

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

-----In the Matter of the-----)
)
PUBLIC UTILITIES COMMISSION)
)
Instituting a Proceeding)
Regarding Hawaiian Telcom, Inc.'s)
Service Quality and Performance)
Levels and Standards in Relation)
To Its Retail and Wholesale)
Customers.)
_____)

DOCKET NO. 2006-0400

ORDER NO. 23162

Filed Dec. 27, 2006
At 1 o'clock P.M.

Karen Higashi
Chief Clerk of the Commission

DIV. OF CONSUMER ADVOCACY
DEPT. OF COMMERCE AND
CONSUMER AFFAIRS
STATE OF HAWAII

2006 DEC 29 A 8:42

RECEIVED

ATTEST: A True Copy
KAREN HIGASHI
Chief Clerk, Public Utilities
Commission, State of Hawaii.

K. Higashi

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

-----In the Matter of the-----)
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Regarding Hawaiian Telcom, Inc.'s)
Service Quality and Performance)
Levels and Standards in Relation)
To Its Retail and Wholesale)
Customers.)
_____)

Docket No. 2006-0400
Order No. 23162

ORDER

By this Order, the commission: (1) approves with modifications the proposed Stipulated Procedural Order submitted by HAWAIIAN TELCOM, INC. ("Hawaiian Telcom"); the DIVISION OF CONSUMER ADVOCACY, DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS; the UNITED STATES DEPARTMENT OF DEFENSE and ALL OTHER FEDERAL EXECUTIVE AGENCIES; PACIFIC LIGHTNET, INC. ("PLNI"); and TIME WARNER COMMUNICATIONS OF HAWAII, L.P. dba OCEANIC COMMUNICATIONS (collectively, the "Parties"), on December 5, 2006; and (2) grants PLNI's Motion to Appear on Behalf of PLNI ("Motion to Appear"), also filed on December 5, 2006.

I.

Stipulated Procedural Order (as Modified)

By Order No. 22928, filed on October 6, 2006, the commission initiated an investigation to examine Hawaiian Telcom's service quality and performance levels and standards in

relation to its retail and wholesale customers.¹ Among other things, the commission ordered the Parties to submit for the commission's review and approval a stipulated procedural order within sixty (60) days of the date of Order No. 22928. The Parties filed their proposed Stipulated Procedural Order on December 5, 2006, pursuant to Order No. 22928.

Having reviewed the Parties' proposal, the commission will approve their proposed Stipulated Procedural Order to govern the proceedings in this docket, with modifications. In particular, the commission will amend Section I, Statement of the Issues by modifying Issue No. 6 to read as follows:

Is any current standard, requirement, or program related to retail or wholesale service quality obsolete, unnecessary, or inappropriate? If so, is it in the public interest to revise or eliminate any such standard, requirement, or program?

Further, the commission will amend Exhibit A, Stipulated Regulatory Schedule, by including dates related to any evidentiary hearing that may be held in this docket.² The commission will amend the schedule by: (1) specifying September 10, 2007, as the date for the prehearing conference, if an evidentiary hearing is to be held; (2) scheduling the week of September 24, 2007, for an evidentiary hearing if necessary;

¹This proceeding was initiated pursuant to Hawaii Revised Statutes §§ 269-7, 269-15, and 269-16; Hawaii Administrative Rules ("HAR") § 6-61-71; Decision and Order No. 21696, filed on March 16, 2005, in Docket No. 04-0140; and Order No. 22569, filed on June 29, 2006, in Docket No. 7702.

²By including dates related to an evidentiary hearing, the commission does not suggest that an evidentiary hearing is required, but merely allows for the possibility for scheduling purposes.

and (3) anticipating the filing of simultaneous post-hearing and reply briefs, if an evidentiary hearing occurs.

II.

Motion to Appear

On December 5, 2006, PLNI filed its Motion to Appear requesting commission approval to permit J. Jeffrey Mayhook, Esq. ("Mr. Mayhook"), a member of Mayhook Law, PLLC, to appear on behalf of PLNI in this proceeding. The Motion to Appear was filed pursuant to HAR § 6-61-12(b)(2) and PLNI does not request a hearing on its motion.

