

**Table 3.29-- CHARACTERISTICS OF THE HAWAII STATE LIBRARY SYSTEM:  
2015 TO 2019**

Subject	2015	2016	2017	2018	2019
Library locations, June 30					
State	50	50	50	51	51
Oahu	24	24	24	25	25
Other islands	26	26	26	26	26
Personnel, June 30	548	550	559	566	565
Hours open 1/	92,616	95,597	93,968	98,835	93,742
Collections, June 30 (1,000)	3,670	3,452	3,397	3,400	3,415
Circulation, year ended June 30 (1,000)	6,446	6,343	5,965	5,888	5,715
eBooks/audio/music circulation, year ended June 30 2/	475,652	635,464	754,482	863,183	968,131
Customer visits (1,000)	4,941	4,490	4,135	3,456	3,436
Reference questions (1,000) 3/	664	552	537	480	543
Public computers	760	775	745	779	735
Sites with wireless service	50	50	50	51	51
Internet sessions 4/	1,051,831	1,401,297	1,261,855	1,167,782	1,335,616
Library programs	4,305	5,130	5,241	6,108	6,503
Attendance	139,423	153,052	143,974	147,025	153,079
Group visits	5,195	5,034	5,390	5,145	5,257
Attendance	114,649	103,552	117,933	107,647	105,230

1/ The total annual service hours for all Hawaii State Public Library System libraries are included. Aina Haina Public Library closed for 40 weeks for major repairs after April 2018 flooding. Kaneohe Public Library closed for 6 weeks to repave the parking lot starting January 2019. Liliha Public Library closed for 31 weeks for major renovations starting November 2018.

2/ Starting in Q3 of FY2014, includes eMagazines.

3/ In 2016, the definition of a reference question was redefined in accordance with the federal Public Library Survey.

4/ Because of technical issues, wireless sessions from Kaimuki, Kapolei, and Nanakuli libraries were not included for 2018 and 2019.

Source: Hawaii State Public Library System, Office of the State Librarian, records.