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## Section 15

# BANKING, INSURANCE, AND BUSINESS ENTERPRISE

Statistics in this section relate to banks, savings and loans, and other financial institutions, insurance, fires, and business firms.

Sources for statistics on these subjects include the Hawaii State Department of Commerce and Consumer Affairs, the Hawaii State Department of Taxation, county fire departments, major island banks, local health insurance plans, and the Hawaii Credit Union League. The U.S. Census Bureau also provides data from their Economic Censuses, County Business Patterns, and Local Employment Dynamics programs. *Historical Statistics of Hawaii*, Sections 22 and 23, provides information for earlier periods. Comparable national data appear in Sections 15 and 25 of the *Statistical Abstract of the United States: 2012*.

**Table 15.01-- NUMBER OF STATE CHARTERED FINANCIAL INSTITUTIONS:  
1998 TO 2015**

[Only state chartered banks are included in this table which differs from tables in the *Data Books* prior to 2009. Tables in the previous *Data Books* included both state and federally chartered banks. This table includes the main offices, but excludes out-of-State branches of Hawaii-based institutions. As of December 31 unless otherwise specified]

Year	Banks		Savings and loan associations		Financial services loan companies	
	Firms	Locations	Associations	Locations	Firms	Locations
1998	5	177	2	29	38	126
1999	5	173	2	29	35	103
2000	5	180	2	19	32	98
2001	5	182	2	19	33	93
2002	5	181	1	2	29	88
2003	5	178	1	2	29	93
2004	5	178	1	5	24	88
2005	4	169	1	4	22	96
2006	6	173	1	4	21	99
2007	6	172	1	4	17	67
2008	6	177	1	5	16	53
2009	6	174	1	5	14	51
2010	5	187	(NA)	(NA)	(NA)	(NA)
2011	5	190	(NA)	(NA)	(NA)	(NA)
2012	5	189	(NA)	(NA)	(NA)	(NA)
2013	(NA)	(NA)	(NA)	(NA)	(NA)	(NA)
2014	(NA)	(NA)	(NA)	(NA)	(NA)	(NA)
2015 1/	4	(NA)	(NA)	(NA)	2/ 8	(NA)

NA Not available.

1/ As of September 16, 2015.

2/ State regulated but may not be incorporated here so institution may not be state chartered.

Source: Hawaii State Department of Commerce and Consumer Affairs, Division of Financial Institutions, "Comparative Statements of Conditions" (semi-annual) <<http://cca.hawaii.gov/dfi/>> accessed March 21, 2014, "Financial Institutions - 09.15.15" <<http://cca.hawaii.gov/dfi/files/2012/11/Financial-Institutions-09.15.2015.pdf>> accessed June 13, 2016 and records.

**Table 15.02-- FINANCE AND INSURANCE SECTOR (NAICS 52): 2017**

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees. Statistics based on the 2017 2017 North American Industry Classification System (NAICS)]

NAICS code	Major group	Number of establishments 1/	Number of employees 2/	Annual payroll (\$1,000)
52	Total	1,477	20,010	1,406,392
522	Credit intermediation and related activities	674	9,836	671,358
5221	Depository credit intermediation	446	8,786	586,152
52211	Commercial banking	210	5,043	364,039
52212	Savings institutions	87	(3/)	(D)
52213	Credit unions	149	2,220	114,589
5222	Nondepository credit intermediation	131	669	60,066
52222	Sales financing	5	25	1,677
52229	Other nondepository credit intermediation	125	623	57,098
522291	Consumer lending	17	50	4,157
522292	Real estate credit	90	508	49,834
522298	All other nondepository credit intermediation	17	63	2,974
5223	Activities related to credit intermediation	97	381	25,140
52231	Mortgage and nonmortgage loan brokers	49	168	14,634
52232	Financial transactions processing, reserve, and clearinghouse activities	10	79	6,193
52239	Other activities related to credit intermediation	38	134	4,313
523	Securities, commodity contracts, and other financial investments and related activities	246	980	119,430
5231	Securities and commodity contracts intermediation and brokerage	38	295	43,658
52312	Securities brokerage	38	295	43,658
52312	Securities brokerage	30	269	42,693
52313	Commodity contracts dealing	5	18	261
5239	Other financial investment activities	208	685	75,772
52391	Miscellaneous intermediation	23	81	7,016
52392	Portfolio management	120	470	58,881
52393	Investment advice	61	105	8,333
52399	All other financial investment activities	4	(4/)	(D)
524	Insurance carriers and related activities	556	9,191	615,421
5241	Insurance carriers	149	6,078	397,228
52411	Direct life, health, and medical insurance carriers	70	4,555	274,558
524113	Direct life insurance carriers	36	467	53,647
524114	Direct health and medical insurance carriers	34	4,088	220,911
52412	Direct insurance (except life, health, and medical) carriers	78	1,522	122,578

Continued on next page.

**Table 15.02-- FINANCE AND INSURANCE SECTOR (NAICS 52): 2017 -- Con.**

<b>NAICS code</b>	<b>Major group</b>	<b>Number of establishments 1/</b>	<b>Number of employees 2/</b>	<b>Annual payroll (\$1,000)</b>
524126	Direct property and casualty insurance carriers	40	1,172	94,761
524127	Direct title insurance carriers	37	335	27,418
5242	Agencies, brokerages, and other insurance related activities	407	3,113	218,193
52421	Insurance agencies and brokerages	365	2,165	149,643
52429	Other insurance related activities	42	948	68,550
524291	Claims adjusting	8	113	6,527
524292	Third party administration of insurance and pension funds	27	796	59,405
524298	All other insurance related activities	7	39	2,618

D Withheld to avoid disclosing data for individual companies.

1/ Data refer to establishments active anytime during the year.

2/ For week including March 12.

3/ 1,000 to 2,499 employees.

4/ 20 to 99 employees.

Source: U.S. Census Bureau, *2017 County Business Patterns* <<https://data.census.gov/cedsci/table?q=county%20business%20patterns&g=0400000US15&hidePreview=true&tid=CBP2017.CB1700CBP&vintage=2017&n=52%3AN0300.52%3AN0400.52%3AN0500.52%3AN0600.52>> accessed June 18, 2020.

**Table 15.03-- CHARACTERISTICS OF THE FINANCE AND INSURANCE SECTOR (NAICS 52): 2017**

[Includes establishments with payroll. Statistics based on the 2017 North American Industry Classification System (NAICS)]

NAICS code	Kind of business	Establishments	Revenue (\$1,000)	Annual payroll (\$1,000)	Paid employees 1/
52	Finance and insurance	1,482	(2/)	1,434,240	19,718
522	Credit intermediation and related activities	675	(2/)	677,071	9,875
523	Securities, commodity contracts, and other financial investments and related activities	247	309,687	122,313	1,014
524	Insurance carriers and related activities	560	(2/)	634,856	8,829
5221	Depository credit intermediation	450	(2/)	594,635	8,824
5222	Nondepository credit intermediation	129	159,902	58,973	671
5223	Activities related to credit intermediation	96	77,664	23,463	380
5231	Securities and commodity contracts intermediation and brokerage	38	103,904	44,351	300
5239	Other financial investment activities	209	205,783	77,962	714
5241	Insurance carriers	152	(3/)	431,752	5,819
5242	Agencies, brokerages, and other insurance related activities	408	635,049	203,104	3,010
52211	Commercial banking	213	(3/)	378,959	5,198
52222	Sales financing	5	16,832	1,607	23
52231	Mortgage and nonmortgage loan brokers	50	33,356	13,847	165
52232	Financial transactions processing, reserve, and clearinghouse activities	10	25,812	5,867	86
52239	Other activities related to credit intermediation	36	18,496	3,749	129
52312	Securities brokerage	30	101,497	43,379	276
52392	Portfolio management	120	120,769	60,738	500
52393	Investment advice	61	27,292	8,482	105
52412	Direct insurance (except life, health, and medical) carriers	(D)	(3/)	125,273	(4/)
52421	Insurance agencies and brokerages	366	442,680	146,441	2,178
52429	Other insurance related activities	42	192,369	56,663	832

D Withheld to avoid disclosing data for individual companies.

1/ Pay period including March 12.

2/ Not available or not comparable.

3/ Revenue not collected at this level of detail for multiestablishment firms.

4/ 1,000 to 2,499 employees.

Source: U.S. Census Bureau, 2017 Economic Census, "EC1700BASIC: All Sectors: Summary Statistics for the U.S., States, and Selected Geographies: 2018 <<https://data.census.gov/cedsci/table?q=economic%20census&g=0400000US15&tid=ECNBASIC2017.EC1700BASIC&vintage=2017&hidePreview=true&n=52%3AN0300.52%3AN0400.52%3AN0500.52>> accessed June 18, 2020.

**Table 15.04-- CHARACTERISTICS OF COMMERCIAL BANKS  
HEADQUARTERED IN HAWAII: 2016 TO 2019**

[As of December 31. Federal Deposit Insurance Corporation insured banks with assets greater than \$100 million. Includes out-of-State branches and facilities of banks. Excludes data for banks with branches and facilities in Hawaii but headquartered outside Hawaii]

Subject 1/	2016	2017	2018	2019
Number of institutions reporting	6	6	6	6
Total employees (full-time equivalent)	5,392	5,476	5,402	5,345
Aggregate condition and income data (In millions of dollars)				
Net income (year-to-date)	476	418	564	589
Total assets	42,824	44,602	44,990	45,675
Total loans and leases	25,003	26,827	28,593	29,713
Total deposits	36,976	38,724	38,413	38,680
Equity capital	4,239	4,395	4,380	4,566
Performance ratios (year-to-date, percent)				
Yield on earning assets	3.15	3.28	3.59	3.77
Net charge-offs to loans and leases	0.05	0.13	0.11	0.15
Return on assets	1.14	0.95	1.27	1.30
Return on equity	11.06	9.60	12.95	13.03
Condition ratios (percent)				
Net loans and losses to assets	57.66	59.45	62.86	64.38
Loss allowances to				
Loans and leases	1.25	1.16	1.10	1.03
Noncurrent loans and leases	631.73	761.42	865.52	582.86
Noncurrent loans and leases to total loans and leases	0.20	0.15	0.13	0.18

1/ Definition of terms may be found on the Federal Deposit Insurance Corporation website in its glossary.

Source: Federal Deposit Insurance Corporation, Division of Insurance and Research, "State Banking Performance Summary - FDIC-Insured Institutions" <<https://www7.fdic.gov/qbp/qbpSelect.asp?menuItem=STBL>> accessed June 20, 2020.