HAR § 6-61-12(b)(2) provides that an attorney, who is not authorized to practice law in the State of Hawaii ("State"), but associates with a member of good standing of the bar of the State may participate in a particular proceeding, at the discretion of the commission. PLNI states that Mr. Mayhook: (1) is a member in good standing and is entitled to practice before the courts in the states of Alaska and Washington and before the United States Supreme Court; and (2) will be associated with Laura Mayhook, an attorney of good standing and authorized to practice before the Hawaii Supreme Court. Moreover, PLNI contends that Mr. Mayhook was previously authorized to appear before the commission in Docket Nos. 03-0027, 03-0197, and 04-0140.

On December 5, 2006, Mayhook Law, PLLC filed its appearance in this proceeding as counsel for PLNI. Given the above and the representations set forth in PLNI's motion, the

commission finds good cause to permit Mr. Mayhook to appear on behalf of PLNI in this proceeding. Accordingly, the commission concludes that PLNI's Motion to Appear should be granted.

III.

Orders

THE COMMISSION ORDERS:

1. The Parties' proposed Stipulated Procedural Order submitted on December 5, 2006, attached as Exhibit 1 to this Order, is approved as modified herein to govern the proceedings in this docket.

2. Issue No. 6 of Section I, Statement of the Issues, is modified to read as follows:

Is any current standard, requirement, or program related to retail or wholesale service quality obsolete, unnecessary, or inappropriate? If so, is it in the public interest to revise or eliminate any such standard, requirement, or program?

3. Exhibit A, Stipulated Regulatory Schedule, is amended to read as follows:

	DATE	DURATION	PROCEDURAL STEPS
15.	Monday, September 10, 2007		Prehearing Conference, if necessary
16.	Week of September 24, 2007		Evidentiary Hearing, if necessary
17.	To be set at Evidentiary Hearing		Filing of Simultaneous Post-hearing and Reply Briefs
18.			Decision and Order

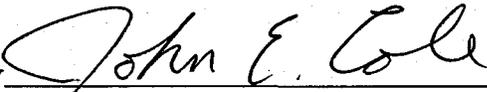
4. PLNI's Motion to Appear filed December 5, 2006, is granted.

DONE at Honolulu, Hawaii

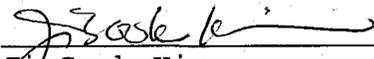
DEC 27 2006

PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By 
Carlito P. Caliboso, Chairman

By 
John E. Cole, Commissioner

APPROVED AS TO FORM:


Ji Sook Kim
Commission Counsel
2006-0400.ac

I.
STATEMENT OF THE ISSUES

The issues in this docket are:¹

1. To what extent has the Merger Transaction affected Hawaiian Telcom's retail and wholesale customers?
 - a. Were Hawaiian Telcom's new back-office systems fully functional when it cut-over from Verizon's systems on April 1, 2006 and, if not, what was the basis for Hawaii Telcom's decision to cut over to its new systems on April 1, 2006?
 - b. What was the impact on Hawaiian Telcom's retail and wholesale customers from Hawaiian Telcom's decision to cut-over from Verizon's back office systems on April 1, 2006?
 - c. Should the Commission require that Hawaiian Telcom conduct an independent audit of the operational readiness of its back-office systems, processes and documentation and, if so, when should the audit be performed?
 - d. What remedies should the Commission impose to mitigate any negative impacts of the Merger Transaction on Hawaiian Telcom's retail and wholesale customers?
 - e. What other action, if any, should the Commission take to ensure that Hawaiian Telcom complies with the Stipulation entered into by and between Paradise Mergersub, Inc. and Time Warner and approved by the Commission (and made applicable to Pacific LightNet) in Decision and Order No. 21696?
2. Are current retail service quality standards and wholesale performance standards appropriate and sufficient measures of the quality of Hawaiian Telcom's services?
3. Should any new standards, requirements, and programs (including one on vegetation management) related to retail service be developed and imposed on Hawaiian Telcom?
4. Should Hawaiian Telcom's performance standards for wholesale customers be

¹ Capitalized terms shall have the meaning given to them in Order No. 22928.

revised? Is there a need for Hawaii specific performance standards?

5. Should there be a mechanism or procedure to impose reasonable and appropriate penalties and fines if Hawaiian Telcom fails to meet established retail service quality standards or wholesale performance standards? How should they be established? What factors should be considered? Should there be a mechanism or procedures to waive such penalties and fines and what conditions should exist for such wavier?
6. Should any current standard, requirement, or program related to retail or wholesale service be relaxed or eliminated?

