BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF HAWAII

In the Matter of the Application of) NETWORK OPERATOR SERVICES, INC. Transmittal Filed on May 28, 2002,) Network 0+ Service.

DOCKET NO. 02-0171

ORDER NO. 19438

Filed June 28, 2002 At _11:00 o'clock _A .M.

Chief Clerk of the Commission

ATTEST: A True Copy KAREN HIGASHI

Chief Clerk, Public Utilities Commission, State of Hawaii.

DEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF HAWAII

In the Matter of the Application of)

NETWORK OPERATOR SERVICES, INC.)

Transmittal Filed on May 28, 2002,)

Network 0+ Service.)

Docket No. 02-0171 Order No. 19438

ORDER

I.

By transmittal dated May 23, 2002, filed on May 28, 2002, NETWORK OPERATOR SERVICES, INC. (Network Services) proposes certain increases to its Network 0+ Service rates, set forth in section 4.6, page 24, of its tariff. The proposed effective date of these tariff changes is June 30, 2002.

Upon review, the commission will suspend the subject transmittal, pending further commission review, in accordance with Hawaii Revised Statutes § 269-16 and Hawaii Administrative Rules § 6-80-40. Among other things, the commission will investigate whether Network Services' customers have or will be notified of the proposed rate increases, the manner of such notification, and whether its customers can opt out of the Network 0+ Service without penalty or termination liability. Unless ordered otherwise, Network Services must not offer or provide Network 0+ Service at the rates proposed in the subject transmittal.

THE COMMISSION ORDERS:

- 1. Network Operator Services, Inc.'s transmittal, dated May 23, 2002, and filed on May 28, 2002, is suspended pending further commission review.
- 2. Unless ordered otherwise, Network Operator Services, Inc. is precluded from offering or providing Network O+ Service at the rates proposed in its suspended transmittal.

DONE at Honolulu, Hawaii this 28th day of June, 2002.

PUBLIC UTILITIES COMMISSION OF THE STATE OF HAWAII

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Dennis R. Yamada, Chairman

By Samuel

Wayne H. Kimura, Commissioner

By_

Janet E. Kawelo, Commissioner

APPROVED AS TO FORM:

Michael Azama

Commission Counsel

Network.sl

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 19438 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS DIVISION OF CONSUMER ADVOCACY P. O. Box 541 Honolulu, HI 96809

CRYSTAL STUART, REGULATORY ANALYST NETWORK OPERATOR SERVICES, INC. P. O. Box 3529 Longview, TX 75606

LINDA MARTIN, SECRETARY
NETWORK OPERATOR SERVICES, INC.
119 West Tyler, Suite 260
Longview, TX 75601

Catherine Sakato

Catherine Sakato

DATED: June 28, 2002