# A Consumer's Guide to Homeowner's Insurance in the State of Hawaii Insurance Division, State of Hawaii Department of Commerce and Consumer Affairs 335 Merchant Street, Room 213 Honolulu, Hawaii 96813 Phone: 808-586-2809

#### **GENERAL INFORMATION**

Homeowner's insurance is not required by law in Hawaii. If your home is mortgaged, however, your lender may require insurance on your home for the duration of your loan. Homeowner's insurance provides protection for your dwelling, personal property, and on-site buildings if damaged or destroyed by a covered peril. Perils are events (i.e. fire and explosion) which cause damage to property. In addition to property coverage for your home and outbuildings, each policy usually contains four additional coverages: personal property, additional living expenses, personal liability, and medical payments.

This guide provides a general overview of homeowner's insurance in Hawaii and is not intended to replace carefully reading your policy documents. Keep in mind insurers may have varying definitions of policy language and charge different rates for the same coverage. We encourage you to review your policy with your insurance agent to ensure your current provisions best suit your coverage needs.

#### TYPES OF HOMEOWNER'S INSURANCE POLICY FORMS

While coverage descriptions may vary, most insurers use one or more of the following policy forms. Comprehensive Form (HO-5), not listed, provides the broadest coverage but is uncommon.

# BASIC FORM (HO-1)

Named peril coverage: fire, lightning, windstorm excluding hurricane, hail, explosion, vandalism or malicious mischief, damage by vehicles, aircraft and riots. Since few homeowners select this limited policy, many insurers no longer offer Form HO-1.

>>>>>>>

### **HOME OWNER'S POLICY FORMS**

# **BROAD FORM (HO-2)**

In addition to the Basic Form (HO-1) coverages, this form also insures a home and personal property for collapse or damage from falling trees and other objects, and (under certain conditions) from steam and water damage.

As coverage increases so does your premium price.

# SPECIAL FORM (HO-3)

Open peril coverage excluding the following: flood, surface water, sewer backups, tidal waves, earthquakes, landslides, war, nuclear radiaton, and hurricane. Personal property only covered for the same perils as the Broad Form (HO-2).

# **RENTER'S POLICY FORM**

# **CONTENTS BROAD FORM (HO-4)**

This policy provides renters personal property protection against the same perils as the Broad Form (HO-2) and includes personal liability protection.

Unlike the other policy forms, the renter's HO-4 form only incorporates coverages C through F.

# UNIT-OWNER'S POLICY FORM

# **CONDO OWNERS FORM (HO-6)**

This condominum and townhouse unit owners form offers coverage for personal property and interior finishes.
The condo association typically purchases a separate policy that covers the building (including common walls and grounds) and associated liability.

#### **POLICY COVERAGES**

Every homeowner's policy, except for HO-4, includes the following six coverages. If your policy's standard coverage is inadequate, endorsement forms may offer specialized coverage to meet your needs.

>>>>>>>

- Coverage A: Covers main house damage. The coverage limit is typically set at or near the replacement cost of the home. For Condo Unit-Owners (HO-6), limit usually the declared value by insured.

  Coverage B: Covers damage to other structures on the lot, such as detached garages/carports and storage sheds.
  - Coverage C: Covers damage to or loss of personal property.
  - Coverage D: Covers additional living expenses (incurred by the insured) to continue the "normal" standard of living when the house cannot be occupied due to a covered loss.
- Coverage E: Covers personal liability exposures. Protects against a claim/lawsuit resulting from (non-auto & non-business) bodily injury or property damage to others caused by your negligence. Coverage F: Regardless of who is at fault, this coverage pays for reasonable medical expenses for persons (other than you or residing family members) accidentally injured on your property.

#### **TYPES OF VALUATION**

Replacement cost is the amount necessary to replace, rebuild, or repair your home/property without deducting for depreciation. Depreciation is the decrease in an asset's value due to age, obsolescence, and/or "wear and tear." Many insurers require policyholders to insure their homes for at least 80% of its replacement value.

Actual cash value (ACV) is the cost to replace, rebuild, or repair your home/property after deducting for depreciation. Most homeowner policies cover personal property on an ACV basis.

#### PREMIUM DEVELOPMENT CONSIDERATIONS (VARIES BY INSURER)

Your premium may be based on, but not limited to, the following factors: type of construction, loss prevention devices, public protection class, deductible level, amount of insurance, and policy form.