**Table 15.05-- CREDIT UNIONS: 1999 TO 2019**

[As of December 31]

<b>Year</b>	<b>Number of credit unions</b>	<b>Assets (dollars)</b>	<b>Shares (dollars)</b>	<b>Loans (dollars)</b>	<b>Number of credit union members</b>
1999	106	3,911,720,684	3,371,485,431	2,009,832,724	589,935
2000	102	4,104,126,744	3,525,977,325	2,179,039,874	612,249
2001	100	4,728,549,611	4,120,888,846	2,333,021,385	646,174
2002	101	5,396,606,043	4,741,630,738	2,457,737,063	679,056
2003	97	6,016,158,791	5,296,893,195	2,531,788,633	703,475
2004	97	6,442,599,837	5,676,421,713	2,826,290,922	729,097
2005	97	6,675,454,552	5,816,437,373	3,166,759,388	750,866
2006	96	6,727,084,367	5,812,940,245	3,444,264,686	776,744
2007	93	7,107,175,278	6,146,573,223	3,751,577,727	806,760
2008	91	7,558,379,638	6,603,223,228	4,011,002,386	809,200
2009	89	8,755,497,641	7,551,135,979	4,096,716,913	810,030
2010	85	9,070,205,477	8,039,549,284	4,024,058,221	810,401
2011	83	9,285,044,502	8,227,197,584	3,975,405,068	810,675
2012	78	9,524,855,175	8,412,531,313	3,823,937,131	801,036
2013	76	9,683,184,997	8,571,854,063	3,867,199,282	808,286
2014	70	9,866,946,668	8,693,351,538	4,008,308,459	809,637
2015	64	10,171,532,130	8,952,063,288	4,363,415,160	806,212
2016	61	10,609,942,669	9,324,690,317	4,708,314,368	811,786
2017	57	10,928,596,828	9,592,106,718	5,221,237,869	823,550
2018 1/	55	11,161,324,522	9,783,958,886	5,731,008,313	838,873
2019	52	11,716,283,713	10,196,144,780	6,152,383,733	854,600

1/ 'Loans' revised from previous *Data Book*.

Source: Hawaii Credit Union League, records.



**Table 15.06-- INSURANCE BUSINESS TRANSACTED IN HAWAII:  
1998 TO 2018**

[Includes data for all insurance companies, life or other, licensed in Hawaii]

<b>Year</b>	<b>Number of companies licensed in Hawaii, Dec. 31</b>	<b>Premiums paid (\$1,000)</b>	<b>Losses, claims and benefits paid (\$1,000)</b>	<b>Cumulative net investments in Hawaii, Dec. 31 1/ (\$1,000)</b>
1998	979	1,955,457	1,352,865	4,792,872
1999	992	1,997,905	2,187,970	4,241,739
2000	997	2,115,812	1,912,430	3,836,913
2001	988	2,186,640	1,648,415	3,609,657
2002	989	2,429,982	1,500,930	3,433,944
2003	987	2,732,865	1,538,481	3,471,284
2004	953	2,912,186	1,869,570	4,330,020
2005	963	3,117,115	2,014,646	4,102,635
2006	967	3,475,130	2,694,150	5,368,663
2007	966	3,606,984	3,136,056	5,845,236
2008	990	3,459,682	2,621,815	5,506,338
2009	1,005	3,805,409	3,140,699	5,430,239
2010	1,009	4,013,738	3,319,787	5,527,425
2011	1,009	4,116,217	3,606,903	5,399,057
2012	1,015	4,255,592	3,632,614	6,554,126
2013	1,018	4,540,193	3,794,453	7,153,558
2014	1,025	4,727,440	4,104,006	8,707,305
2015	1,025	4,896,975	4,715,970	7,757,282
2016	1,034	5,036,610	4,147,963	8,270,671
2017	1,043	5,437,107	4,559,200	8,415,700
2018	1,052	5,477,113	4,463,395	9,571,228

1/ Excludes bank balances.

Source: Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance Commissioner of Hawaii* (annual) <<https://www.cca.hawaii.gov/ins/reports/>> accessed June 20, 2020.

**Table 15.07-- LIFE INSURANCE BUSINESS TRANSACTED IN HAWAII:  
1998 TO 2018**

[Includes fraternal benefit societies]

Year	Number of companies licensed in Hawaii, Dec. 31	Face value of policies written 1/ (\$1,000)	Insurance in force, Dec. 31 2/ (\$1,000)	Premiums 3/ (\$1,000)	Losses, claims, and benefits paid 3/ (\$1,000)
1998	485	7,237,492	63,999,905	485,295	661,743
1999	483	12,397,141	69,661,030	519,003	1,552,836
2000	478	9,802,583	73,452,956	615,360	1,168,646
2001	472	7,528,187	71,621,301	509,806	925,602
2002	461	8,497,926	77,883,570	546,095	792,006
2003	448	15,195,349	87,362,008	602,830	804,336
2004	433	9,650,742	91,221,745	549,083	1,057,134
2005	434	10,245,838	97,239,187	576,730	1,177,491
2006	429	10,250,274	97,128,330	630,068	1,795,645
2007	417	14,116,865	101,684,178	715,494	2,100,785
2008	419	9,763,779	102,791,146	674,799	1,545,860
2009	414	9,246,551	104,710,661	614,930	1,599,618
2010	409	9,115,587	105,633,782	641,641	1,683,320
2011	409	10,134,347	115,645,455	642,757	1,883,141
2012	407	11,395,055	119,008,658	665,436	1,834,494
2013	405	8,879,709	122,061,596	784,961	1,841,062
2014	404	8,537,744	123,651,863	730,642	1,985,723
2015	405	10,502,976	128,704,097	725,516	2,446,863
2016	403	9,750,321	132,133,730	741,276	1,839,340
2017	405	(NA)	(NA)	796,510	2,066,415
2018	409	(NA)	(NA)	849,091	2,262,783

NA Not available.

1/ Includes insurance revived, increased, or transferred. Excludes annuities. Data not audited.

2/ Excludes annuities. Data not audited.

3/ Life insurance portion excludes annuities, but fraternal portion includes it.

Source: Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance Commissioner of Hawaii* (annual) <<https://cca.hawaii.gov/ins/reports/>> accessed June 20, 2020 and records.

**Table 15.08-- INSURANCE PREMIUMS AND LOSSES PAID, BY CLASS OF INSURANCE: 2018**

[Dollars]

<b>Class of insurance</b>	<b>Premiums</b>	<b>Losses, claims, and benefits paid</b>
All classes 1/	5,477,112,979	4,463,395,214
Life 2/	839,524,792	2,255,132,501
Fraternal 2/	9,566,157	7,650,415
Fire, marine, casualty, and miscellaneous	4,346,888,346	2,196,488,307
Accident and health 3/	1,885,160,486	1,060,724,693
Fire	58,847,437	64,554,201
Allied lines	75,774,200	19,304,393
Multiple peril crop	1,247,469	1,121,386
Federal flood	36,705,741	27,994,694
Private flood	3,185,904	136,315
Farmowners multiple peril	88	-
Homeowners multiple peril	397,503,128	155,577,348
Commercial multiple peril (non-liability portion)	102,044,775	30,457,082
Commercial multiple peril (liability portion)	61,317,312	16,583,953
Mortgage guaranty	18,129,315	6,034,756
Ocean marine	18,408,566	6,939,834
Inland marine	106,289,117	42,558,259
Financial guaranty	3,966,795	-
Medical malpractice	17,363,655	3,833,077
Earthquake	6,639,641	6,895,069
Workers' compensation	275,582,928	140,641,978
Other liability - occurrence	154,576,341	57,916,757
Other liability - claims-made	54,123,929	23,165,119
Excess workers' compensation	8,387,580	2,514,847
Products liability	4,659,405	3,792,222
Private passenger auto no-fault	84,170,904	43,379,482
Other private passenger auto liability	363,446,436	204,882,750
Commercial auto no-fault	6,014,149	2,006,597
Other commercial auto liability	86,102,685	33,084,966
Private passenger auto physical damage	333,733,619	202,790,520
Commercial auto physical damage	25,705,171	13,155,717
Aircraft (all perils)	7,509,664	7,949,873
Fidelity	4,220,085	359,477
Surety	43,674,665	9,777,247
Burglary and theft	910,667	61,376
Boiler and machinery	4,302,478	157,836
Credit	7,151,730	2,995,887
Warranty	3,873,346	2,004,197
Title	84,130,524	1,981,656
All other	2,028,411	1,154,743
Foreign risk retention group	8,754,553	4,123,991
Surplus lines (net of reinsurance)	272,379,131	(NA)

Continued on next page.

**Table 15.08-- INSURANCE PREMIUMS AND LOSSES PAID, BY CLASS OF INSURANCE: 2018 -- Con.**

NA Not available.

1/ "Losses, claims, and benefits paid" excludes surplus lines.

2/ Excludes annuities.

3/ Excludes mutual benefit societies and health maintenance organizations and dental.

Source: Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance Commissioner of Hawaii, 2019* <<https://cca.hawaii.gov/ins/reports/>> accessed June 20, 2020.

**Table 15.09-- INSURANCE BUSINESS TRANSACTED IN HAWAII, BY LOCATION OF HOME OFFICE: 2018**

[As of December 31. Money amounts in millions of dollars. For all insurance companies, life and property & casualty, licensed to do business in Hawaii]

<b>Subject</b>	<b>All companies</b>	<b>Domestic companies 1/</b>	<b>Foreign companies 2/</b>	<b>Alien companies 3/</b>
Number of companies	1,052	28	1,014	10
Life (incl. fraternal benefit societies) and health companies	409	12	391	6
All other companies	643	16	623	4
Financial condition				
Assets	8,326,204	2,902	8,295,743	27,559
Liabilities exc. capital and surplus	7,208,245	1,582	7,181,127	25,535
Policyholders' surplus incl. capital	1,117,848	1,209	1,114,616	2,024
Capital	6,710	55	6,650	5
Net income or loss	481,263	171	479,502	1,590
Hawaii business				
Direct premiums written	6,696	743	5,943	10
Life	849	22	818	9
Annuities	1,500	(4/)	1,500	(4/)
Fire, casualty, and misc.	4,347	720	3,625	1
Claims and benefits paid	5,276	395	4,866	15
Life	2,263	21	2,229	13
Annuities	385	(4/)	384	1
Fire, casualty, and misc.	2,629	374	2,254	1
Investments in Hawaii	9,571	871	8,695	5
Mortgage loans (principal indebtedness)	1,776	74	1,703	-
Collateral loans (amount loaned)	147	-	147	-
State and county bonds 5/	3,761	14	3,742	5
Utilities stocks and bonds 5/	464	3	462	-
Industrial and miscellaneous stocks and bonds 5/	2,488	489	1,999	-
Real estate 6/	935	292	642	-
Balances in Hawaii banks	556	535	21	(4/)

Continued on next page.

