## Section 16

## COMMUNICATIONS

This section presents statistics on the various communications media: postal service, telephone, telegraph, radio, television, newspapers, and books.

Hawaii is served by all major communications media. In 1978 it had 76 post offices handling 267 million pieces of mail and accounting for postal receipts in excess of $\$ 49$ million. There were 659,000 telephones in service (double the number eleven years earlier), 286,000 telephone homes, 1.7 billion local calls originated, 8.3 million completed interisland calls, and 22.5 million incoming and outgoing transpacific calls. Telegraph messages to and from Hawaii in 1977 totaled 278,000 . The thirtyfour commercial and educational radio stations in the Islands early in 1979 included 25 on the regular broadcast band and nine FM stations. The State also had 15 television stations (13 commercial and two educational), including satellites but excluding translators. Ten cable TV companies served 97,000 subscribers. More than 96 percent of all households had television sets, and half of the adults surveyed watched three or more hours daily. Island publishers printed seven daily newspapers, numerous magazines and other periodicals, and a wide diversity of books. Newspaper circulation reported by the three English-language dailies averaged 215,400 in 1978, compared with 197,500 a decade earlier.

The major sources for statistics on communications are the reports and records of the U.S. Postal Service, Federal Communications Commission, CATV Division of the Hawaii State Department of Regulatory Agencies, Hawaiian Telephone Company, and Audit Bureau of Circulations, and Hawaii Media Guide. Earlier figures appear in Historical Statistics of Hawaii, Section 18. Data on communications for other States and for the nation as a whole are carried in Statistical Abstract of the United States: 1978, Section 19.

Table 246.-- POSTAL SERVICE: 1977 AND 1978
[For fiscal years ended September 30]

|  | Year | Number of post offices at end of period 1/ | $\begin{aligned} & \text { Gross } \\ & \text { postal } \\ & \text { receipts } \\ & (\$ 1,000) \end{aligned}$ | ```Pieces of mail handled (millions)``` |
| :---: | :---: | :---: | :---: | :---: |
| 1977 |  | 76 | 43,790 | 249 |
| 1978 |  | 76 | 49,198 | 267 |

1/ Includes all 1st-, 2nd-, 3rd-, and 4th-class post offices; excludes branches and stations.

Source: U.S. Postal Service, Honolulu, records.

Table 247.-- TELEPHONES IN SERVICE AND RESIDENCE
MAIN STATIONS: 1968 TO 1978
[Data before 1971 exclude Defense Administrative Telephone Service (DATS), taken cver by the Hawaiian Telephone Company in that year.]

| Year | Telephones in service, December 31, |  |  | ```Residence main stations, Dec. 31``` |
| :---: | :---: | :---: | :---: | :---: |
|  | State total | Oahu | Other islands |  |
| 1968 | 352,196 | 291,317 | 60,879 | 179,070 |
| 1969 | 381,982 | 314,915 | 67,067 | 188,864 |
| 1970 | 414,165 | 339,952 | 74,213 | 199,333 |
| 1971 1/ | 445,995 | 365,733 | 80,262 | 212,983 |
| 1972 | 498,593 | 412,443 | 86,150 | 221,277 |
| 1973 | 523,699 | 430,612 | 93,087 | 231,146 |
| 1974 | 544,718 | 444,359 | 100,359 | 239,923 |
| 1975 | 567,685 | 460,602 | 107,083 | 250,319 |
| 1976 | 596,952 | 480,937 | 116,015 | 262,982 |
| 1977 | 627,848 | 501, 914 | 125,934 | 273,860 |
| 1978 | 659,141 | 523,472 | 135,669 | 285,948 |

1/ Defense Administrative Telephone System (DATS) included beginning in 1971. DATS telephones in service numbered 4,423 (a11 on Oahu) as of December 31, 1971.

Source: Hawaiian Telephone Company, records.

