

this proceeding, to be set forth in a stipulated procedural order. The stipulated procedural order shall be submitted for commission approval within 10 days from the date of this order. If unable to stipulate to such an order, each party shall submit its own proposed procedural order for the commission's consideration within 10 days from the date of this order.

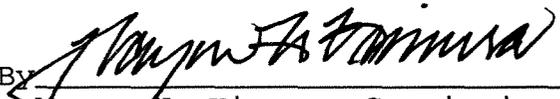
II.

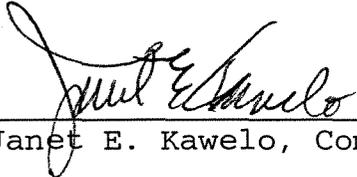
THE COMMISSION ORDERS that HECO and the Consumer Advocate shall meet informally to formulate the issues, procedures, and schedule with respect to this proceeding, to be set forth in a stipulated procedural order. The stipulated procedural order shall be submitted for commission approval within 20 days from the date of this order. If unable to stipulate to such an order, each party shall submit its own proposed procedural order for the commission's consideration within 20 days from the date of this order.

DONE at Honolulu, Hawaii this 28th day of August,
2003.

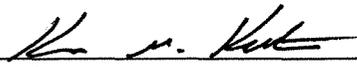
PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By 
Carlito P. Caliboso, Chairman

By 
Wayne H. Kimura, Commissioner

By 
Janet E. Kawelo, Commissioner

APPROVED AS TO FORM:


Kevin M. Katsura
Commission Counsel

03-0220.en

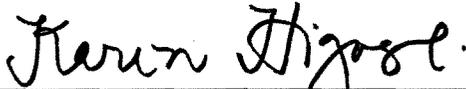
CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 20401 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
DIVISION OF CONSUMER ADVOCACY
P. O. Box 541
Honolulu, HI 96809

WILLIAM A. BONNET
VICE PRESIDENT, GOVERNMENT & COMMUNITY AFFAIRS
HAWAIIAN ELECTRIC COMPANY, INC.
P. O. Box 2750
Honolulu, HI 96840-0001

LORIE ANN NAGATA
TREASURER
HAWAIIAN ELECTRIC COMPANY, INC.
P. O. Box 2750
Honolulu, HI 96840-0001



Karen Higashi

DATED: August 28, 2003