BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF HAWAII

In the Matter of the Application of)

VERIZON HAWAII INC.

DOCKET NO. 02-0343

For Approval of Changes to its Tariff, and Request for Exemption.

ORDER NO. 19694

Filed Oct. 4 , 2002

At 10:45 o'clock _

Chief Clerk of the Commission

ATTEST: A True Copy

KAREN HIGASHI

Chief Clerk, Public Utilities Commission State of Hawaii.

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Docket No. 02-0343

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ORDER

I.

application filed September 12, 2002, on Ву INC. requests commission approval of certain VERIZON HAWAII revisions to its tariff -- specifically, section 2, paragraph 19. Its proposed tariff changes are reflected in Exhibit D of its application. Verizon Hawaii Inc. makes its request in accordance with Hawaii Revised Statutes (HRS) §§ 269-16, 269-16.9, and Hawaii Administrative Rules (HAR) § 6-61-111. The proposed effective date of the tariff changes is October 14, 2002.

Copies of the application were served on the Department of Commerce and Consumer Affairs, Division of Consumer Advocacy.

II.

Verizon Hawaii Inc. seeks approval to revise section 2, paragraph 19(E), entitled Return Check Charge, by:

- 1. Changing the title of this provision to Return Payment Charge.
- 2. Amending the provision's language to "clarify that the charge applies to any returned payment, not solely to a returned check."

3. Increasing the applicable charge from \$9.00 to \$20.00 per returned payment.

Verizon Hawaii Inc. also seeks approval to revise section 2, paragraph 19(F), entitled Late Payment Charge, by increasing this charge from 1 per cent to 1.5 per cent per month.

III.

Upon careful review, the commission finds it prudent to provide further opportunity to review and determine the justness reasonableness of the tariff changes proposed and by Verizon Hawaii Inc., as reflected in Exhibit D of its Thus, the commission will suspend the proposed application. tariff changes, pursuant to HRS § 269-16(b) and HAR § 6-80-40.

IV.

THE COMMISSION ORDERS that the tariff changes proposed by Verizon Hawaii Inc., as reflected in Exhibit D of its application, are suspended pending further review and order of the commission.

DONE at Honolulu, Hawaii this 4th day of October, 2002.

PUBLIC UTILITIES COMMISSION OF THE STATE OF HAWAII

Wayne H. Kimura, Chairman

Janes E. Kawelo, Commissioner

By (RECUSED)
Gregg J. Kinkley, Commissioner

APPROVED AS TO FORM:

Michael Azama

Commission Counsel

02-0343.sl

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 19694 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS DIVISION OF CONSUMER ADVOCACY P. O. Box 541 Honolulu, HI 96809

JOEL K. MATSUNAGA, VICE PRESIDENT-EXTERNAL AFFAIRS VERIZON HAWAII INC.
P. O. Box 2200, A-17 Honolulu, HI 96841

LESLIE ALAN UEOKA, ESQ. VERIZON HAWAII INC. P. O. Box 2200, A-17 Honolulu, HI 96841

Catherine Sakato

DATED: October 4, 2002