

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

In the Matter of the Request of)
T-NETIX INTERNET SERVICES, INC.)
To Voluntarily Surrender its)
Certificate of Authority.)

DOCKET NO. 00-0358

ORDER NO. 20975

DIV. OF CONSUMER ADVOCACY
DEPT. OF COMMERCE AND
CONSUMER AFFAIRS
STATE OF HAWAII

2004 MAY 13 P 3:31

RECEIVED

Filed May 13, 2004
At 2:00 o'clock P.M.

Karen Higzel
Chief Clerk of the Commission

Administrative Rules ("HAR") § 6-80-123(a).³ Petitioner represents that it has no Hawaii-based customers to notify of its discontinuance of telecommunications services.

THE COMMISSION ORDERS:

1. Petitioner's request to surrender COA 00-0358 to operate as a reseller of intrastate telecommunications services is approved, effective from the date of this order. Petitioner shall promptly return COA 00-0358 to the commission.

2. The customer notification requirement set forth in HAR § 6-80-123(a) is waived.

3. This docket is closed.

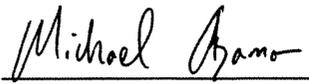
DONE at Honolulu, Hawaii this 13th day of May, 2004.

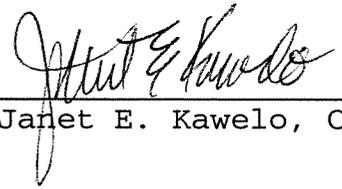
PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By 
Carlito P. Caliboso, Chairman

By 
Wayne H. Kimura, Commissioner

APPROVED AS TO FORM:


Michael Azama
Commission Counsel

By 
Janet E. Kawelo, Commissioner

00-0358.sl

³The commission notified Petitioner of its need to: (1) file its 2002 and 2003 annual financial reports; and (2) pay the applicable public utility fees based on its 2002 and 2003 revenues. Petitioner responded in substantial part by filing its 2002 annual financial report and paying its applicable public utility fees based on its 2002 and 2003 revenues. In the future event Petitioner, its parent, affiliate, or subsidiary, re-applies for a COA, it will be required to file Petitioner's 2003 annual financial report.

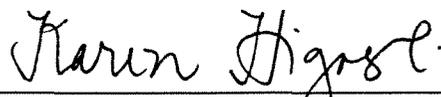
CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 20975 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
DIVISION OF CONSUMER ADVOCACY
P. O. Box 541
Honolulu, HI 96809

ROBIN NORTON
TECHNOLOGIES MANAGEMENT INC.
P O. Drawer 200
Winter Park, FL 32790-0200

Consultant to T-NETIX INTERNET SERVICES, INC.



Karen Higashi

DATED: May 13, 2004