

Hawaii Tax Online is the convenient and secure way to file tax returns, make payments, view letters, manage your accounts, and conduct other common transactions online with the Hawaii Department of Taxation.

Log In

Username [Forgot username?](#)

Password [Forgot password?](#)

Required

Submit

Sign Up

If you are a current taxpayer in the State of Hawaii, you will need to sign up for a logon before you can use Hawaii Tax Online.

We currently support General Excise, Use, Transient Accommodations, and Rental Vehicle taxes. Support for other account types is coming soon!

[Sign Up for Hawaii Tax Online](#)

Register New Business

Do you plan on doing business in Hawaii, or have employees in Hawaii? Use this step-by-step form to submit your BB1 electronically.

You may also use this application to sign up as a Verified Practitioner.

[Begin the Registration Process](#)

Other Services

The following services are available without logging in.

FORMS & SERVICES

- [Verify Third Party Access](#)
- [File G-26 Use Only Tax Return](#)
- [Report a Violation](#)

SEARCH

- [Search for a Tax License](#)
- [Search an Existing Request](#)

OTHER

- [Frequently Asked Questions \(FAQ\)](#)

WEB TAXPAYER REGISTRATION

REGISTRATION DETAILS

Registration Type

REGISTRATION DETAILS

Registration Type

Select the type of application you'd like to submit.

- Corporation
- Estate
- Sole Proprietor
- Limited Liability Company
- Limited Liability Partnership
- Limited Partnership
- Non-Profit
- General Partnership
- Verified Practitioner**
- S-Corporation
- Single-Member LLC
- Trust

Cancel

Previous

Next

Submit

WEB TAXPAYER REGISTRATION

REGISTRATION DETAILS

Registration Type

Practitioner ID

REGISTRATION DETAILS

Registration Type

Enter your SSN

ID

123-45-6789

Invalid ID

Format: 999-99-9999

Enter your PTIN provided by the IRS if you have one.

ID

00123456

Enter your CAF number provided by the IRS if you have one.

ID

123456871

Enter your business FEIN if you have one.

ID

99-0123456

Cancel

Previous

Next

WEB TAXPAYER REGISTRATION

REGISTRATION DETAILS

Registration Type

Practitioner ID

Practitioner Name

REGISTRATION DETAILS

Registration Type

PRACTITIONER NAME

Last Name

First Name

Title

Middle Name

Suffix

Cancel

Previous

Next

Submit

WEB TAXPAYER REGISTRATION

REGISTRATION DETAILS

Registration Type

Practitioner ID

Practitioner Name

Practitioner Address

REGISTRATION DETAILS

Registration Type

PERSONAL MAILING ADDRESS

Enter the address for your personal residence. You must click "Validate" to validate your address before you can move on.

Address Type Personal Residence

Country USA

Street 123 KING ST

Street 2

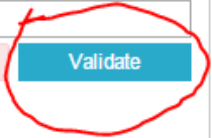
Unit Type Unit # City HONOLULU

State Hawaii Zip 96819- County

Attention

Incomplete
Format: 99999-99??

Not Validated



Validate

Is your business mailing address the same as your personal address? No Yes

Cancel

Previous

Next

Submit

Address Search ✕

Country Unverified

Street

Street

Unit Type Unit # City

State Zip County

Attention

Several addresses matched the information you provided. Perhaps you didn't enter a street number or the building has multiple units.

