

**Table 3.28-- CHARACTERISTICS OF THE HAWAII STATE LIBRARY
SYSTEM: 2009 TO 2015**

| Subject | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 |
|---|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Library locations, June 30 | | | | | | | |
| State | 51 | 51 | 50 | 50 | 50 | 50 | 50 |
| Oahu | 24 | 24 | 24 | 24 | 24 | 24 | 24 |
| Other islands | 27 | 27 | 26 | 26 | 26 | 26 | 26 |
| Personnel, June 30 | 555.55 | 555.55 | 555.55 | 555.00 | 555.00 | 547.50 | 548.00 |
| Hours open 1/ | 94,550 | 85,283 | 91,596 | 93,337 | 91,760 | 92,285 | 92,616 |
| Collections, June 30 (1,000) | 3,658 | 3,715 | 3,776 | 3,831 | 3,787 | 3,724 | 3,670 |
| Circulation, year ended June 30 (1,000) | 7,228 | 6,959 | 6,961 | 6,938 | 6,646 | 6,520 | 6,446 |
| eBooks/Audio/Music circulation, year ended June 30 | 40,277 | 63,917 | 97,958 | 145,355 | 192,683 | 356,120 | 475,652 |
| Customer visits (1,000) | 6,020 | 5,337 | 4,869 | 5,347 | 5,153 | 4,875 | 4,941 |
| Reference questions (1,000) | 876 | 793 | 730 | 692 | 667 | 674 | 664 |
| Public computers | 537 | 520 | 521 | 688 | 769 | 775 | 760 |
| Sites with wireless service | 2 | 2 | 2 | 50 | 50 | 50 | 50 |
| Internet sessions 2/ | 483,395 | 448,944 | 488,191 | 684,177 | 855,967 | 900,662 | 1,051,831 |
| Library programs | 3,767 | 3,337 | 2,844 | 3,506 | 3,579 | 3,956 | 4,305 |
| Attendance | 145,767 | 135,407 | 106,218 | 114,703 | 127,446 | 128,671 | 139,423 |
| Group visits | 7,760 | 5,297 | 5,731 | 5,191 | 5,455 | 5,564 | 5,195 |
| Attendance | 157,128 | 104,996 | 113,944 | 107,385 | 113,112 | 119,454 | 114,649 |

1/ The total annual service hours for all Hawaii State Public Library System libraries are included.

2/ Due to institution of privacy measures, no user count is available as of fiscal year 2008; wireless service sessions via patrons' personal devices included as of fiscal year 2009.

Source: Hawaii State Public Library System, Office of the State Librarian, records.