



DEPARTMENT OF TAXATION

News Release

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For Immediate Release: April 5, 2004

**STATE TAX TELEPHONE LINES OPEN
ON GOOD FRIDAY HOLIDAY**

HONOLULU—To help Hawaii taxpayers meet the State's April 20th filing deadline, Department of Taxation customer service representatives will be answering taxpayer calls during the Good Friday holiday from 7:45 A.M. to 4:15 P.M.

State offices are closed and walk-in service will be unavailable on April 9th, but taxpayers may telephone the Department's customer service representatives on Oahu to get help with their tax questions. The number to call is 587-4242, or toll-free at 1-800-222-3229 from the neighbor islands or continental U.S.

Automated tax information is available by calling these same telephone numbers from a touchtone telephone 24 hours a day, 7 days a week. For example, taxpayers may call anytime to obtain the Department's street, mailing, and website addresses, or to check on the status of their refund. Individuals expecting a State tax refund should wait six to eight weeks from the time they file their return before calling, and have their social security number and refund amount ready to enter when prompted. During business hours, press zero at any time to speak to a customer service representative.

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On Oahu, common State and federal income tax form and instruction packages are available after-hours on shelves located just outside the Punchbowl Street entrance to the Princess Ruth Keelikolani Building, which is located at 830 Punchbowl Street.

Tax forms, publications, and information are also conveniently available on the Department's website at www.state.hi.us/tax.

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