**Table 15.09-- INSURANCE BUSINESS TRANSACTED IN HAWAII, BY  
LOCATION OF HOME OFFICE: 2018 -- Con.**

- 1/ A domestic insurer is one formed under the laws of Hawaii.
- 2/ A foreign insurer is one formed under the laws of any state of the United States including the District of Columbia and Commonwealth of Puerto Rico other than Hawaii.
- 3/ An alien insurer is one formed under the laws of a nation other than the United States.
- 4/ Less than 1.
- 5/ Market value.
- 6/ Market value less encumbrances.

Source: Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance Commissioner of Hawaii, 2019*, pp. 17-47 <[cca.hawaii.gov/ins/reports/](http://cca.hawaii.gov/ins/reports/)> accessed June 20, 2020; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

**Table 15.10-- HEALTH PLANS: 2015 TO 2019**

Subject	2015	2016	2017	2018	2019
Hawaii Medical Service Association					
Persons covered, Dec. 31 1/	726,487	734,075	732,160	(NA)	(NA)
Membership dues 2/ (\$1,000)	2,978,731	3,157,987	3,332,650	(NA)	(NA)
Kaiser Foundation Health Plan					
Persons covered, annual aver. 1/	242,243	248,118	251,206	253,449	253,608
Persons covered, Dec. 31 1/	245,559	249,687	251,302	251,659	254,288
Membership dues 2/ (\$1,000)	942,297	1,049,396	1,144,295	1,223,561	1,274,891
University Health Alliance 3/					
Persons covered, Dec. 31 1/	52,958	56,636	55,860	61,932	61,353
Membership dues 2/ (\$1,000)	240,724	272,632	286,982	4/ 327,882	333,460
Commercial carrier premiums for accident & health insurance (\$1,000)	1,711,307	1,710,245	2,002,308	1,885,160	(NA)

NA Not available.

1/ Subscribers and dependents, whether on a group or individual basis.

2/ Includes both employers' and employees' contributions.

3/ Excludes data relating to the Hawaii Health Connector.

4/ Revised from previous *Data Book*.

Source: Hawaii Medical Service Association, Kaiser Foundation Health Plan, Inc., University Health Alliance, and Hawaii State Department of Commerce and Consumer Affairs, *Report of the Insurance Commissioner* (annual) <<http://cca.hawaii.gov/ins/reports/>> accessed June 20, 2020.

**Table 15.11-- PERCENT OF PERSONS NOT COVERED BY HEALTH INSURANCE, FOR HAWAII AND THE UNITED STATES: 2012 TO 2018**

[Civilian noninstitutionalized population. Based on a sample and subject to sampling variability]

Year	Hawaii			U.S.	
	Percent not covered	Margin of error 1/	Rank 2/	Percent not covered	Margin of error 1/
2012	6.9	0.4	4	14.8	0.1
2013	6.7	0.4	3/ 2	14.5	0.1
2014	5.3	0.4	3/ 3	11.7	0.1
2015	4.0	0.3	4	9.4	0.1
2016	3.5	0.4	2	8.6	0.1
2017	3.8	0.4	3/ 2	8.7	0.1
2018	4.1	0.4	4/ 4	8.9	0.1
5-year average					
2012-2016	5.2	0.2	3/ 2	11.7	0.1
2013-2017	4.6	0.2	2	10.5	0.1
2014-2018	4.1	0.2	5/ 3	9.4	0.1

1/ Plus or minus percent. At the 90-percent confidence interval.

2/ Among 50 states and the District of Columbia, with lowest percentage ranking 1. Note: The ACS ranking has the highest percentage ranking 1.

3/ Tied with the District of Columbia.

4/ Tied with Rhode Island

5/ Tied with Vermont

Source: U.S. Census Bureau, American Community Survey 1-year and 5-year, S2701 Selected of Health Insurance Coverage in the United States <<https://data.census.gov/cedsci/table?q=S2701&tid=ACST1Y2018.S2701>> accessed June 21, 2020.



**Table 15.12-- UNINSURED PERSONS BY SELECTED AGE GROUP,  
BY COUNTY: 2018**

[The Small Area Health Insurance Estimates (SAHIE) program models health insurance coverage by combining survey data with population estimates and administrative records]

<b>Age group and subject</b>	<b>State total 1/</b>	<b>Honolulu</b>	<b>Hawaii</b>	<b>Kauai</b>	<b>Maui</b>
Under age 65					
Number in population group	1,130,682	778,945	158,503	57,319	135,915
Number uninsured	53,377	32,763	10,170	2,895	7,549
Percent uninsured	4.7	4.2	6.4	5.1	5.6
Under 19 years old					
Number in population group	315,334	215,440	45,626	16,380	37,888
Number uninsured	8,302	4,934	1,579	493	1,296
Percent uninsured	2.6	2.3	3.5	3.0	3.4
18 to 64 years old					
Number in population group	829,131	572,660	114,988	41,672	99,811
Number uninsured	45,845	28,312	8,712	2,451	6,370
Percent uninsured	5.5	4.9	7.6	5.9	6.4
21 to 64 years old					
Number in population group	789,157	545,442	109,217	39,590	94,908
Number uninsured	43,207	26,631	8,280	2,288	6,008
Percent uninsured	5.5	4.9	7.6	5.8	6.3
40 to 64 years old					
Number in population group	434,118	289,541	65,148	23,396	56,033
Number uninsured	20,421	12,261	3,960	1,211	2,989
Percent uninsured	4.7	4.2	6.1	5.2	5.3
50 to 64 years old					
Number in population group	264,932	173,519	41,951	14,710	34,752
Number uninsured	11,874	7,133	2,336	659	1,746
Percent uninsured	4.5	4.1	5.6	4.5	5.0

1/ Kalawao County data not available.

Source: U.S. Census Bureau, Small Area Health Insurance Estimates (SAHIE), Health Insurance Interactive Data Tool <[https://census.gov/data-tools/demo/sahie/#/?s\\_statefips=15&s\\_agecat=0](https://census.gov/data-tools/demo/sahie/#/?s_statefips=15&s_agecat=0)> accessed June 21, 2020.

**Table 15.13-- FIRES, DEATHS, AND LOSSES, BY COUNTY: 2009 TO 2019**

[Fiscal year ending June 30]

Subject and year	State total	Honolulu	Hawaii	Kauai	Maui
<b>Number of fires</b>					
2009	3,802	2,364	751	186	501
2010	4,105	2,383	889	292	541
2011	3,562	2,110	731	168	553
2012	3,699	2,147	681	272	599
2013	3,176	1,755	653	216	552
2014	2,995	1,669	671	191	464
2015	3,324	1,798	675	279	572
2016	3,480	1,836	750	258	636
2017	3,522	1,941	729	268	584
2018	(NA)	2,235	(NA)	270	723
2019	(NA)	2,361	(NA)	324	731
<b>Fire deaths</b>					
2009	2	2	-	-	-
2010	5	3	-	-	2
2011	12	11	-	1	-
2012	5	4	1	-	-
2013	3	3	-	-	-
2014	7	4	2	-	1
2015	5	2	3	-	-
2016	5	3	-	-	2
2017	5	3	1	-	1
2018	(NA)	3	(NA)	1	-
2019	(NA)	6	(NA)	-	-
<b>Fire losses (\$1,000)</b>					
2009	24,908	15,354	5,825	1,919	1,810
2010	44,263	13,696	3,995	6,081	20,491
2011	23,484	15,542	2,111	3,132	2,699
2012	27,946	16,041	3,512	5,121	3,272
2013	49,058	25,944	4,802	2,900	15,412
2014	29,680	12,800	5,230	1,200	10,450
2015	23,326	13,043	5,006	1,565	3,712
2016	31,803	21,018	3,626	1,329	5,830
2017	27,269	16,278	5,396	1,710	3,885
2018	(NA)	40,537	(NA)	2,589	6,369
2019	(NA)	26,823	(NA)	5,391	3,826

NA Not available.

Source: County fire departments.

**Table 15.14-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS:  
2007 TO 2017**

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees. Statistics based on the 2012 North American Industry Classification System (NAICS) for 2007-2016, for 2017 based on the 2017 North American Industry Classification System (NAICS)]

Year	Number of employees 1/	Payroll (\$1,000)		Number of establishments by employment-size class 2/			
		First quarter	Annual	Total	1 to 4	5 to 9	
2007	519,060	4,501,332	18,306,259	33,388	17,177	6,835	
2008	518,168	4,667,451	18,539,010	32,904	16,903	6,720	
2009	488,403	4,415,214	17,742,683	32,372	16,862	6,494	
2010	478,838	4,158,617	17,541,821	31,939	16,709	6,357	
2011	485,548	4,410,075	18,362,124	31,472	16,364	6,358	
2012	492,089	4,636,495	19,078,553	31,496	16,326	6,432	
2013	502,530	4,871,307	19,881,066	31,622	16,268	6,425	
2014	519,130	5,101,194	20,847,140	31,801	16,339	6,388	
2015	523,677	5,326,980	22,068,393	31,915	16,431	6,361	
2016	528,415	5,472,006	22,892,445	32,350	16,688	6,392	
2017	544,056	6,002,466	24,366,355	32,800	16,935	6,419	
	<b>Number of establishments by employment-size class 2/--Con.</b>						
Year	10 to 19	20 to 49	50 to 99	100 to 249	250 to 499	500 to 999	1,000 or more
2007	4,611	2,895	1,107	548	133	52	30
2008	4,518	2,912	1,067	556	138	62	28
2009	4,445	2,836	1,027	506	129	48	25
2010	4,445	2,729	1,012	481	134	49	23
2011	4,231	2,807	1,031	472	130	55	24
2012	4,249	2,751	1,048	480	128	54	28
2013	4,327	2,808	1,088	484	135	58	29
2014	4,336	2,881	1,126	500	139	64	28
2015	4,315	2,948	1,105	520	143	63	29
2016	4,307	3,052	1,134	544	145	60	28
2017	4,460	3,033	1,157	561	134	72	29

1/ For week including March 12.

2/ Data refer to establishments active anytime during the year.

Source: U.S. Census Bureau, *County Business Patterns* (annual) <<https://data.census.gov/cedsci/table?q=&g=0400000US15&d=ANN%20Business%20Patterns%20County%20Business%20Patterns&table=CB1700CBP&tid=CBP2017.CB1700CBP&hidePreview=true&lastDisplayedRow=18&n=00>> accessed June 21, 2020.

**Table 15.15-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS,  
BY COUNTY: 2017**

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees. Statistics based on the 2017 North American Industry Classification System (NAICS)]

Year and county	Number of establishments 1/	Number of employees 2/	Payroll (\$1,000)	
			First quarter	Annual
2017				
State total	32,800	544,056	6,002,466	24,366,355
Hawaii	4,132	55,257	524,372	2,156,507
Honolulu	21,628	366,570	4,289,591	17,208,461
Kauai	2,123	28,339	274,668	1,155,091
Maui	4,705	64,947	639,180	2,678,040

1/ Data refer to establishments active anytime during the year.