II. SCHEDULE OF PROCEEDINGS

The Parties shall adhere to the schedule of proceedings set forth in the Stipulated Regulatory Schedule attached hereto as Exhibit "A." Notwithstanding the above, the Parties may amend the Stipulated Regulatory Schedule as may be agreed in writing from time to time; provided that the requesting Party or Parties receive the Commission's approval in accordance with Hawaii Administrative Rules ("HAR") § 6-61-23, to the extent applicable. However, the intent of the Parties in agreeing to a schedule at this time is to promote the efficient and cost-effective allocation of resources. Therefore, any changes to the schedule should be proposed only when there is an urgency or substantial competing need that cannot be reasonably accommodated without a change.

III. REQUESTS FOR INFORMATION

Subject to the limitations set forth in this Part III, a Party may submit information requests as set forth in the Stipulated Regulatory Schedule attached hereto as

Exhibit "A". After the scheduled date for submitting information requests has passed, no additional information requests shall be allowed except upon stipulation by the Parties.

If a Party is unable to provide the information requested within the agreed upon prescribed time period, it should so indicate to the inquiring Party as soon as possible. The Parties shall then endeavor to agree upon a later date for submission of the requested information. If the Parties are unable to agree, the responding Party may seek approval from the Commission for the late submission of responses upon a showing of good cause. It is then within the Commission's discretion to allow such filings.

The Wholesale Parties, as a group, agree to coordinate and consolidate their information requests to the extent reasonably practical to avoid duplication.

Notwithstanding anything herein to the contrary, including Part V, infra, in lieu of responses to information requests that would require the reproduction of voluminous documents or materials (documents over 100 pages), the documents or materials may be made available for reasonable inspection and copying at a mutually agreeable designated location and time. In the event such information is available on computer diskette or other readily usable electronic medium, the Party responding to the information request shall make the diskette or such electronic medium available to the other Parties and the Commission. Subject to objections that may be raised and to the extent practicable, the electronic files for spreadsheet will contain all formulae intact, and will not be entirely converted to values prior to submittal. A Party shall not be required, in a response to an information request, to provide data that is already on file with the Commission or otherwise part of the public record, or that may be stipulated to pursuant to Part IV, infra. The responding Party shall, in lieu of production of a

document in the public record, include in its response to the information request an identification of the document with reasonable specificity sufficient to enable the requesting Party to locate and copy the document. In addition, a Party shall not be required, in a response to an information request, to make computations, compute ratios, reclassify, trend, calculate, or otherwise rework data contained in its files or records.

A Party may object to responding to an information request that it deems to be irrelevant, immaterial, unduly burdensome, onerous or repetitious, or where the response contains information claimed to be privileged or subject to protection (confidential information). If a Party claims that information requested is confidential, and withholds production of all or a portion of such confidential information, the Party shall: (1) provide information reasonably sufficient to identify the confidential information withheld from the response, without disclosing privileged or protected information; (2) state the basis for withholding the confidential information (including, but not limited to, the specific privilege applicable or protection claimed for the confidential information and the specific harm that would befall the Party if the information were disclosed); and (3) state whether the Party is willing to provide the confidential information pursuant to the protective order governing this docket.

A Party seeking production of documents notwithstanding a Party's claim of confidentiality, may file a motion to compel production with the Commission. The Parties acknowledge that Hawaiian Telcom may produce or disclose certain information during the course of this proceeding containing proprietary, competitively sensitive, or confidential business, financial, and marketing information that (a) are subject to non-disclosure agreements with third-party vendors and Hawaiian Telcom certify that they

are unable to obtain consent from such third-party vendor for disclosure pursuant to the protective order issued in this docket ("Protective Order") or (b) if disclosed to Wholesale Parties, would cause considerable irreparable harm to Hawaiian Telcom either financially or competitively. Therefore, as set forth in paragraph 4 of the Protective Order and subject to the foregoing paragraph, Hawaiian Telcom will not produce or disclose any such information to the Wholesale Parties during this proceeding; provided, however, that if there is a conflict between any provision in this Stipulated Procedural Order and the Protective Order, the provision in the Protective Order shall control.

The responses of each Party to information requests shall adhere to a uniform system of numbering agreed upon by the Parties. For example, the first information request submitted by the Consumer Advocate in this docket shall be referred to and designated as "CA-IR-1," and a response to this information request shall be referred to and designated as "Response to CA-IR-1."

