



**STATE OF HAWAII**  
**HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND**  
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**ADMINISTRATOR**  
BARBARA CORIELL

February 1, 2012

TO: All State & County Employees  
FROM: Barbara Coriell, Administrator   
SUBJECT: New CVS Caremark (Longs) Prescription Drug Plan

The EUTF prescription drug plan for employees will move to CVS Caremark as your pharmacy benefit manager, for plan administration effective **May 1, 2012**. CVS Caremark's network has many participating pharmacies of which Longs is included. We will be sending out much more information in future months. Here are the basic points you need to know now:

Who: All employees and their dependents who are currently enrolled in the informedRx and HMSA/Medco prescription drug plans.

When: For prescriptions filled or refilled on or after May 1, 2012.

What plans: CVS Caremark will replace the pharmacy benefit manager for the following plans:

informedRx: HMSA 90/10 PPO, 80/20 PPO

HMSA: HMSA HMO,  
HSTA VB 90/10 PPO & 80/20 PPO

Pharmacy coverage for HMSA Supplemental (dual coverage) plans and the HMSA High Deductible plan will stay with HMSA.

The EUTF will post Frequently Asked Questions & Answers on our website as we get closer to May 1. Be sure to check our website periodically: [www.eutf.hawaii.gov](http://www.eutf.hawaii.gov)

- Q. Will I receive a new prescription drug ID card?  
A. Yes. You should receive a new card from CVS Caremark in mid-April.

- Q. When will I receive information from CVS Caremark on how to obtain my prescription drug benefits on May 1, 2012?
- A. In mid-April, CVS Caremark will mail a Welcome Package along with ID cards, to everyone currently enrolled in the informedRx and HMSA/Medco drug plans.
- Q. How long will informedRx or HMSA/Medco (for HSTA VB BU 05/45) continue processing mail-order prescriptions?
- A. The incumbent vendors should continue processing mail order until the end of their contract, April 30, 2012.
- Q. What if I still have refills left on my medications?
- A. CVS Caremark will work with informedRx and HMSA/ Medco to have them transfer open prescriptions to CVS Caremark.
- Q. How will CVS Caremark's mail-order prescription service be different?
- A. CVS Caremark will fill mail-order prescriptions from a facility on Oahu so that your mail order prescriptions won't need to be mailed from the mainland.

Also, you will be able to fill 90 day mail-order prescriptions at any CVS/Longs Pharmacy.

- Q. Can I still use my regular pharmacy, if it isn't a CVS/Longs Pharmacy?
- A. Yes. You may still use your pharmacy for non-maintenance medications that you take on a short-term basis, such as antibiotics. CVS Caremark's participating pharmacy network has many pharmacies for you to choose from. Be sure to check that your regular pharmacy participates in CVS Caremark's network of pharmacies to receive the best pricing. And if you are traveling, CVS Caremark has over 65,000 participating pharmacies nationwide.
- Q. How do I find a participating retail pharmacy?
- A. Within the next few weeks EUTF will be posting a listing of CVS Caremark's participating retail pharmacies. Go to [www.eutf.hawaii.gov](http://www.eutf.hawaii.gov), and click on the "link" to carrier websites, then click on "CVS Caremark".
- Q. This notice applies to active employee plans. What about plans for retirees?
- A. Non-Medicare retiree plans with informedRx and HMSA/Medco will also move to CVS Caremark effective May 1, 2012. However, due to the informedRx protest, the Medicare retirees' prescription drug plans will stay with informedRx or HMSA/Medco until all issues have been resolved.
- Q. Who do I contact if I have additional questions?
- A. Because we expect our phone lines to be very busy, we recommend that you do not call the EUTF at this time. Additional information will be distributed via email and mail and will be posted to our website at [www.eutf.hawaii.gov](http://www.eutf.hawaii.gov). We will also post on our website when CVS Caremark's customer call center is open for business to receive calls from EUTF members.

In the coming months we ask that you be on the lookout for emails or mailings regarding the change to CVS that will be sent out. We need your help to make this as smooth a transition as possible. Stay tuned – there's more to come.