#### **BUYING HOME INSURANCE**

The key to insurance comparison shopping is identifying your desired deductible levels, coverage limits and provisions before getting premium quotes. Once your ideal policy parameters are selected (with your agent's assistance, if necessary), the quotes you receive should be on an "apples to apples" comparative basis. After obtaining multiple premium quotes, your personal preference dictates the emphasis placed on the following considerations: premium cost, service and financial stability. Generally, financial ratings from reputable sources (i.e. A.M. Best and Moody's) indicate an insurance company's financial "heath" and ability to pay claims. Note: if your agent only represents one insurance company, you may need to contact an independent agent to obtain competing quotes.

# SAMPLE ANNUAL CONDOMINIUM UNIT-OWNERS INSURANCE PREMIUMS - OAHU



DNW = Does Not Write

The Hawaii Insurance Division of the Department of Commerce and Consumer Affairs provides this sample premium comparison of licensed insurance companies transacting Homeowners insurance in Hawaii as part of our continuing effort to assist and educate consumers.

OAHU - SAMPLE CONDO UNIT-OWNERS PREMIUMS												
но Ро	LICY (HO-6) ASSUMPTIONS		BUILDING CHARACTERISTICS									
Coverage C:		Year Built:	1980		2005		1990					
	: 40% of Coverage C	Construction:	Wood (Sing	,	Wood ( <b>Dou</b>	,	Masonry (	CMU)				
Deductible:	\$500	Roof:	Hip, asphalt	t shingle	Hip, asphalt	shingle	Flat, torched	membrane				
		Elevation:	15' above s	ea-level	15' above s	ea-level	15' above s	ea-level				
		Add'l Factors:	Primary res	idence	Primary res	idence	Primary res	idence				
Rates effect	tive as of December 1, 2012		No claims in	n 5 yrs.	No claims in	n 5 yrs.	No claims in	n 5 yrs.				
NAIC	Incurrence Commo		Public Prote	ection Class*	Public Prote	ction Class*	Public Prote	ection Class*				
Co. Code	Insurance Compa	3	10	3	10	3	10					
10861	Universal Property & Casualty Insur	ance Co.	57	117	57	117	52	88				
19232	Allstate Insurance Company		78	89	78	89	78	89				
15598	Interinsurance Exchange of the Aut	o Club	81	93	81	93	81	93				
41459	Armed Forces Insurance		85	170	85	170	77	128				
10677	The Cincinnati Insurance Company		86	175	86	175	77	131				
23035	Liberty Mutual Fire Ins Co		89	101	89	101	89	101				
10805	American Pacific Insurance Compa	•	92	187	92	187	82	140				
26298	Metropolitan Property & Casualty In		92	128	92	128	92	128				
25180	Fidelity National Insurance Compan	ıy	101 108	112 122	101	112	101	112				
29068	IDS Property Casualty Insurance				108	122	108	122				
12502	Dongbu Insurance Co., Ltd. (U.S. B	,	113 113	231 226	113	231	101	173				
25941	United Services Automobile Associa				113	226	102	169				
28487	Farmers Insurance Hawaii, Inc.		134	274	134	274	121	206				
25143	State Farm Fire and Casualty Comp	,	137	151	137	151	137	151				
25968	USAA Casualty Insurance Company	y	143	286	143	286	129	215				
37265	DTRIC Insurance Company		150	150	150	150	150	150				
10938	First Security Insurance of HI		150	150	150	150	150	150				
21105	North River Insurance Co.		150	150	150	150	150	150				
41742	First Insurance Company of Hawaii		150	150	150	150	150	150				
21113	United States Fire Insurance Co		150	150	150	150	150	150				
41734	First Indemnity Insurance of HI		150	150	150	151	150	150				
41726	First Fire and Casualty Insurance of	HI	150	150	150	151	150	150				
31348	Crum & Forster Indemnity Co		150	253	150	253	150	210				
19615	American Reliable Insurance Comp	any	150	179 220	150	239	150	239				
12767 22845	Hawaiian Insurance and Guaranty Island Insurance Company, Limited		150 150	220 211	150 150	220 211	150 150	179 159				
				160	150	211 160	150	159				
11689 22853	Island Premier Insurance Company Tradewind Insurance Company, Lin	•	150 150	179	150	160	150	150				
13056	RLI Insurance Company	iilea	166	338	166	338	149	254				
20281	Federal Insurance Company		173	338 318	173	336 318	149	254 271				
20281	Pacific Indemnity Company		173	318	173	318	147	271				
10340	Stonington Insurance Company		173	DNW	182	DNW	181	DNW				
18600	USAA General Indemnity Company		186	372	186	372	167	279				
10759	Universal North America Insurance		200	DNW	200	DNW	200	DNW				
21873	Fireman's Fund Insurance Compan	. ,	306	550	306	550	274	461				
39500	Fireman's Fund Insurance Compan	,	306	550 550	306	550 550	274	461				
25623	The Phoenix Insurance Company	y Oi i iawaii	385	771	385	771	347	578				
25658	The Travelers Indemnity Company		385	771	385	771	347	578				
23030	The Travelers indentifity Company		303	,,,	303	771	347	370				

