS OF NONEMPLOYERBUSINESSES, BY MAJOR GROUP: 2012 -- Con.

1/ A firm is a business organization or entity consisting of one domestic establishment (location) or more under common ownership or control. A firm without paid employees includes sole proprietors and partners of unincorporated businesses that do not have any other employees on the payroll. All establishments of subsidiary firms are included as part of the owning or controlling firm. For the economic census, the terms "firm" and "company" are synonymous.

2/ Includes total sales, shipments, receipts, revenue, or business done by domestic establishments (excludes foreign subsidiaries) without paid employees and within the scope of the Survey of Business Owners.

3/ Crop and Animal Production (NAICS 111 and 112) are out of scope of the 2012 Survey of Business Owners.

4/ Rail Transportation (NAICS 482) and the Postal Service (NAICS 491) are out of scope of the 2012 Survey of Business Owners.

5/ Monetary Authorities-Central Banks (NAICS 521) and Funds, Trusts, and Other Financial Vehicles (NAICS 525) are out of scope of the 2012 Survey of Business Owners.

6/ Religious, Grantmaking, Civic, Professional, and Similar Organizations (NAICS 813) and Private Households (NAICS 814) are out of scope of the 2012 Survey of Business Owners.

7/ Withheld because estimate did not meet publication standards.

Source: U.S. Census Bureau, 2012 Economic Census, 2012 Survey of Business Owners SB1200CSA01: Statistics for All U.S. Firms by Industry, Gender, Ethnicity, and Race for the U.S., States, Metro Areas, Counties, and Places: 2012 <a href="http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml">http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml</a> accessed July 11, 2016.

### Table 15.28-- CHARACTERISTICS OF NONEMPLOYERBUSINESSES, BY MAJOR GROUP: 2014

[Data refer to businesses that have no paid employees, have annual business receipts of \$1,000 or more (\$1 or more in the Construction industry) and are subject to federal income taxes. Statistics based on the 2012 North American Industry Classification System (NAICS)]

2012 NAICS		Number of	Receipts 3/
code	Major group 1/	firms 2/	(\$1,000)
	Total	102,544	4,857,765
11	Agriculture, forestry, fishing and hunting	2,110	86,721
21	Mining, quarrying, and oil and gas extraction	8	892
22	Utilities	182	13,243
23	Construction	7,544	500,024
236	Construction of buildings	2,378	190,762
238	Specialty trade contractors	5,069	299,293
31-33	Manufacturing	2,224	96,296
311	Food manufacturing	356	15,317
315	Apparel manufacturing	378	12,208
321	Wood product manufacturing	215	8,490
42	Wholesale trade	2,672	183,465
44-45	Retail trade	10,067	445,317
445	Food and beverage stores	617	55,910
446	Health and personal care stores	731	16,451
448	Clothing and clothing accessories stores	1,134	61,436
451	Sporting goods, hobby, music instrument & book	501	25,173
454	Nonstore retailers 4/	4,693	120,814
48-49	Transportation and warehousing	3,299	104,550
485	Transit and ground passenger transportation	2,295	60,481
51	Information	1,168	46,365
52	Finance and insurance	2,806	184,438
524	Insurance carriers and related activities	1,836	96,992
53	Real estate and rental and leasing	11,689	1,080,154
531	Real estate	11,193	1,043,864
54	Professional, scientific and technical services	15,186	648,624
56	Administrative and support and waste		
	management and remediation services	8,606	236,897
61	Educational services	2,676	49,295
62	Health care and social assistance	7,874	388,230
621	Ambulatory health care services	5,087	302,476
71	Arts, entertainment and recreation	6,378	177,602
711	Performing arts, spectator sports, and related		
	industries	5,348	121,241
72	Accommodation and food services	1,887	122,109
81	Other services (except public administration)	16,168	493,543
812	Personal and laundry services	11,541	328,247

#### Table 15.28-- CHARACTERISTICS OF NONEMPLOYERBUSINESSES, BY MAJOR GROUP: 2014 -- Con.

1/ Major groups include other subgroups not shown separately in this table. Limited to industries in approximately 300 of the nearly 1,200 recognized North American Classification System industries. The universe contains only those codes that are available through administrative records sources and are common to all three legal forms of organization applicable to nonemployer businesses.

2/ Data refer to each distinct business income tax return filed by a nonemployer business.

3/ Includes gross receipts, sales, commissions and income from trades and businesses, as reported on annual business income tax returns. Business income consists of all payments received for services rendered.

