

NATIVE HAWAIIAN-OWNED FIRMS IN HAWAII'S TOURISM SECTOR

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Research and Economic Analysis Division

Department of Business, Economic Development and Tourism

State of Hawaii

Executive Summary

According to the U.S. Census Bureau data, Native Hawaiians owned a total of 13,147 firms in Hawaii in 2012. 3,972 or 30.2 percent of these firms were in the tourism sector and accounted for 10.1 percent of the total tourism sector firms in the state. Native Hawaiians were more active in the art, entertainment, and recreation industry, where 17.1 percent of the firms in the state were owned by Native Hawaiians. As shown in Table S1 below, Native Hawaiian-owned firms were smaller in terms of employment size, lower annual average wage, and lower annual sales per firm as compared with state averages. However, workers in Native Hawaiian-owned firms in the art, entertainment, and recreation industry earned more than those working at non-Native Hawaiian-owned firms. Furthermore, Native Hawaiian-owned firms in accommodation and food services and in art, entertainment, and recreation industries grew faster during the 2002-2012 period in both the number of firms as well as the total value of sales as compared with the same industries for all firms. Among the four counties, Honolulu County had the largest number of Native Hawaiian-owned firms across all five tourism-intensive industries.

Table S-1: Comparison between Native Hawaiian-owned firms and State total firms

| | Average number of paid employees per firm Average annual wage per employee (\$1,000) | | Average sales per firm (\$1,000) |
|-----------------------------|--|------|----------------------------------|
| All firms in Hawaii state | | | |
| Tourism sector | 25.1 | 29.4 | 984.4 |
| All sectors | 20.2 | 38.5 | 862.1 |
| Native Hawaiian-owned Firms | | | |
| Tourism sector | 9.5 | 25.7 | 160.9 |
| All sectors | 7.9 | 34.6 | 147.5 |

This report is an overview of Native Hawaiian business ownership¹ in Hawaii's tourism sector². Here the focus is on five tourism-intensive industries: accommodation and food services, arts, entertainment, and recreation, real estate and rental and leasing, retail trade, and transportation and warehousing. The data source is U.S. Census Bureau, Survey of Business Owners: 2002, 2007, and 2012.

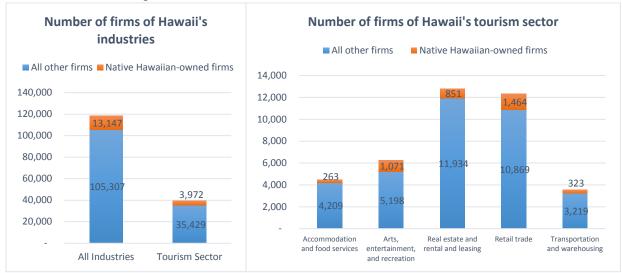


Figure 1. Number of Native Hawaiian-owned firms: 2012

| | All | firms | Native Hawaiian-owned firms | | | |
|-------------------------------------|----------------|----------------------------------|-----------------------------|-------------------------------------|----------------------------|--|
| Industries | Firms (number) | % of firms in Hawaii state | Firms (number) | % of NH-owned firms in Hawaii state | % of firms in the industry | |
| Accommodation and food services | 4,472 | 3.8 | 263 | 2.0 | 5.9 | |
| Arts, entertainment, and recreation | 6,269 | 5.3 | 1,071 | 8.1 | 17.1 | |
| Real estate and rental and leasing | 12,785 | 10.8 | 851 | 6.5 | 6.7 | |
| Retail trade | 12,333 | 10.4 | 1,464 | 11.1 | 11.9 | |
| Transportation and warehousing | 3,542 | 3.0 | 323 | 2.5 | 9.1 | |
| Tourism sector subtotal | 39,401 | 33.3 | 3,972 | 30.2 | 10.1 | |
| Other industries | 79,053 | 66.7 | 9,175 | 69.8 | 11.6 | |
| TOTAL | 118,454 | 100.0 | 13,147 | 100.0 | 11.1 | |

¹ Native Hawaiian-owned firms are firms which Native Hawaiians own 51 percent or more of the stock or equity of the business. Native Hawaiian includes respondents who indicate their race as "Native Hawaiian" or report entries such as Part Hawaiian or Hawaiian.

