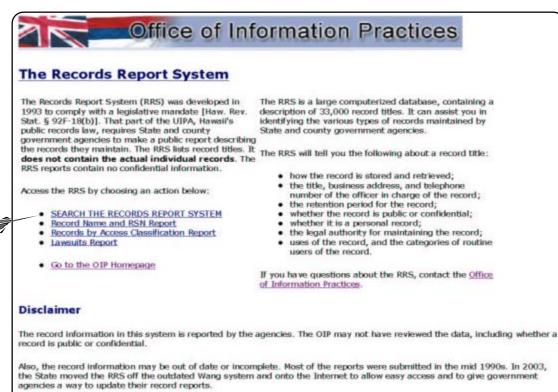
RECORDS REPORT SYSTEM

Guide to Using the RRS on the Internet

Overview:

- This guide will walk you through the Records Report System ("RRS"), on the Internet at www.hawaii.gov/oip/rrs. For best results, print the guide and use it on the RRS Internet site.
- For more information about the RRS, visit www.hawaii.gov/oip/recordsreport, on the web site of the Office of Information Practices ("OIP").
- ➤ Here is the **welcome screen** at www.hawaii.gov/oip/rrs:



Welcome screen:

- Read about the RRS. Please note that the RRS contains descriptions of record titles, not actual individual records. To request a record, contact the agency that maintains that record, not the OIP.
- To access the RRS, select one of the bullet items on the left.

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- You can **search** the RRS for information about State and county government records.
- You can **create reports** to list a department's record titles, sort a department's records by access class (public or confidential), view a full report for any record title, and see a report on the number of UIPA-related lawsuits, by year and by department. You can also link to the OIP's web site.
- First, let's search the RRS. Click on "SEARCH THE RECORDS REPORT SYSTEM."

This brings you to the search screen:



Search screen:

- > Record Name: This is the most common search. In the box to the right of "Record Name," enter a record name, or a key word, such as "contract."
- > Form Number: With this option, if you know the record's form number, you can enter that to the right of "Form No."
- **Record Number**: If you know the record's RRS number, you can enter that to the right of "RSN" (record sequence number). You can also enter multiple numbers, separating them with commas.
- ➤ **Department**: You can search on "All Departments" (this is the default) to bring up all records with "contract" in the title. To narrow your search, however, click on the arrow to the right of the Department field to display a list of State and county departments. County departments appear first, with State of Hawaii departments ("SOH") at the bottom of the list. Click on one department to select it. For this example, let's select the Department of Health ("SOH/HEALTH").
- **Submit**: Click on the "Submit" button to complete your search.



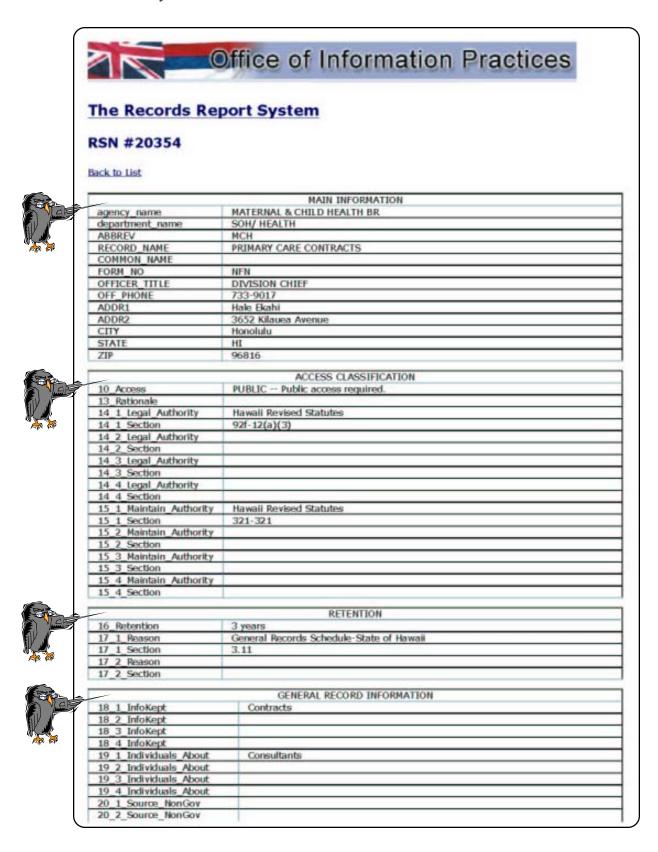
- ➤ Here are the **results of our search**. The screen below shows 27 of the 41 records retrieved in the search.
- You can click on any column header **to sort** by that column. Click on "Record Name" at the top of the second column to sort alphabetically by record name. Click on "Form No" to sort by form number.
- ➤ To view a **full record report** for any record name, click on the number to the left of the record name, in the first column. For example, let's select "Primary Care Contracts" towards the bottom of this screen, and click on its record number, 20354.





