

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF HAWAII

----- In the Matter of ----- )  
 )  
BUSINESS PRODUCTIVITY SOLUTIONS, )  
INC., fka GE BUSINESS PRODUCTIVITY )  
SOLUTIONS, INC., fka GE CAPITAL )  
TELEMANAGEMENT SERVICES )  
CORPORATION )  
 )  
Notice of Failure to Comply )  
With Hawaii Revised Statutes )  
and Commission's Regulations; )  
Order to Show Cause Why )  
Respondent's Operating )  
Authority Should Not Be )  
Suspended or Revoked. )  
\_\_\_\_\_ )

DOCKET NO. 2006-0300

ORDER NO. 22776

Filed August 21, 2006  
At 12 o'clock P.M.

Karen Digest.  
Chief Clerk of the Commission

DIV. OF CONSUMER ADVOCACY  
DEPT. OF COMMERCE AND  
CONSUMER AFFAIRS  
STATE OF HAWAII

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Docket No. 2006-0300  
Order No. 22776

NOTICE OF VIOLATION, ORDER TO SHOW CAUSE, AND NOTICE OF HEARING

BUSINESS PRODUCTIVITY SOLUTIONS, INC., fka GE BUSINESS PRODUCTIVITY SOLUTIONS, INC., fka GE CAPITAL TELEMANAGEMENT SERVICES CORPORATION ("Respondent"), is the holder of a certificate of authority ("COA"), issued pursuant to Hawaii Administrative Rules ("HAR") § 6-80-18. The COA authorizes Respondent to operate as a reseller of intrastate telecommunications services in the State of Hawaii ("State").

Order No. 20193, filed on May 23, 2003, in Docket No. 03-0058,<sup>1</sup> requires Respondent to pay an annual contribution to the telecommunications relay services fund by July 26<sup>th</sup> of each

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<sup>1</sup>As amended by Decision and Order No. 21049, filed on June 10, 2004, in Docket No. 04-0070, Decision and Order No. 21847, filed on May 31, 2005, in Docket No. 05-0088, and Decision and Order No. 22536, filed on June 16, 2006, in Docket No. 2006-0126.

year. Respondent failed to pay the contribution that was due on July 26, 2005.

HAR § 6-80-19 authorizes the commission, after notice and hearing, to suspend or revoke any COA, in whole or in part, if the commission finds that the holder violated any applicable State laws, commission orders or rules. Accordingly, the commission may suspend or revoke Respondent's COA for failure to comply with the requirements set forth in Order No. 20193, unless Respondent is able to show cause why such suspension or revocation should not occur.

THE COMMISSION ORDERS:

1. Respondent shall appear at 465 South King Street, Room B3, Honolulu, Hawaii 96813, at 9:00 a.m., on September 28, 2006, to show cause why Respondent's COA should not be suspended or revoked for failure to comply with the legal requirements set forth in this order.

2. Respondent may be represented by counsel. If Respondent does not retain counsel, Respondent may be represented at the hearing as follows: (a) an individual may appear on his or her own behalf; (b) a partner may represent a partnership; and (c) an officer or authorized employee of a corporation, trust, or association may represent the corporation, trust, or association.

3. If Respondent fails to appear at the scheduled hearing, Respondent's COA shall be revoked.

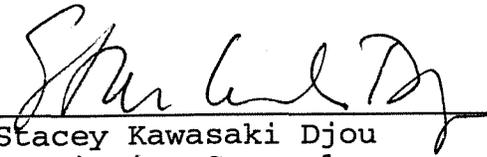
DONE at Honolulu, Hawaii                     AUG 21 2006                    .

PUBLIC UTILITIES COMMISSION  
OF THE STATE OF HAWAII

By:   
Carlito P. Caliboso, Chairman

By:   
John E. Cole, Commissioner

APPROVED AS TO FORM:

  
Stacey Kawasaki Djou  
Commission Counsel

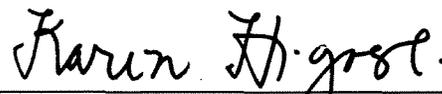
2006-0300.et

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 22776 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS  
DIVISION OF CONSUMER ADVOCACY  
P. O. Box 541  
Honolulu, HI 96809

BUSINESS PRODUCTIVITY SOLUTIONS, INC.  
fka GE BUSINESS PRODUCTIVITY SOLUTIONS, INC.  
fka GE CAPITAL TELEMAGEMENT SERVICES CORPORATION  
44 Wall Street, 6<sup>th</sup> Floor  
New York, NY 10005 (CM #7002 2030 0006 6798 5841)

  
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Karen Higashi

DATED: AUG 21 2006