

**Table 3.29-- CHARACTERISTICS OF THE HAWAII STATE LIBRARY SYSTEM:
2021 TO 2023**

| Subject | 2021 | 2022 | 2023 |
|-------------------------------------------|-----------|--------------|--------------|
| Library locations, June 30 | | | |
| State | 51 | 51 | 51 |
| Oahu | 25 | 25 | 25 |
| Other islands | 26 | 26 | 26 |
| Personnel, June 30 | 563 | 563 | 567 |
| Hours open 1/ 2/ | 65,835 | 67,370 | 74,587 |
| Libraries open 39+ hours a week (percent) | 23.0 | 23.0 | 21.5 |
| Collections, June 30 | 3,255,000 | 3/ 2,825,000 | 3/ 2,808,601 |
| Circulation, year ended, June 30 | 3,645,000 | 4,366,000 | 4,980,574 |
| eBooks/audio/music | 1,157,403 | 1,181,418 | 1,363,611 |
| eResource subscriptions | 101 | 101 | 101 |
| Customer visits | 713,000 | 863,000 | 1,817,105 |
| Reference questions | 225,000 | 251,000 | 351,628 |
| Website visits | 1,222,248 | 1,221,464 | 2,385,902 |
| Public computers | 344 | 548 | 685 |
| Sites with wireless service | 51 | 51 | 51 |
| Internet sessions 4/ | 74,732 | 158,099 | 413,704 |
| Wifi sessions | 174,253 | 120,880 | 142,487 |
| Library programs | 209 | 1,060 | 3,369 |
| Attendance | 2,629 | 18,348 | 92,976 |
| Group visits | (5/) | 528 | 757 |
| Attendance | (5/) | 8,692 | 17,189 |

1/ All libraries from 2021-2023 were open 20% less hours per week than pre-Covid levels due to staff shortages.

2/ Due to COVID-19, all libraries had reduced service hours in 2021 and 2022. In 2021, there were significant closures at the Liliha, Kahului, and McCully-Moiliili branches. In 2022, there were significant closures at the Kahului, McCully-Moiliili, Hawaii State Library, Naalehu, Hana, and Waimea branches. The Molokai Bookmobile was off the road in 2022.

3/ The library system did inventory and necessary weeding and removed items that were in our online catalog but were no longer in our collections, which resulted in smaller collections.

4/ Excludes wireless sessions from Kaimuki, Kapolei, and Nanakuli for 2021 and 2022.

5/ There were no Group Visits to the libraries in 2021 due to the COVID-19 pandemic.

Source: Hawaii State Public Library System, Office of the State Librarian, annual reports and data gathered.