2/ For week including March 12.

Source: U.S. Census Bureau, *County Business Patterns* (annual) <<https://data.census.gov/cedsci/table?q=&g=0400000US15.050000,15&d=ANN%20Business%20Patterns%20County%20Business%20Patterns&table=CB1700CBP&tid=CBP2017.CB1700CBP&hidePreview=true&lastDisplayedRow=20>> accessed June 21, 2020.

**Table 15.16-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS,  
BY MAJOR GROUP: 2017**

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees.  
Statistics based on the 2017 North American Industry Classification System (NAICS)]

<b>NAICS code</b>	<b>Major group</b>	<b>Number of establishments 1/</b>	<b>Number of employees 2/</b>	<b>Annual payroll (\$1,000)</b>
	Total	32,800	544,056	24,366,355
11	Agriculture, forestry, fishing and hunting	43	171	5,661
114	Fishing, hunting and trapping	21	63	2,622
115	Support activities for agriculture and forestry	20	106	2,996
21	Mining, quarrying, and oil and gas extraction	5	173	12,309
212	Mining (except oil and gas)	4	148	11,140
22	Utilities	63	3,679	390,517
23	Construction	2,881	31,783	2,254,386
236	Construction of buildings	945	8,663	655,228
237	Heavy and civil engineering construction	140	2,392	208,295
238	Specialty trade contractors	1,796	20,728	1,390,863
31-33	Manufacturing	776	12,711	581,274
311	Food manufacturing	259	5,442	174,130
312	Beverage and tobacco product manufacturing	35	981	45,496
314	Textile product mills	19	111	3,858
315	Apparel manufacturing	39	338	8,986
321	Wood product manufacturing	21	299	12,537
323	Printing and related support activities	89	889	32,544
325	Chemical manufacturing	23	402	21,803
326	Plastics and rubber products manufacturing	16	208	9,074
327	Nonmetallic mineral product manufacturing	47	1,067	76,439
332	Fabricated metal product manufacturing	39	417	25,154
333	Machinery manufacturing	6	68	4,693
334	Computer and electronic product manufacturing	6	42	3,704
336	Transportation equipment manufacturing	23	962	68,161
337	Furniture and related product manufacturing	42	315	16,091
339	Miscellaneous manufacturing	101	692	22,463
42	Wholesale trade	1,620	19,026	1,011,538
423	Merchant wholesalers, durable goods	731	6,775	423,244
424	Merchant wholesalers, nondurable goods	776	11,729	550,082

Continued on next page.

**Table 15.16-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS,  
BY MAJOR GROUP: 2017-- Con.**

<b>NAICS code</b>	<b>Major group</b>	<b>Number of establishments 1/</b>	<b>Number of employees 2/</b>	<b>Annual payroll (\$1,000)</b>
425	Wholesale electronic markets and agents and brokers	113	522	38,212
44-45	Retail trade	4,681	70,256	2,199,802
441	Motor vehicle and parts dealers	331	7,066	361,313
442	Furniture and home furnishings stores	169	1,527	44,371
443	Electronics and appliance stores	108	1,196	42,936
444	Building material and garden equipment and supplies dealers	251	4,871	157,940
445	Food and beverage stores	642	13,747	387,072
446	Health and personal care stores	427	3,507	168,207
447	Gasoline stations	248	2,887	73,323
448	Clothing and clothing accessories stores	1,279	14,681	338,663
451	Sporting goods, hobby, musical instrument, and book stores	216	1,813	40,394
452	General merchandise stores	86	12,318	397,698
453	Miscellaneous store retailers	682	5,519	143,705
454	Nonstore retailers	242	1,124	44,180
48-49	Transportation and warehousing	926	31,655	1,732,232
481	Air transportation	75	10,083	809,120
483	Water transportation	18	1,749	98,295
484	Truck transportation	209	3,777	173,728
485	Transit and ground passenger transportation	130	4,291	176,655
487	Scenic and sightseeing transportation	217	5,052	180,894
488	Support activities for transportation	168	3,927	178,877
492	Couriers and messengers	56	1,739	69,084
493	Warehousing and storage	52	1,028	44,821
51	Information	533	8,416	514,919
511	Publishing industries (except internet)	105	1,230	82,424
512	Motion picture and sound recording industries	95	1,190	19,196
515	Broadcasting (except internet)	49	1,037	63,108
517	Telecommunications	203	4,209	299,101
518	Data processing, hosting, and related services	60	672	45,446
519	Other information services	21	78	5,644
52	Finance and insurance	1,477	20,010	1,406,392
522	Credit intermediation and related activities	674	9,836	671,358
523	Securities, commodity contracts, and other financial investments and related activities	246	980	119,430

Continued on next page.

**Table 15.16-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS,  
BY MAJOR GROUP: 2017-- Con.**

NAICS code	Major group	Number of establishments 1/	Number of employees 2/	Annual payroll (\$1,000)
524	Insurance carriers and related activities	556	9,191	615,421
53	Real estate and rental and leasing	2,045	12,836	668,857
531	Real estate	1,643	8,832	509,898
532	Rental and leasing services	398	3,835	151,900
533	Lessors of nonfinancial intangible assets (except copyrighted works)	4	169	7,059
54	Professional, scientific, and technical services	3,391	22,922	1,542,202
55	Management of companies and enterprises	261	7,124	563,258
56	Administrative and support and waste management and remediation services	1,914	62,015	2,268,366
561	Administrative and support services	1,804	60,232	2,167,282
562	Waste management and remediation services	110	1,783	101,084
61	Educational services	540	18,547	644,451
62	Health care and social assistance	3,685	71,950	4,036,469
621	Ambulatory health care services	2,747	28,137	1,726,445
622	Hospitals	27	21,711	1,684,521
623	Nursing and residential care facilities	181	8,807	309,398
624	Social assistance	730	13,295	316,105
71	Arts, entertainment, and recreation	510	11,512	305,594
711	Performing arts, spectator sports, and related industries	164	2,506	64,090
712	Museums, historical sites, and similar institutions	50	2,137	67,277
713	Amusement, gambling, and recreation industries	296	6,869	174,227
72	Accommodation and food services	3,866	113,250	3,415,183
721	Accommodation	341	42,387	1,904,194
722	Food services and drinking places	3,525	70,863	1,510,989
81	Other services (except public administration)	3,560	25,975	811,403
811	Repair and maintenance	672	3,565	150,602
812	Personal and laundry services	981	8,485	205,951
813	Religious, grantmaking, civic, professional, and similar organizations	1,907	13,925	454,850
99	Industries not classified	23	45	1,542

1/ Data refer to establishments active anytime during the year.

2/ For week including March 12.

Source: U.S. Census Bureau, *2017 County Business Patterns* <<https://data.census.gov/cedsci/table?q=&g=0400000US15&d=ANN%20Business%20Patterns%20County%20Business%20Patterns&table=CB1700CBP&tid=CBP2017.CB1700CBP&hidePreview=true&lastDisplayedRow=18&n=N0200.00%3AN0300.00>> accessed June 21, 2020.

**Table 15.17-- CHARACTERISTICS OF BUSINESS ESTABLISHMENTS,  
BY EMPLOYMENT-SIZE CLASS: 2016 AND 2017**

[Excludes data on self-employed individuals, employees of private households, railroad employees, agricultural production employees and most government employees]

Employment-size class	Number of establishments 1/		Number of employees 2/		Annual payroll (\$1,000)	
	2016	2017	2016	2017	2016	2017
Total	32,350	32,800	528,415	544,056	22,892,445	24,366,355
1 to 4	16,688	16,935	29,538	29,991	1,503,554	1,559,005
5 to 9	6,392	6,419	42,181	42,445	1,618,710	1,710,608
10 to 19	4,307	4,460	58,292	60,133	2,223,073	2,335,576
20 to 49	3,052	3,033	91,501	91,107	3,584,200	3,664,109
50 to 99	1,134	1,157	78,158	79,662	3,096,937	3,286,130
100 to 249	544	561	80,641	84,429	3,546,420	3,824,280
250 to 499	145	134	49,266	45,085	2,211,892	2,078,011
500 to 999	60	72	42,042	49,440	1,959,203	2,426,273
1,000 or more	28	29	56,796	61,764	3,148,456	3,482,363

1/ Data refer to establishments active anytime during the year.

2/ For week including March 12.

Source: U.S. Census Bureau, *2017 County Business Patterns* <<https://data.census.gov/cedsci/table?q=&g=0400000US15&d=ANN%20Business%20Patterns%20County%20Business%20Patterns&table=CB1700CBP&tid=CBP2017.CB1700CBP&hidePreview=true&lastDisplayedRow=18&n=N0200.00%3AN0300.00>> accessed June 21, 2020.



**Table 15.18-- REGISTERED CORPORATIONS AND PARTNERSHIPS:  
2015 TO 2019**

[Fiscal year ending June 30 unless otherwise specified. Excludes nonprofit corporations]

Subject	2015	2016	2017	2018	2019
Domestic (Hawaii) corporations					
Formed	1,698	1,777	1,758	1,924	1,631
Dissolved or merged 1/	2,257	2,263	2,072	1,938	2,186
On record, June 30 2/	30,021	29,555	29,280	29,281	28,738
Foreign (non-Hawaii) corporations					
Qualified	1,157	1,203	1,232	1,238	1,398
Withdrawn, merged, or cancelled 1/	815	924	862	804	902
On record, June 30 2/	12,720	13,001	13,369	13,803	14,299
Partnerships					
Registered	390	392	312	277	310
Dissolved or cancelled 1/	464	470	439	371	444
On record, June 30 2/	4,530	4,441	4,317	4,226	4,091
Domestic (Hawaii) Limited Liability Companies					
Formed	9,682	10,183	10,569	11,372	12,039
Dissolved or merged 1/	5,668	5,879	6,182	6,240	7,795
On record, June 30 2/	60,281	64,606	69,036	74,240	78,525
Foreign (non-Hawaii) Limited Liability Companies					
Qualified	1,245	1,275	1,487	1,518	1,698
Withdrawn or merged 1/	567	644	547	640	856
On record, June 30 2/	7,882	8,516	9,451	10,338	11,181
Domestic (Hawaii) Limited Liability Partnerships					
Formed	80	91	67	64	69
Dissolved or merged 1/	75	66	66	69	80
On record, June 30 2/	455	478	480	476	465
Foreign (non-Hawaii) Limited Liability Partnerships					
Qualified	15	14	9	14	15
Withdrawn or cancelled 1/	3	4	6	8	6
On record, June 30 2/	95	105	108	114	123

1/ Annual fluctuations may partly reflect the sporadic purging of defunct firms from the registration files.