# OAHU - SAMPLE CONDO UNIT-OWNERS HURRICANE PREMIUMS

Hurricane insurance supplements your homeowner's policy by covering property damage due to hurricanes. For information about homeowner's hurricane insurance, please visit www.hawaii.gov/dcca/ins/hurricane-insurance.html

F	HURRICANE POLICY	BUILDING CHARACTERISTICS (same as CONDO OWNERS)									
Replaceme	ent Cost: \$250,000	Constru	ction:	Wood (Single-wall)	Wood (Double-wall)	Masonry (CMU)					
Deductible: DED (below)		Wind R Devices:		None	Hurricane roof clips	Hurricane roof clips					
Rates effective	ve as of December 1, 2012	R = Resistive			Foundation anchors						
NAIC	Insurance Company		DED	Premium (\$)	Premium (\$)	Premium (\$)					
Co. Code	modrance company	Ü		i icilium (ψ)	T Termium (\$)	1 1 0 m a m ( )					
10861	Universal Property & Casualty Insu	ırance Co.	2%	22	17	10					
10677	The Cincinnati Insurance Company	y	2%	28	28	28					
25180	Fidelity National Insurance Compa	ny	1%	33	33	14					
12573	Centauri Specialty Insurance Com	pany	2%	152	39	44					
25143	State Farm Fire and Casualty Com	pany	2%	49	49	43					
12502	Dongbu Insurance Co., Ltd. (U.S.	Branch)	2%	127	55	55					
25941	United Services Automobile Association			112	60	76					
29068	IDS Property Casualty Insurance			64	64	34					
15598	Interinsurance Exchange of the Auto Club		2%	145	68	53					
41459	Armed Forces Insurance		2%	71	71	30					
19615	American Reliable Insurance Com	pany	2%	73	73	73					
37273	Axis Insurance Company		2%	117	75	75					
25968	USAA Casualty Insurance Compa	ny	2%	141	77	97					
18600	USAA General Indemnity Compan	у	2%	184	100	125					
12767	Hawaiian Insurance and Guaranty		2%	% 100 100		100					
10799	GeoVera Insurance Company		2%	119	100	100					
10340	Stonington Insurance Company		2%	243	105	78					
13056	RLI Insurance Company		2%	130 115		113					
11026	Zephyr Insurance Company		2%	165 150		150					
25623	The Phoenix Insurance Company		2%	200	200	200					
25658	The Travelers Indemnity Company			200	200	200					

# OAHU - SAMPLE CONDO UNIT-OWNERS AND HURRICANE COMBINED PREMIUMS

					Assur	nptions and	Dwelling Ch
NAIC	Incurence Company	3 10 3 ance Company 221 398 221	ection Class*	Public Protection Class*			
Co. Code	Insurance Company	3	10	3	10	3	10
30104	Hartford's Underwriters Insurance Company	221	398	221	398	199	334
18279	Bankers Standard Insurance Company	1205	2410	1205	2410	1869	3615

These sample premiums INCLUDE Hurricane coverage

# SAMPLE PREMIUM VS. YOUR CURRENT OR PROSPECTIVE CONDOMINIUM UNIT-OWNERS PREMIUM

Your Homeowners insurance premium may be affected by, but not limited to, the following considerations: coverage limits, deductible levels, loss preventative devices (i.e. security system) and previous claims. Each insurer may have unique rating factors associated with these risk classifications so your current or quoted premium could vary from these sample indications. Please contact your agent to obtain quotes that account for your home's specific attributes and desired coverage provisions.

# \*WHAT IS A PUBLIC PROTECTION CLASSIFICATION?

# SAMPLE ANNUAL CONDOMINIUM UNIT-OWNERS INSURANCE PREMIUMS - NEIGHBOR ISLAND



The Hawaii Insurance Division of the Department of Commerce and Consumer Affairs provides this sample premium comparison of licensed insurance companies transacting Homeowners insurance in Hawaii as part of our continuing effort to assist and educate consumers.

