Table 3.29-- CHARACTERISTICS OF THE HAWAII STATE LIBRARY SYSTEM: 2022 TO 2024

Subject	2022	2023	2024
Library locations, June 30			
State	51	51	51
Oahu	25	25	25
Other islands	26	26	26
Personnel, June 30	563	567	567
Hours open 1/ 2/	67,370	74,587	79,157
Libraries open 39+ hours a week (percent)	23.0	21.5	24.0
Collections, June 30	3/ 2,825,000	3/ 2,808,601	3/ 2,770,831
Circulation, year ended, June 30	4,366,000	4,980,574	5,099,245
eBooks/audio/music	1,181,418	1,363,611	1,586,560
eResource subscriptions	101	101	101
Customer visits	863,000	1,817,105	2,002,235
Reference questions	251,000	351,628	352,852
Website visits	1,221,464	2,385,902	2,591,452
Public computers	548	685	685
Sites with wireless service	51	51	51
Internet sessions 4/	158,099	413,704	466,313
Wifi sessions	120,880	142,487	143,654
Library programs	1,060	3,369	4,026
Attendance	18,348	92,976	98,584
Group visits	528	757	641
Attendance	8,692	17,189	14,715

1/ All libraries from 2022-2024 were open 20% less hours per week than pre-Covid levels due to staff shortages.

2/ Due to COVID-19, all libraries had reduced service hours in 2022. In 2022, there were significant closures at the Kahului, McCully-Moiliili, Hawaii State Library, Naalehu, Hana, and Waimea branches. The Molokai Bookmobile was off the road in 2022. In 2023, there were significant closures at the Kahului, Hana, and the Molokai Bookmobile. In 2024, there were significant closures at the Lahaina, Kahului, Honokaa, Hana and Princeville branches and Molokai Bookmobile.

3/ The library system did inventory and necessary weeding and removed items that were in our online catalog but were no longer in our collections, which resulted in smaller collections.

4/ Wireless sessions we unable to be captured from Kaimuki, Kapolei, and Nanakuli for 2022. In FY23 & 24 we implemented a better system to count wi-fi sessions.

Source: Hawaii State Public Library System, Office of the State Librarian, annual reports and data gathered.