4/ Industries in the Nonstore Retailers subsector retail merchandise using methods, such as the broadcasting of infomericals, the broadcasting and publishing of direct-response advertising, the publishing of paper and electronic catalogs, door-to-door solicitation, in-home demonstration, selling from portable stalls and distribution through vending machines. Includes mail-order houses, vending machine operators, home delivery sales, door-to-door sales, party plan sales, electronic shopping, and sales through portable stalls (e.g., include street vendors, except food). Also includes establishments engaged in direct sale (i.e., nonstore) of products, such as home heating oil dealers and newspaper delivery service providers.

Source: U.S. Census Bureau, Nonemployer Statistics for 2014 <a href="http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml">http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml</a>> accessed May 27, 2016.

#### Table 15.29-- SELECTED MINORITY-OWNED BUSINESS ENTERPRISES: 2012

[Includes all U.S. firms operating during 2012 with receipts of \$1,000 or more which are classified in the North American Industry Classification System (NAICS) sectors 11 through 99, except for NAICS 111, 112, 482, 491, 521, 525, 813, 814, and 92 which are not covered. Firms with more than one domestic establishment are counted in each geographic area and industry in which they operate, but only once in the U.S. total. Hispanic or Latino firms may be of any race and may also be included under that race. Moreover, each owner had the option of selecting more than one race and therefore is included in each race selected. Includes persons who own 51 percent or more of the equity, interest, or stock of the business]

		Firms owned by selected minorities 1/				
Characteristics	All firms (whether or not owned by minorities)	Asian- owned	Native Hawaiian- and Other Pacific Islander-owned	Hispanic- owned 2/		
All firms						
Number Sales, receipts, value of	118,454	60,967	14,537	5,544		
shipments (\$1,000)	102,120,740	19,482,939	2,210,215	564,552		
Firms with paid employees						
Number Sales, receipts, value of	23,038	11,237	1,285	524		
shipments (\$1,000)	97,223,349	16,984,600	1,630,568	402,595		
Employees 3/	464,922	104,791	10,341	2,497		
Annual payroll (\$1,000)	17,913,118	3,436,922	350,276	92,365		
Firms without paid employees						
Number	95,415	49,730	13,251	5,020		
Sales, receipts, value of						
shipments (\$1,000)	4,897,391	2,498,339	579,647	161,957		

1/ Minority-owned firms are firms in which Blacks, American Indians and Alaska Natives, Asians, Native Hawaiian and Other Pacific Islanders, or Hispanics own 51 percent or more of the equity, interest or stock of the business.

2/ Persons of Hispanic origin may be members of any race.

3/ For pay period including March 12.

Source: U.S. Census Bureau, 2012 Economic Census, 2012 Survey of Business Owners, SB1200CSA01: Statistics for All U.S. Firms by Industry, Gender, Ethnicity, and Race for the U.S., States, Metro Areas, Counties, and Places: 2012 <http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml> accessed December 31, 2015; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

#### Table 15.30-- ASIAN-OWNED BUSINESSES FOR HAWAII AND THE UNITED STATES: 2012

[Includes all U.S. firms operating during 2012 with receipts of \$1,000 or more which are classified in the North American Industry Classification System (NAICS) sectors 11 through 99, except for NAICS 111, 112, 482, 491, 521, 525, 813, 814, and 92 which are not covered. Firms with more than one domestic establishment are counted in each geographic area and industry in which they operate, but only once in the U.S. total. Includes Asians who own 51 percent or more of the equity, interest, or stock of the business. Details may not add to total or subgroup total because a firm could be tabulated in more than one racial group]

