# A Consumer's Guide to Homeowner's Insurance in the State of Hawaii Insurance Division, State of Hawaii Department of Commerce and Consumer Affairs 335 Merchant Street, Room 213 Honolulu, Hawaii 96813 Phone: 808-586-2809

#### **GENERAL INFORMATION**

Homeowner's insurance is not required by law in Hawaii. If your home is mortgaged, however, your lender may require insurance on your home for the duration of your loan. Homeowner's insurance provides protection for your dwelling, personal property, and on-site buildings if damaged or destroyed by a covered peril. Perils are events (i.e. fire and explosion) which cause damage to property. In addition to property coverage for your home and outbuildings, each policy usually contains four additional coverages: personal property, additional living expenses, personal liability, and medical payments.

This guide provides a general overview of homeowner's insurance in Hawaii and is not intended to replace carefully reading your policy documents. Keep in mind insurers may have varying definitions of policy language and charge different rates for the same coverage. We encourage you to review your policy with your insurance agent to ensure your current provisions best suit your coverage needs.

#### TYPES OF HOMEOWNER'S INSURANCE POLICY FORMS

While coverage descriptions may vary, most insurers use one or more of the following policy forms. Comprehensive Form (HO-5), not listed, provides the broadest coverage but is uncommon.

## BASIC FORM (HO-1)

Named peril coverage: fire, lightning, windstorm excluding hurricane, hail, explosion, vandalism or malicious mischief, damage by vehicles, aircraft and riots. Since few homeowners select this limited policy, many insurers no longer offer Form HO-1.

>>>>>>>

#### **HOME OWNER'S POLICY FORMS**

#### **BROAD FORM (HO-2)**

In addition to the Basic Form (HO-1) coverages, this form also insures a home and personal property for collapse or damage from falling trees and other objects, and (under certain conditions) from steam and water damage.

As coverage increases so does your premium price.

#### SPECIAL FORM (HO-3)

Open peril coverage excluding the following: flood, surface water, sewer backups, tidal waves, earthquakes, landslides, war, nuclear radiaton, and hurricane. Personal property only covered for the same perils as the Broad Form (HO-2).

#### **RENTER'S POLICY FORM**

### **CONTENTS BROAD FORM (HO-4)**

This policy provides renters personal property protection against the same perils as the Broad Form (HO-2) and includes personal liability protection.

Unlike the other policy forms, the renter's HO-4 form only incorporates coverages C through F.

#### UNIT-OWNER'S POLICY FORM

### **CONDO OWNERS FORM (HO-6)**

This condominum and townhouse unit owners form offers coverage for personal property and interior finishes.
The condo association typically purchases a separate policy that covers the building (including common walls and grounds) and associated liability.

#### **POLICY COVERAGES**

Every homeowner's policy, except for HO-4, includes the following six coverages. If your policy's standard coverage is inadequate, endorsement forms may offer specialized coverage to meet your needs.

>>>>>>>

- Coverage A: Covers main house damage. The coverage limit is typically set at or near the replacement cost of the home. For Condo Unit-Owners (HO-6), limit usually the declared value by insured.

  Coverage B: Covers damage to other structures on the lot, such as detached garages/carports and storage sheds.
  - Coverage C: Covers damage to or loss of personal property.
  - Coverage D: Covers additional living expenses (incurred by the insured) to continue the "normal" standard of living when the house cannot be occupied due to a covered loss.
- Coverage E: Covers personal liability exposures. Protects against a claim/lawsuit resulting from (non-auto & non-business) bodily injury or property damage to others caused by your negligence. Coverage F: Regardless of who is at fault, this coverage pays for reasonable medical expenses for persons (other than you or residing family members) accidentally injured on your property.

#### **TYPES OF VALUATION**

Replacement cost is the amount necessary to replace, rebuild, or repair your home/property without deducting for depreciation. Depreciation is the decrease in an asset's value due to age, obsolescence, and/or "wear and tear." Many insurers require policyholders to insure their homes for at least 80% of its replacement value.

Actual cash value (ACV) is the cost to replace, rebuild, or repair your home/property after deducting for depreciation. Most homeowner policies cover personal property on an ACV basis.

#### PREMIUM DEVELOPMENT CONSIDERATIONS (VARIES BY INSURER)

Your premium may be based on, but not limited to, the following factors: type of construction, loss prevention devices, public protection class, deductible level, amount of insurance, and policy form.