2/ Number on record may be inconsistent with data on components of change or conversion from another type of entity, reflecting inaccuracy in manual tabulation. A discrepancy does occur when a domestic corporation converts to a limited liability company because the statistic is reflected for the domestic corporation and included in the dissolved or merged statistic, but it is not reflected in the limited liability company's formed statistic. Domestic entities that are reinstated after being involuntarily dissolved, cancelled or terminated are also not reflected in the formed statistic.

Source: Hawaii State Department of Commerce and Consumer Affairs, Business Registration Division, records.

**Table 15.19-- CHARACTERISTICS OF C AND S CORPORATIONS, FINANCIAL CORPORATIONS, PARTNERSHIPS, AND PROPRIETORSHIPS: 2017**

[Dollar amounts in millions. Not included are business entities with no income and no expenses other than those costs to maintain licenses and to file tax returns]

Subject	Total	C Corp. (N-30)	S Corp. (N-35)	Finan. Corp. (F-1)	Partner- ships (N-20)	Proprietors 1/	
						Non- rental (Sch. C & F)	Rental (Sch. E)
Number of businesses	197,376	15,601	16,184	206	10,791	98,000	56,594
Percent	100.0	7.9	8.2	0.1	5.5	49.7	28.7
Number of businesses by taxation district							
First (Oahu)	132,132	13,331	10,975	189	8,494	59,872	39,271
Second (Maui, Molokai, Lanai)	26,687	908	2,538	(D)	(D)	14,595	7,661
Third (Hawaii)	27,407	1,076	1,741	(D)	(D)	17,251	6,387
Fourth (Kauai, Niihau)	11,150	286	930	(D)	(D)	6,282	3,275
Business Receipts	132,277	74,280	25,805	2,617	20,532	6,742	2,300
Percent	100.0	56.2	19.5	2.0	15.5	5.1	1.7
Business with \$1 million or more in business Receipts	9,669	3,987	3,280	92	1,558	706	46
Percent	100.0	60.5	19.1	2.2	16.3	1.7	0.2
Business with net profit	22,716	5,296	11,588	135	5,697	(NA)	(NA)
Amount of net profit	7,675	2,686	1,698	633	2,658	(NA)	(NA)
Amount of net loss	3,319	1,464	362	27	1,466	(NA)	(NA)

D Data were suppressed to avoid potential disclosure of confidential taxpayer information.

NA Not available.

1/ Individual taxpayers with more than one schedule C (E or F) reconcile their gross receipts on form N-11, therefore the number of entities are underestimated.

Source: Hawaii State Department of Taxation, Tax Research and Planning Office, *Hawaii Business Income Tax Statistics: Tax Year 2017* (December 2019) <[http://tax.hawaii.gov/stats/a5\\_1annual/a5\\_6bus\\_inc/](http://tax.hawaii.gov/stats/a5_1annual/a5_6bus_inc/)> accessed June 23, 2020.

**Table 15.20-- ESTABLISHMENT AND EMPLOYMENT CHANGES FROM ENTERPRISE BIRTHS, DEATHS, EXPANSIONS AND CONTRACTIONS, BY EMPLOYMENT-SIZE CLASS: 2015 TO 2016**

[An enterprise is a business organization consisting of one or more domestic establishments that were specified under common ownership or control]

Subject	Number (initial year)	Numerical change	Births 1/	Deaths 2/	Expansions	Contractions
Employment size of the enterprise 3/						
Establishments 4/	29,375	311	2,609	2,298	7,785	7,313
Less than 500 employees	24,231	107	2,147	2,040	6,212	5,820
1-4	11,494	56	1,483	1,427	2,018	1,243
5-9	4,520	49	299	250	1,332	1,545
10-19	2,828	5	145	140	991	1,101
20-99	3,449	-6	136	142	1,236	1,305
100-499	1,940	3	84	81	635	626
500+	5,144	204	462	258	1,573	1,493
Employment 5/	523,650	4,670	19,089	-14,324	39,481	-39,576
Less than 500 employees	271,313	6,560	12,373	-10,850	23,616	-20,997
1-4	23,646	2,981	2,673	-2,450	4,087	-1,329
5-9	29,268	650	1,953	-1,590	3,120	-2,833
10-19	35,969	767	1,911	-1,713	3,585	-3,016
20-99	95,636	469	3,662	-3,876	7,333	-6,650
100-499	86,794	1,693	2,174	-1,221	5,491	-4,751
500+	252,337	-1,890	6,716	-3,474	15,865	-20,997

1/ Establishments that have zero employment in the first quarter of the initial year and positive employment in the first quarter of the subsequent year.

2/ Establishments that have positive employment in the first quarter of the initial year and zero employment in the first quarter of the subsequent year.

3/ An enterprise (or "company") is a business organization consisting of one or more domestic establishments that were specified under common ownership or control. The enterprise and the establishment are the same for single-establishment firms. Each multi-establishment company forms one enterprise - the enterprise employment and annual payroll are summed from the associated establishments.

4/ A single physical location where business is conducted or where services or industrial operations are performed.

5/ Full or part-time employees, including salaried officers and executives of corporations, who were on the payroll in the pay period including March 12. Included are employees on sick leave, holidays, and vacations; not included are proprietors and partners of unincorporated businesses.

Source: U.S. Census Bureau, 1989-2016 Business Information Tracking Series "Number of Establishments with Corresponding Employment Change by Employment Size of the Enterprise for the United States and All States, Totals: 2015-2016" (released March 15, 2019)

<<https://www.census.gov/programs-surveys/susb/data/tables.2016.html>> accessed May 28, 2019.

**Table 15.21--TOP INDUSTRIES FOR EMPLOYMENT: 2012 AND 2017**

[Ranking based on greatest employment during pay period including March 12 at the 2-digit NAICS code-level. Greatest employment is ranked 1. Statistics based on the North American Industry Classification System (NAICS). The 2012 data is based on the 2012 NAICS and the 2017 data is based on the 2017 NAICS. Includes only establishments with payroll]

Rank	NAICS code 1/	Sector	Number of employees			Payroll per employee (\$)		
			2012	2017	Percent change	2012	2017	Percent change
1	72	Accommodation & food services	98,364	112,743	14.6	25,781	29,242	13.4
2	62	Health care & social assistance	66,772	73,551	10.2	49,281	54,362	10.3
3	44-45	Retail trade	68,360	72,908	6.7	26,843	29,965	11.6
4	56	Administrative & support & waste management & remediation services	47,307	55,555	17.4	28,645	36,174	26.3
5	48-49	Transportation & warehousing 1/	26,839	31,863	18.7	42,862	47,347	10.5
6	54	Professional, scientific, & technical services	21,629	22,668	4.8	58,515	64,657	10.5
7	81	Other services (except public administration)	19,348	20,219	4.5	27,843	32,265	15.9
8	52	Finance and insurance	18,686	19,718	5.5	61,256	72,738	18.7
9	42	Wholesale trade	18,761	18,963	1.1	45,016	52,664	17.0
10	53	Real estate and rental & leasing	11,369	13,101	15.2	42,566	51,540	21.1
11	71	Arts, entertainment, & recreation	10,623	11,912	12.1	23,456	26,383	12.5
12	51	Information	8,329	8,218	-1.3	59,400	62,793	5.7
13	22	Utilities	3,379	3,596	6.4	85,562	104,844	22.5
14	61	Educational services	2,410	2,923	21.3	21,198	21,010	-0.9

1/ Excludes railroad transportation and the U.S. Postal Service.

Source: U.S. Census Bureau, Economic Census, 2012 Economic Census, "EC1200A1: All sectors: Geographic Area Series, Economy-Wide Key Statistics 2012" <<https://data.census.gov/cedsci/table?q=EC1200A1%3A%20All%20sectors%3A%20Geographic%20Area%20Series%3A%20Economy-Wide%20Key%20Statistics%3A%202012&hidePreview=true&tid=ECNBASIC2012.EC1200A1&g=0400000US15&vintage=2017&n=N0200.00>> accessed June 27, 2020. 2017 Economic Census, "EC1700BASIC: All sectors: Summary Statistics for the U.S., States and Selected Geographies: 2017" <<https://data.census.gov/cedsci/table?q=EC1700BASIC&hidePreview=true&tid=ECNBASIC2017.EC1700BASIC&g=0400000US15&vintage=2017&n=N0200.00>> accessed June 27, 2020; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

**Table 15.22-- TOP 10 PRIVATE INDUSTRIES EMPLOYMENT AND EARNINGS, BY COUNTY: 2018-2019**

[Data averaged for 3rd quarter of 2018 through 2nd quarter of 2019. Ranking based on greatest employment at the 3-digit NAICS code-level. Greatest employment is ranked 1. Includes persons 14 to 99 years of age in private firms only.]

Rank	NAICS code	State/county and industry 1/	Average quarterly employment	Average monthly earnings (\$)
State			531,962	4,179
1	722	Food services and drinking places	68,974	2,307
2	561	Administrative and support services	45,318	3,225
3	721	Accommodation	42,112	4,290
4	621	Ambulatory health care services	29,420	5,400
5	541	Prof., scientific, & technical services	24,503	6,549
6	238	Specialty trade contractors	20,211	5,720
7	622	Hospitals	16,715	6,572
8	445	Food and beverage stores	15,701	2,816
9	624	Social assistance	15,545	2,214
10	452	General merchandise stores	14,179	2,648
Hawaii County			54,731	3,518
1	722	Food services and drinking places	6,705	2,182
2	721	Accommodation	5,349	3,927
3	561	Administrative and support services	4,335	2,749
4	621	Ambulatory health care services	3,553	4,452
5	445	Food and beverage stores	2,515	2,643
6	624	Social assistance	2,281	1,771
7	452	General merchandise stores	2,203	2,619
8	238	Specialty trade contractors	1,772	4,597
9	111	Crop production	1,507	2,665
10	541	Prof., scientific, & technical services	1,453	5,617
City & County of Honolulu			381,692	4,352
1	722	Food services and drinking places	47,699	2,259
2	561	Administrative and support services	33,053	3,296
3	621	Ambulatory health care services	21,368	5,472
4	541	Prof., scientific, & technical services	20,942	6,728
5	721	Accommodation	19,539	4,295
6	238	Specialty trade contractors	15,580	5,988
7	622	Hospitals	14,257	6,681
8	624	Social assistance	10,959	2,286
9	445	Food and beverage stores	10,096	2,885
10	813	Religious, grantmaking, civic, professional & similar organizations	10,052	3,363

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**Table 15.22-- TOP 10 PRIVATE INDUSTRIES EMPLOYMENT AND EARNINGS, BY COUNTY: 2018-2019 -- Con.**

Rank	NAICS code	State/county and industry 1/	Average quarterly employment	Average monthly earnings (\$)
		Kauai County	25,608	3,812
1	721	Accommodation	4,412	4,157
2	722	Food services and drinking places	4,273	2,193
3	561	Administrative and support services	1,974	3,500
4	621	Ambulatory health care services	1,103	6,633
5	713	Amusement, gambling, & recreation industries	843	2,710
6	238	Specialty trade contractors	817	4,618
7	445	Food and beverage stores	757	2,671
8	236	Construction of buildings	750	5,859
9	541	Prof., scientific, & technical services	655	5,796
10	487	Scenic and sightseeing transportation	553	3,422
		Maui County	69,913	3,878
1	721	Accommodation	12,811	4,475
2	722	Food services and drinking places	10,297	2,661
3	561	Administrative and support services	5,955	3,067
4	621	Ambulatory health care services	3,395	5,545
5	445	Food and beverage stores	2,330	2,748
6	238	Specialty trade contractors	2,042	5,082
7	624	Social assistance	1,790	2,325
8	452	General merchandise stores	1,775	2,755
9	813	Religious, grantmaking, civic, professional & similar organizations	1,677	3,120
10	622	Hospitals	1,490	5,620

1/ Excludes Kalawao County because its data do not meet U.S. Census Bureau publication standards.

