



**DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS**  
**Office of Consumer Protection**  
**News Release**

**NEIL ABERCROMBIE**  
GOVERNOR

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**FOR IMMEDIATE RELEASE: Feb. 25, 2013**

**TOLL-FREE NUMBERS AVAILABLE FOR CONSUMERS REGARDING LENDER  
PROCESSING SERVICES, INC. SETTLEMENT**  
**Hawaii Part of \$120 Million Multi-State Judgment**

HONOLULU – The Department of Commerce and Consumer Affairs' (DCCA) Office of Consumer Protection (OCP) today announced that consumers affected by a multi-state settlement last month with Lender Processing Services, Inc. (LPS) and its subsidiaries, LPS Default Solutions and DocX, can now begin making calls regarding their cases.

Hawaii joined 44 other states and the District of Columbia in reaching a \$120 million multi-state settlement.

The proposed agreement resolves allegations that the Jacksonville, Fla.-based company, which primarily provides technological support to banks and mortgage loan servicers, "robo-signed" documents and engaged in other improper conduct related to mortgage loan default servicing.

The judgment requires LPS and its subsidiaries to reform its business practices and, if necessary, to correct documents it executed to assist the homeowner.

LPS clients can call toll-free 866-854-8935 for questions about document execution. For questions about LPS field services, consumers can call toll-free 800-767-8674.

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