



DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
Regulated Industries Complaints Office

DCCA News Release

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KONA RICO OFFICE MOVING TO HUALALAI CENTER

HONOLULU -- The Kona office of the Department of Commerce and Consumer Affairs Regulated Industries Complaints Office (Kona RICO) is moving from its current location at the Keauhou Shopping Center to the Hualalai Center.

The Kona RICO office will be closed on Monday, November 23 for the move, and will reopen at its new location on Tuesday, November 24.

Regulated Industries Complaints Office – Kona (as of November 24):

75-170 Hualalai Road, Room C-309 (at the Hualalai Center)
Kailua-Kona, Hawaii 96740

Phone: 808-327-9590 (new telephone number)
Facsimile: 808-327-9595 (new facsimile number)
Email: rico@dcca.hawaii.gov

The Regulated Industries Complaints Office (RICO) assists the public and licensees through education and through enforcement of many of the state's professional licensing laws. RICO also administers the State Certified Arbitration Program (SCAP) for "lemon" vehicles.

More information about RICO's services, including complaint forms, brochures, and contact information is located at: www.hawaii.gov/dcca/rico. To check a person or business's, license status, business registration status or complaints history, log onto www.businesscheck.hawaii.gov.

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