Table 248. -- TELEPHONE CALLS: 1965 TO 1978

| Year | Local 1/ |  | Interisland |  | Transpacific (paid) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Originating | Completed | Paid 2/ | Completed | Hawaii originating | Incoming and out-going 3/ |
| 1965 | 735,752,540 | 506,197,757 | 948,585 | 969,531 | 757,352 | 1,336,557 |
| 1966 | 786,635,580 | 539,632,014 | 1,129,492 | 1,153,375 | 957,163 | 1,687,105 |
| 1967 | 817,619,460 | 562,522,196 | 1,332,551 | 1,354,805 | 1,271,406 | 2,144,049 |
| 1968 | 870,641,810 | 585, 071, 305 | 1,624,206 | 1,649,734 | 1,558,008 | 2,594,151 |
| 1969 | 950,184,980 | 611, 919,133 | 1,963,219 | 1,994,026 | 1,948,391 | 3,267,601 |
| 1970 | 996,125,280 | 631,543,433 | 2,288,320 | 2,317,727 | 2,257,208 | 3,753,449 |
| 1971 4/ | 1,031,751,569 | 667,542,265 | 2,569,758 | 2,607,521 | 2,517,860 | 4,476,130 |
| 1972 | 1,245,894,762 | 838,487,175 | 3,072,319 | 3,131,881 | 3,055,018 | 5,427,667 |
| 1973 | 1,379,708,959 | 931,303,547 | 3,754,413 | 3,804,616 | 3,794,848 | 6,813,550 |
| 1974 | 1,438,381,373 | 949,331,706 | 4,494,314 | 4,564,049 | 4,775,288 | 8,619,719 |
| 1975 | 1,395,875,571 | 918,486,126 | 5,156,241 | 5,352,232 | 5,907,991 | 10,703,400 |
| 1976 | 1,517,336,816 | 1,012,063,656 | 5,850,827 | 6,139,528 | 7,448,194 | 13,621,200 |
| 1977 | $1,566,868,638$ | 1,052,935,725 | 6,838,432 | 7,028,480 | 9,484,517 | 17,102,800 |
| 1978 | 1,719,199,638 | 1,139,829,360 | 8,086,508 | 8,317,301 | 12,231,547 | 22,540,000 |

See footnote and source on next page.

1/ Revised from 1978 edition, table 262. According to the Hawaiian Telephone Company, "Prior to 1972, our service equipment tallied terminating or completed calls, but after that date, originating calls were counted. The number of originating calls is significantly higher than the number of terminating calls since originating calls include unsuccessful calling attempts. One series can be roughly estimated from the other, and in the past, completed calls were computed as a constant $75 \%$ of originating calls.
'For pre-1972 data, if a call reached the called party's terminal equipment, it was classed as a completed call, whether any one actually picked up the receiver or not. Under this definition, busy and non-answering numbers resulted in completed calls. Certain calls terminating on toll switchboards, such as calls to the Operator and to certain large subscribers, were excluded. For the post-1972 series, a call is considered a completed call only if it is answered by a second party. Busy, non-answering, and disconnected numbers, trunk overflows, and equipment irregularities result in incompleted calls, although wrong numbers might not. Furthermore, the conversion factors are based on initial attempts to reach a given number for all years except 1972 and part of 1973, which reflect all attempts. The use of total attempts produces a completion ratio which is 2 to 3 percentage points higher than for initial attempts. As a result, the 1972 to 1973 period represents a break in both the call completion and originating call series which cannot be adjusted for."

2/ Excludes uncollectables.
3/ Includes calls paid in Hawaii and elsewhere.
4/ Defense Administrative Telephone System (DATS) taken over by Hawaiian Telephone Company in 1971.

Source: Hawaiian Telephone Company, records.

