

**STATE CERTIFIED ARBITRATION PROGRAM  
LEMON LAW SETTLEMENTS VS. ARBITRATIONS  
January to December 2011**

	<b>NUMBER OF CASES</b>	<b>% OF CASES</b>
<b>SETTLEMENTS</b>	4	50.0%
<b>ARBITRATIONS</b>	3	37.5%
<b>Decisions for Consumers</b>	2	
<b>Decisions for Manufacturers</b>	1	
<b>WITHDRAWN</b>	1	12.5%
<b>TOTAL</b>	8	100%