² According to the North American Industry Classification System (NAICS), tourism is not classified as an industry. Most tourism studies define tourism as a sector which consists of partial of industries such as accommodation, food services, retail trade, transportation, and so on. This report looks at the five tourism industries. According to DBEDT 2012 Input-Output model, these five industries accounted for about 90 percent of all visitor expenditures.

In 2012, Native Hawaiians owned 3,972 firms in the tourism sector, which is about 30 percent of all Native Hawaiian-owned firms. This ratio was slightly lower than the state level, where one third of firms were in tourism sector. These 3,972 firms owned by Native Hawaiians accounted for 10.1 percent of all firms in the tourism sector. Within the tourism sector, majority of Native Hawaiian-owned firms were in the retail trade and arts, entertainment, and recreation industries, that is, 1,464 and 1,071 firms respectively. These accounted for 11.9 percent of all firms in retail trade and 17.1 percent in arts, entertainment, and recreation, indicating that the latter was one of the industries populated by Native Hawaiian-owned firms.



Figure 2. Sales of Native Hawaiian-owned firms: 2012

| | All f | irms | Native | Hawaiian-own | | |
|-------------------------------------|---------------------------------|----------------------------------|---------------------------------|---|----------------------------------|------------------------------|
| Industries | Sales and receipts (\$ Million) | % of sales in Hawaii state | Sales and receipts (\$ Million) | % of NH- owned firms in Hawaii state | % of sales in the industry | Comparison of average sales* |
| Accommodation and food services | 9,331 | 9.1 | 85 | 4.4 | 0.9 | 0.15 |
| Arts, entertainment, and recreation | 1,020 | 1.0 | 77 | 4.0 | 7.5 | 0.44 |
| Real estate and rental | | | | | | |
| and leasing | 4,658 | 4.6 | 76 | 3.9 | 1.6 | 0.25 |
| Retail trade | 18,821 | 18.4 | 280 | 14.4 | 1.5 | 0.13 |
| Transportation and warehousing | 4,956 | 4.9 | 122 | 6.3 | 2.5 | 0.27 |
| Tourism sector subtotal | 38,785 | 38.0 | 639 | 33.0 | 1.6 | 0.14 |
| Other industries | 63,336 | 62.0 | 1,300 | 67.0 | 2.1 | 0.19 |
| TOTAL | 102,121 | 100 | 1,939 | 100 | 1.9 | 0.17 |

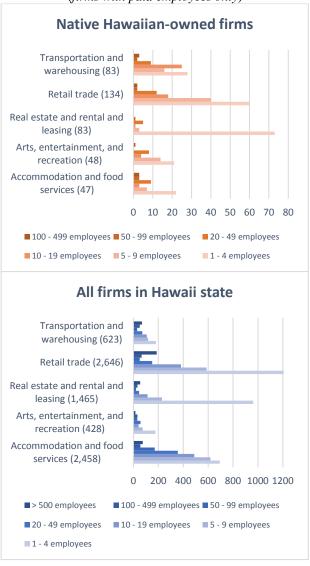
^{*:} the last column shows the ratio of average sales of Native Hawaiian-owned firms in a particular industry to that of all firms of that industry in Hawaii. Average sale is sales per firm. A number smaller than 1 indicates that the average sales of Native Hawaiian-owned firms was less than the state level in that industry.

The 3,972 Native Hawaiian-owned firms in the tourism sector made about 639 million dollars of sales in 2012. However, these 10.1 percent Native Hawaiian-owned firms simply made 1.6 percent of total sales in the tourism sector, suggesting that the size of Native Hawaiian-owned firms as measured by average sales was much smaller than average firms in Hawaii's tourism sector. Last column of Figure 2 shows the ratio of average sales of Native Hawaiian-owned firms compared to all firms in the industry. Numbers far below 1 indicates that Native Hawaiian-owned firms were smaller than average firms in every tourism-intensive industry, as well as in all industries as a whole.

