

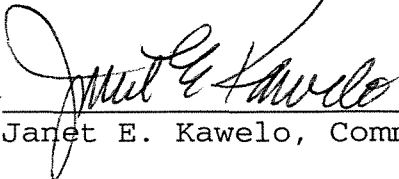


DONE at Honolulu, Hawaii this 18th day of September,
2003.

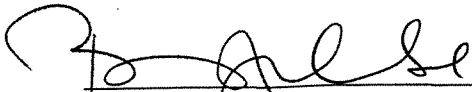
PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By 
Carlito P. Caliboso, Chairman

By 
Wayne H. Kimura, Commissioner

By 
Janet E. Kawelo, Commissioner

APPROVED AS TO FORM:


Benedyne S. Stone
Commission Counsel

01-0237.cs


CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 20452 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
DIVISION OF CONSUMER ADVOCACY
P. O. Box 541
Honolulu, HI 96809

THAO THANH TRAN
545 N. Kukui Street, #13H
Honolulu, HI 96817





Karen Higashi

DATED: September 18, 2003