Table 249. -- TELEPHONE SERVICE, BY ISLANDS: 1978

| Islands | Telephones in service, Dec. 31 | Main starions, Dec. 31 |  | Inter- <br> island <br> calls 1/ | Transpacific calls 2/ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Residence | Busi- <br> ness |  |  |
| State total | 659,141 | 285,948 | 71,892 | 8,317,301 | 12,231,547 |
| Oahu | 523,472 | 226,654 | 56,109 | 3,865,233 | 9,879,690 |
| DATS 3/ ... | 25,528 | - | 11,968 | ... | ... |
| Other Oahu . | 497,944 | 226,654 | 44,141 | . $\cdot$ | -•• |
| Other islands | 135,669 | 59,294 | 15,783 | 4,452,068 | 2,351,857 |
| Hawaii | 58,661 | 25,795 | 6,731 | 1,777,407 | 807,727 |
| Maui . | 47,172 | 20,313 | 5,597 | 1,788,406 | 1,137,887 |
| Lanai | 857 | 605 | 105 | ... | ... |
| Molokai | 3,287 | 1,505 | 376 |  |  |
| Kauai | 25,692 | 11,076 | 2,974 | 886,255 | 406,243 |

1/ Number completed, by island of origination. Oahu total includes Lanai and Molokai.

2/ Paid calls originating in Hawaii, by island of origination. Oahu total includes Lanai and Molokai.

3/ Defense Area Telephone Service.
Source: Hawaiian Telephone Company, records.

Table 250 - TELEGRAPH MESSAGES: 1977 AND 1978

| Year | Total <br> messages | From Hawaii to Mainland |  |  | From Mainland to Hawaii |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Total <br> from <br> Hawaii | $\begin{aligned} & \text { Origi- } \\ & \text { nated in } \\ & \text { Hawaii } \end{aligned}$ | ```Origi- nated elsewhere``` | Total <br> to Hawaii | Originated on Mainland | ```Origi- nated elsewhere``` |
| 1977 | 277,748 | 142,903 | 61,512 | 81,391 | 134,845 | 70,826 | 64,019 |
| 1978 | 271,747 | 137,687 | 54,505 | 83,182 | 134,060 | 69,055 | 65,005 |

Source: Federal Communications Commission, Common Carrier Bureau, records.

Table 251. -- PAID CIRCULATION OF DAILY AND SUNDAY ENGLISH-LANGUAGE
NEWSPAPERS: 1977 AND 1978
[Averages for six-month periods ended September 30.]

| Year | Honolulu <br> Adver- <br> tiser 1/ | Honolulu <br> Star- <br> Bulletin 1/ | Star-Bulletin <br> and Advertiser | Hawaii Tribune-Herald 2/ |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| $1977 \ldots$ | 77,597 | 117,560 | 193,143 | 16,346 | Sunday |
| $1978 \ldots$ | 80,659 | 117,989 | 198,661 | 16,709 | 18,329 |

1/ Published daily, Monday through Saturday.
2/ $/$ Published daily, including Sunday.
Source: Audit Bureau of Circulations data supplied by the Hawaii Newspaper Agency, Inc., and the Hawaii Tribune-Herald.

Table 252.-- PERIODICALS PUBLISHED IN HAWAII: 1979

| Frequency | Newspapers 1/ |  | Magazines and other periodicals |
| :---: | :---: | :---: | :---: |
|  | Eng1ish | Foreign language |  |
| Daily or 6 times weekly | 3 | 3 | - |
| 2 or 3 times weekly | 4 | - | 1 |
| Weekly | 1 | 1 | 17 |
| Semi-monthly or biweekly ...... | - | - | 11 |
| Monthly ....................... | - | - | 17 |
| 2 to 10 times annually , ..... | - | - | 10 |

1/ The daily newspapers are: Honolulu Advertiser, Honolulu StarBulletin, and Hawaii Tribune-Herald (Hilo), all English-language; Hawaii Hochi and Hawaii Times, both bilingual (Japanese and English); and United Chinese Press, Chinese. All but the Hawaii Tribune-Herald are published in Honolulu.

Source: Aloha United Way, Hawaii Media Guide (1979).