Each response shall be provided on a separate page and shall recite the entire question asked and set forth the response and/or reference the attached responsive document, indicating the name of the respondent for each response.

IV. MATTERS OF PUBLIC RECORD

In order to provide a means to reduce unnecessary reproduction of documents and to facilitate these proceedings, identified matters of public record, such as reports that Hawaiian Telcom has filed with the Commission, published scientific or economic statistical data, material and textbooks, technical or industry journals relating to utility matters, and specified parts of the record in previous Commission dockets may be

admissible in this proceeding without the necessity of reproducing each document; provided that the document to be admitted is clearly identified by reference to the place of publication, file or docket number, and the identified document is available for inspection by the Commission and the parties; and further provided that any Party has the right to explain, qualify or conduct examination with respect to the identified document.

V.

COPIES OF FILINGS AND INFORMATION REQUESTS

1. Filings: The following persons shall receive by email and attachments, copies of all document exchanges and filings in accordance with this Stipulated Procedural Order. In addition, printed versions of said documents and filings shall be served only on the parties with and to the extent of the numbers following the names below², unless as such may be limited by Part III above or the Protective Order.

Public Utilities Commission 465 South King Street First Floor Honolulu, HI 96813	Original plus 12 copies
Division of Consumer Advocacy 335 Merchant Street Room 326 Honolulu, HI 96813 Facsimile Number: (808) 586-2780	6 copies
Hawaiian Telcom, Inc. c/o Leslie Alan Ueoka, Esq. P.O. Box 2200 Honolulu, HI 96841 Facsimile Number: (808) 546-7621	1 copy

² Any filings or submissions containing information that is covered under the Protective Order shall not be e-mailed to the Parties or Participant but shall be submitted via diskette to such Parties or Participant marked and sealed as provided under said Protective Order.

Hawaiian Telcom, Inc. 1 copy
c/o Kent D. Morihara, Esq.
Michael H. Lau, Esq.
Kris N. Nakagawa, Esq.
Morihara Lau & Fong LLP
Davies Pacific Center
841 Bishop Street, Suite 400
Honolulu, HI 96813
Facsimile Number: (808) 566-0800

Pacific LightNet, Inc. 1 copy
c/o Ms. Lisa Suan
1132 Bishop Street
Suite 800
Honolulu, HI 96813
Facsimile Number: (808) 791-3119

Pacific LightNet, Inc. 1 copy
c/o Laura A. Mayhook, Esq.
J. Jeffrey Mayhook, Esq.
Mayhook Law, PLLC
34808 NE 14th Avenue
La Center, WA 98629
Facsimile Number: (360) 263-4343

Department of Defense 1 copy
c/o Stephen S. Melnikoff, Esq.
General Attorney
Regulatory Law Office
Office of the Judge Advocate General
U.S. Army Litigation Center (JALS-RL)
901 N. Stuart Street, Suite 700
Arlington, Virginia 22203-1837
Facsimile Number: (703) 696-2960

Time Warner Telecom of Hawaii, L.P. dba 1 copy
Oceanic Communications
c/o Mr. Edward C. Murley
2669 Kilihau Street
Honolulu, HI 96819
Facsimile Number: (808) 441-8505

Time Warner Telecom of Hawaii L.P. dba 1 copy
Oceanic Communications
c/o J. Douglas Ing, Esq.
Pamela J. Larson, Esq.
Lisa S. Hirahara, Esq.
Watanabe Ing & Komeiji LLP
First Hawaiian Center

999 Bishop Street, 23rd Floor
Honolulu, HI 96813
Facsimile Number: (808) 544-8399

2. All pleadings, position statements and other documents required to be filed with the Commission shall be filed at the office of the Commission in Honolulu within the time limit prescribed pursuant to HAR § 6-61-15. In addition, any filings made with the Commission should also include an electronic version of the filing that is submitted via diskette or e-mail to the Commission³ in a standard electronic format that is readily acceptable by the Commission.⁴

3. Copies of all filings, information requests and information request responses should be sent to the other Parties by hand delivery or mail. In addition, if available and subject to the restriction in footnote 4, all Parties shall provide copies of their filings, information requests and responses to information requests to the other Parties' designated counsel or representative on the due day of the filing via diskette or e-mail in a standard electronic format that is readily available by the parties. The Parties agree to use Word as the standard programming format for filings in this case. However, if workpapers, documentation, or exhibits attached to any filing are not readily available in Word format or in an electronic format, a Party shall not be required to convert such workpapers, documentation, or exhibits into such format(s). Also, existing documents produced in response to requests need not be converted to Word as long as the applicable format is identified. In the event a copy of a filing, information request or information request response is delivered to a Party via diskette or e-mail, unless otherwise agreed to by such Party, the same number of copies of such filing,

³ The Commission's email address is Hawaii.PUC@hawaii.gov.

information request or information request response must still be delivered to such Party by hand delivery or via facsimile as provided in Parts V.1 and V.2 above.