#### **BUYING HOME INSURANCE**

The key to insurance comparison shopping is identifying your desired deductible levels, coverage limits and provisions before getting premium quotes. Once your ideal policy parameters are selected (with your agent's assistance, if necessary), the quotes you receive should be on an "apples to apples" comparative basis. After obtaining multiple premium quotes, your personal preference dictates the emphasis placed on the following considerations: premium cost, service and financial stability. Generally, financial ratings from reputable sources (i.e. A.M. Best and Moody's) indicate an insurance company's financial "heath" and ability to pay claims. Note: if your agent only represents one insurance company, you may need to contact an independent agent to obtain competing quotes.

# SAMPLE ANNUAL RENTERS (TENANT) INSURANCE PREMIUMS - OAHU



DNW = Does Not Write

The Hawaii Insurance Division of the Department of Commerce and Consumer Affairs provides this sample premium comparison of licensed insurance companies transacting Homeowners insurance in Hawaii as part of our continuing effort to assist and educate consumers.

OAHU - SAMPLE RENTERS PREMIUMS											
но Ро	LICY (HO-4) ASSUMPTIONS		DWELLING CHARACTERISTICS								
Coverage C D Deductible	: 20% of Coverage C	Year Built: Construction: Roof:	1980 Wood (Sing Hip, asphalt	,	2005 Wood ( <b>Dou</b> Hip, asphalt	,	1990 <b>Masonry</b> (CMU) Flat, torched membrane				
		Elevation: Add'l Factors:	15' above se Primary resi		15' above s Primary res		15' above sea-level Primary residence				
Rates effec	tive as of December 1, 2012		No claims in	n 5 yrs.	No claims in	n 5 yrs.	No claims in	15 yrs.			
NAIC	Insurance Compa	ny	Public Prote			ection Class*		ction Class*			
Co. Code	<u> </u>	3	10	3	10	3	10				
10677	The Cincinnati Insurance Company		58	119	58	119	52	90			
10861	Universal Property & Casualty Insur		63	129	63	129	57	97			
15598	Interinsurance Exchange of the Auto		78	89	78	89	78	89			
12502	Dongbu Insurance Co., Ltd. (U.S. B		77	157	108	157	108	118			
25143	State Farm Fire and Casualty Comp	any	109	120	109	120	109	120			
19232	Allstate Insurance Company		124	142	124	142	124	142			
23035	Liberty Mutual Fire Ins Co		125	142	125	142	125	142			
25941	United Services Automobile Associa		126	126	126	126	126	126			
18600	USAA General Indemnity Company		129	129	129	129	129	129			
26298	Metropolitan Property & Casualty In		130	182	130	182	130	182			
25180	Fidelity National Insurance Compan	У	135	149	135	149	135	149			
37265	DTRIC Insurance Company		150	204	150	204	150	154			
10938	First Security Insurance of HI		150	177	150	185	150	174			
29068	IDS Property Casualty Insurance		150	150	150	150	150	150			
41742	First Insurance Company of Hawaii		150	201	150	210	150	197			
41734	First Indemnity Insurance of HI		150	236	150	247	150	231			
41726	First Fire and Casualty Insurance of		150	236	150	247	150	231			
22845	Island Insurance Company, Limited		150	291	150	291	150	217			
11689	Island Premier Insurance Company		150	221	150	221	150	165			
22853	Tradewind Insurance Company, Lin		150	247	150	247	150	185			
25968	USAA Casualty Insurance Company	y	151	151	151	151	151	151			
10805	American Pacific Insurance Compar	ny	153	311	153	311	137	234			
12767	Hawaiian Insurance and Guaranty		174	296	174	296	160	237			
21105	North River Insurance Co.		180	325	180	325	163	273			
19615	American Reliable Insurance Comp	any	167	278	185	371	185	371			
28487	Farmers Insurance Hawaii, Inc.		193	392	193	392	172	294			
13056	RLI Insurance Company		200	408	200	408	179	305			
21113	United States Fire Insurance Co		206	371	206	371	185	310			
10759	Universal North America Insurance	Company	227	DNW	227	DNW	209	DNW			
31348	Crum & Forster Indemnity Co		278	500	278	500	251	419			
20281	Federal Insurance Company		443	817	443	817	377	694			
20346	Pacific Indemnity Company		443	817	443	817	377	694			
25623	The Phoenix Insurance Company		561	1124	561	1124	506	843			
25658	The Travelers Indemnity Company		561	1124	561	1124	506	843			
21873	Fireman's Fund Insurance Company	y	705	1269	705	1269	634	1057			
39500	Fireman's Fund Insurance Company	y of Hawaii	705	1269	705	1269	634	1057			

