

NEIL ABERCROMBIE
GOVERNOR



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April 29, 2011

ADDENDUM 4
TO
REQUEST FOR PROPOSALS
No. 11-02

TO FURNISH VISION SERVICE BENEFITS

EUTF's Response to Written Questions: (see attachment).

RFP 11-02 for Vision Benefits

	Question	Answer
1	Can some of the performance standards/guarantees be modified to be more appropriate to a closed panel HMO?	The provided table should be completed without modification. In addition to the table provided, OFFERORS may also submit an alternate listing of performance guarantees for consideration.
2	For an optional benefit, i.e. vision, if a different or additional contractor was offered to increase plan options, would it be considered a network disruption when an active employee or retiree is making a conscience decision to use a different provider?	Yes, all proposed networks will be compared to the current networks as described in the "Proposal Evaluation" section (Section III) of the RFP.
3	Can a vision plan be offered for a specific plan membership, i.e. Kaiser Permanente members only?	No