SELECT ADDRESS

Select	As Entered	123 KING ST HONOLULU HI 96819
Select	Verified	123 N KING ST HONOLULU HI 96817-5010
Select	Verified	123 S KING ST HONOLULU HI 96813-3504

Cancel

WEB TAXPAYER REGISTRATION

REGISTRATION DETAILS

Registration Type

Practitioner ID

Practitioner Name

Practitioner Address

Contact Information

REGISTRATION DETAILS

Contact Information

Yes, I want to receive email Informational Updates

Website Address

Email

Phone 1

Required

USA

1

WEB TAXPAYER REGISTRATION

REGISTRATION DETAILS

Registration Type

Practitioner ID

Practitioner Name

Practitioner Address

Contact Information

Additional Attributes

REGISTRATION DETAILS

Additional Attributes

ATTRIBUTES

Date of Birth

PROFESSIONAL CREDENTIALS

License Type	Jurisdiction	Number	Expiration Date
Attorney	<input type="checkbox"/>		
Certified Public Accountant	<input checked="" type="checkbox"/> Required	Required	Required
Enrolled Agent	<input type="checkbox"/>	Required	
Enrolled Actuary	<input type="checkbox"/>		
Enrolled Retirement Plan Agent	<input type="checkbox"/>		
Other	<input type="checkbox"/>		
None	<input type="checkbox"/>		

Cancel

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Submit

REGISTRATION DETAILS

Registration Type

Practitioner ID

Practitioner Name

Practitioner Address

Contact Information

Additional Attributes

WEB ACCESS

Web Logon

WEB ACCESS

Web Logon

AUTHENTICATION DETAILS

Username

Confirm Username

Password

Confirm Password

PASSWORD REQUIREMENTS

Passwords cannot be reused
Minimum 8 characters
Minimum 1 of EACH of the following:

- Special character (e.g. \$,!,@)
- Numeric character
- Upper case character

Example: HiLife16!

PERSONAL DETAILS

First Name

Last Name

Email

Confirm Email

Contact Phone

Alternate Phone

IN CASE YOU FORGET YOUR PASSWORD

Secret Question

Secret Answer

TWO FACTOR AUTHENTICATION

For extra security, we require you to enter a special code when logging in from an unknown computer. We can either email or text you the number.

- Send Authentication Email Email
- Send Authentication Text
- Send Text or Email

Cancel

Previous

Next

Submit

WEB TAXPAYER REGISTRATION

REGISTRATION DETAILS

Registration Type

Practitioner ID

Practitioner Name

Practitioner Address

Contact Information

Additional Attributes

WEB ACCESS

Web Logon

Summary

SUMMARY

Customer Type : Verified Practitioner
Application Type : Verified Practitioner
Name : PEGGY HUI
ID : 751055222
Address : 123 S KING ST
HONOLULU HI 968133504

Cancel

Previous

Next

Submit

Request Submitted

Your request has been submitted. An email will be sent to you when your account has been created. You may save this page for your records.

Request:	New Taxpayer Registration
Submitted:	10/22/2016 9:01:25 AM
Confirmation Number:	1-063-706-624
Total Fees:	\$0.00

Want to view your request?

You can view your request at any time. To do so, click the "Search an Existing Request" hyperlink on the login page and enter the following:

Code: d9xrbz

Email: [REDACTED]

Your request will process by end of day. Until then, you can modify or remove the request when viewing it.

Questions?

Contact us at (808) 587-4242 or toll free at 1-800-222-3229 between the hours of 7:45am and 4:30pm or email tax.efile@hawaii.gov.

OK

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OTHER

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SEARCH FOR AN EXISTING REQUEST

Email

Code

Required

Search

[Cancel Request](#) [Change](#)

REQUEST INFORMATION

Status : Pending Submitted : 22-Oct-2016 09:01:25

WEB TAXPAYER REGISTRATION

REGISTRATION DETAILS

Registration Type

Practitioner ID

Practitioner Name

Practitioner Address

Contact Information

Additional Attributes

WEB ACCESS

Web Logon

Summary

SUMMARY

Customer Type : Verified Practitioner
Application Type : Verified Practitioner
Name : PEGGY HUI
ID : 751055222
Address : 123 S KING ST
HONOLULU HI 968133504



Menu

Home » Request Search » New Taxpayer Registration

- Home
- Back
- View Support ID**

REGISTRATION

: Cancelled

Cancelled

: 22-Oct-2016 09:04:26

Submitted

: 22-Oct-2016 09:01:25

WEB TAXPAYER REGISTRATION

REGISTRATION DETAILS

WEB ACCESS

Web Logon

Your Support ID



Your support ID is: 055290.

