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April 25, 2011

ADDENDUM 1
TO
REQUEST FOR PROPOSALS
No. 11-02

TO FURNISH VISION SERVICE BENEFITS

Responses to Questions from the Pre-Proposal Conferences held April 18, 2011:

1. Are the requirements included in the Scope of Work to have office hours and toll free telephone access within the specified operating hours in instructions item #6 and ID cards distributed within 24 hours considered a minimum requirement in order to meet the Minimum Contract Requirements for evaluation of the proposal?

Response: No, however the evaluation scoring of the proposals will take the OFFERORS response into consideration is assigning a score. Office hours to provide administrative support to the EUTF Administrative Office must be maintained during the hours of the EUTF Office operation, 7:45AM – 4:30PM during work days for the EUTF Administrative Office.

2. How will the scoring of the proposal with respect to the category identified as “Ability to perform services requested” be taken into consideration when more than one OFFEROR submits a proposal that meets all of the requirements?

Response: Scoring of proposals by the evaluation committee will be independent of the scores received by all proposals, with the exception of the category indicated as “Fees”.

3. Is there one Evaluation Committee for all RFPs, or separate Evaluation Committees for each RFP?

Response: There is more than one Evaluation Committee.

4. Will the questions and answers submitted in today’s Pre-Proposal meeting be made available to only those that complete the Intent to Bid form and Confidentiality agreement?

Response: The answers to the questions will be posted to the EUTF web site as an Addendum to the RFP.

5. Will proposals be accepted for alternative benefit designs from those that are requested in the RFP, and, if not, why is there a section in the Comparison of Benefits, Section V, asking the OFFEROR to identify Proposed Deviations?

Response: Proposals for Benefit Designs that are alternatives to the current plan design will not be accepted and OFFERORS must indicate in the Comparison of Benefits, Section V, items of their proposal that deviate from the current plan design.

6. In the eligibility for dependent Section IV, Eligibility, it is stated that children are eligible for Vision benefits up until their 26th birthday. Is this correct?

Response: This is incorrect. Eligibility for dependent vision coverage is up to age 19, and alternatively if enrolled as a full time student, up to the 24th birthday. For a full explanation of eligibility rules, review the open enrollment guide on the EUTF website at www.EUTF.Hawaii.gov

7. Are the OFFERORS to assume that all deductible, benefit limits with respect to the frequency and amount of services will be reestablished as of the commencement date of the contract?

Response: No. Deductibles and benefit limits will be continued from the current contract for the plan year of the participant. Utilization data is being obtained from the current contract holder and when available, will be distributed to OFFERORS that have submitted the signed confidentiality agreement and Intent to Bid Form.

8. Will the EUTF provide mandated tier ratios so that the rates are consistent across all proposals?

Response: No. OFFERORS are to assume the current tiered ratios and enrollment in preparing their proposals. No contingencies for changes in enrollment will be accepted.

9. Will each RFP be scored independently such that the scoring of an OFFEROR for one RFP will not affect the scoring of the same OFFEROR who proposes in response to another RFP?

Response: Each RFP will be scored independently.

10. Will the Offeror be responsible for COBRA Administration?

Response: Yes, the COBRA duties to be performed by the successful offeror will be itemized in a subsequent addendum.