NEIGHBOR ISLAND - SAMPLE ANNUAL CONDO UNIT-OWNERS PREMIUMS																			
COND	O OWNERS POLICY (HO-6) ASSUMPTIONS	BUILDING CHARACTERISTIC ASSUMPTIONS																	
Coverage C: \$25,000 D: 40% of Coverage C Deductible: \$500 Rates effective as of December 1, 2012		Constru Roof: Hi	Year Built: 1980 <u>Elevation</u> : 15' above sea-level Construction: Wood ( <b>Single-wall</b> ) Roof: Hip, asphalt shingle Add't Primary residence, no claims in 5 yrs.					Year Built: 2005 Elevation: 15' above sea-level Construction: Wood (Double-wall) Roof: Hip, asphalt shingle Add'l: Primary residence, no claims in 5 yrs.				Year Built: 1990 <u>Elevation</u> : 15' above sea-level Contruction: <b>Masonry</b> (CMU) Roof: Flat, torched membrane Addl: Primary residence, no claims in 5 yrs.							
NAIC		i	Pub	lic Prote	ection C	lass*		Public Protection Class*				Public Protection Class*							
Co. Code	Insurance Company	4	5	6	7	9	10	4	5	6	7	9	10	4	5	6	7	9	10
10861	Universal Property & Casualty Insurance Co.	58	59	59	70	94	117	58	59	59	70	94	117	52	53	53	54	76	88
19232	Allstate Insurance Company	81	84	84	84	89	89	81	84	84	84	89	89	81	84	84	84	89	89
15598	Interinsurance Exchange of the Auto Club	84	87	87	87	93	93	84	87	87	87	93	93	84	87	87	87	93	93
41459	Armed Forces Insurance	85	85	85	102	136	170	85	85	85	102	136	170	77	77	77	77	111	128
10677	The Cincinnati Insurance Company	86	87	88	105	140	175	86	87	88	105	140	175	78	79	80	80	113	131
23035	Liberty Mutual Fire Ins Co	89	93	93	96	101	101	89	93	93	96	101	101	89	93	93	96	101	101
10805	American Pacific Insurance Company	93	94	95	112	150	187	93	94	95	112	150	187	83	84	85	86	122	158
26298	Metropolitan Property & Casualty Insurance Co.	96	105	105	109	119	128	96	105	105	109	119	128	96	105	105	109	119	128
25180	Fidelity National Insurance Company	101	101	101	101	112	112	101	101	101	101	112	112	101	101	101	101	112	112
29068	IDS Property Casualty Insurance	108	112	112	118	122	122	108	112	112	118	122	122	108	112	112	118	122	122
25941	United Services Automobile Association	113	113	113	136	181	226	113	113	113	136	181	226	102	102	102	102	147	169
12502	Dongbu Insurance Co., Ltd. (U.S. Branch)	114	115	116	139	185	231	114	115	116	139	185	231	102	103	104	107	150	173
28487	Farmers Insurance Hawaii, Inc.	135	137	139	164	219	274	135	137	139	164	219	274	122	124	125	127	178	206
25143	State Farm Fire and Casualty Company	137	141	141	144	151	151	137	141	141	144	151	151	137	141	141	144	151	151
25968	USAA Casualty Insurance Company	143	143	143	172	229	286	143	143	143	172	229	286	129	129	129	129	186	215
37265	DTRIC Insurance Company	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150
10938	First Security Insurance of HI	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150
41734	First Indemnity Insurance of HI	150	150	150	150	150	150	150	150	150	150	150	151	150	150	150	150	150	150
41726	First Fire and Casualty Insurance of HI	150	150	150	150	150	150	150	150	150	150	150	151	150	150	150	150	150	150
41742	First Insurance Company of Hawaii	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150
19615	American Reliable Insurance Company	150	150	150	150	172	179	150	150	150	150	192	239	150	150	150	150	192	239
21105	North River Insurance Co.	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150
21113	United States Fire Insurance Co	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150
31348	Crum & Forster Indemnity Co	150	150	150	150	202	253	150	150	150	150	202	253	150	150	150	150	182	210
12767	Hawaiian Insurance and Guaranty	150	150	150	152	186	220	150	150	150	152	186	220	150	150	150	150	160	179
22845	Island Insurance Company, Limited	150	150	150	150	168	211	150	150	150	150	168	211	150	150	150	150	150	159
11689	Island Premier Insurance Company, Ltd.	150	150	150	150	150	160	150	150	150	150	150	160	150	150	150	150	150	150
22853	Tradewind Insurance Company, Limited	150	150	150	150	150	179	150	150	150	150	150	179	150	150	150	150	150	150
13056	RLI Insurance Company	167	169	171	203	270	338	167	169	171	203	270	338	150	152	154	155	219	254
20281	Federal Insurance Company	182	191	200	209	264	318	182	191	200	209	264	318	155	162	170	178	224	271
20346	Pacific Indemnity Company	182	191	200	209	264	318	182	191	200	209	264	318	155	162	170	178	224	271
18600	USAA General Indemnity Company	186	186	186	223	298	372	186	186	186	223	298	372	167	167	167	167	242	279
10759	Universal North America Insurance Company	200	200	200	211	265	DNW	200	200	200	211	265	DNW	200	200	200	200	225	DNW
21873	Fireman's Fund Insurance Company	306	306	306	306	445	550	306	306	306	306	445	550	274	274	274	274	399	461
39500	Fireman's Fund Insurance Company of Hawaii	306	306	306	306	445	550	306	306	306	306	445	550	274	274	274	274	399	461
25623	The Phoenix Insurance Company	385	385	385	464	616	771	385	385	385	464	616	771	347	347	347	347	502	578
25658	The Travelers Indemnity Company	385	385	385	464	616	771	385	385	385	464	616	771	347	347	347	347	502	578
	, , ,																		