About 10 percent of the Native Hawaiian-owned firms in the tourism sector had paid employees. Size distribution patterns of these firms are further examined in Figure 3. Firstly, although Native Hawaiians owned 1,071 firms in the arts, entertainment, and recreation industry, only 48 firms had paid employees. Even these 48 firms tended to be small; nearly all these firms had less than 50 employees, except one firm with over 100 employees. This pattern was shared by all firms in Hawaii's arts, entertainment, and recreation industry, where 428 out of 6,269 firms had paid employees and fewer bigger firms.

Secondly, in four other tourismintensive industries, size patterns displayed Jshaped distributions, showing that firms with over 500 employees were even more than some of those with less employees. This, however, was not the case in the Native Hawaiian-owned firms, which rarely reached the size of over 100 employees. Among the 636 firms with over 100 employees in the tourism sector, only 9 were owned by Native Hawaiians and none of them had more than 500 employees. Lacking economies of scale may be one of the reasons why Native Hawaiian-owned firms underperformed in generating sales, especially transportation and warehousing industry and the accommodation and food services industry, where fixed costs are higher and economies of scale are usually prominent.

Figure 3. Size distribution of Native Hawaiianowned firms in Hawaii's tourism sector: 2012 (firms with paid employees only)



Notes: numbers in the parentheses are the total number of firms with paid employees.

For firms with paid employees in the tourism sector, Native Hawaiian-owned firms hired 4,306 employees in 2012, which was only 2 percent of the employment of the state's tourism sector. Annual payroll of Native Hawaiian-owned firms was 111 million dollars, which accounted for 1.8 percent of total annual payroll of the sector. As for individual industry, Native Hawaiian-owned firms in the retail trade industry hired 1,195 employees and had annual payroll of 28.4 million dollars. By contrast, the transportation and warehousing industry hired 1,140 employees, but had greater annual payroll of 35.4 million dollars. Average wage of Native Hawaiian-owned firms were below the state level in all tourism-intensive industries but the arts, entertainment, and recreation industry, where Native Hawaiian-owned firms paid about 50 percent more than the state level.

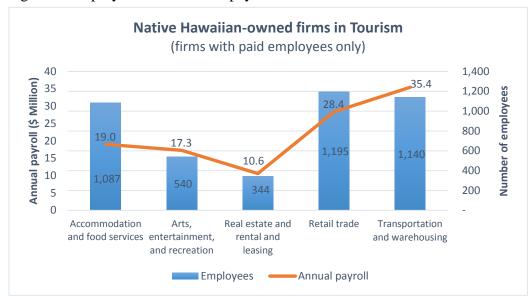


Figure 4. Employment and annual payroll of Native Hawaiian-owned firms: 2012

| Hawaii's tourism | Al | l firms in Hawai | i state | Native Hawaiian-owned firms | | | |
|---|-----------|-----------------------------|------------------------|-----------------------------|-----------------------------|------------------------|--|
| industries (firms with paid employees only) | Employees | Annual payroll (\$ Million) | Average wage (\$1,000) | Employees | Annual payroll (\$ Million) | Average wage (\$1,000) | |
| Accommodation and food services | 93,108 | 2,418 | 26.0 | 1,087 | 19.0 | 17.5 | |
| Arts, entertainment, and recreation | 10,685 | 262 | 24.5 | 540 | 17.3 | 32.0 | |
| Real estate and rental and leasing | 12,252 | 543 | 44.3 | 344 | 10.6 | 30.8 | |
| Retail trade | 66,906 | 1,791 | 26.8 | 1,195 | 28.4 | 23.7 | |
| Transportation and warehousing | 26,969 | 1,166 | 43.2 | 1,140 | 35.4 | 31.1 | |
| Tourism sector subtotal | 209,920 | 6,180 | 29.4 | 4,306 | 111 | 25.7 | |

Notes: average wage is calculated as the ratio of annual payroll to the number of employees.