#### OAHU - SAMPLE RENTERS HURRICANE PREMIUMS

Hurricane insurance supplements your homeowner's policy by covering property damage due to hurricanes. For information about homeowner's hurricane insurance, please visit www.hawaii.gov/dcca/ins/hurricane-insurance.html

H	DWELLING CHARACTERISTICS (same as RENTERS)							
Contents Coverage: \$25,000  Deductible: DED (below)  Rates effective as of December 1, 2012		Construction: Wind R Devices: R = Resistive		Wood (Single-wall) None	Wood (Double-wall) Hurricane roof clips Foundation anchors	Masonry (CMU) Hurricane roof clips		
NAIC Co. Code Insurance Company		r	DED	Premium (\$)	Premium (\$)	Premium (\$)		
10861 10861 10677 25180 12573 25143 12502 15598 29068 19615 25941 25968	Universal Property & Casualty Insurance Co. The Cincinnati Insurance Company Fidelity National Insurance Company Centauri Specialty Insurance Company State Farm Fire and Casualty Company Dongbu Insurance Co., Ltd. (U.S. Branch) Interinsurance Exchange of the Auto Club IDS Property Casualty Insurance American Reliable Insurance Company United Services Automobile Association USAA Casualty Insurance Company			24 20 25 130 35 97 124 62 63 68 68	19 20 25 33 35 42 59 62 63 68	11 20 11 39 31 42 46 33 63 68 68		
18600 37273 13056 12767 10799 11026 25623 25658	USAA General Indemnity Company Axis Insurance Company RLI Insurance Company Hawaiian Insurance and Guaranty GeoVera Insurance Company Zephyr Insurance Company The Phoenix Insurance Company			68 100 98 100 100 150 172	68 75 86 100 100 150 172	68 75 85 100 100 150 172		

#### **OAHU - SAMPLE RENTERS AND HURRICANE COMBINED PREMIUMS**

Assumptions and Dwelling Characteristics Same as Above NAIC Public Protection Class\* Public Protection Class\* Public Protection Class\* Insurance Company Co. Code 10 10 3 10 3 475 30104 Hartford's Underwriters Insurance Company 528 950 528 950 797 5258 18279 Bankers Standard Insurance Company 10516 5258 10516 4752 9222

These sample premiums INCLUDE Hurricane coverage <<<<< <<<<<

### SAMPLE PREMIUM VS. YOUR CURRENT OR PROSPECTIVE RENTERS PREMIUM

Your Homeowners insurance premium may be affected by, but not limited to, the following considerations: coverage limits, deductible levels, loss preventative devices (i.e. security system) and previous claims. Each insurer may have unique rating factors associated with these risk classifications so your current or quoted premium could vary from these sample indications. Please contact your agent to obtain quotes that account for your home's specific attributes and desired coverage provisions.

#### \*WHAT IS A PUBLIC PROTECTION CLASSIFICATION?

# SAMPLE ANNUAL RENTERS (TENANT) INSURANCE PREMIUMS - NEIGHBOR ISLAND



The Hawaii Insurance Division of the Department of Commerce and Consumer Affairs provides this sample premium comparison of licensed insurance companies transacting Homeowners insurance in Hawaii as part of our continuing effort to assist and educate consumers.

