

**Table 3.28-- CHARACTERISTICS OF THE HAWAII STATE LIBRARY SYSTEM: 2014 TO 2018**

Subject	2014	2015	2016	2017	2018 1/
Library locations, June 30					
State	50	50	50	50	51
Oahu	24	24	24	24	25
Other islands	26	26	26	26	26
Personnel, June 30	548	548	550	559	566
Hours open 2/	92,285	92,616	95,597	93,968	98,835
Collections, June 30 (1,000)	3,724	3,670	3,452	3,397	3,400
Circulation, year ended June 30 (1,000)	6,520	6,446	6,343	5,965	5,888
eBooks/audio/music circulation, year ended June 30 3/	356,120	475,652	635,464	754,482	863,183
Customer visits (1,000)	4,875	4,941	4,490	4,135	3,456
Reference questions (1,000) 4/	674	664	552	537	480
Public computers	775	760	775	745	779
Sites with wireless service	50	50	50	50	51
Internet sessions	900,662	1,051,831	1,401,297	1,261,855	5/ 1,167,782
Library programs	3,956	4,305	5,130	5,241	6,108
Attendance	128,671	139,423	153,052	143,974	147,025
Group visits	5,564	5,195	5,034	5,390	5,145
Attendance	119,454	114,649	103,552	117,933	107,647

1/ Aina Haina Public Library was closed for 11 weeks for repairs after the April 2018 flooding. Pahala Public & School Library was closed for 3 weeks due to staffing shortages.

2/ The total annual service hours for all Hawaii State Public Library System libraries are included. For 2018, includes the new Nanakuli Library which opened on April 14, 2018.

3/ Starting in Q3 of FY2014, includes eMagazines.

4/ In 2016, the definition of a reference question was redefined in accordance with the federal Public Library Survey.

5/ Because of technical issues, wireless sessions from Kaimuki, Kapolei, and Nanakuli libraries were not included.

Source: Hawaii State Public Library System, Office of the State Librarian, records.