Growth of Native Hawaiian-owned firms showed great variations across the five tourism-intensive industries from 2002 to 2012. The most prominent growth took place in the arts,



Figure 5. Native Hawaiian-owned firms: 2002, 2007, and 2012

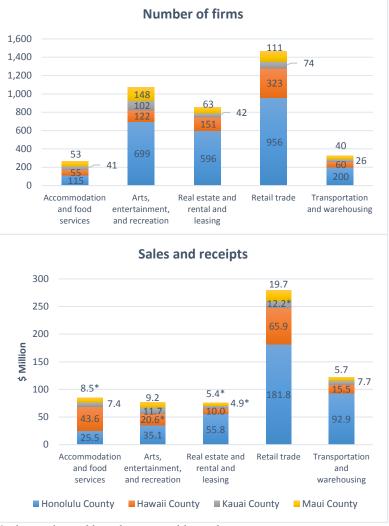
| Hawaii's tourism | | Numb | er of firm | S | Sales and receipts (\$ Million) | | | |
|-------------------------------------|-----------|--------|------------|-------------------------|---------------------------------|--------|--------|-------------------------|
| industries | 2002 | 2007 | 2012 | Growth rate (2002-2012) | 2002 | 2007 | 2012 | Growth rate (2002-2012) |
| All firms in Hawaii state | | | | | | | | |
| Accommodation and food services | 3,723 | 4,313 | 4,472 | 20.1% | 5,811 | 7,995 | 9,331 | 60.6% |
| Arts, entertainment, and recreation | 5,097 | 6,953 | 6,269 | 23.0% | 674 | 938 | 1,020 | 51.2% |
| Real estate and rental and leasing | 10,852 | 13,653 | 12,785 | 17.8% | 3,009 | 4,710 | 4,658 | 54.8% |
| Retail trade | 12,162 | 12,650 | 12,333 | 1.4% | 13,457 | 18,774 | 18,821 | 39.9% |
| Transportation and warehousing | 2,843 | 3,244 | 3,542 | 24.6% | 1,218 | 2,111 | 4,956 | 306.7% |
| Native Hawaiian-ow | ned firms | ; | | | | | | |
| Accommodation and food services | 133 | - | 263 | 97.7% | 33.5 | - | 85.0 | 153.4% |
| Arts, entertainment, and recreation | 588 | 802 | 1,071 | 82.1% | 22.6 | 24.1 | 76.6 | 239.7% |
| Real estate and rental and leasing | 758 | 931 | 851 | 12.3% | 102.6 | 128.7 | 76.1 | -25.8% |
| Retail trade | 979 | 1,311 | 1,464 | 49.5% | 286.1 | 499.2 | 279.6 | -2.3% |
| Transportation and warehousing | 166 | 302 | 323 | 94.6% | 50.8 | 64.4 | 121.8 | 139.6% |

Notes: - indicates data withheld because estimate did not meet publication standards.

entertainment, and recreation industry, where not only over 200 firms added to the industry every five years, but its sales tripled from 2007 to 2012. By contrast, the industry only maintained moderate growth at the state level. Native Hawaiian-owned firms in the tourism sector also showed steady growth in the accommodation and food services and transportation and warehousing industries, where both the number of firms and total sales increased over the 10-year period. On the contrary, sales of Native Hawaiian-owned firms in the real estate and rental and leasing and retail trade industries significantly decreased in 2012, even below their 2002 level.

Among the four counties, Honolulu County had the largest number of Native Hawaiian-owned firms across all five tourism-intensive industries. Hawaii County came in second, except in the arts. entertainment, and recreation industry, where Maui County instead had the second largest number of Native Hawaiian-owned firms. **Native** Hawaiian-owned firms had most sales made in Honolulu County, particularly in the retail trade and transportation industries. and warehousing Interestingly, the 55 Native Hawaiianowned firms in the accommodation and food services industry in Hawaii County made 43.6 million of sales, much higher than the 25.5 million sales made by the 115 firms in Honolulu County. Kauai County had least Native Hawaiian-owned firms in all five tourism-intensive industries, but its sales surpassed that of Maui County in the arts, entertainment, and recreation industry and the transportation and warehousing industry.

Figure 6. Native Hawaiian-owned firms by county: 2012



^{*:} data estimated based on statewide total.

