

**STATE CERTIFIED ARBITRATION PROGRAM
LEMON LAW SETTLEMENTS VS. ARBITRATIONS
January to December 2008**

	NUMBER OF CASES	% OF CASES
SETTLEMENTS	9	28.1%
ARBITRATIONS	13	40.6%
Decisions for Consumers	5	
Decisions for Manufacturers	8	
WITHDRAWN	7	21.9%
ADMINISTRATIVELY CLOSED	3	9.4%
TOTAL	32	100%