

**Table 17.11-- GAS UTILITIES: 2011 TO 2021**

[Excludes bottled gas]

Year	Customers, Dec. 31			Gas sold (million therms)		
	Total	Residential 1/	Other	Total	Residential 1/	Other
2011	35,226	31,552	3,674	32.4	4.5	27.9
2012	35,183	31,478	3,705	32.3	4.6	27.7
2013	35,116	31,412	3,704	33.1	4.4	28.7
2014	35,186	31,463	3,723	33.1	4.3	28.8
2015	35,248	31,482	3,766	34.1	4.3	29.8
2016	35,408	31,574	3,834	35.5	4.3	31.2
2017	35,494	31,638	3,856	36.2	4.3	31.8
2018	35,694	31,794	3,900	37.6	4.4	33.2
2019	35,826	31,906	3,920	37.1	4.2	32.9
2020	35,990	32,137	3,853	27.4	4.4	23.1
2021	35,983	32,112	3,871	31.4	4.5	26.9

  

Year	Average annual use (therms) 2/		Average rate (dollars per therm)		Revenues (\$1,000,000)		
	Residential 1/	Other	Residential 1/	Other	Total	Residential 1/	Other
2011	144	7,585	6.05	4.02	139.5	27.5	112.0
2012	146	7,481	5.61	4.28	144.5	25.8	118.7
2013	141	7,737	5.45	3.91	136.3	24.2	112.1
2014	137	7,738	5.48	3.89	135.8	23.6	112.2
2015	136	7,909	4.68	2.94	107.6	20.1	87.5
2016	138	8,129	4.31	2.50	96.8	18.7	78.0
2017	160	6,895	4.08	2.19	107.1	19.7	87.4
2018	138	8,511	5.09	3.13	126.1	22.3	103.9
2019	131	8,391	5.36	3.13	125.5	22.4	103.1
2020	136	5,983	4.83	2.82	86.2	21.1	65.0
2021	140	6,960	5.70	3.63	123.3	25.6	97.7

1/ 'Residential' refers to single-metered residential customers which may include condominiums for visitor use but excludes master-metered apartment and condominium buildings used by residents which are classified as commercial customers.

2/ Based on number of customers at end of year.

Source: Hawaii State Department of Commerce and Consumer Affairs, Division of Consumer Advocacy; The Hawaii State Department of Business, Economic Development and Tourism, Strategic Industries Division; Hawai'i Gas The Clean Energy Company, *Hawaii Gas Utility Monthly Financial Reports*; calculations by Hawaii State Department of Business, Economic Development and Tourism; and records.