

**STATE CERTIFIED ARBITRATION PROGRAM
LEMON LAW COMPLAINTS VS. MARKET SHARE
January - December 2007**

MANUFACTURER	COMPLAINTS RECEIVED		MARKET SHARE	
	#	%	#	%
Audi	1	1.5	287	0.5
BMW	2	3.0	1,398	2.3
Chrysler (includes Dodge, Chrysler, Jeep)	8	12.1	3,652	6.1
Ford (includes Lincoln & Mercury)	12	18.2	5,316	8.9
GM (includes Chevrolet, GMC, Pontiac, Cadillac, Buick, Saturn)	12	18.2	5,339	8.8
Honda (includes Acura)	5	7.6	8,644	14.5
Hyundai	3	4.5	1,219	2.0
Isuzu	1	1.5	132	0.2
Jaguar	1	1.5	134	0.2
Kia	1	1.5	1,223	2.0
Land Rover	2	3.0	154	0.3
Mazda	1	1.5	1,991	3.3
Mercedes-Benz	2	3.0	1,216	2.0
Nissan (includes Infinity)	9	13.6	7,699	12.8
Toyota (includes Lexus)	5	7.6	17,944	30.0
Volvo	1	1.5	353	0.6
TOTALS	66			

Market share figures are for new retail cars and light trucks registered in Hawaii in 2007 as reported in the Hawaii Auto Outlook, Vol. 7 , No. 1.