Table 3.29-- CHARACTERISTICS OF THE HAWAII STATE LIBRARY SYSTEM: 2018 TO 2022

Subject	2018	2019	2020	2021	2022
Library locations, June 30 State Oahu Other islands	51 25 26	51 25 26	51 25 26	51 25 26	51 25 26
Personnel, June 30	566	565	565	563	563
Hours open 1/	98,835	93,742	72,176	65,835	67,370
Collections, June 30 (1,000)	3,400	3,415	3,401	3,255	2/ 2,825
Circulation, year ended June 30 (1,000)	5,888	5,715	4,753	3,645	4,366
eBooks/audio/music circulation, year ended June 30	863,183	968,131	1,145,332	1,157,403	1,181,418
Customer visits (1,000)	3,456	3,436	2,598	713	863
Reference questions (1,000)	480	543	456	225	251
Public computers	779	735	735	344	548
Sites with wireless service Internet sessions 3/	51 1,167,782	51 1,335,616	51 1,140,337	51 74,732	51 158,099
Library programs Attendance	6,108 147,025	6,503 153,079	4,870 115,177	209 2,629	1,060 18,348
Group visits Attendance	5,145 107,647	5,257 105,230	3,582 72,274	-	528 8,692

^{1/} The total annual service hours for all Hawaii State Public Library System libraries are included. Aina Haina Public Library closed for 40 weeks starting in April 2018. Kaneohe Public Library closed for 6 weeks starting in January 2019. Liliha Public Library closed for 31 weeks starting in November 2018. Libraries were closed for parts of 2020 and all libraries had had reduced service hours due to the COVID-19 pandemic in 2021. The Liliha branch was closed for all but 2 weeks in 2021. The Kahului and McCully branches were closed for all of 2021 and 2022. In 2022, the Molokai Bookmobile was off the road due to staff shortages, McCully-Moiliili was closed most of the year for renovations, Hawaii State Library was closed 2 months due to staff shortages, and Naalehu, Hana and Waimea were closed for several weeks for renovations and staff shortages.

Source: Hawaii State Public Library System, Office of the State Librarian, records.

^{2/} The library system did inventory and necessary weeding which resulted in smaller collections.

^{3/} Because of technical issues, wireless sessions from Kaimuki, Kapolei, and Nanakuli libraries were not included for 2018 through 2020.