Full record report:

➤ Here is the **first page** of the full record report that we requested, for the record "Primary Care Contract".



➤ Here is the **second page** of the full record report that we requested, for the record "Primary Care Contract".

20_3_Source_NonGov	
21_1_Source_Gov	
21_2_Source_Gov	
21_3 Source_Gov	
22 1 Authority Req Acce	
22_1_Section	92f-12(a)(3)
22_2_Authority_Req_Acce	55
22_2_Section	
23 1 Storage	Direct public access to records allowed during normal business hours.
23 2 Storage	
23 3 Storage	
24_1_Record_Use	Fiscal
24_2_Record_Use	Audits
24_3_Record_Use	Purchasing
24_4_Record_Use	
25 1 User NonGov	
25_2_User_NonGov	
25_3_User_NonGov	
25_4_User_NonGov	
25_5_User_NonGov	
26_1_User_Gov	
26_2_User_Gov	
26_3_User_Gov	
26 4 User Gov	
26_5_User_Gov	
27_1_Record_Location	Wilcox Building
27_1_Media	Paper
27_2_Record_Location	NAME OF THE PARTY
27_2_Media	
27_3_Record_Location	
27_3_Media	
28_General_Comments	
PERSONAL_RECORD	N .



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- > On the first screen, the owl is pointing out the **four sections** of the full record report: **main information, access classification, retention,** and **general record information**.
- At the bottom of the screen above, the owl is pointing the way back to the list of records.
- ➤ Main information includes the agency name, department name, record name, form number (if the record has one), and the officer in charge of the record (officer's title, office phone, and office address). NOTE: To request access to a record, contact the agency that maintains the record. The Office of Information Practices does not maintain these records.
- ➤ Access classification includes the record's access class and the rationale for that classification, with the legal authority for the classification, and also the legal authority to maintain the record. There are five possible access classifications:

Public - public access required.

Confidential - no public access permitted.

Confidential/Conditional - access permitted only to those persons, or under those conditions, described by specific statute(s).

Confidential/Conditional - access permitted to public after segregation of information protected from disclosure by an applicable UIPA exception.

Undetermined - access will be determined at a later date.

- **Retention** gives the retention period for the record, and the reason for that retention period.
- **General record information** includes the following:
 - type of information kept in the record (in this example, "Contracts");
 - the types of individuals about whom the record is maintained ("Consultants");
 - non-government sources of information in the record, if any;
 - other government sources of information in the record, if any;
 - the legal authority that describes how an individual may request access to the record;
 - how the record is stored ("Direct public access to records allowed during normal business hours");
 - how the record is used ("Fiscal," "Audits," and "Purchasing");
 - types of non-government users of the record, if any; other government agencies that routinely use the record, if any;
 - the record's location ("Wilcox Building");
 - the record's physical media type ("Paper");
 - general comments about the record, if any; and
 - whether the record is a personal record (whether the record contains any information about a specific individual).

Record Name and RSN Report:

- To create a report that lists all of a **department's record titles**, return to the welcome screen (click on "The Records Report System" at the top of any screen).
- In the bullet list on the left of the welcome screen, click on "Record Name and RSN Report."

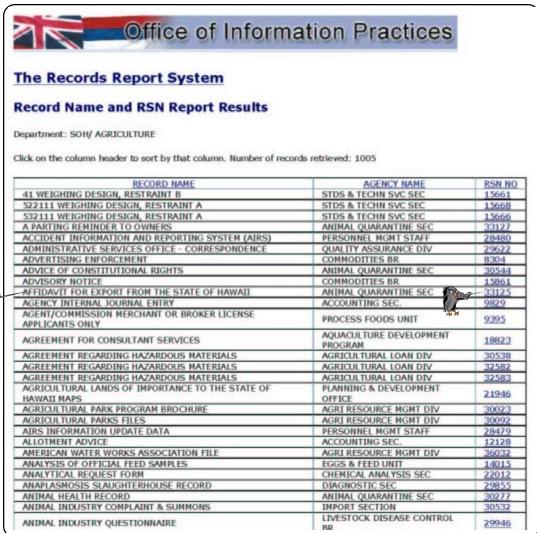


> This takes you to a screen where you can **select a department**:



- ➤ Select Department: Click on the arrow to the right of the Department field to display a list of State and county departments. County departments appear first, with State of Hawaii departments ("SOH") at the bottom of the list. Click on one department to select it. For this example, let's select the Department of Agriculture ("SOH/AGRICULTURE").
- > Sort By: The default is to sort the records alphabetically by record name. If you want to sort the records by record number, select "RSN."
- **Submit**: Click on the "Submit" button to bring up the report.

