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September 28, 2009

To: Consumers who purchased travel services through Ligaya Baldugo dba Coloma's Travel Service

From: Jo Ann Uchida, Complaints and Enforcement Officer

Re: Update on Ligaya Baldugo dba Coloma's Travel Service

As you know, Ms. Baldugo agreed to surrender her travel agency registration to the Regulated Industries Complaints Office effective January 23, 2009. Accordingly, Ms. Baldugo is no longer authorized to act as a travel agency in this state.

Although the surrender of Ms. Baldugo's travel agency registration has been completed, we have continued our efforts to assist consumers by receiving and recording consumer complaints and working with the Honolulu Police Department with regard to this matter.

All Coloma's Travel consumers with refund claims, please be aware that Ligaya Baldugo dba Coloma's Travel Service filed a Chapter 7 Voluntary Petition on August 24, 2009 with the U.S. Bankruptcy Court, District of Hawaii (Honolulu) Bankruptcy Petition #: 09-01916.

Consequently, there will be a meeting of creditors held on November 9, 2009 at 3:00 p.m. at the U.S. Trustee Hearing Room, 1132 Bishop Street, Suite 606, Honolulu, Hawaii 96813 which you and/or your attorney may wish to attend.

If you have additional questions, please contact Trustee David C. Farmer, Attorney at Law, LLLC, P.O. Box 4379, Honolulu, Hawaii 96812-4379. Mr. Farmer's phone number is (808) 222-3133. Thank you.