Subject	2004	2005	2006	2007	2008	2009
Library locations, June 30 State Oahu Other islands	51 24 27	51 24 27	51 24 27	51 24 27	51 24 27	51 24 27
Personnel, June 30	534.55	553.55	554.55	555.55	555.55	555.55
Hours open 1/	42	91,993	95,761	94,467	95,121	94,550
Collections, June 30 (1,000)	3,490	3,576	3,644	3,756	3,791	3,658
Circulation, year ended June 30 (1,000)	6,258	6,479	6,634	6,792	7,020	7,228
eBooks/Audio/Music circulation, year ended June 30 2/	(NA)	(NA)	17,762	25,000	30,654	40,277
Customer visits (1,000)	5,506	5,605	5,278	5,729	5,891	6,020
Reference questions (1,000)	871	877	915	851	895	876
Public computers	(NA)	511	518	495	530	537
Internet users	342,316	404,456	436,436	473,980	541,320	482,309
Library programs 3/ Attendance	2,202 79,636	2,579 105,745	2,667 114,780	4,763 151,425	4,781 161,005	3,767 145,767
Group visits Attendance	(NA) (NA)	2,796 67,770	3,448 78,143	2,445 55,564	7,841 151,839	7,760 157,128

Table 3.27-- CHARACTERISTICS OF THE HAWAII STATE LIBRARYSYSTEM: 2004 TO 2009

NA Not available.

1/ For fiscal year 2001-2004 regular weekly totals for Hawaii State Library, Honolulu. Beginning in fiscal year 2005, the total annual service hours for all Hawaii State Public Library System libraries are included.

2/ Digital eBooks/Audio/Music circulation began in fiscal year 2006

3/ Effective fiscal year 2004, group visit statistics are not included in total.

Source: Hawaii State Public Library System, Office of the State Librarian, records.