

**STATE CERTIFIED ARBITRATION PROGRAM  
LEMON LAW SETTLEMENTS VS. ARBITRATIONS  
January to December 2009**

	<b>NUMBER OF CASES</b>	<b>% OF CASES</b>
<b>SETTLEMENTS</b>	7	25.0%
<b>ARBITRATIONS</b>	15	54.0%
<b>Decisions for Consumers</b>	10	
<b>Decisions for Manufacturers</b>	5	
<b>WITHDRAWN</b>	6	21.0%
<b>TOTAL</b>	28	100%