



NEIL ABERCROMBIE
GOVERNOR

BRIAN SCHATZ
LT. GOVERNOR

STATE OF HAWAII
OFFICE OF THE DIRECTOR
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
335 MERCHANT STREET, ROOM 310
P.O. Box 541
HONOLULU, HAWAII 96809
Phone Number: 586-2850
Fax Number: 586-2856
www.hawaii.gov/dcca

KEALI'I S. LOPEZ
DIRECTOR

EVERETT S. KANESHIGE
DEPUTY DIRECTOR

VIA FACSIMILE

March 16, 2011

John T. Komeiji, Esq.
Senior Vice President & General Counsel
Francis Mukai, Esq.
Vice President, Associate General Counsel & Secretary
Hawaiian Telcom Services Company, Inc.
P.O. Box 2200
Honolulu, Hawaii 96841

Dear Messrs. Komeiji and Mukai:

Re: In re Application of Hawaiian Telcom Services Company, Inc.
For a Cable Franchise

This letter constitutes formal notice that pursuant to Hawaii Revised Statutes section 440G-7 and Hawaii Administrative Rules ("HAR") section 16-133-10, the Department of Commerce and Consumer Affairs ("DCCA") accepts Hawaiian Telcom Services Company, Inc.'s ("HTSC") application for a cable franchise that was submitted to DCCA on November 5, 2010. DCCA accepts HTSC's application for filing as of the date of this letter.

Public hearings on the application are scheduled for Wednesday, April 13, 2011 and Thursday, April 14, 2011, in Kapolei and Honolulu, Hawaii, respectively. A copy of the public notice that will be published in a newspaper of general circulation in the City and County of Honolulu is enclosed. HTSC is responsible for providing copies of the application along with HTSC's responses to the DCCA's First Request for Clarification/Supplemental Information (dated December 16, 2010) and HTSC's responses to DCCA's Second Request for Clarification/ Supplemental Information (dated February 9, 2011) for public review at the Hawaiian Telcom Building Retail Store located at 1177 Bishop Street, Honolulu, Hawaii 96813 before the date that the first notice is published, which will be on Monday, March 21, 2011.

Messes. Komeiji and Mukai
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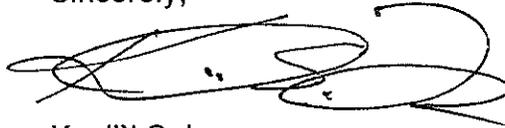
In addition, a representative from HTSC should be prepared to provide a brief summary of HTSC's proposed video service and franchise provisions at the public hearing.

As required by law, copies of the notice of public hearing will also be forwarded to certain public and government officials, and officers of telephone companies, public utilities, and cable companies providing service on Oahu.

Pursuant to HAR section 16-133-12, DCCA reserves the right at any time during the application process to request from HTSC additional information or supporting documentation to clarify or supplement the information contained in the application.

If you have any questions on the above, please do not hesitate to contact Glen Chock, Acting Cable Television Administrator, at (808) 586-2620. Thank you for your assistance and cooperation in this matter.

Sincerely,

A handwritten signature in black ink, appearing to be "Keali'i S. Lopez", written in a cursive style with several loops and flourishes.

Keali'i S. Lopez
Director of Commerce and Consumer Affairs

Enclosure

c: Glen Chock

NOTICE OF PUBLIC HEARING

Pursuant to Hawaii Revised Statutes section 440G-7 and chapter 91 and Hawaii Administrative Rules section 16-133-14, the Director of the Department of Commerce and Consumer Affairs (DCCA) will hold public hearings in Kapolei and Honolulu, Hawaii, on the application of Hawaiian Telcom Services Company, Inc. (HTSC) for a new cable franchise for the island of Oahu. In connection with its application for a new franchise submitted November 5, 2010, HTSC proposes to provide video service to subscribers on Oahu.

The public hearings will be held on the following dates and times and at the following locations:

Date:	April 13, 2011	April 14, 2011
Time:	6:30 p.m. to 8:30 p.m.	6:00 p.m. to 8:00 p.m.
Location:	Kapolei Middle School Cultural Center 91-5335 Kapolei Parkway Kapolei, HI 96707	Washington Middle School Cafeteria 1633 South King Street Honolulu, HI 96814

The purpose of the public hearings is to afford those residing in the cable operator's franchise area the opportunity to submit written or oral data, views or arguments on HTSC's franchise application. All interested persons are strongly encouraged to attend the public hearings and to review the application for the new franchise at the offices listed below.

Copies of the application will be available for review during normal business hours at the Hawaiian Telcom Retail Store, 1177 Bishop Street, Honolulu, Hawaii 96813 and also at the Cable Television Division (CATV), Department of Commerce and Consumer Affairs, 335 Merchant Street, Room 101, Honolulu, Hawaii 96813. The application may also be found at: http://www.hawaii.gov/dcca/catv/cable_operators/hawaiian_telcom.

All interested persons will be afforded the opportunity to submit their comments, both orally and in writing, at the time of the public hearings. Whether testimony is presented orally or not, all testimony should be written and submitted to the CATV Division via the following:

- Email to cabletv@dcca.hawaii.gov
- Fax: (808) 586-2625
- U.S. Mail to: Cable Television Division
Department of Commerce and Consumer Affairs
P.O. Box 541
Honolulu, Hawaii 96809

Deadline to submit written comments to DCCA is April 21, 2011.

Individuals who require special needs accommodations for the public hearings are invited to write or contact Patti Kodama at the address above or at (808) 586-2620, at least 7 working days prior to the scheduled public hearings. For more information, contact DCCA at the address or phone number above. Please do not call the meeting sites with any questions or concerns.

Keali'i Lopez
Director of Commerce and Consumer Affairs
State of Hawaii

Publication dates: 3/21, 3/28/2011