VI. COMMUNICATIONS

HAR § 6-61-29 of the Commission's Rules of Practice and Procedure concerning ex parte communications is applicable to any communications between a Party and the Commission. However, the Parties may communicate with Commission counsel through their own counsel or designated official only as to matters of process and procedure.

Communications between all Parties should either be through counsel or through designated representatives. All pleadings, papers, and other documents filed in this proceeding shall be served on all Parties and their counsel.

All motions, supporting memoranda, position statement, and the like shall also be served on opposing counsel.

VII. GENERAL

The foregoing procedures shall be applied in a manner consistent with the orderly conduct of this docket.

This Stipulated Procedural Order shall control the subsequent course of the proceeding, unless modified by the Parties in writing and approved by the Commission, or upon the Commission's own motion.

This Stipulated Procedural Order may be executed by the Parties in counterparts, each of which shall be deemed an original, and all of which taken together

⁴ Any filings containing information that is covered under the Protective Order shall not be e-mailed to the Commission but shall be submitted to the Commission via compact disc, marked and sealed pursuant to said Protective Order.

shall constitute one and the same instrument. The Parties may execute this Stipulated Procedural Order by facsimile or electronic mail for initial submission to the Commission to be followed by the filing of originals of said facsimile or electronic mail pages.

DATED: Honolulu, Hawaii, this 5th day of December, 2006.



LESLIE ALAN UEOKA
KENT D. MORIHARA
MICHAEL H. LAU
KRIS N. NAKAGAWA

Attorneys for Hawaiian Telcom, Inc.



CATHERINE P. AWAKUNI

Executive Director
Division of Consumer Advocacy
Department of Commerce and
Consumer Affairs



LAURA A. MAYHOOK
J. JEFFREY MAYHOOK

Attorneys for Pacific LightNet, Inc.

STEPHEN S. MELNIKOFF

Attorney for the United States
Department of Defense and all other
Federal Executive Agencies



J. DOUGLAS ING
PAMELA J. LARSON
LISA S. HIRAHARA

Attorneys for Time Warner Telecom of
Hawaii L.P. dba Oceanic Communications

shall constitute one and the same instrument. The Parties may execute this Stipulated Procedural Order by facsimile or electronic mail for initial submission to the Commission to be followed by the filing of originals of said facsimile or electronic mail pages.

DATED: Honolulu, Hawaii, this 5th day of December, 2006.

LESLIE ALAN UEOKA
KENT D. MORIHARA
MICHAEL H. LAU
KRIS N. NAKAGAWA

Attorneys for Hawaiian Telcom, Inc.

CATHERINE P. AWAKUNI

Executive Director
Division of Consumer Advocacy
Department of Commerce and
Consumer Affairs

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J. JEFFREY MAYHOOK

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STEPHEN S. MELNIKOFF

Attorney for the United States
Department of Defense and all other
Federal Executive Agencies

J. DOUGLAS ING
PAMELA J. LARSON
LISA S. HIRAHARA

Attorneys for Time Warner Telecom of
Hawaii L.P. dba Oceanic Communications

APPROVED AND SO ORDERED AT HONOLULU, HAWAII THIS _____ DAY
OF _____, 2006.

PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By _____
Carlito P. Caliboso, Chairman

By _____
John E. Cole, Commissioner

APPROVED AS TO FORM:

Ji Sook Kim
Commission Counsel

EXHIBIT "A"

STIPULATED REGULATORY SCHEDULE

Docket No. 2006-0400

	DATE	DURATION	PROCEDURAL STEPS
1.	Friday, October 6, 2006	---	Order No. 22928 filed.
2.	Tuesday, December 5, 2006	---	Stipulated Procedural Order and Stipulation for Protective Order filed.
3.		---	PUC approves the Stipulated Procedural Order and Stipulation for Protective Order.
4.	Thursday, February 15, 2007	---	Position Statement filed by Hawaiian Telcom.*
5.	Thursday, March 8, 2007	3 weeks	First Set of IRs filed on Hawaiian Telcom Position Statement.
6.	Thursday, April 5, 2007	4 weeks	Responses to First Set of IRs to Hawaiian Telcom filed.
7.	Thursday, April 26, 2007	3 weeks	Second Set of IRs filed on Hawaiian Telcom Position Statement.
8.	Thursday, May 24, 2007	4 weeks	Responses to Second Set of IRs to Hawaiian Telcom filed.
9.	Thursday, June 21, 2007	4 weeks	Position Statements filed by the Consumer Advocate, Time Warner, Pacific LightNet and the DOD.
10.	Thursday, July 5, 2007	2 weeks	IRs filed on the Consumer Advocate, Time Warner, Pacific LightNet and DOD Position Statements.
11.	Thursday, July 19, 2007	2 weeks	Responses to IRs to the Consumer Advocate, Time Warner, Pacific LightNet and the DOD filed.
12.	Monday, July 30 through Friday, August 3, 2007	1 week	Collaborative/Technical Meetings to be held among the parties to resolve areas of dispute and reach agreement on issues.
13.	Friday, August 24, 2007	3 weeks	Post-Collaborative Final Position

	DATE	DURATION	PROCEDURAL STEPS
			Statements filed by Hawaiian Telcom, the Consumer Advocate, Time Warner, Pacific LightNet and the DOD.
14.	Friday, September 7, 2007	2 weeks	Post-Collaborative Reply Position Statement filed by Hawaiian Telcom.
15.		---	Evidentiary Hearing or other procedures to the extent contemplated in Order No. 22928 at the call of the PUC.
16.		---	Decision and Order

*The Parties agreed to Hawaiian Telcom's proposed February 15th date, in reliance on Hawaiian Telcom's representation that such date was the earliest possible date on which it would be capable of providing a complete Position Statement on all issues, particularly in light of Hawaiian Telcom's existing workload, including efforts to improve service quality, and other historically heavy end-of-year activities.

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Stipulated
Procedural Order No. _____ upon the following Parties by hand delivery
or by mail, postage prepaid and properly addressed.

DIVISION OF CONSUMER ADVOCACY 6 copies
335 Merchant Street
Room 326
Honolulu, HI 96813

LESLIE ALAN UEOKA, ESQ. 1 copy
Hawaiian Telcom, Inc.
P.O. Box 2200
Honolulu, HI 96841

KENT D. MORIHARA, ESQ. 1 copy
MICHAEL H. LAU, ESQ.
KRIS N. NAKAGAWA, ESQ.
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Office of the Judge Advocate General (JALS-RL)
U.S. Army Litigation Center
901 N. Stuart Street, Suite 700
Arlington, Virginia 22203-1837

MS. LISA SUAN 1 copy
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1132 Bishop Street
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J. JEFFREY MAYHOOK, ESQ.
Mayhook Law, PLLC
34808 NE 14th Avenue
La Center, WA 98629

MR. EDWARD C. MURLEY
Time Warner Telecom of Hawaii, L.P. dba
Oceanic Communications
2669 Kilihou Street
Honolulu, HI 96819

1 copy

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Watanabe Ing & Komeiji LLP
First Hawaiian Center
999 Bishop Street, 23rd Floor
Honolulu, HI 96813

1 copy

Dated: _____, 2006

Chief Clerk

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 23162 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

CATHERINE P. AWAKUNI
EXECUTIVE DIRECTOR
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
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Arlington, VA 22203-1837

Attorney for the UNITED STATES DEPARTMENT OF DEFENSE
and ALL OTHER FEDERAL EXECUTIVE AGENCIES

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HAWAIIAN TELCOM, INC.
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Honolulu, HI 96841

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Attorneys for HAWAIIAN TELCOM, INC.

Certificate of Service

Page 2

LISA SUAN
PACIFIC LIGHTNET, INC.
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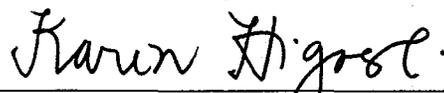
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Attorneys for TIME WARNER TELECOM OF HAWAII, L.P. dba
OCEANIC COMMUNICATIONS



Karen Higashi

DATED: DEC 27 2006