

Table 17.11-- GAS UTILITIES: 1999 TO 2012

[Excludes bottled gas]

| Year | Customers, Dec. 31 | | | Gas sold (1,000 therms) | | |
|------|--------------------|---------------------|-------|-------------------------|---------------------|--------|
| | Total | Residen- tial 1/ | Other | Total | Residen- tial 1/ | Other |
| 1999 | 36,363 | 32,757 | 3,606 | 34,099 | 5,577 | 28,522 |
| 2000 | 36,404 | 32,804 | 3,600 | 34,820 | 5,477 | 29,343 |
| 2001 | 36,431 | 32,833 | 3,598 | 34,159 | 5,401 | 28,758 |
| 2002 | 36,236 | 32,629 | 3,607 | 33,974 | 5,357 | 28,617 |
| 2003 | 36,046 | 32,415 | 3,631 | 33,556 | 5,170 | 28,386 |
| 2004 | 36,049 | 32,413 | 3,636 | 34,241 | 5,087 | 29,154 |
| 2005 | 35,850 | 32,229 | 3,621 | 34,249 | 5,041 | 29,208 |
| 2006 | 35,793 | 32,164 | 3,629 | 34,340 | 4,983 | 29,357 |
| 2007 | 35,692 | 32,078 | 3,614 | 34,685 | 4,933 | 29,752 |
| 2008 | 35,364 | 31,752 | 3,612 | 33,100 | 4,807 | 28,293 |
| 2009 | 35,449 | 31,821 | 3,628 | 31,924 | 4,746 | 27,178 |
| 2010 | 35,317 | 31,656 | 3,661 | 32,279 | 4,742 | 27,537 |
| 2011 | 35,226 | 31,552 | 3,674 | 32,410 | 4,542 | 27,867 |
| 2012 | 35,183 | 31,478 | 3,705 | 32,320 | 4,601 | 27,719 |

| Year | Average annual use (therms) 2/ | | Average rate (dollars per therm) | | Revenues (\$1,000) | | |
|------|-----------------------------------|-------|-------------------------------------|---------|-----------------------|---------------------|---------|
| | Residen- tial 1/ | Other | Residen- tial 1/ | Other | Total | Residen- tial 1/ | Other |
| 1999 | 170 | 7,910 | 2.17266 | 1.24026 | 47,491 | 12,116 | 35,375 |
| 2000 | 167 | 8,151 | 2.45358 | 1.48560 | 57,031 | 13,439 | 43,592 |
| 2001 | 165 | 7,993 | 2.59225 | 1.56297 | 58,949 | 14,001 | 44,948 |
| 2002 | 164 | 7,934 | 2.87341 | 1.50635 | 58,500 | 15,393 | 43,107 |
| 2003 | 159 | 7,818 | 3.05760 | 1.71228 | 64,412 | 15,807 | 48,605 |
| 2004 | 157 | 8,018 | 3.23468 | 1.87938 | 71,245 | 16,453 | 54,792 |
| 2005 | 156 | 8,066 | 3.64213 | 2.26578 | 84,539 | 18,360 | 66,179 |
| 2006 | 155 | 8,090 | 3.87417 | 2.46238 | 91,593 | 19,305 | 72,288 |
| 2007 | 154 | 8,232 | 3.93554 | 2.52524 | 94,545 | 19,414 | 75,131 |
| 2008 | 151 | 7,833 | 4.89349 | 3.46955 | 121,687 | 23,523 | 98,164 |
| 2009 | 149 | 7,491 | 4.18816 | 2.68055 | 92,729 | 19,877 | 72,852 |
| 2010 | 150 | 7,522 | 4.98652 | 3.27435 | 113,810 | 23,644 | 90,166 |
| 2011 | 144 | 7,585 | 6.05389 | 4.02058 | 139,541 | 27,499 | 112,042 |
| 2012 | 146 | 7,481 | 5.60939 | 4.28156 | 144,488 | 25,809 | 118,679 |

1/ Residential refers to single-metered residential customers which may include condominiums for visit use but excludes master-metered apartment and condominium buildings used by residents which are classified as commercial customers

2/ Based on number of customers at end of year

Source: Hawaii State Department of Commerce and Consumer Affairs, Division of Consumer Advocacy and Hawaii State Department of Business, Economic Development and Tourism, Strategic Industries Division, Hawaii's Gas The Clean Energy Company, *Hawaii Gas Utility Monthly Financial Reports*, calculation by Hawaii State Department of Business, Economic Development and Tourism, and record