	All	firms		Firms with p	Firms without paid employees			
Character- istics	Num- ber	Sales/ receipts/ value of shipments (\$1,000)	Num- ber	Sales/ receipts/ value of shipments (\$1,000)	Employ- ees 1/	Annual payroll (\$1,000)	Num- ber	Sales/ receipts/ value of shipments (\$1,000)
Hawaii								
Total Asian	60,967	19,482,939	11,237	16,984,600	104,791	3,436,922	49,730	2,498,339
Asian Indian Chinese Filipino Japanese Korean Vietnamese Other Asian <b>U.S.</b> Total Asian	556 16,225 13,404 27,631 4,879 3,177 1,465	213,038 4,522,360 1,021,335 11,385,707 1,983,721 243,974 141,889 699,492,422	2,708 1,085 5,905 1,312 237 136	187,184 3,749,682 694,832 10,170,062 1,802,896 133,850 100,296 627,532,399	27,569 6,761 58,089 8,083 1,403 1,086	23,566 37,625	12,318 21,727 3,567 2,940 1,329	326,502 1,215,645 180,825 110,124 41,593
Asian Indian Chinese Filipino Japanese Korean Vietnamese Other Asian Hawaii as a	377,486 528,702 193,336 119,163 224,891 310,864 194,061	227,148,254 210,062,246 25,845,518 44,243,189 107,813,236 34,649,696 50,242,621	137,720 139,016 24,548 23,906 81,902 37,015 38,454	209,778,561 190,602,834 20,460,768 39,990,633 99,194,346 24,193,204 43,128,485	1,124,943 984,985 186,397 219,857 524,929 200,583 320,739	39,121,409 29,748,590 5,888,012 7,849,769 14,169,769 5,164,102 7,830,139	239,766 389,685 168,788 95,257 142,989 273,849 155,606	17,369,692 19,459,412 5,384,749 4,252,556 8,618,889 10,456,492 7,114,136
% of U.S.	3.2	2.8	2.3	2.7	2.9	3.1	3.5	3.5

1/ For pay period including March 12.

Source: U.S. Census Bureau, 2012 Economic Census, 2012 Survey of Business Owners, SB1200CSA01: Statistics for All U.S. Firms by Industry, Gender, Ethnicity, and Race for the U.S., States, Metro Areas, Counties, and Places: 2012 <a href="http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml">http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml</a> accessed December 31, 2015; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

### Table 15.31-- NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER-OWNEDBUSINESSES FOR HAWAII AND THE UNITED STATES: 2012

[Includes all U.S. firms operating during 2012 with receipts of \$1,000 or more which are classified in the North American Industry Classification System (NAICS) sectors 11 through 99, except for NAICS 111, 112, 482, 491, 521, 525, 813, 814, and 92 which are not covered. Firms with more than one domestic establishment are counted in each geographic area and industry in which they operate, but only once in the U.S. total. Includes Native Hawaiian and Other Pacific Islander (NHOPI) who own 51 percent or more of the equity, interest, or stock of the business.Details may not add to total or subgroup total because a firm could be tabulated in more than one racial group]

	All firms		Firms with paid employees				Firms without paid employees	
Characteristics	Num- ber	Sales/ receipts/ value of shipments (\$1,000)		Sales/ receipts/ value of shipments (\$1,000)	Em-	Annual payroll (\$1,000)	Num- ber	Sales/ receipts/ value of ship- ments (\$1,000)
Hawaii								
Total Native Hawaiian & Other Pacific Islander	14,537	2,210,215	1,285	1,630,568	10,341	350,276	13,251	579,647
Native Hawaiian Guamanian or Chamorro Samoan Other Pacific Islander	13,147 124 622 879	(2/)	11 28	8,047 (2/)	9,521 104 (3/) (4/)	329,196 2,170 (2/) (2/)		1,961
U.S.								
Total Native Hawaiian & Other Pacific Islander	54,749	8,136,445	4,706	6,469,957	39,001	1,430,591	50,043	1,666,488
Native Hawaiian Guamanian or Chamorro Samoan Other Pacific Islander	25,774 6,559 5,892 17,937	702,685	441 348	493,623	5,194 2,856	,	23,021 6,118 5,544 16,680	(2/)
Hawaii as a % of U.S.	26.6	27.2	27.3	25.2	26.5	24.5	26.5	34.8

1/ For pay period including March 12.

2/ Withheld because estimates did not meet publication standards.

3/ 250 to 499 employees.

 $4\!/$  500 to 999 employees.

Source: U.S. Census Bureau, 2012 Economic Census, 2012 Survey of Business Owners, SB1200CSA01: Statistics for All U.S. Firms by Industry, Gender, Ethnicity, and Race for the U.S., States, Metro Areas, Counties, and Places: 2012 <a href="http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml">http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml</a> accessed December 31, 2015; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

### Table 15.32-- WOMEN-OWNED BUSINESSES FORHAWAII AND THE UNITED STATES: 2012

[Includes all U.S. firms operating during 2012 with receipts of \$1,000 or more which are classified in the North American Industry Classification System (NAICS) sectors 11 through 99, except for NAICS 111, 112, 482, 491, 521, 525, 813, 814, and 92 which are not covered. Firms with more than one domestic establishment are counted in each geographic area and industry in which they operate, but only once in the U.S. total. Includes women who own 51 percent or more of the equity, interest, or stock of the business. Businesses equally male-/female-owned are counted and tabulated as a separate entity. Details may not add to total or subgroup total because a firm could be tabulated in more than one racial group]