APPENDIX

Table A1: Number of Native Hawaiian-owned firms by industry: 2012

| | All | firms | Native Hawaiian-owned firms | | | |
|--|----------------|----------------------------------|-----------------------------|---|----------------------------------|--|
| Industries | Firms (number) | % of firms in Hawaii state | Firms (number) | % of Native Hawaiian- owned firms | % of firms in Hawaii state | |
| Accommodation and food services | 4,472 | 3.8 | 263 | 2.0 | 5.9 | |
| Arts, entertainment, and recreation | 6,269 | 5.3 | 1,071 | 8.1 | 17.1 | |
| Real estate and rental and leasing | 12,785 | 10.8 | 851 | 6.5 | 6.7 | |
| Retail trade | 12,333 | 10.4 | 1,464 | 11.1 | 11.9 | |
| Transportation and warehousing | 3,542 | 3.0 | 323 | 2.5 | 9.1 | |
| Tourism sector subtotal | 39,401 | 33.3 | 3,972 | 30.2 | 10.1 | |
| Administrative and support and waste management and remediation services | 9,625 | 8.1 | 1,645 | 12.5 | 17.1 | |
| Agriculture, forestry, fishing and hunting | 2,021 | 1.7 | 351 | 2.7 | 17.4 | |
| Construction | 9,828 | 8.3 | 1,379 | 10.5 | 14.0 | |
| Educational services | 2,877 | 2.4 | 332 | 2.5 | 11.5 | |
| Finance and insurance | 3,630 | 3.1 | 314 | 2.4 | 8.7 | |
| Health care and social assistance | 10,470 | 8.8 | 750 | 5.7 | 7.2 | |
| Information | 1,481 | 1.3 | 112 | 0.9 | 7.6 | |
| Management of companies and enterprises | 183 | 0.2 | 3 | 0.0 | 1.6 | |
| Manufacturing | 2,898 | 2.4 | 278 | 2.1 | 9.6 | |
| Mining, quarrying, and oil and gas extraction | 23 | 0.0 | 2 | 0.0 | 8.7 | |
| Other services (except public administration) | 15,502 | 13.1 | 2,051 | 15.6 | 13.2 | |
| Professional, scientific, and technical services | 16,883 | 14.3 | 1,463 | 11.1 | 8.7 | |
| Utilities | 140 | 0.1 | 8 | 0.1 | 5.7 | |
| Wholesale trade | 4,007 | 3.4 | 498 | 3.8 | 12.4 | |
| Industries not classified | 16 | 0.0 | 1 | 0.0 | 6.3 | |
| TOTAL | 118,454 | 100.0 | 13,147 | 100.0 | 11.1 | |