Table 253.-- BOOKS AND SCHOLARLY JOURNALS PUBLISHED BY THE UNIVERSITY PRESS OF HAWAII: 1977 AND 1978

| Year | Published titles 1/ |  | New books and journals published 2/ |  | Volumes$\text { sold } 2 /$ | Sales revenues 2/ <br> (dollars) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | ```Cumula- tive total``` | $\underset{\text { print }}{\text { In }}$ | Books | Scholarly journals |  |  |
| 1977 | 470 | 378 | 39 | 4 | 140,345 | 575,006 |
| 1978 | 516 | 418 | 46 | 4 | 163,686 | 819,527 |

1/ As of June 30.
2/ Year ended June 30.
Source: The University Press of Hawaii, Annual Report (annual).

Table 254.-- COMMERCIAL AND EDUCATIONAL RADIO AND TELEVISION BROADCASTING STATIONS IN HAWAII: JANUARY 1, 1979

| Kind of station | Commercial stations | Educational stations |
| :---: | :---: | :---: |
| Radio, AM | 25 | - |
| Radio, FM | 8 | 1 |
| Television, except satellites . | 7 | 2 |
| Television satellites | 6 | - |

Source: Federal Communications Commission, Broadcast Bureau, Policy and Rules Division, Policy Analysis Branch, records.

## Table 255.-- TELEVISION WATCHING: 1976

[Based on telephone interviews with 1,000 adults on the six largest islands, conducted in November and December 1976.]

| Hours of television watched per day | Percent |
| :---: | :---: |
| Total | 100.0 |
| None | 6.0 |
| One hour or less | 19.1 |
| Two | 23.5 |
| Three | 18.7 |
| Four | 16.3 |
| Five | 6.0 |
| Six | 3.6 |
| Seven or more hours | 5.3 |
| Don't know or refused | 1.5 |

Source: Survey \& Marketing Services, Inc. Analysis of Service and Development of Performance Measurements for State of Hawaii Libraries, Vol. II, A Survey of Residents in Relation to Public Library Use (Hawaii State Department of Education, Office of Library Services, February 1978), table 4-A, p. 15.

Table 256.-- TELEVISION HOUSEHOLDS: SEPTEMBER 1, 1977 AND 1978

| Year | Total <br> households | Television households |  |
| :---: | :---: | :---: | :---: |
|  |  | Percent |  |
| $1977 \ldots \ldots \ldots$. | 267,100 | 257,500 | 96.4 |
| $1978 \ldots \ldots \ldots$ | 270,400 | 261,200 | 96.6 |

Source: NSI audience reports from A. C. Nielsen Co., cited in Standard Rate \& Data Service, Inc., Spot Television Rates and Data for January 15, 1978 (p. 15) and May 15, 1979 (p. 15).

Table 257. -- BROADCAST REVENUES AND EXPENDITURES OF COMMERCIAL RADIO AND TELEVISION STATIONS: 1976 AND 1977

| Category and year | Number of stations |  | Broadcast revenues (dollars) | Broadcast expenses (dollars) |
| :---: | :---: | :---: | :---: | :---: |
|  | In operation | Reporting |  |  |
| Radio: |  |  |  |  |
| 1976 | 27 | 27 | 8,636,100 | 10,069,359 |
| 1977 | 27 | 27 | 9,823,082 | 11,273,172 |
| Television: 1/ |  |  |  |  |
| 1976 | 10 | 5 | 16,498,018 | 14,546,686 |
| 1977 | 10 | 6 | 18,855,099 | 17,979,561 |

1/ Includes satellites.
Source: Federal Communications Commission, Broadcast Bureau, Policy and Rules Division, Policy Analysis Branch, records.

