Table 3.28-- CHARACTERISTICS OF THE HAWAII STATE LIBRARY SYSTEM: 2007 TO 2012

Subject	2007	2008	2009	2010	2011	2012
Library locations, June 30						
State	51	51	51	51	50	50
Oahu Other islands 1/	24 27	24 27	24 27	24 27	24 26	24 26
Personnel, June 30	555.55	555.55	555.55	555.55	555.55	555.00
Hours open 2/	94,467	95,121	94,550	85,283	91,596	93,337
Collections, June 30 (1,000)	3,756	3,791	3,658	3,715	3,776	3,831
Circulation, year ended June 30 (1,000)	6,792	7,020	7,228	6,959	6,961	6,938
eBooks/Audio/Music circulation, year ended June 30 3/	25,000	30,654	40,277	63,917	97,958	145,355
Customer visits (1,000)	5,729	5,891	6,020	5,337	4,869	5,347
Reference questions (1,000)	851	895	876	793	730	692
Public computers	495	530	537	520	521	688
Internet users 4/	473,980	541,320	482,386	445,919	484,315	600,855
Library programs Attendance	4,763 151,425	4,781 161,005	3,767 145,767	3,337 135,407	2,844 106,218	3,506 114,703
Group visits Attendance	2,445 55,564	7,841 151,839	7,760 157,128	5,297 104,996	5,731 113,944	5,191 107,385

^{1/} Holualoa Public Library closed permanently in 2011.

Source: Hawaii State Public Library System, Office of the State Librarian, records.

^{2/} The total annual service hours for all Hawaii State Public Library System libraries are included.

^{3/} Digital eBooks/Audio/Music circulation began in fiscal year 2006.

^{4/} Due to institution of privacy measures, no user count is available as of fiscal year 2008.