Source: U.S. Census Bureau, Local Employment Dynamics, QWI Explorer <<https://qwiexplorer.ces.census.gov/static/explore.html#x=0&g=0>> accessed June 27, 2020.

**Table 15.23-- LARGEST PUBLIC AND PRIVATE COMPANIES: 2018**

[Highest gross sales in 2018 is ranked 1. Data may include sales and employment on the mainland or abroad]

Rank in sales	Company	Year founded 1/	Sales (million dollars)	Employees
1	Hawaii Medical Service Assn. (HMSA)	1938	3,803.5	1,867
2	Hawaiian Electric Industries, Inc. 2/	1891/1983	2,860.8	3,895
3	Hawaiian Airlines 3/	1929	2,837.4	5,727
4	Par Hawaii	(NA)	2,716.2	757
5	Matson, Inc.	(NA)	2,222.8	2,007
6	University of Hawaii	1907	1,858.8	8,491
7	Island Energy Services, LLC	(NA)	1,850.0	186
8	Servco Pacific Inc.	(NA)	1,802.0	2,360
9	Kaiser Permanente Hawaii	1958	1,675.2	2,968
10	The Queen's Health Systems 2/	1859/1985	1,370.4	7,038

NA Not available.

1/ Information on "Year founded" was obtained from previous *Hawaii Business* issues. From the 2009 issue, year founded information was no longer provided in their ranking table.

2/ The first year is the founding date of the original company and the second year is when it became a holding company, was sold, or legally changed its name or year of incorporation.

3/ Was called 'Hawaiian Holdings, Inc.' in previous *Data Book*.

Source: *Hawaii Business*, "Top 250 List" (August 2019) <<https://www.hawaiibusiness.com/top-250-2019/>> accessed July 3, 2020 and various earlier issues.

**Table 15.24-- TOTAL GROSS ANNUAL SALES OF SELECTED COMPANIES: 2017 TO 2018**

[Rank based on percentage increase in gross annual sales between 2017 and 2018]

Rank	Company 1/	Gross annual sales (\$1,000)		
		2017	2018	% change
1	Honolulu Builders LLC	24,815	47,200	90.2
2	Desing Partners Inc.	14,600	27,100	85.6
3	Industrial Logistics Properties Trust	93,386	162,500	74.0
4	Na Alii Consulting & Sales LLC	34,567	53,743	55.5
5	RevoluSun Smart Home / RevoluSun LLC	22,500	34,100	51.6
6	Alexander & Baldwin Inc.	425,500	644,400	51.4
7	Barbers Point Aviation Services LLC	11,195	16,642	48.7
8	Nordic PCL Construction Inc.	206,700	301,000	45.6
9	Pearl Hawaii Federal Credit Union	11,200	16,205	44.7
10	Heide & Cook LLC	42,000	58,700	39.8
11	American Electric Co. LLC	32,328	43,750	35.3
12	Par Hawaii Inc.	2,033,390	2,716,243	33.6
13	Island Energy Services LLC	1,400,000	1,850,000	32.1

1/ Companies with a percentage increase of over 30 percent.

Source: *Hawaii Business*, "Top 250 List" (August 2019) <<https://www.hawaiibusiness.com/top-250-2019/>> accessed July 3, 2020.



**Table 15.25-- NONEMPLOYER STATISTICS, FOR HAWAII AND THE UNITED STATES: 2004 TO 2018**

[Data refer to businesses that have no paid employees, have annual business receipts of \$1,000 or more (\$1 or more in the Construction industry) and are subject to federal income taxes]

Year	Hawaii		United States	
	Number of firms 1/	Receipts 2/ (\$1,000)	Number of firms 1/	Receipts 2/ (\$1,000)
2004	84,331	3,694,870	19,523,741	887,001,820
2005	87,717	4,026,320	20,392,068	951,206,297
2006	90,353	4,194,469	20,768,555	970,384,137
2007	96,263	4,475,373	21,708,021	991,791,563
2008	93,704	4,334,702	21,351,320	962,791,527
2009 3/	91,496	4,168,129	21,695,828	923,018,039
2010 3/	92,126	4,065,985	22,110,628	950,813,840
2011 3/	94,118	4,303,253	22,491,080	989,628,512
2012 3/	97,151	4,544,558	22,735,915	1,030,932,886
2013 3/	98,490	4,567,498	23,005,620	1,052,025,268
2014 3/	102,544	4,857,765	23,836,937	1,115,921,379
2015 3/	104,707	5,039,049	24,331,403	1,148,715,541
2016 3/	108,308	5,285,508	24,813,048	1,165,668,336
2017 3/	111,003	5,458,656	25,701,671	1,231,393,290
2018 3/	112,589	5,556,071	26,485,532	1,292,866,710

1/ Data refer to each distinct business income tax return filed by a nonemployer business.

2/ Includes gross receipts, sales, commissions and income received from trades and businesses, as reported on annual business income tax returns. Business income consists of all payments received for services rendered by nonemployer businesses, such as payments received as independent agents and contractors.

3/ When comparing the 2009 and later Nonemployers Statistics data to prior years, changes in methodology must be considered.

Source: U.S. Census Bureau, Nonemployer Statistics for 2002 to 2012 <<http://www.census.gov/econ/nonemployer/>> accessed April 24, 2014; Nonemployer Statistics (annual) <<http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml>> accessed June 21, 2018; "Nonemployer Businesses Increased in 2017" (June 27, 2019) <[https://www.census.gov/newsroom/press-releases/2019/Metropolitan\\_Areas\\_and\\_nonemployer-businesses.html](https://www.census.gov/newsroom/press-releases/2019/Metropolitan_Areas_and_nonemployer-businesses.html)>; NS1700NONEMP "All Sectors: Nonemployer Statistics for the U.S., States, counties; and by Legal Form of Organization and Sales, Value of Shipments, or Revenue Size for Selected Geographies: 2017" <<https://data.census.gov/cedsci/table?table=NS1700NONEMP&tid=NONEMP2017.NS1700NONEMP&d=ANN%20Nonemployer%20Statistics&lastDisplayedRow=33&hidePreview=true>> accessed July 5, 2019; and NS1800NONEMP "All Sectors: Nonemployer Statistics for the U.S., States, Counties, Metropolitan Areas, and Combined Statistical Areas; and by Legal Form of Organization and Sales, Value Geographies: 2018 of Shipments, or Revenue Size for Selected Geographies: 2018" <[https://data.census.gov/cedsci/table?q=NS1800NONEMP&g=0400000US15\\_0100000US&hidePreview=true&tid=NONEMP2018.NS1800NONEMP&vintage=2018&n=00](https://data.census.gov/cedsci/table?q=NS1800NONEMP&g=0400000US15_0100000US&hidePreview=true&tid=NONEMP2018.NS1800NONEMP&vintage=2018&n=00)> accessed July 3, 2020.

**Table 15.26-- CHARACTERISTICS OF NONEMPLOYER BUSINESSES,  
BY MAJOR GROUP: 2012 AND 2017**

[2012 data are from the Economic Census and the 2017 are from the Census Bureau's annual nonemployers statistics used in other current as well as in previous *Data Book* tables and may not be strictly comparable. A firm without paid employees includes sole proprietors and partners of unincorporated businesses that do not have any other employees on the payroll. 2012 data are based on the 2012 North American Industry Classification System (NAICS) and the 2017 on the 2017]

NAICS code	Major group	2012		2017	
		Number of firms 1/	Receipts 2/ (\$1,000)	Number of firms 1/	Receipts 2/ (\$1,000)
	Total	95,415	4,897,391	111,003	5,458,656
11	Agriculture, forestry, fishing & hunting 3/	1,972	72,703	1,904	82,515
21	Mining, quarrying, & oil & gas extraction	16	826	18	1,972
22	Utilities	119	7,601	190	15,233
23	Construction	7,237	548,050	8,052	565,629
31-33	Manufacturing	2,132	79,119	2,098	92,155
42	Wholesale trade	2,491	(4/)	2,470	185,110
44-45	Retail trade	9,486	405,036	10,924	468,578
48-49	Transportation and warehousing 5/	2,872	92,757	6,862	162,116
51	Information	1,182	40,293	1,210	43,520
52	Finance and insurance 6/	2,850	268,527	2,876	199,023
53	Real estate and rental and leasing	11,165	971,015	12,829	1,269,034
54	Professional, scientific, & tech. services	14,073	586,474	15,633	696,527
55	Management of companies & enterprises	-	-	-	-
56	Admin. & support & waste mgt. & remediation services	8,094	217,659	9,324	276,681
61	Educational services	2,408	43,417	2,952	56,334
62	Health care and social assistance	7,552	379,106	7,969	431,720
71	Arts, entertainment, and recreation	5,776	147,436	6,727	203,974
72	Accommodation and food services	1,730	118,866	2,402	154,141
81	Other services (except public admin.) 7/	14,258	538,958	16,563	554,394
99	Industries not classified	1	(4/)	(X)	(X)

Continued on next page.

**Table 15.26-- CHARACTERISTICS OF NONEMPLOYER BUSINESSES,  
BY MAJOR GROUP: 2012 AND 2017 -- Con.**

X Not applicable.

1/ A firm is a business organization or entity consisting of one domestic establishment (location) or more under common ownership or control. A firm without paid employees includes sole proprietors and partners of unincorporated businesses that do not have any other employees on the payroll. All establishments of subsidiary firms are included as part of the owning or controlling firm. For the economic census, the terms "firm" and "company" are synonymous.

2/ Includes total sales, shipments, receipts, revenue, or business done by domestic establishments (excludes foreign subsidiaries) without paid employees and within the scope of the Survey of Business Owners.