This can be given to a support person to allow them to view your Hawaii Tax Online session.

OK

PASSWORD RE

passwords canni
imum 8 chara
imum 1 of EA

- Special c
- Numeric
- Upper ca

ample: HiLife1

First Name JACKI

If you need online assistance while navigating online, please click the "View Support ID", and provide the ID and date of the session to a State representative.

Contact for online issue:

Call: (808)543-6814

Email: Tax.efile@hawaii.gov

[REDACTED]

Date: October 19, 2016
Letter ID: L-[REDACTED]
Customer ID: T-[REDACTED]5408



Re: Verified Practitioner Approval

Dear [REDACTED]

Your application for a Verified Practitioner Identification Number (VP ID) has been approved. Your VP ID is: T-[REDACTED]5408. You may use this ID in place of your social security number when completing the State of Hawaii - Department of Taxation Power of Attorney, Form N-848. You may now log in with the username you created at the time of registration. Once logged on, you will be able to manage your clients' accounts online.

If you require assistance with any Department of Taxation account related-issues such as locating and applying payments or explaining notices and letters, you now have direct access to our Practitioner Priority Specialist (PPS). For more information and a full list of services that the PPS can provide, please go to tax.hawaii.gov.

If you require further information, please contact Jenny Xu at the address and phone number listed below. Reference the letter ID found at the top of the page on any correspondence or phone calls to expedite the process.

Sincerely,

Department of Taxation
Practitioner Priority Office
PO Box 259
Honolulu, HI 96809-0259
Phone: (808) 587-1684

 There is 1 unread letter

I WANT TO...

[View My Profile](#)

[Add Access to Another Account](#)

[View Frequently Asked Questions \(FAQ\)](#)

REQUESTS **MESSAGES⁰** LETTERS¹ NAMES & ADDRESSES

INBOX OUTBOX

[Send Message](#) [Mark All As Read](#) [Filter](#)

INBOX

Posted	Read	Subject	Account Id	Account Type	Period	Urgent	Attach	
19-Oct-2016	<input checked="" type="checkbox"/>	Log into Hawaii Tax Online				<input type="checkbox"/>	<input type="checkbox"/>	Delete

WEB NOTICE - NEW REGISTRATION EMAIL

[Reply](#)

Received: Wednesday, Oct 19, 2016 9:21:55 AM

Subject: Log into Hawaii Tax Online

Dear Taxpayer,

We have processed your request to register a new tax account. To file returns and manage other aspects of your new tax account, [click here to log into Hawaii Tax Online](#) and enter the following authentication code: **2**. A prompt requesting this code will appear after you have submitted your username and password to log in. **Note that this is a single-use code that will expire after 24 hours. A new authentication code is necessary every time you log in on a computer you have not marked as trusted.**

Sincerely,

The Hawaii Tax Online Team

Keep yourself safe. Never email confidential information.

Please do not reply to this email as we will not receive it. **Regular email does not keep your information secure.** The Department of Taxation will never ask you to provide, confirm, or verify confidential information through email.

To contact us safely, **always send messages from the Messages tab within Hawaii Tax Online.** You may also contact us at (808) 587-4242 or toll free at 1-800-222-3229. Please note that call volumes are high near filing deadlines. Expect long delays if attempting to call during a busy period.

To update your email preferences, log into Hawaii Tax Online and select **View Profile** from the **I Want To...** list. Then select **Change My Profile**.



Home

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Log In

Username

[Forgot username?](#)

Password

[Forgot password?](#)

Submit

Authentication



AUTHENTICATION CODE

An authentication code was sent to you. Enter this code below.

Authentication Code

Logon

Trust This Computer

[Didn't receive an authentication code?](#)

Other Services

New

Doing bus
in Hawai
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