Table 7.18-- INTERNET USAGE FOR TRIP PLANNING BY VISITORS FROM THE U.S. TOTAL, U.S. WEST, U.S. EAST, AND JAPAN: 2006 AND 2007

[Covers visitors staying overnight or longer anywhere in the State, and any overnight or non-overnight interisland trips reported by these visitors. Percent of respodents who used the internet. Percentages do not sum to 100 percent due to multiple sources used]

| How the internet was used | U.S. total | U.S. West 1/ | U.S. Fast 2/ | Japan |
|------------------------------|------------|---------------|--------------|-------|
| — Tow the internet was asea | O.O. total | 0.0. 11031 17 | 0.0. Lust 2/ | оприн |
| 2006 | | | | |
| Estimate costs | 49.4 | 48.9 | 50.1 | 15.1 |
| Find evening activities | 14.1 | 12.5 | 16.8 | 6.1 |
| Find good restaurant | 24.3 | 22.7 | 27.1 | 33.1 |
| Find hotel or place to stay | 45.6 | 44.1 | 48.1 | 66.3 |
| Find recreational activities | 38.8 | 35.8 | 43.9 | 33.0 |
| Find things to do | 51.8 | 47.0 | 60.0 | 37.3 |
| Hotel reservation | 48.3 | 48.8 | 47.4 | 22.7 |
| Locate shopping places | 9.5 | 8.9 | 10.6 | 41.4 |
| Locate sightseeing places | 31.0 | 27.2 | 37.5 | 37.6 |
| Make airline reservations | 71.5 | 75.7 | 64.4 | 20.1 |
| Maps and directions | 42.7 | 41.6 | 44.6 | 26.8 |
| Rental car reservation | 52.5 | 55.8 | 47.0 | 11.5 |
| Rental cal reservation | 32.3 | 33.0 | 47.0 | 11.5 |
| 2007 | | | | |
| Estimate costs | 53.5 | 53.4 | 53.8 | 17.4 |
| Find evening activities | 12.4 | 10.2 | 16.3 | 5.1 |
| Find good restaurant | 20.5 | 18.1 | 24.7 | 35.4 |
| Find hotel or place to stay | 44.2 | 43.5 | 45.4 | 69.0 |
| Find recreational activities | 38.2 | 34.8 | 44.4 | 38.3 |
| Find things to do | 51.4 | 45.9 | 61.3 | 41.9 |
| Hotel reservation | 50.3 | 50.8 | 49.4 | 23.6 |
| Locate shopping places | 7.5 | 6.6 | 9.1 | 39.8 |
| Locate sightseeing places | 28.6 | 23.5 | 37.6 | 39.2 |
| Make airline reservations | 78.6 | 81.6 | 73.4 | 22.0 |
| Maps and directions | 40.7 | 40.0 | 41.9 | 28.1 |
| Rental car reservation | 55.9 | 58.1 | 52.1 | 13.4 |
| | | | | |

^{1/} Pacific and Mountain States of the United States.

Source: Hawaii State Department of Business, Economic Development and Tourism, Tourism Research Branch, *Visitor Satisfaction and Activity Report* (annual), see also http://www.hawaii.gov/dbedt/>.

^{2/} All other states in the Continental United States not included in U.S. West.