3/ Crop and Animal Production (NAICS 111 and 112) are out of scope of the 2012 Survey of Business Owners.

4/ Withheld because estimate did not meet publication standards.

5/ Rail Transportation (NAICS 482) and the Postal Service (NAICS 491) are out of scope of the 2012 Survey of Business Owners.

6/ Monetary Authorities-Central Banks (NAICS 521) and Funds, Trusts, and Other Financial Vehicles (NAICS 525) are out of scope of the 2012 Survey of Business Owners.

7/ Religious, Grantmaking, Civic, Professional, and Similar Organizations (NAICS 813) and Private Households (NAICS 814) are out of scope of the 2012 Survey of Business Owners.

Source: U.S. Census Bureau, 2012 Economic Census, 2012 Survey of Business Owners "SB1200CSA01: Statistics for All U.S. Firms by Industry, Gender, Ethnicity, and Race for the U.S., States, Metro Areas, Counties, and Places: 2012" <<http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml>> accessed July 11, 2016; and "Nonemployer Businesses Increased in 2017" (June 27, 2019) <[https://www.census.gov/newsroom/press-releases/2019/Metropolitan Areas, and nonemployer-businesses.html](https://www.census.gov/newsroom/press-releases/2019/Metropolitan%20Areas,%20and%20nonemployer-businesses.html)> and NS1700NONEMP "All Sectors: Nonemployer Statistics for the U.S., States, counties; and by Legal Form of Organization and Sales, Value of Shipments, or Revenue Size for Selected Geographies: 2017" <<https://data.census.gov/cedsci/table?table=NS1700NONEMP&tid=NONEMP2017.NS1700NONEMP&d=ANN%20Nonemployer%20Statistics&lastDisplayedRow=33&hidePreview=true>> accessed July 5, 2019.

**Table 15.27-- CHARACTERISTICS OF NONEMPLOYER BUSINESSES,  
BY MAJOR GROUP: 2018**

[Data refer to businesses that have no paid employees, have annual business receipts of \$1,000 or more (\$1 or more in the Construction industry) and are subject to federal income taxes. Statistics based on the 2017 North American Industry Classification System (NAICS)]

2017 NAICS code	Major group 1/	Number of firms 2/	Receipts 3/ (\$1,000)
	Total	112,589	5,556,071
11	Agriculture, forestry, fishing and hunting	1,904	78,985
113	Forestry and logging	55	2,057
114	Fishing, hunting and trapping	1,154	60,988
115	Support activities for agriculture and forestry	695	15,940
21	Mining, quarrying, and oil and gas extraction	16	2,361
212	Mining (except oil and gas)	10	1,810
213	Support activities for mining	6	551
22	Utilities	206	16,659
23	Construction	8,784	581,068
236	Construction of buildings	3,147	232,463
237	Heavy and civil engineering construction	82	8,236
238	Specialty trade contractors	5,555	340,369
31-33	Manufacturing	2,033	93,474
311	Food manufacturing	359	18,409
312	Beverage and tobacco product manufacturing	14	2,356
313	Textile mills	18	1,090
314	Textile product mills	19	507
315	Apparel manufacturing	353	10,815
316	Leather and allied product manufacturing	15	476
321	Wood product manufacturing	180	7,692
322	Paper manufacturing	4	70
323	Printing and related support activities	130	7,076
325	Chemical manufacturing	53	3,605
326	Plastics and rubber products manufacturing	12	1,115
327	Nonmetallic mineral product manufacturing	60	3,162
331	Primary metal manufacturing	11	450
332	Fabricated metal product manufacturing	77	3,759
333	Machinery manufacturing	26	1,205
334	Computer and electronic product manufacturing	21	909
335	Electrical equipment, appliance, and component manufacturing	12	258
336	Transportation equipment manufacturing	14	434
337	Furniture and related product manufacturing	98	5,630
339	Miscellaneous manufacturing	555	24,444

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**Table 15.27-- CHARACTERISTICS OF NONEMPLOYER BUSINESSES,  
BY MAJOR GROUP: 2018 -- Con.**

<b>2017 NAICS code</b>	<b>Major group 1/</b>	<b>Number of firms 2/</b>	<b>Receipts 3/ (\$1,000)</b>
42	Wholesale trade	2,395	190,450
423	Merchant wholesalers, durable goods	1,042	86,388
424	Merchant wholesalers, nondurable goods	1,056	91,721
425	Wholesale electronic markets and agents and brokers	297	12,341
44-45	Retail trade	10,347	455,773
441	Motor vehicle and parts dealers	313	26,890
442	Furniture and home furnishings stores	100	7,425
443	Electronics and appliance stores	62	3,448
444	Building material and garden equipment and supplies dealers	127	11,971
445	Food and beverage stores	523	46,740
446	Health and personal care stores	704	21,722
447	Gasoline stations	9	2,876
448	Clothing and clothing accessories stores	1,201	65,832
451	Sporting goods, hobby, musical instrument, and book stores	488	26,069
452	General merchandise stores	132	9,006
453	Miscellaneous store retailers	1,354	84,530
454	Nonstore retailers	5,334	149,264
48-49	Transportation and warehousing	8,179	199,863
481	Air transportation	80	1,907
483	Water transportation	51	1,537
484	Truck transportation	293	21,897
485	Transit and ground passenger transportation	6,737	137,703
487	Scenic and sightseeing transportation	184	9,978
488	Support activities for transportation	302	16,084
492	Couriers and messengers	484	7,861
493	Warehousing and storage	48	2,896
51	Information	1,267	44,914
511	Publishing industries (except internet)	211	6,866
512	Motion picture and sound recording industries	609	22,584
515	Broadcasting (except internet)	62	2,879
517	Telecommunications	43	2,400
518	Data processing, hosting, and related services	156	3,577
519	Other information services	186	6,608
52	Finance and insurance	2,984	232,994
522	Credit intermediation and related activities	191	12,083
523	Securities, commodity contracts, and other financial investments and related activities	845	104,424
524	Insurance carriers and related activities	1,948	116,487

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**Table 15.27-- CHARACTERISTICS OF NONEMPLOYER BUSINESSES,  
BY MAJOR GROUP: 2018 -- Con.**

<b>2017 NAICS code</b>	<b>Major group 1/</b>	<b>Number of firms 2/</b>	<b>Receipts 3/ (\$1,000)</b>
53	Real estate and rental and leasing	13,166	1,281,216
531	Real estate	12,545	1,243,592
532	Rental and leasing services	611	36,916
533	Lessors of nonfinancial intangible assets (except copyrighted works)	10	708
54	Professional, scientific, and technical services	16,104	717,929
56	Administrative and support and waste management and remediation services	11,305	329,304
561	Administrative and support services	11,237	322,611
562	Waste management and remediation services	68	6,693
61	Educational services	3,252	61,754
62	Health care and social assistance	8,516	447,797
621	Ambulatory health care services	5,728	353,850
623	Nursing and residential care facilities	1,058	53,109
624	Social assistance	1,730	40,838
71	Arts, entertainment, and recreation	6,945	218,182
711	Performing arts, spectator sports, and related industries	5,928	150,249
712	Museums, historical sites, and similar institutions	32	1,542
713	Amusement, gambling, and recreation industries	985	66,391
72	Accommodation and food services	2,530	148,385
721	Accommodation	801	42,539
722	Food services and drinking places	1,729	105,846
81	Other services (except public administration)	12,656	454,963
811	Repair and maintenance	2,387	117,702
812	Personal and laundry services	9,536	322,476
813	Religious, grantmaking, civic, professional, and similar organizations	733	14,785

Continued on next page.

**Table 15.27-- CHARACTERISTICS OF NONEMPLOYER BUSINESSES,  
BY MAJOR GROUP: 2018 -- Con.**

1/ Major groups include other subgroups not shown separately in this table. Limited to industries in approximately 450 of the nearly 1,200 recognized North American Classification System industries. The universe contains only those codes that are available through administrative records sources and are common to all three legal forms of organization applicable to nonemployer businesses.

2/ Data refer to each distinct business income tax return filed by a nonemployer business.

3/ Includes gross receipts, sales, commissions and income from trades and businesses, as reported on annual business income tax returns. Business income consists of all payments received for services rendered.

4/ Industries in the Nonstore Retailers subsector retail merchandise using methods, such as the broadcasting of infomercials, the broadcasting and publishing of direct-response advertising, the publishing of paper and electronic catalogs, door-to-door solicitation, in-home demonstration, selling from portable stalls and distribution through vending machines. Includes mail-order houses, vending machine operators, home delivery sales, door-to-door sales, party plan sales, electronic shopping, and sales through portable stalls (e.g., include street vendors, except food). Also includes establishments engaged in direct sale (i.e., nonstore) of products, such as home heating oil dealers and newspaper delivery service providers.

Source: U.S. Census Bureau, Nonemployer Statistics 2018 <[https://data.census.gov/cedsci/table?q=SB1700CSA01&g=0400000US15\\_0100000US&hidePreview=true&tid=NONEMP2018.NS1800NONEMP&vintage=2018&n=N0200.00%3AN0300.02](https://data.census.gov/cedsci/table?q=SB1700CSA01&g=0400000US15_0100000US&hidePreview=true&tid=NONEMP2018.NS1800NONEMP&vintage=2018&n=N0200.00%3AN0300.02)> accessed July 3, 2020.

**Table 15.28-- SELECTED MINORITY-OWNED BUSINESSES: 2012**

[Includes all Hawaii firms operating during 2012 with receipts of \$1,000 or more which are classified in the North American Industry Classification System (NAICS) sectors 11 through 99, except for NAICS 111, 112, 482, 491, 521, 525, 813, 814, and 92 which are not covered. Firms with more than one domestic establishment are counted in each geographic area and industry in which they operate, but only once in the U.S. total. Hispanic or Latino firms may be of any race and may also be included under that race. Moreover, each owner had the option of selecting more than one race and therefore is included in each race selected. Includes persons who own 51 percent or more of the equity, interest, or stock of the business]

Characteristics	All firms (whether or not owned by minorities)	Firms owned by selected minorities 1/		
		Asian- owned	Native Hawaiian- and Other Pacific Islander-owned	Hispanic- owned
All firms				
Number	118,454	60,967	14,537	5,544
Sales, receipts, value of shipments (\$1,000)	102,120,740	19,482,939	2,210,215	564,552
Firms with paid employees				
Number	23,038	11,237	1,285	524
Sales, receipts, value of shipments (\$1,000)	97,223,349	16,984,600	1,630,568	402,595
Employees 2/ Annual payroll (\$1,000)	464,922 17,913,118	104,791 3,436,922	10,341 350,276	2,497 92,365
Firms without paid employees				
Number	95,415	49,730	13,251	5,020
Sales, receipts, value of shipments (\$1,000)	4,897,391	2,498,339	579,647	161,957

1/ Minority-owned firms are firms in which Blacks, American Indians and Alaska Natives, Asians, Native Hawaiian and Other Pacific Islanders, or Hispanics own 51 percent or more of the equity, interest or stock of the business.

