

**Table 3.29-- CHARACTERISTICS OF THE HAWAII STATE LIBRARY SYSTEM:
2016 TO 2020**

Subject	2016	2017	2018	2019	2020
Library locations, June 30					
State	50	50	51	51	51
Oahu	24	24	25	25	25
Other islands	26	26	26	26	26
Personnel, June 30	550	559	566	565	565
Hours open 1/	95,597	93,968	98,835	93,742	72,176
Collections, June 30 (1,000)	3,452	3,397	3,400	3,415	3,401
Circulation, year ended June 30 (1,000)	6,343	5,965	5,888	5,715	4,753
eBooks/audio/music circulation, year ended June 30 2/	635,464	754,482	863,183	968,131	1,145,332
Customer visits (1,000)	4,490	4,135	3,456	3,436	2,598
Reference questions (1,000) 3/	552	537	480	543	456
Public computers	775	745	779	735	735
Sites with wireless service	50	50	51	51	51
Internet sessions 4/	1,401,297	1,261,855	1,167,782	1,335,616	1,140,337
Library programs	5,130	5,241	6,108	6,503	4,870
Attendance	153,052	143,974	147,025	153,079	115,177
Group visits	5,034	5,390	5,145	5,257	3,582
Attendance	103,552	117,933	107,647	105,230	72,274

1/ The total annual service hours for all Hawaii State Public Library System libraries are included. Aina Haina Public Library closed for 40 weeks for major repairs after April 2018 flooding. Kaneohe Public Library closed for 6 weeks to repave the parking lot starting January 2019. Liliha Public Library closed for 31 weeks for renovations starting November 2018. Libraries were closed due to the COVID-19 pandemic for parts of 2020.

2/ Starting in Q3 of FY2014, includes eMagazines.

3/ In 2016, the definition of a reference question was redefined in accordance with the federal Public Library Survey.

4/ Because of technical issues, wireless sessions from Kaimuki, Kapolei, and Nanakuli libraries were not included for 2018 through 2020.

Source: Hawaii State Public Library System, Office of the State Librarian, records.