Table A2: Sales of Native Hawaiian-owned firms by industry: 2012

| | All f | irms | Nativ | Native Hawaiian-owned firms | | | |
|--|------------------------------|----------------------------------|------------------------------|---|----------------------------------|--|--|
| Industries | Sales and receipts (\$1,000) | % of firms in Hawaii state | Sales and receipts (\$1,000) | % of Native Hawaiian- owned firms | % of firms in Hawaii state | | |
| Accommodation and food services | 9,330,718 | 9.1 | 84,998 | 4.4 | 0.9 | | |
| Arts, entertainment, and recreation | 1,019,653 | 1.0 | 76,616 | 4.0 | 7.5 | | |
| Real estate and rental and | | | | | | | |
| leasing | 4,657,933 | 4.6 | 76,115 | 3.9 | 1.6 | | |
| Retail trade | 18,820,576 | 18.4 | 279,569 | 14.4 | 1.5 | | |
| Transportation and warehousing | 4,955,941 | 4.9 | 121,778 | 6.3 | 2.5 | | |
| Tourism sector subtotal | 38,784,821 | 38.0 | 639,076 | 33.0 | 1.6 | | |
| Administrative and support and waste management and remediation services | 3,051,645 | 3.0 | 109,373 | 5.6 | 3.6 | | |
| Agriculture, forestry, fishing | | | | | | | |
| and hunting | 104,373 | 0.1 | 8,272 | 0.4 | 7.9 | | |
| Construction | 8,127,371 | 8.0 | 462,679 | 23.9 | 5.7 | | |
| Educational services | 1,287,203 | 1.3 | 9,226 | 0.5 | 0.7 | | |
| Finance and insurance | 8,609,086 | 8.4 | 27,204 | 1.4 | 0.3 | | |
| Health care and social | | | | | | | |
| assistance | 7,667,500 | 7.5 | 36,806 | 1.9 | 0.5 | | |
| Information | 3,102,052 | 3.0 | 50,321 | 2.6 | 1.6 | | |
| Management of companies | 204 110 | 0.2 | 2.061 | 0.2 | 1.1 | | |
| and enterprises | 284,110 | 0.3 | 3,061 | 0.2 | 1.1 | | |
| Manufacturing | 8,161,384 | 8.0 | 35,062 | 1.8 | 0.4 | | |
| Mining, quarrying, and oil and gas extraction | 41,980 | 0.0 | - | - | - | | |
| Other services (except public administration) | 1,524,585 | 1.5 | 73,955 | 3.8 | 4.9 | | |
| Professional, scientific, and technical services | 4,099,385 | 4.0 | 180,764 | 9.3 | 4.4 | | |
| Utilities | 3,687,610 | 3.6 | 240 | 0.0 | 0.0 | | |
| Wholesale trade | 13,585,708 | 13.3 | 302,946 | 15.6 | 2.2 | | |
| Industries not classified | 1,927 | 0.0 | - | - | | | |
| TOTAL | 102,120,740 | 100 | 1,939,023 | 100 | 1.9 | | |

Notes: - indicates data withheld because estimate did not meet publication standards.

Table A3: Native Hawaiian-owned firms by county: 2012

| | All fi | rms | | Firms with no | id employees | |
|-------------------------------------|----------------|------------------------------|----------------|------------------------------|--------------------|--------------------------|
| Hawaii's tourism industries | Firms (number) | Sales and receipts (\$1,000) | Firms (number) | Sales and receipts (\$1,000) | Employees (number) | Annual payroll (\$1,000) |
| Honolulu County | | | | | | |
| Accommodation and food services | 115 | 25,549 | 32 | 21,494 | 327 | 8,010 |
| Arts, entertainment, and recreation | 699 | 35,064 | 33 | - | - | - |
| Real estate and rental and leasing | 596 | 55,837 | 59 | 21,482 | 267 | 8,268 |
| Retail trade | 956 | 181,754 | 101 | 167,226 | 828 | 20,462 |
| Transportation and warehousing | 200 | 92,898 | 62 | 86,053 | 756 | 26,330 |
| Hawaii County | | | | | | |
| Accommodation and food services | 55 | 43,625 | 7 | 26,121 | 385 | 5,852 |
| Arts, entertainment, and recreation | 122 | - | 13 | - | - | - |
| Real estate and rental and leasing | 151 | 10,048 | 4 | - | - | - |
| Retail trade | 323 | 65,938 | 27 | 59,583 | 203 | 4,047 |
| Transportation and warehousing | 60 | 15,474 | 18 | 13,907 | 141 | 3,691 |
| Kauai County | | | | | | |
| Accommodation and food services | 41 | 7,440 | 21 | 6,795 | 96 | 2,113 |
| Arts, entertainment, and recreation | 102 | 11,688 | 2 | - | - | - |
| Real estate and rental and leasing | 42 | - | 18 | - | - | - |
| Retail trade | 74 | - | 4 | - | - | - |
| Transportation and warehousing | 26 | 7,656 | 4 | 6,625 | 153 | 3,786 |
| Maui County | | | | | | |
| Accommodation and food services | 53 | - | 7 | - | - | - |
| Arts, entertainment, and recreation | 148 | 9,155 | 22 | - | - | - |
| Real estate and rental and leasing | 63 | - | 3 | - | - | - |
| Retail trade | 111 | 19,660 | 15 | 14,446 | 74 | 2,684 |
| Transportation and warehousing | 40 | 5,749 | 8 | 5,258 | 91 | 1,634 |

Notes: - indicates data withheld because estimate did not meet publication standards.