Table 258. -- CABLE TELEVISION COMPANIES, SUBSCRIBERS, AND REVENUES, BY COUNTIES: 1977 AND 1978

| County | Number of companies, Dec. 31 1/ |  | Subscribers, Dec. 31 |  | Gross revenues$(\$ 1,000)$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1977 | 1978 | 1977 2/ | 1978 | 1977 | 1978 |
| State total | 10 | 10 | (NA) | 97,218 | 7,929 | 10,686 |
| Hawaii | 3 | 3 | (NA) | 11,436 | 1,173 | 1,330 |
| Maui | 2 | 2 | 3,668 | 5,167 | 344 | 511 |
| Honolulu | 5 | 5 | 67,607 | 78,562 | 6,171 | 8,564 |
| Kauai | 1 | 1 | 1,952 | 2,053 | 241 | 281 |

NA Not available.
1/ State total is unduplicated figure; one company provided service to both Hawaii and Maui Counties.

2/ The previously published State total ( 87,187 ) and Hawaii County figure ( 13,960 ) were later found to be incorrect and at least 1,000 too high.

Source: Hawaii State Department of Regulatory Agencies, CATV Division, records.

Table 259.-- POSTAGE, TELEPHONE, AND TELEGRAPH RATES, AND NEWSPAPER PRICES: 1970 TO 1979
[ In dollars]

| Year (as of July 1) | Postage rates (letters, < 1 oz.) |  | Telegraph rate per full-rate word (noncoded) | Newspaper price 1/ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Surface | Air |  | Daily | Sunday |
| 1970 | 0.06 | 0.10 | 0.21 | 0.10 | 0.25 |
| 1971 | 0.08 | 0.11 | 0.21 | 0.15 | 0.35 |
| 1972 | 0.08 | 0.11 | 0.21 | 0.15 | 0.35 |
| 1973 | 0.08 | 0.11 | 0.21 | 0.15 | 0.35 |
| 1974 | 0.10 | 0.13 | 0.21 | 0.20 | 0.45 |
| 1975 | $0.10{ }^{0.13} 00.13$ |  | 0.21 | 0.20 | 0.50 |
| 1976 |  |  | 0.21 | 0.20 | 0.50 |
| 1977 | 0.13 |  | 0.21 | 0.20 | 0.50 |
| 1978 | 0.15 |  | 0.21 | 0.20 | 0.50 |
| 1979 | 0.15 |  | 0.21 | 0.25 | 0.60 |
| Year (as of July 1) | Telephone rates (including tax) for Honolulu |  |  |  |  |
|  | Local call, pay phone | $\begin{gathered} \text { To } \\ \text { Hilo } 2 / \end{gathered}$ | To San Francisco |  | Monthly charge 3/ |
|  |  |  | $\begin{gathered} \text { Direct } \\ \text { dialing 4/ } \end{gathered}$ | Operator <br> handled $2 /$ |  |
| 1970 | 0.10 | 0.99 | $\ldots$ | 4.29 | 9.90 |
| 1971 | 0.10 | 0.99 | $\ldots$ | 4.29 | 9.90 |
| 1972 | 0.10 | 0.99 | 4.29 | 4.29 | 10.12 |
| 1973 | 0.10 | 0.97 | 3.27 | 4.25 | 10.63 |
| 1974 | 0.10 | 0.97 | 2.59 | 3.40 | 10.53 |
| 1975 | 0.10 | 0.96 | 2.57 | 3.37 | 10.17 |
| 1976 | 0.10 | 0.95 | 2.39 | 3.34 | 10.07 |
| 1977 | 0.10 | 0.94 | 1.86 | 2.84 | 9.98 |
| 1978 | 0.15 | 0.94 | 1.84 | 2.81 | 11.86 |
| 1979 ........ | 0.15 | 0.90 | 1.61 | 2.55 | 11.74 |

1/ Street sales, Honolulu Advertiser and Honolulu Star-Bulletin.
2/ Station-to-station operator-handled daytime weekday calls, first three minutes.

3/ For an individual residential line.
4/ Daytime calls, first three minutes. Direct dialing was introduced January 16, 1972.

Source: Office of the Postmaster General, records; Hawaiian Telephone Co., records; Federal Communications Commission, records; newspaper mastheads.