NEIGHBOR ISLAND - SAMPLE ANNUAL RENTERS PREMIUMS																			
RENTERS POLICY (HO-4) ASSUMPTIONS		DWELLING CHARACTERISTIC ASSUMPTIONS																	
Coverage C: \$25,000 D: 20% of Coverage C Deductible: \$500		Constru Roof: Hi	Year Built 1980 <u>Elevation</u> : 15' above sea-level <u>Construction</u> : Wood ( <b>Single-wall</b> ) <u>Roof</u> : Hip, asphalt shingle					Year Built: 2005 Elevation: 15' above sea-level Construction: Wood ( <b>Double-wall</b> ) Roof: Hip, asphalt shingle					Year Built 1990 Elevation: 15' above sea-level Contruction: Masonry (CMU) Roof: Flat, torched membrane						
Rates effective as of December 1, 2012		Add'I: P	rimary res					Add'l: Primary residence, no claims in 5 yrs.					Add'l: Primary residence, no claims in 5 yrs.						
NAIC	Insurance Company	Public Protection Class*			,	Public Protection Class*					Public Protection Class*								
Co. Code		4	5	6	7	9	10	4	5	6	7	9	10	4	5	6	7	9	10
10677	The Cincinnati Insurance Company	58	59	61	72	96	119	58	59	61	72	96	119	53	55	55	56	78	90
10861	Universal Property & Casualty Insurance Co.	64	64	65	77	103	129	64	64	65	77	103	129	57	58	59	59	84	97
15598	Interinsurance Exchange of the Auto Club	81	83	83	84	89	89	81	83	83	84	89	89	81	83	83	84	89	89
12502	Dongbu Insurance Co., Ltd. (U.S. Branch)	77	78	80	94	126	157	108	108	108	108	126	157	108	108	108	108	108	118
25143	State Farm Fire and Casualty Company	109	113	113	116	120	120	109	113	113	116	120	120	109	113	113	116	120	120
25941	United Services Automobile Association	122	122	122	122	122	122	122	122	122	122	122	122	122	122	122	122	122	122
18600	USAA General Indemnity Company	125	125	125	125	125	125	125	125	125	125	125	125	125	125	125	125	125	125
23035	Liberty Mutual Fire Ins Co	125	130	130	135	142	142	125	130	130	135	142	142	125	130	130	135	142	142
19232	Allstate Insurance Company	128	132	132	133	142	142	128	132	132	133	142	142	128	132	132	133	142	142
25180	Fidelity National Insurance Company	135	135 150	135 150	135	149	149	135	135 150	135 150	135	149 169	149 182	135 137	135	135	135 157	149 169	149 182
26298 25968	Metropolitan Property & Casualty Insurance Co. USAA Casualty Insurance Company	137	147	147	157 147	169 147	182 147	137 147	147	147	157 147	147	147	147	150 147	150 147	147	147	147
37265	DTRIC Insurance Company	147 150	150	150	150	165	204	150	150	150	150	165	204	150	150	150	150	150	154
29068	IDS Property Casualty Insurance	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	150	154
10938	First Security Insurance of HI	150	150	150	150	150	177	150	150	150	150	150	185	150	150	150	150	150	174
41742	First Insurance Company of Hawaii	150	150	150	150	160	201	150	150	150	150	168	210	150	150	150	150	170	197
41734	First Indemnity Insurance of HI	150	150	150	150	189	236	150	150	150	150	197	247	150	150	150	150	200	231
41734	First Fire and Casualty Insurance of HI	150	150	150	150	189	236	150	150	150	150	197	247	150	150	150	150	200	231
22845	Island Insurance Company, Limited	150	150	150	175	232	291	150	150	150	175	232	291	150	150	150	150	189	217
11689	Island Premier Insurance Company, Ltd.	150	150	150	150	176	221	150	150	150	150	176	221	150	150	150	150	150	165
22853	Tradewind Insurance Company, Limited	150	150	150	150	198	247	150	150	150	150	198	247	150	150	150	150	160	185
10805	American Pacific Insurance Company	154	156	158	187	250	311	154	156	158	187	250	311	139	140	141	143	203	234
12767	Hawaiian Insurance and Guaranty	174	174	174	198	247	296	174	174	174	198	247	296	160	160	160	160	210	237
21105	North River Insurance Co.	180	180	180	180	263	325	180	180	180	180	263	325	163	163	163	163	235	273
19615	American Reliable Insurance Company	167	167	167	200	267	278	185	185	185	222	296	371	185	185	185	222	296	371
28487	Farmers Insurance Hawaii, Inc.	194	195	197	235	313	392	194	195	197	235	315	392	174	176	178	180	254	294
13056	RLI Insurance Company	201	204	206	245	326	408	201	204	206	245	326	408	181	183	185	187	264	305
21113	United States Fire Insurance Co	206	206	206	206	299	371	206	206	206	206	299	371	185	185	185	185	268	310
10759	Universal North America Insurance Company	227	227	227	262	334	DNW	227	227	227	262	284	DNW	209	209	209	209	280	DNW
31348	Crum & Forster Indemnity Co	278	278	278	278	403	500	278	278	278	278	403	500	251	251	251	251	362	419
20281	Federal Insurance Company	467	490	514	537	677	817	467	490	514	537	677	817	397	417	436	456	575	694
20346	Pacific Indemnity Company	467	490	514	537	677	817	467	490	514	537	677	817	397	417	436	456	575	694
25623	The Phoenix Insurance Company	561	561	561	674	899	1124	561	561	561	674	899	1124	506	506	506	506	731	843
25658	The Travelers Indemnity Company	561	561	561	674	899	1124	561	561	561	674	899	1124	506	506	506	506	731	843
21873	Fireman's Fund Insurance Company	705	705	705	705	1021	1269	705	705	705	705	1021	1269	634	634	634	634	917	1057
39500	Fireman's Fund Insurance Company of Hawaii	705	705	705	705	1021	1269	705	705	705	705	1021	1269	634	634	634	634	917	1057