NEIGHBOR ISLAND - SAMPLE ANNUALHURRICANE PREMIUM												
Hurricane ins	surance supplements your homeowner's p					homeowner's hurricane						
insurance, please visit www.hawaii.gov/dcca/ins/hurricane-insurance.html												
HURRIC	ANE POLICY ASSUMPTIONS		BUILDING CHARACTERISTICS (same as HOMEOWNERS)									
	overage \$25,000	Constru		Wood (Single-wall)	Wood (Double-wall)	Masonry (CMU)						
De	ductible: DED (below)	Wind R Dev		None	Hurricane roof clips	Hurricane roof clips						
Rates effec	tive as of: 12/1/2012	R = Resis	tive		Foundation anchors							
NAIC	Incurence Commence		DE	Dramium (¢)	Duamium (¢)	Dramium (\$)						
Co. Code	Insurance Company		Ü	Premium (\$)	Premium (\$)	Premium (\$)						
10861	Universal Property & Casualty Insurar	nce Co.	2%	22	17	10						
10861	Universal Property & Casualty Insu	rance Co.	2%	22	17	10						
10677	The Cincinnati Insurance Company		2%	28	28	28						
25180	Fidelity National Insurance Company			33	33	14						
12573	Centauri Specialty Insurance Company			152	39	44						
25143	State Farm Fire and Casualty Company			49	49	43						
12502	Dongbu Insurance Co., Ltd. (U.S. Branch)			127	55	55						
25941	United Services Automobile Associ	ation	2%	112	60	76						
29068	IDS Property Casualty Insurance		5%	64	64	34						
15598	Interinsurance Exchange of the Aut	o Club	2%	145	68	53						
41459	Armed Forces Insurance		2%	71	71	30						
19615	American Reliable Insurance Comp	any	2%	73	73	73						
37273	Axis Insurance Company		2%	117	75	75						
25968	USAA Casualty Insurance Compan	y	2%	141	77	97						
18600	USAA General Indemnity Company	•	2%	184	100	125						
10799	GeoVera Insurance Company		2%	119	100	100						
12767	Hawaiian Insurance and Guaranty		2%	100	100	100						
13056	RLI Insurance Company		2%	130	115	113						
11026	Zephyr Insurance Company		2%	165	150	150						
25623	The Phoenix Insurance Company		2%	200	200	200						

200

25658 The Travelers Indemnity Company

DNW = Does Not Write

#### OAHU - SAMPLE CONDO UNIT-OWNERS AND HURRICANE COMBINED PREMIUMS Assumptions and Dwelling Characteristics Same as Above NAIC Public Protection Class\* Public Protection Class\* Public Protection Class\* Insurance Company Co. Code 5 6 7 10 4 5 6 7 9 10 6 7 9 10 These sample premiums INCLUDE Hurricane coverage 9 30104 Hartford's Underwriters Insurance Company 221 221 221 221 221 398 199 199 <<<<< 1205 1205 1205 1446 1928 2410 1205 1205 1205 1446 1928 2410 1869 1869 1869 2279 2999 3615 18279 Bankers Standard Insurance Company <<<<<

#### SAMPLE PREMIUM VS. YOUR CURRENT OR PROSPECTIVE HOMEOWNERS PREMIUM

The premium cost of your Homeowners insurance policy may be affected by, but not limited to, the following considerations: coverage limits, deductible levels, loss preventative devices (i.e. security system) and previous claims. Each insurance company may have unique rating factors associated with these risk classifications so your current or quoted premium could vary from these sample indications. Please contact your insurance agent to obtain quotes that account for your home's specific attributes and desired coverage provisions.

#### \*WHAT IS A PUBLIC PROTECTION CLASSIFICATION?