Subject	Total 1/	Women- owned firms 2/	Percent women- owned
Hawaii			
All firms			
Number	118,454	44,453	37.5
Sales, receipts, value of shipments (\$1,000)	102,120,740	7,086,066	6.9
Firms with paid employees			
Number	23,038	4,717	20.5
Sales, receipts, value of shipments (\$1,000)	97,223,349	5,599,536	5.8
Employees 3/	464,922	39,796	8.6
Annual payroll (\$1,000)	17,913,118	1,095,518	6.1
Firms without paid employees Number	95,415	39,736	41.6
Sales, receipts, value of shipments (\$1,000)	4,897,391	39,736 1,486,530	41.6 30.4
Sales, receipts, value of shipments (\$1,000)	4,097,391	1,400,550	30.4
U.S.			
All firms			
Number	27,626,360	9,878,397	35.8
Sales, receipts, value of shipments (\$1,000)	33,536,848,821	1,419,834,295	4.2
Firms with paid employees			
Number	5,424,458	1,035,655	19.1
Sales, receipts, value of shipments (\$1,000)	32,495,262,387	1,190,586,438	3.7
Employees 3/	115,249,007	8,431,614	7.3
Annual payroll (\$1,000)	5,236,446,058	263,720,252	5.0
Firms without paid employees			
Number	22,201,902	8,842,742	39.8
Sales, receipts, value of shipments (\$1,000)	1,041,586,434	229,247,857	22.0

1/ All firms whether or not they are owned by women.

2/ Women own 51 percent or more of the interest or stock of the business.

3/ For pay period including March 12.

Source: U.S. Census Bureau, 2012 Economic Census, 2012 Survey of Business Owners, SB1200CSA01: Statistics for All U.S. Firms by Industry, Gender, Ethnicity, and Race for the U.S., States, Metro Areas, Counties, and Places: 2012 <<a href="http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml">http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml</a> accessed December 31, 2015; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

### Table 15.33-- BUSINESS INQUIRIES AND COMPLAINTS THROUGHTHE BETTER BUSINESS BUREAU, BY TYPE OF INDUSTRY: 2015

Type of industry 1/	Number of inquiries	Type of industry 1/	Number of com- plaints	Average settlement per consumer complaint (dollars)
Contractors - general	39,862	Auto dealers - new cars 2/	152	6,697.68
Roofing contractors	19,378	Airlines	97	606.82
Plumbers	18,858	Auto dealers - used cars	80	3,697.06
Electricians	18,824	Travel clubs	50	4,060.96
Dating service	18,540	Restaurants	44	56.69
Construction & remodeling	,	Property management	43	77,700.93
services	15,501	Hotels	40	1,612.54
Real estate	14,725	Real estate	39	2,067.25
Property management	14,433	Television stations &		
Attorneys & lawyers	13,153	broadcast companies	39	216.73
Air conditioning contractors &		Auto repair & service	35	2,848.25
systems	13,047	Banks	34	45,114.83
Travel agencies & bureaus	12,455	Movers	33	852.50
Auto repair & service	11,835	Plumbers	31	2,074.85
Pest control services	11,177	Jewelers - retail	30	366.67
Painting contractors	10,003	Towing - automotive	28	196.25
Auto renting & leasing	8,512	Contractors - general	27	7,017.94
Building contractors	8,487	Internet marketing services	26	85.51
Solar energy system design &		Security control equipment		
installation	8,267	& system monitors	24	2,685.33
Landscape contractors	8,013	Vacation rentals	24	995.13
Auto dealers - used cars	7,817	Travel agencies & bureaus	22	2,005.49
Auto body repair & painting	7,798	Appliances - major -		
Auto dealers - new cars	7,772	service & repair	22	1,021.65
Jewelers - retail	7,582	Auto renting & leasing	21	299.34
Vacation rentals	7,552	Handyman services	20	7,251.16
Travel clubs	7,100	Auto body repair & painting	20	5,759.70
Internet marketing services	6,697	Roofing contractors	19	6,532.21

1/ Industries listed are those with the highest number of inquiries or complaints.

2/ Includes new car repair issues.

Source: Better Business Bureau of Hawaii, records.