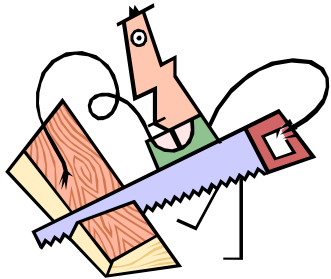


# HIRE A LICENSED CONTRACTOR BECAUSE...



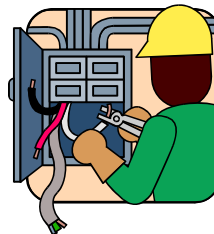
- ❖ A licensed contractor has the training and experience necessary to obtain a contractor's license. The State of Hawaii's Contractor's License Board has checked into the contractor's background and is satisfied that the person is qualified to hold a contractor's license.



- ❖ Licensed contractors have worker's compensation and liability insurance. This protects you as a homeowner from putting your property at risk if anyone is injured on your project or if anything is damaged while the work is being done.



- ❖ Licensed contractors are able to obtain and sign building permits. Only a licensed electrical or plumbing contractor can sign building permits for electrical or plumbing work.



- ❖ If anything goes wrong with your home improvement project, the Contractor's Recovery Fund is available to you only if you have hired a licensed contractor.



- ❖ You can check the background of a licensed contractor through a number of building trade associations or by calling the Department of Commerce and Consumer Affairs' Consumer Resource Center at 587-3222.

**Why gamble with your home?**

**Hire a licensed Contractor!**

**Regulated Industries  
Complaints Office**

**Honolulu Office:**

Leiopapa A Kamehameha Building  
235 South Beretania Street, 9<sup>th</sup> Floor  
Honolulu, HI 96813

**Maui Office:**

1063 Lower Main Street, Suite C-216  
Wailuku, Hawaii 96793  
Maui office phone: 243-5808

**Kauai Office:**

3060 Eiwa Street, Suite 204  
Lihue, Hawaii 96766  
Kauai office phone: 274-3200

**Hilo Office:**

345 Kekuanaoa Street, #12  
Hilo, Hawaii 96720  
Hilo office phone: 933-8846

**Kona Office:**

75-170 Hualalai Road, Room C-309  
Kailua-Kona, Hawaii 96740  
Kona office phone: 327-9590

**RICO Website:**

[www.hawaii.gov/dcca/rico](http://www.hawaii.gov/dcca/rico)

RICO E-mail: [rico@dcca.hawaii.gov](mailto:rico@dcca.hawaii.gov)

Check Out a Business Online at  
[businesscheck.hawaii.gov](http://businesscheck.hawaii.gov)  
for:

- ✓ Business/Licensee Complaint History Search
- ✓ Business Name Search
- ✓ Professional and Vocational License Search
- ✓ General Excise Tax License Search

The Regulated Industries Complaints Office receives, resolves, investigates and prosecutes complaints relating to the industries, boards, and commissions regulated by the department.

Call the DCCA **Consumer Resource Center** at **587-3222**, if you have a consumer complaint against a merchant, car dealership, and other businesses and licensed professionals in Hawaii.

If you are calling from the Neighbor Islands, call via the state toll free telephone number for Kauai 274-3141 extension 73222; the Big Island 974-4000 extension 73222; Maui 984-2400 extension 73222; Molokai and Lanai 1-800-468-4644 extension 73222.

We will assist you in handling your complaint.

The language of this brochure is for informational purposes only. This brochure is intended as a reference and does not provide legal advice. The information contained in this brochure is subject to change.

This printed material can be made available for individuals with special needs in braille, large print or audio tape. Please submit your request to the Complaints and Enforcement Officer at 586-2666.

## HIRE A LICENSED CONTRACTOR BECAUSE...