- ➤ Here are the **report results**. The screen below shows part of the first page of the report.
- ➤ Just above the columns, the report gives a **total count of records retrieved**. In this case, the report contains 1,005 records for the Department of Agriculture.
- You can click on any column header **to sort** by that column. The report below is sorted alphabetically by **record name**. To sort alphabetically by **agency name**, click on "Record Name" at the top of the second column. To sort by **record number**, click on "RSN NO" at the top of the third column.
- ➤ To view a **full record report** for any record name, click on the number to the right of the record name, in the third column. For example, to see the full record report for "Affidavit for Export from the State of Hawaii," reported by the Animal Quarantine Section, click on its record number, 33125.





Records by Access Classification Report:

- To create a report that gives the **access classification** for all of a **department's record titles**, return to the welcome screen (click on "The Records Report System" at the top of any screen).
- ➤ In the bullet list on the left of the welcome screen, click on "Records by Access Classification Report."

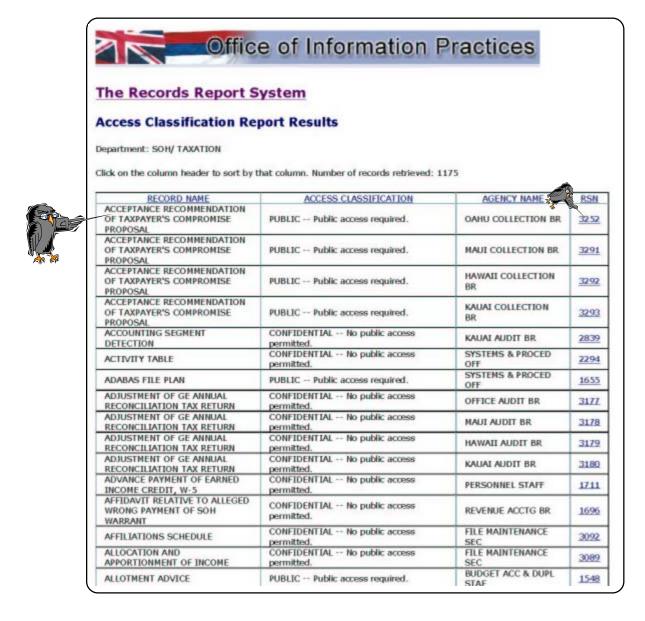


This takes you to a screen where you can **select a department**:



- ➤ **Select Department**: Click on the arrow to the right of the Department field to display a list of State and county departments. County departments appear first, with State of Hawaii departments ("SOH") at the bottom of the list. Click on one department to select it. For this example, let's select the Department of Taxation ("SOH/TAXATION").
- > Sort By: The default is to sort the records alphabetically by record name. If you want the report to group all the public records and all the confidential records, select "Access Classification." To sort by record number, select "RSN." For this example, let's select "Record Name."
- **Submit**: Click on the "Submit" button to bring up the report.

- ➤ Here are the **report results**. The screen below shows part of the first page of the report.
- ➤ Just above the columns, the report gives a **total count of records retrieved**. In this case, the report contains 1,175 records for the Department of Taxation.
- You can click on any column header **to sort** by that column. The report below is sorted alphabetically by **record name**. To sort by **access classification**, click on "Access Classification" at the top of the second column. To sort by **agency name**, click on "Agency Name" at the top of the third column. To sort by **record number**, click on "RSN" at the top of the fourth column.
- To view a **full record report** for any record name, click on the number to the right of the record name, in the fourth column. For example, to see the full record report for the first record, "Acceptance Recommendation of Taxpayer's Compromise Proposal," reported by the Oahu Collection Branch, click on its record number, 3252.



Lawsuits Report:

- To create a report that gives the number of UIPA-related lawsuits, by year and by department, return to the welcome screen (click on "The Records Report System" at the top of any screen).
- ➤ In the bullet list on the left of the welcome screen, click on "Lawsuit Report."
- This report gives statistical information, by year and by department, for lawsuits related to Hawaii's public records law, the UIPA. It indicates, for any given year, the number of UIPA lawsuits filed against a department, and the number for which access to the record or records was granted.



➤ Here are the **report results**. The screen below shows part of the first page of the report. This report, unlike the others, is a full report for **all departments** and years reported by the departments. You can sort by any column by clicking on the column header (year, agency, lawsuits filed, or access granted).