Hurricane in	surance supplements your homeowner's insurance, pl			perty damage due to hurrica gov/dcca/ins/hurricane-insu		homeowner's hurricane						
HURRIG	CANE POLICY ASSUMPTIONS	DWELLING CHARACTERISTICS (same as HOMEOWNERS)										
Contents C	Constru	iction:	Wood (Single-wall)	Wood (Double-wall)	Masonry (CMU)							
De	Wind R Devices		None	Hurricane roof clips	Hurricane roof clips							
Rates effect	R = Resis	stive		Foundation anchors								
NAIC	, DED		Premium (\$)	Premium (\$)	Premium (\$)							
Co. Code	Insurance Company		Ü	Fremium (\$)	Fieimain (φ)	i remium (\$)						
10861	Universal Property & Casualty Insurance Co.			24	19	11						
10861	Universal Property & Casualty Insurance Co.			24	19	11						
10677	The Cincinnati Insurance Company			20	20	20						
25180	Fidelity National Insurance Company			25	11							
12573	Centauri Specialty Insurance Company			130	130 33							
25143	State Farm Fire and Casualty Company			35	35	31						
12502	Dongbu Insurance Co., Ltd. (U.S. Branch)			97	42	42						
15598	Interinsurance Exchange of the Auto Club			124	59	46						
29068	IDS Property Casualty Insurance		5%	62	62	33						
19615	American Reliable Insurance Company			63	63	63						
25941	United Services Automobile Associ	iation	2%	68	68	68						
25968	USAA Casualty Insurance Compa	ny	2%	68	68	68						
18600	USAA General Indemnity Compan	у	2%	68	68	68						
37273	Axis Insurance Company		2%	100	75	75						
13056	RLI Insurance Company		2%	98	86	85						
10799	GeoVera Insurance Company		2%	100	100	100						
12767	Hawaiian Insurance and Guaranty		2%	100	100	100						
11026	Zephyr Insurance Company		2%	150	150							
25623	The Phoenix Insurance Company		2%	172	172	172						
25658	The Travelers Indemnity Company	,	2%	172	172	172						

NEIGHBOR ISLAND - SAMPLE ANNUAL HURRICANE PREMIUM

DNW = Does Not Write

#### **OAHU - SAMPLE RENTERS AND HURRICANE COMBINED PREMIUMS** Assumptions and Dwelling Characteristics Same as Above NAIC Public Protection Class\* Public Protection Class\* Public Protection Class\* **Insurance Company** Co. Code 6 9 10 6 10 6 10 These sample premiums INCLUDE Hurricane coverage American Bankers Insurance Company of FL 10111 203 203 203 203 203 203 <<<<< Hartford's Underwriters Insurance Company 30104 528 528 528 528 770 950 528 528 528 528 770 950 475 475 475 475 <<<<< 18279 Bankers Standard Insurance Company 5258 5258 5258 6310 8413 10516 5258 5258 5258 6310 8413 10516 4752 4752 4752 5804 7644 9222 <<<<<

#### SAMPLE PREMIUM VS. YOUR CURRENT OR PROSPECTIVE HOMEOWNERS PREMIUM

The premium cost of your Homeowners insurance policy may be affected by, but not limited to, the following considerations: coverage limits, deductible levels, loss preventative devices (i.e. security system) and previous claims. Each insurance company may have unique rating factors associated with these risk classifications so your current or quoted premium could vary from these sample indications. Please contact your insurance agent to obtain quotes that account for your home's specific attributes and desired coverage provisions.

#### \*WHAT IS A PUBLIC PROTECTION CLASSIFICATION?