

**Table 3.29-- CHARACTERISTICS OF THE HAWAII STATE LIBRARY SYSTEM:
2017 TO 2021**

Subject	2017	2018	2019	2020	2021
Library locations, June 30					
State	50	51	51	51	51
Oahu	24	25	25	25	25
Other islands	26	26	26	26	26
Personnel, June 30	559	566	565	565	563
Hours open 1/	93,968	98,835	93,742	72,176	65,835
Collections, June 30 (1,000)	3,397	3,400	3,415	3,401	3,255
Circulation, year ended June 30 (1,000)	5,965	5,888	5,715	4,753	3,645
eBooks/audio/music circulation, year ended June 30	754,482	863,183	968,131	1,145,332	1,157,403
Customer visits (1,000)	4,135	3,456	3,436	2,598	713
Reference questions (1,000)	537	480	543	456	225
Public computers	745	779	735	735	344
Sites with wireless service	50	51	51	51	51
Internet sessions 2/	1,261,855	1,167,782	1,335,616	1,140,337	74,732
Library programs	5,241	6,108	6,503	4,870	209
Attendance	143,974	147,025	153,079	115,177	2,629
Group visits	5,390	5,145	5,257	3,582	-
Attendance	117,933	107,647	105,230	72,274	-

1/ The total annual service hours for all Hawaii State Public Library System libraries are included. Aina Haina Public Library closed for 40 weeks for major repairs after April 2018 flooding. Kaneohe Public Library closed for 6 weeks to repave the parking lot starting January 2019. Liliha Public Library closed for 31 weeks for renovations starting November 2018. Libraries were closed due to the COVID-19 pandemic for parts of 2020. All libraries had reduced service hours due to the COVID-19 pandemic in 2021. Libraries closed earlier at 4 PM and on Wednesdays throughout most of the year. The Kahului and McCully branches were closed for all of 2021 due to major renovations. The Liliha branch was closed for renovations for all but 2 weeks in 2021.

2/ Because of technical issues, wireless sessions from Kaimuki, Kapolei, and Nanakuli libraries were not included for 2018 through 2020.

Source: Hawaii State Public Library System, Office of the State Librarian, records.