

**STATE CERTIFIED ARBITRATION PROGRAM
LEMON LAW COMPLAINTS VS. MARKET SHARE
January - December 2008**

MANUFACTURER	COMPLAINTS RECEIVED		MARKET SHARE	
	#	%	#	%
Chrysler (includes Dodge, Chrysler, Jeep)	7	21.9	2,318	5.4
Ford (includes Lincoln & Mercury)	3	9.4	3,370	7.9
GM (includes Chevrolet, GMC, Buick, Pontiac, Saturn, Hummer, Saab)	5	15.6	3,710	8.6
Honda (includes Acura)	2	6.2	6,719	15.7
Hyundai	3	9.4	748	1.7
Kia	2	6.2	734	1.7
Mazda	1	3.1	1,332	3.1
Nissan (includes Infinity)	3	9.4	5,320	12.5
Toyota (includes Lexus)	5	15.6	13,541	31.6
Volkswagen	1	3.1	604	1.4
TOTALS	32			

Market share figures are for new retail cars and light trucks registered in Hawaii in 2008 as reported in the Hawaii Auto Outlook, Vol. 8, No. 1.