## Table 7.14-- OVERALL SATISFACTION WITH MOST RECENT TRIP TO STATE OF HAWAII BY LIFESTAGE AND VISITATION STATUS BY VISITORS FROM THE U.S. EAST: 2020

[Covers visitors from all other states in the continental United States not included in U.S. West staying overnight or longer. Percent of visitors]

| Category                       | Excellent | Above<br>average | Below<br>average | Poor |
|--------------------------------|-----------|------------------|------------------|------|
| Total                          | 81.6      | 11.8             | 4.0              | 2.5  |
| Lifestyle / lifestage segments |           |                  |                  |      |
| Wedding / honeymoon            | 83.8      | 8.7              | 2.8              | 4.8  |
| Family / child                 | 83.5      | 10.4             | 3.9              | 2.2  |
| Young (<35)                    | 86.1      | 9.7              | 2.3              | 1.9  |
| Middle age (35-54)             | 79.5      | 12.8             | 4.6              | 3.1  |
| Seniors (55+)                  | 79.4      | 13.4             | 4.8              | 2.4  |
| Visitation status              |           |                  |                  |      |
| First timers                   | 84.3      | 10.3             | 2.7              | 2.7  |
| Repeat visitors                | 80.1      | 12.7             | 4.8              | 2.4  |

Source: Hawaii Tourism Authority, 2020 Visitor Satisfaction and Activity Report and Companion Tables, prepared by Anthology <a href="https://www.hawaiitourismauthority.org/research/visitor-satisfaction-and-activity/">https://www.hawaiitourismauthority.org/research/visitor-satisfaction-and-activity/</a> accessed April 29, 2022.