CABLE DIVISION
COMMERCE AND
CONSUMER AFFAIRS

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Hawaiian Telcom

May 14, 2009

Via Facsimile Transmission (586-2625)

Mr. Clyde Sonobe, Administrator
Cable Television Division
Department of Commerce and Consumer Affairs
335 Merchant Street, 1st Floor
Honolulu, Hawaii 96813

Re: In re Application of Hawaiian Telcom Services Company, Inc. (HTSC) for a Cable Franchise

Dear Mr. Sonobe:

HTSC appreciates the willingness of the Cable Television Division of the Department of Commerce and Consumer Affairs to continue discussions with HTSC with a view to completing the process. In furtherance to our recent discussions regarding our application, we request agreement to an extension of the time limit for final action, from June 30, 2009 to December 31, 2009. As discussed, notwithstanding HTSC's chapter 11 status, we are proceeding with expending significant operating and capital funds for our next generation television service. We look forward to completing this process.

Very truly yours,

Hawaiian Telcom Services Company, Inc.

John T. Komeiji
Senior Vice President and General Counsel

1177 Bishop Street • Honolulu • HI 96813

LINDA LINGLE
GOVERNOR

JAMES R. AIONA, JR.
LT. GOVERNOR

LAWRENCE M. REIFURTH
DIRECTOR

CLYDE S. SONOBE
CABLE TELEVISION ADMINISTRATOR

STATE OF HAWAII
CABLE TELEVISION DIVISION
DEPARTMENT OF COMMERCE & CONSUMER AFFAIRS
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May 19, 2009

John T. Komeiji, Esq.
Senior Vice President and General Counsel
Francis K. Mukai, Esq.
Vice President and Associate General Counsel
Hawaiian Telcom
P.O. Box 2200
Honolulu, Hawaii 96841

Re: In re Application of Hawaiian Telcom Services Company, Inc.
For a Cable Franchise – 23rd Request for Extension

Dear Messrs. Komeiji and Mukai:

By letter dated May 14, 2009, Applicant Hawaiian Telcom Services Company, Inc. ("Applicant") submitted a twenty-third request to the Department of Commerce and Consumer Affairs ("Department") to further extend the one hundred-twenty (120) day time limit for final action by the Department on its Application for a Cable Franchise from June 30, 2009 to December 31, 2009.

Applicant's Application for a Cable Franchise was accepted for filing by the Department on June 21, 2006, and the one hundred-twenty (120) day period provided by Hawaii Administrative Rule ("HAR") §16-133-16 to process the Application commenced. By letter dated September 21, 2006, Applicant requested that the one hundred-twenty (120) day time period be extended four (4) weeks to November 17, 2006. The Department granted Applicant's first request to extend time to November 17, 2006.

In its second request, Applicant sought approval for a further extension of one week, to November 24, 2006, which was granted by the Department. Pursuant to Applicant's third extension request, on November 13, 2006 the Department granted a further extension to December 8, 2006. On November 24, 2006, Applicant submitted a fourth extension request to the Department to extend the time limit to December 22, 2006, which was approved. On December 8, 2006, Applicant submitted a fifth extension request to the Department to extend the time limit to January 31, 2007, and

the Department approved this request. Subsequently, in a letter dated January 8, 2007, Applicant requested a sixth extension of time until March 30, 2007 for final action, which was approved by the Department.

By letter dated March 30, 2007, Applicant submitted a seventh request to extend time to May 31, 2007, and this extension was granted by the Department. By letter dated May 15, 2007, Applicant submitted an eight request to extend time to June 30, 2007, which was granted by the Department. By letter dated June 15, 2007, Applicant submitted a ninth request to extend time to July 31, 2007, and this extension was granted by the Department. On July 16, 2007, HTSC submitted its tenth request to extend the time limit for final action on its Application from July 31, 2007 to August 31, 2007. By letter dated July 17, 2007, the Department granted HTSC's request. By letter dated August 16, 2007 (faxed on August 24, 2007), HTSC submitted its eleventh request to extend time to September 28, 2007, which was granted by the Department on August 27, 2007. On September 17, 2007, in its twelfth extension request, Applicant sought approval for a further extension of time for final action to October 31, 2007. On September 20, 2007, the Department granted Applicant's request for an extension, and the time limit for final action on Applicant's Application was extended to October 31, 2007.

Applicant subsequently faxed its thirteenth extension request to the Department on October 17, 2007, and on October 26, 2007, the Department granted Applicant's request to extend time for final action to November 30, 2007. By letter faxed on November 16, 2007, Applicant submitted its fourteenth request to extend time to December 31, 2007, which was granted by the Department on November 20, 2007. Applicant submitted its fifteenth request for an extension of time for final action to the Department on December 17, 2007. The Department granted an extension of time to January 31, 2008. On January 17, 2008, HTSC submitted its sixteenth request to extend the time limit for final action on its Application from January 31, 2008 to February 29, 2008. By letter dated January 18, 2008, the Department granted HTSC's request.

On February 15, 2008, Applicant requested its seventeenth request to extend time for final action from February 29, 2008 to March 31, 2008. The Department granted Applicant's seventeenth extension request on February 19, 2008, and the time limit for final action on Applicant's Application was extended to March 31, 2008. By letter dated March 17, 2008, HTSC requested an eighteenth extension request of time for final action, from March 31, 2008 to April 30, 2008. The Department granted Applicant's eighteenth extension request and the time limit for final action was extended to April 30, 2008. By letter faxed on April 15, 2008, Applicant submitted its nineteenth request to extend time for final action to the Department for another two months. On April 23, 2008, the Department granted Applicant's nineteenth request, and the time limit of final action was extended to June 30, 2008. On June 13, 2008, Applicant requested its twentieth extension to September 30, 2008, which the Department granted on June 16, 2008.

By letter dated September 11, 2008, Applicant submitted its twenty-first request to the Department to extend the time for final action for another three months. On September 12, 2008, the Department granted Applicant's twenty-first request, and the time limit of final action was extended to December 31, 2008.

On December 1, 2008, Applicant and its affiliates filed for Chapter 11 bankruptcy protection. Despite the bankruptcy filing, Applicant has assured the Department that it plans to restructure its finances while continuing its day-to-day operations and services. By letter dated December 16, 2008, Applicant submitted its twenty-second request for an extension of time for final action, from December 31, 2008 to June 30, 2009. The Department granted Applicant's twenty-second request for an extension of time for final action to June 30, 2009.

In its May 14, 2009 letter, Applicant reiterated that notwithstanding the Chapter 11 bankruptcy filing, it is proceeding with expending significant operating and capital funds for its next generation television service. As the Department has stated previously, in light of Applicant's bankruptcy filing, it will be necessary for the Department to review all of Applicant's application and filings and to require that Applicant amend its submissions to reflect the changed situation.

As you are aware, the Department continues to be available and ready to discuss the franchise provisions at the Applicant's convenience.

By this twenty-third extension request, Applicant now seeks approval for a further extension of time for final action to December 31, 2009. Accordingly, pursuant to Section 440G-7(4), Hawaii Revised Statutes ("HRS"), the Department hereby grants Applicant's twenty-third request for an extension, and the time limit for final action on Applicant's Application is therefore further extended to **December 31, 2009**.

Sincerely,

CLYDE S. SONOBE
Cable Television Administrator

c: Lawrence M. Reifurth