2/ For pay period including March 12.

Source: U.S. Census Bureau, 2012 Economic Census, 2012 Survey of Business Owners, "SB1200CSA01: Statistics for All U.S. Firms by Industry, Gender, Ethnicity, and Race for the U.S., States, Metro Areas, Counties, and Places: 2012" <<http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml>> accessed December 31, 2015; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.



**Table 15.29-- ASIAN-OWNED BUSINESSES FOR HAWAII AND THE UNITED STATES: 2012**

[Includes all U.S. firms operating during 2012 with receipts of \$1,000 or more which are classified in the North American Industry Classification System (NAICS) sectors 11 through 99, except for NAICS 111,112, 482, 491, 521, 525, 813, 814, and 92 which are not covered. Firms with more than one domestic establishment are counted in each geographic area and industry in which they operate, but only once in the U.S. total. Includes Asians who own 51 percent or more of the equity, interest, or stock of the business. Details may not add to total or subgroup total because a firm could be tabulated in more than one racial group]

Characteristics	All firms		Firms with paid employees				Firms without paid employees	
	Number	Sales/receipts/ value of shipments (\$1,000)	Number	Sales/receipts/ value of shipments (\$1,000)	Employees 1/	Annual payroll (\$1,000)	Number	Sales/receipts/ value of shipments (\$1,000)
Hawaii total	60,967	19,482,939	11,237	16,984,600	104,791	3,436,922	49,730	2,498,339
Asian Indian	556	213,038	69	187,184	1,859	50,291	487	25,855
Chinese	16,225	4,522,360	2,708	3,749,682	27,569	799,808	13,517	772,679
Filipino	13,404	1,021,335	1,085	694,832	6,761	174,175	12,318	326,502
Japanese	27,631	11,385,707	5,905	10,170,062	58,089	2,114,774	21,727	1,215,645
Korean	4,879	1,983,721	1,312	1,802,896	8,083	247,647	3,567	180,825
Vietnamese	3,177	243,974	237	133,850	1,403	23,566	2,940	110,124
Other Asian	1,465	141,889	136	100,296	1,086	37,625	1,329	41,593
U.S. total	1,917,902	699,492,422	481,026	627,532,399	3,572,577	110,543,615	1,436,876	71,960,023
Asian Indian	377,486	227,148,254	137,720	209,778,561	1,124,943	39,121,409	239,766	17,369,692
Chinese	528,702	210,062,246	139,016	190,602,834	984,985	29,748,590	389,685	19,459,412
Filipino	193,336	25,845,518	24,548	20,460,768	186,397	5,888,012	168,788	5,384,749
Japanese	119,163	44,243,189	23,906	39,990,633	219,857	7,849,769	95,257	4,252,556
Korean	224,891	107,813,236	81,902	99,194,346	524,929	14,169,769	142,989	8,618,889
Vietnamese	310,864	34,649,696	37,015	24,193,204	200,583	5,164,102	273,849	10,456,492
Other Asian	194,061	50,242,621	38,454	43,128,485	320,739	7,830,139	155,606	7,114,136
Hawaii as a % of U.S.	3.2	2.8	2.3	2.7	2.9	3.1	3.5	3.5

1/ For pay period including March 12.

Source: U.S. Census Bureau, 2012 Economic Census, 2012 Survey of Business Owners, "SB1200CSA01: Statistics for All U.S. Firms by Industry, Gender, Ethnicity, and Race for the U.S., States, Metro Areas, Counties, and Places: 2012" <<http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml>> accessed December 31, 2015; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

**Table 15.30-- NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER-OWNED BUSINESSES FOR HAWAII AND THE UNITED STATES: 2012**

[Includes all U.S. firms operating during 2012 with receipts of \$1,000 or more which are classified in the North American Industry Classification System (NAICS) sectors 11 through 99, except for NAICS 111,112, 482, 491, 521, 525, 813, 814, and 92 which are not covered. Firms with more than one domestic establishment are counted in each geographic area and industry in which they operate, but only once in the U.S. total. Includes Native Hawaiian and Other Pacific Islander (NHOPI) who own 51 percent or more of the equity, interest, or stock of the business. Details may not add to total or subgroup total because a firm could be tabulated in more than one racial group]

Characteristics	All firms		Firms with paid employees				Firms without paid employees	
	Number	Sales/receipts/value of shipments (\$1,000)	Number	Sales/receipts/value of shipments (\$1,000)	Employees 1/	Annual payroll (\$1,000)	Number	Sales/receipts/value of shipments (\$1,000)
Hawaii total	14,537	2,210,215	1,285	1,630,568	10,341	350,276	13,251	579,647
Native Hawaiian	13,147	1,939,023	1,202	1,536,199	9,521	329,196	11,945	402,824
Guamanian or Chamorro	124	10,008	11	8,047	104	2,170	114	1,961
Samoan	622	(2/)	28	(2/)	(3/)	(2/)	595	(2/)
Other Pacific Islander	879	89,538	50	(2/)	(4/)	(2/)	829	20,687
U.S. total	54,749	8,136,445	4,706	6,469,957	39,001	1,430,591	50,043	1,666,488
Native Hawaiian	25,774	4,524,772	2,753	3,767,988	21,680	838,495	23,021	756,784
Guamanian or Chamorro	6,559	702,685	441	493,623	5,194	137,867	6,118	209,062
Samoan	5,892	856,219	348	564,382	2,856	96,987	5,544	(2/)
Other Pacific Islander	17,937	2,306,101	1,257	1,834,573	9,969	385,403	16,680	471,528
Hawaii as a percent of U.S.	26.6	27.2	27.3	25.2	26.5	24.5	26.5	34.8

1/ For pay period including March 12.

2/ Withheld because estimates did not meet publication standards.

3/ 250 to 499 employees.

4/ 500 to 999 employees.

Source: U.S. Census Bureau, 2012 Economic Census, 2012 Survey of Business Owners, "SB1200CSA01: Statistics for All U.S. Firms by Industry, Gender, Ethnicity, and Race for the U.S., States, Metro Areas, Counties, and Places: 2012" <<http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml>> accessed December 31, 2015; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

**Table 15.31-- WOMEN-OWNED BUSINESSES FOR HAWAII AND THE UNITED STATES: 2012**

[Includes all U.S. firms operating during 2012 with receipts of \$1,000 or more which are classified in the North American Industry Classification System (NAICS) sectors 11 through 99, except for NAICS 111, 112, 482, 491, 521, 525, 813, 814, and 92 which are not covered. Firms with more than one domestic establishment are counted in each geographic area and industry in which they operate, but only once in the U.S. total. Includes women who own 51 percent or more of the equity, interest, or stock of the business. Businesses equally male-/female-owned are counted and tabulated as a separate entity]

<b>Subject</b>	<b>Total 1/</b>	<b>Women-owned firms 2/</b>	<b>Percent women-owned</b>
<b>Hawaii</b>			
All firms			
Number	118,454	44,453	37.5
Sales, receipts, value of shipments (\$1,000)	102,120,740	7,086,066	6.9
Firms with paid employees			
Number	23,038	4,717	20.5
Sales, receipts, value of shipments (\$1,000)	97,223,349	5,599,536	5.8
Employees 3/	464,922	39,796	8.6
Annual payroll (\$1,000)	17,913,118	1,095,518	6.1
Firms without paid employees			
Number	95,415	39,736	41.6
Sales, receipts, value of shipments (\$1,000)	4,897,391	1,486,530	30.4
<b>U.S.</b>			
All firms			
Number	27,626,360	9,878,397	35.8
Sales, receipts, value of shipments (\$1,000)	33,536,848,821	1,419,834,295	4.2
Firms with paid employees			
Number	5,424,458	1,035,655	19.1
Sales, receipts, value of shipments (\$1,000)	32,495,262,387	1,190,586,438	3.7
Employees 3/	115,249,007	8,431,614	7.3
Annual payroll (\$1,000)	5,236,446,058	263,720,252	5.0
Firms without paid employees			
Number	22,201,902	8,842,742	39.8
Sales, receipts, value of shipments (\$1,000)	1,041,586,434	229,247,857	22.0

1/ All firms whether or not they are owned by women.

2/ Women own 51 percent or more of the interest or stock of the business.

3/ For pay period including March 12.

Source: U.S. Census Bureau, 2012 Economic Census, 2012 Survey of Business Owners, "SB1200CSA01: Statistics for All U.S. Firms by Industry, Gender, Ethnicity, and Race for the U.S., States, Metro Areas, Counties, and Places: 2012" <<http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml>> accessed December 31, 2015; and calculations by the Hawaii State Department of Business, Economic Development & Tourism.

**Table 15.32-- BUSINESS INQUIRIES AND COMPLAINTS THROUGH THE BETTER BUSINESS BUREAU, BY TYPE OF INDUSTRY: 2019**

Type of industry 1/	Number of inquiries	Type of industry 1/	Number of complaints	Average settlement per consumer complaint (dollars)
General contractor	41,278	Airlines	105	13,027.85
Skin care	28,962	New car dealers 2/	80	15,488.37
Plumber	17,972	Skin care	51	5,097.65
Roofing contractors	17,600	Used car dealers	49	2,408.90
Real estate	15,326	Hotels	45	835.38
Electrician	15,032	Restaurants	45	179.74
Travel club	13,463	Jewelry stores	44	264.83
Construction services	12,729	Towing companies	39	540.59
Property management	12,676	Property management	38	3,561.73
Handyman	10,600	Travel club	37	3,754.87
Air conditioning contractor	10,204	Online Retailer	33	234.04
Painting contractors	10,189	Banks	28	3,163.46
Lawyers	9,400	Real estate	28	2,423.95
Jewelry stores	8,114	Internet marketing services	23	240.61
Auto repair	7,551	Cosmetics sales	21	6,746.02
Restaurants	7,365	Auto repair	20	2,055.87
Pest control	7,162	Dentist	19	774.88
New car dealers	7,119	Auto renting and leasing	18	688.34
Building contractors	6,838	Moving companies	18	1,916.70
Used car dealers	6,833	Swimwear	17	98.19
Travel agency	6,731	Plumber	17	8,213.88
Moving companies	6,470	Collection agencies	14	358.76
Tour operators	6,020	Vacation rentals	14	1,158.42
Towing companies	5,714	Beauty salon	12	71.14
Vacation rentals	5,640	Parking facilities	12	143.58
Landscape contractors	5,607	General contractor	11	7,771.62

1/ Industries listed are those with the highest number of inquiries or complaints.

2/ Includes new car repair issues.

Source: Better Business Bureau Northwest & The Pacific, records.