

Hawaiian Telcom

Legal Department
P.O. Box 2200
Honolulu, Hawaii 96841
Phone: 808-546-3606
Fax: 808-546-7621

September 17, 2007

Via Facsimile Transmission (586-2625)

Mr. Clyde Sonobe, Administrator
Cable Television Division
Department of Commerce and Consumer Affairs
335 Merchant Street, 1st Floor
Honolulu, Hawaii 96813

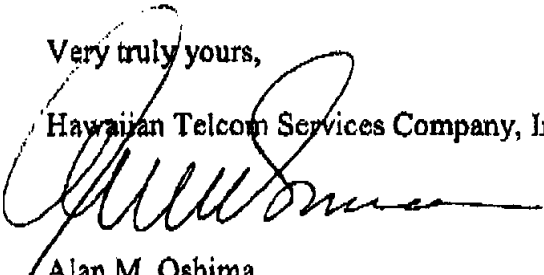
Re: In re Application of Hawaiian Telcom
Services Company, Inc.. (HTCS) for a Cable Franchise

Dear Mr. Sonobe:

HTSC appreciates the willingness of the Cable Television Division of the Department of Commerce and Consumer Affairs to continue meeting with HTSC with a view to completing the process. In furtherance to our recent discussions regarding our application, we request agreement to an extension of the time limit for final action, from September 28, 2007 to October 31, 2007. We look forward to completing this process.

Very truly yours,

Hawaiian Telcom Services Company, Inc.


Alan M. Oshima
Senior Vice President and General Counsel

LINDA LINGLE
GOVERNOR



LAWRENCE M. REIFURTH
DIRECTOR

JAMES R. AIONA, JR.
LT. GOVERNOR

CLYDES. SONOBE
CABLE TELEVISION ADMINISTRATOR

STATE OF HAWAII
CABLE TELEVISION DIVISION
DEPARTMENT OF COMMERCE & CONSUMER AFFAIRS
335 MERCHANT STREET
P.O. BOX 541
HONOLULU, HAWAII 96809
(808) 586-2620
FAX (808) 586-2625

VIA FACSIMILE (808) 546-7621

September 20, 2007

Alan Oshima, Esq.
Senior Vice President, General Counsel
Hawaiian Telcom
P.O. Box 2200
Honolulu, Hawaii 96841

Re: In re Application of Hawaiian Telcom Services Company, Inc.
For a Cable Franchise - 12th Request for Extension

Dear Mr. Oshima:

By letter faxed on September 17, 2007, Applicant Hawaiian Telcom Services Corporation, Inc. ("Applicant") submitted a 12th request to the Department of Commerce and Consumer Affairs ("Department") to further extend the one hundred-twenty (120) day time limit for final action by the Department on its Application for a Cable Franchise from September 28, 2007 to October 31, 2007.

Pursuant to Applicant's September 21, 2006 request, the Department granted Applicant's first request to extend time, and the time limit for final action was extended to November 17, 2006. In its second request, Applicant sought approval for a further extension of one week, to November 24, 2006, which was granted by the Department. Pursuant to Applicant's third extension request, on November 13, 2006 the Department granted a further extension to December 8, 2006. On November 24, 2006, Applicant submitted a fourth extension request to the Department to extend the time limit to December 22, 2006, which was approved. On December 8, 2006, Applicant submitted a fifth extension request to the Department to extend the time limit to January 31, 2007, and the Department approved this request. Subsequently, in a letter dated January 8, 2007 Applicant requested a sixth extension of time until March 30, 2007 for final action, which was approved by the Department. By letter dated March 30, 2007, Applicant submitted a seventh request to extend time to May 31, 2007, and this extension was granted by the Department. By letter dated May 15, 2007, Applicant submitted an eighth request to extend time to June 30, 2007, which was granted by the Department. By letter dated June 15, 2007, Applicant submitted a ninth request to extend time to July 31, 2007, and this extension was granted by the Department. On July 16, 2007, HTSC

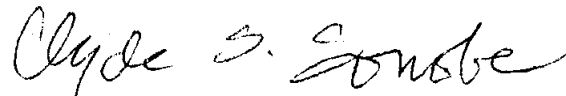
Alan M. Oshima, Esq.
September 20, 2007
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submitted its tenth request to extend the time limit for final action on its Application from July 31, 2007 to August 31, 2007. By letter dated July 17, 2007, the Department granted HTSC's request. By letter dated August 16, 2007 (faxed on August 24, 2007), HTSC submitted its 11th request to extend time to September 28, 2007, which was granted by the Department on August 27, 2007.

The Department and the Applicant have met and discussed issues relating to the franchise application. The Department continues to be available and ready to discuss the franchise provisions at the Applicant's convenience.

By this 12th extension request, Applicant now seeks approval for a further extension of time for final action to October 31, 2007. Accordingly, pursuant to Section 440G-7(4), Hawaii Revised Statutes ("HRS") the Department hereby grants Applicant's 12th request for an extension, and the time limit for final action on Applicant's Application is therefore further extended to October 31, 2007.

Sincerely,



CLYDE S. SONOBE
Cable Television Administrator

c: Lawrence M. Reifurth