



DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS  
Office of the Director

## DCCA News Release

**LINDA LINGLE**  
GOVERNOR

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### **BUSINESS ACTION CENTER MOVES TO DCCA**

HONOLULU – As the result of a Lingle-Aiona Administration initiative that was approved by the legislature this year, the Business Action Center (BAC) will transfer from the Department of Business, Economic Development and Tourism (DBEDT) to the Department of Commerce and Consumer Affairs (DCCA), effective July 1, 2005.

BAC provides one-stop comprehensive information for people who want to start, expand or locate a business in Hawai`i. The center helps entrepreneurs complete the necessary forms to obtain a General Excise Tax license, employer registration and register a trade name.

BAC also provides information on required permits for state, county and federal agencies, counseling and workshops offered by other business resource programs, alternative financing and government procurement.

“The Business Action Center is a perfect fit for the department because it complements the services that our Business Registration Division provides to its customers,” said DCCA Director Mark Recktenwald.

The BAC already participates in Hawai`i Business Express, the state’s one-stop Internet portal designed to help entrepreneurs start new businesses. The BAC gives them the additional ability to have their questions answered through an online chat session with a customer service representative.

BAC's direct contact with entrepreneurs will provide DCCA's Business Registration Division with important feedback regarding solutions small companies need to support their commercial activities.

More than 20,000 people utilized the center's services last year. The move from DBEDT to DCCA was authorized by Act 62, which Governor Linda Lingle signed into law on May 19, 2005.

More information about the Business Action Center may be found at [http://www3.hawaii.gov/dbedt/index.cfm?section=start\\_and\\_grow\\_a\\_business\\_188](http://www3.hawaii.gov/dbedt/index.cfm?section=start_and_grow_a_business_188).

**Business Action Center**

1130 North Nimitz Highway  
Second Level, Suite A-220  
Honolulu, Hawaii 96817  
Open: 7:30 am - 5:00 pm  
Monday thru Friday  
Phone: (808) 586-2545

**Neighbor Islands toll-free:**

Hawaii - 974-4000, ext.6-2545  
Kauai - 274-3141, ext. 6-2545  
Maui - 984-2400, ext. 6-2545  
Molokai and Lanai - 1-800-468-4644,  
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